

Resident Tips For Rental Housing During COVID-19

1. Continue to pay rent

Stay current on rent. If you are unable to pay due to COVID-19-related issues since March 16, 2020, call 319-259-9218 for disaster assistance through United Way of Johnson and Washington Counties. All of the rent validly owed under the lease will be due. Have a plan for payment.

2. Communicate health and income changes

Tell your landlord if you or anyone in the household becomes ill with COVID-19 or experiences a loss of income.

Section 8 - both voucher holders and project-based Section 8 (Pheasant Ridge, Ecumenical Towers, Capitol House Apartments, and Autumn Park): Contact caseworker or apartment manager to file a Change of Income. This will lower rent owed if income goes down.



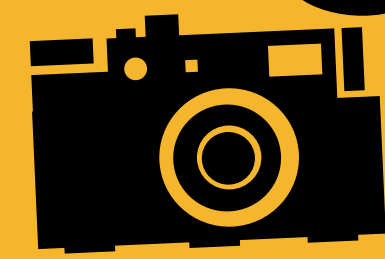
3. Coordinate reasonable access

If your landlord requests entry and you are worried about the spread of COVID-19, put your concern in writing. Explain that you are practicing social distancing based on public health and the Governor's recommendations. If you cannot avoid entry by your landlord, maintain a 6 foot distance from them, wait outside for them to complete their task, and clean/disinfect areas they have touched.

4. Help is available!

Iowa Legal Aid, the ISBA and Polk County Volunteer Lawyers Project are helping Iowans with legal issues related to the COVID-19 pandemic.

Call 1-800-332-0419 or visit www.iowalegalaid.org.
Call 319-259-9218 for disaster assistance through United Way of Johnson and Washington Counties.



Snapshot of laws

- All evictions are postponed during the period Iowa is under a state of emergency.
- This moratorium also prevents a landlord from terminating a lease because of either non-payment of rent or a breach of the lease until April 30, 2020.
- The Iowa Supreme Court issued an order that says all eviction hearings other than clear and present danger hearings either must be continued until after **June 15, 2020**, or held by phone.
- The Federal CARES Act offers additional protections for those who live in covered properties. [Please research to see if your property is covered.](#)
- If you are renting both the home and land, then you are fully protected under the moratorium.



For more information, visit johnson-county.com/coronavirus