Drake Hopkins
Lakeland, Florida | drakehopkins@outlook.com | drakeafk.io

Summary
IT Professional and Web Developer with 4+ years of successful experience working in different tech environments.

Experience
English Language Tutor – Freelance
07/2022 – Present
- Tutor students learning English as a second language
- Design and implement plans and procedures for students to meet their English language goals
- Work with students from across the globe at varying ages and educational levels

Web Developer – DAFK
08/2019 – Present
- Design and develop websites for individuals and businesses
- Utilize HTML, CSS, JavaScript, and a variety of frameworks/libraries including Node.js, Svelte, SvelteKit, Astro, TailwindCSS, and Bootstrap
- Manage multiple projects simultaneously

IT Technician – City of Grubbs
11/2022 – 06/2023
- Install and configure devices, hardware, and applications
- Troubleshoot hardware, software, and network problems

IT Support Intern – Farmers Elevator
04/2016 – 03/2019
- Setup and maintain Windows and Linux systems
- Form data backup and disaster recovery plans
- Network troubleshooting

Education
Arkansas State University (2014 – 2019)
Bachelor of Arts in Political Science

Certifications
- Google IT Support, Google IT Automation with Python, and CompTIA A+
- WebDev Bootcamp
- 120-hour TESOL/TEFL

Skills
Operating Systems
- Windows 11/10/8, Linux (Ubuntu, Arch, Kali), macOS, iOS, iPadOS, Android

Hardware
- Desktops, laptops, printers, scanners, routers, modems, switches, mobile devices

Software
- Microsoft Office, Google Workspace, Adobe Creative Cloud

Tools
- Actice Directory, PowerShell/Terminal/Command Line, SSH, VPN, Remote Desktop

Cloud
- Google Cloud Platform

Languages, Frameworks, and Libraries
- HTML, CSS, JavaScript, Node.js, Svelte, SvelteKit, Astro, TailwindCSS, and Bootstrap

Interpersonal
- Communication, Analytical, Problem Solving, Organization, and Attention to Detail