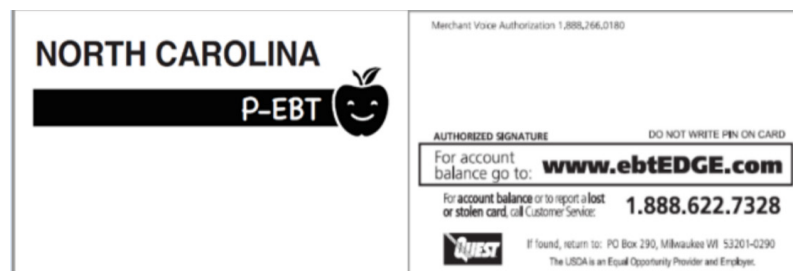


P-EBT FAQ

1. What is P-EBT? Pandemic Electronic Benefits (P-EBT) is for families with children who get free and reduced lunch at school. It gives families benefits for buying food on an EBT card. The P-EBT program was made to help families buy food while school is closed due to Coronavirus Disease (COVID-19).



2. Can I get P-EBT? You will get P-EBT if you have one or more children in your home, who get free and reduced lunch at school. The child's legal and citizenship status does not matter.

This includes:

- Families of foster children who normally get free and reduced lunch at school
- Families of children who get free and reduced lunch at a North Carolina charter school
- Families of children in Head Start Pre-K programs in public grade schools who get free and reduced lunch
- Students who turn 18 while enrolled in school and get free and reduced lunch.

3. How do I apply for P-EBT? You do not have to apply for P-EBT benefits. If your child was getting free and reduced lunch at school before school ended, you will get P-EBT benefits.

4. Does P-EBT cost anything and do I have to pay these benefits back? No.

5. How will I get the P-EBT benefits or a P-EBT card?

- For families who already get SNAP benefits on an EBT card, the P-EBT benefits will be added to your EBT card mid-May.
- For families that do not get SNAP or do not have an EBT card, a P-EBT card will come in the mail in mid to late May. The P-EBT card will be sent to the address listed in your child's school file.
- Your family will get a letter in the mail from NCDHHS telling you how to activate and use your EBT card

6. How do I activate my P-EBT card?

- To activate your card, go to www.ebtEdge.com, use the ebtEDGE mobile app, or call 1-888-622-7328.
- You will need to make a Personal Identification Number (PIN) to activate the card.
- To create the pin, you need the birthdate(s) of your child or children who get free and reduced lunch at school. Start with the youngest child's birthdate.

7. How much in benefits will I get on my P-EBT card?

- Families will get about \$371 per child. It will be split into two different payments.
- The first amount will be on your P-EBT card in the last two weeks of May. It is for the days school was closed in March and April 2020.
- The second amount will be on your P-EBT card in the first two weeks of June. It is for the days school was closed May 1 – June 12, 2020. This is the final payment.

8. How long will I have to use the P-EBT benefits? P-EBT benefits will rollover month-to-month and must be used within 365 days of when you got it.

9. What do I do if I did not get a P-EBT card or P-EBT benefits, but I think that I should? You need to contact your child's school for more information. Your child's school will be able to tell you if your child is signed up for free and reduced lunch. If your child is not signed up, your school can help you apply for the program.

**For questions or more information, please:
Call 2-1-1 or 888-892-1162, 24 hours a day
OR Go to www.nc211.org**