Reopening Guidance during Community Spread of COVID-19

PHASED REOPENING: HOTELS & LODGING

A phased approach enables hotels and lodging establishments to reopen while protecting the health and safety of employees, guests, and the general public.

Recommended Criteria for Phased Reopening

Phase One **Epidemiology** • Decreased test positivity rate for at least 14 days Sustained reduction in number of cases for at least 14 days Decrease in deaths for at least 14 days **Health Care** • Sufficient PPE for all health care workers even if cases double • Sufficient face masks available to provide to patients seeking care, even if cases double More discharges than admissions for COVID-19 within a 7 day period Public Health • All cases interviewed for contact elicitation * Testing capacity is influenced by a • Contacts elicited for at least 90% of cases loosening of testing criteria, availability of nasal swabs to obtain sample, • Capacity to monitor all confirmed cases and their contacts and the availability of PPE. • Capacity* to test all people who are symptomatic Move to **Phase Three** if the criteria above is met, a reduction in cases for an additional 14 days is observed, and a vaccine is available.

Phase Two

Sustained reduction in cases for an additional 14 days

Health Care Same as Phase One **Public Health** Same as Phase One

Epidemiology

Phase Three

All previous criteria is met and vaccine is available



LEARN MORE

Find data associated with each phase and phase status at https://bit.ly/PhaseMetrics



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Mitigation Guidance			
Action	Phase 1	Phase 2	Phase 3
Wash hands often	Continue	Continue	Continue
Alcohol-based hand sanitizer at entrances, reception desk and common areas	Continue	Continue	Continue
Cover coughs /sneezes	Continue	Continue	Continue
Employees stay home when ill	Continue	Continue	Continue
Use of mask/cloth covering	Continue	Continue	Discontinue
Surface/object cleaning	Continue	Continue	Continue
Physical distancing in common areas both standing and sitting	Continue	Continue	Pause physical distancing
Gatherings/meetings	Limit to 10 people	Limit to 50 people	Allow all gatherings
Employee PPE required	Gloves, mask or cloth face covering, increased hand hygiene	Gloves, mask or cloth face covering, increased hand hygiene	Job-appropriate PPE
Employee health checks	Yes	Yes	No
Capacity	Limit as needed to ensure increased cleaning of guest rooms and common areas as well as allowing for decreased numbers of guests and staff in common areas to maintain physical distancing.	Limit as needed to ensure increased cleaning of guest rooms and common areas as well as allowing for decreased numbers of guests and staff in common areas to maintain physical distancing.	No limitations
Guest room housekeeping	Housekeeping should be done when the room is vacant only. Housekeeping staff should wear a mask, gloves and face shield while cleaning.	Housekeeping should be done when the room is vacant only. Housekeeping staff should wear a mask, gloves and face shield while cleaning.	Yes
	Staff should be given increased time to complete cleaning to ensure that all surfaces have been adequately disinfected.	Staff should be given increased time to complete cleaning to ensure that all surfaces have been adequately disinfected.	
	Rooms should be adequately ventilated between guests such as opening windows, running the bathroom exhaust and/or turning up the fan on the ventilation system.	Rooms should be adequately ventilated between guests such as opening windows, running the bathroom exhaust and/or turning up the fan on the ventilation system.	
Guest room re-occupancy	24-48 hours after completion of cleaning between reservations	24-48 hours after completion of cleaning between reservations	Resume normal operations
Bar/restaurant/event catering	Refer to restaurant guidance	Refer to restaurant guidance	Refer to restaurant guidance
Carry-out and room service	Yes	Yes	Yes
Self-service food	No	No	Yes
Pools and spas	Refer to Swimming Pool Guidance	Refer to Swimming Pool Guidance	Refer to Swimming Pool Guidance
Housekeeping in common areas	Increased housekeeping procedures, increased restroom cleaning	Increased housekeeping procedures, increased restroom cleaning	Regular housekeeping procedures, regular restroom cleaning
Communal use items	Limited and disinfected between each use	Limited and disinfect between each use	Normal

^{*}Please see the CDC for cleaning guidance: https://www.cdc.gov/coronavirus/2019-ncov/community/disinfecting-building-facility.html