

# **Daily Operations Briefing**

June 23, 2020 1100 Hours



# **Welcome – Planning Section Chief**

#### 1. Welcome & Introductions

#### 2. Expected Outcomes

- A. Transfer of information
- B. Hand off duties
- C. Clarify expectations for the day
- D. Execution of Incident Action Plan (IAP)

# Welcome!

#### 3. Ground Rules

- A. Cell phones and radios off/silent
- B. Minimize side-bar conversations
- C. Stick to the agenda



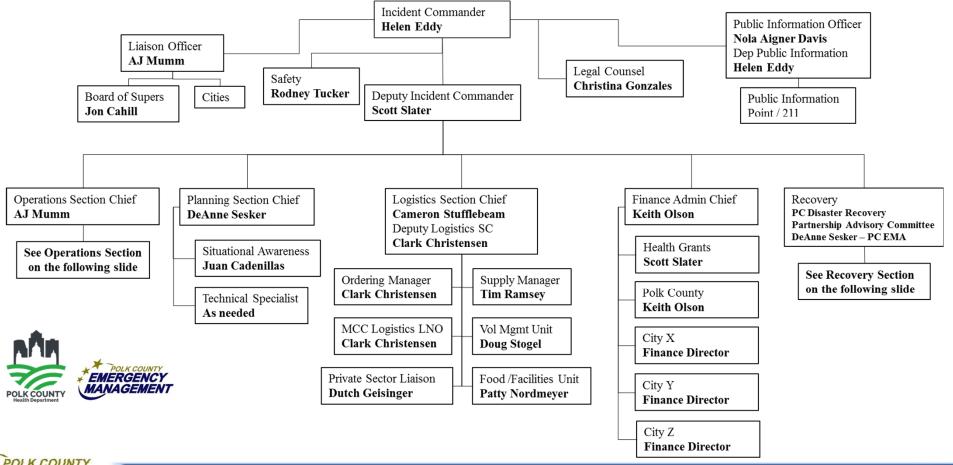


# **Opening Comments**

**Helen Eddy – Incident Commander Polk County Public Health Director** 



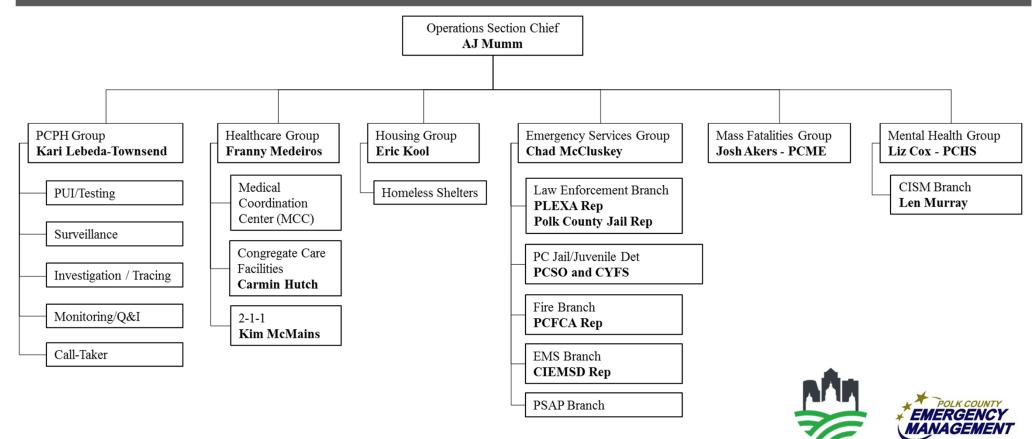
#### CORONAVIRUS COVID-19 ORGANIZATIONAL CHART (05/04/20)





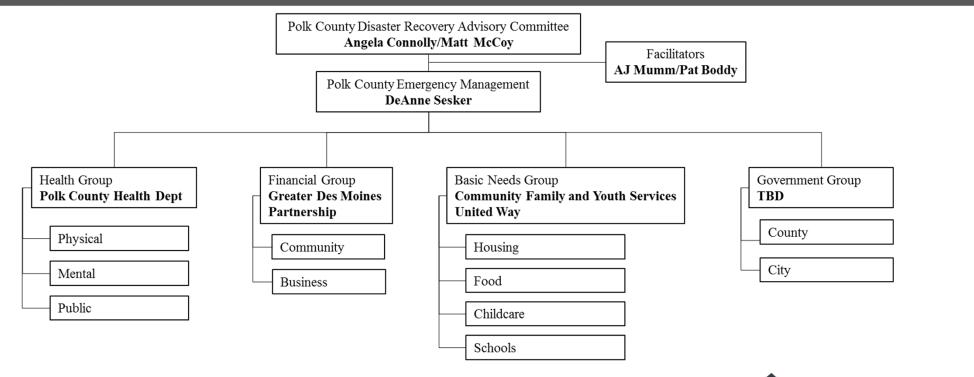
Our success is measured by how well we help others succeed.

#### **Operations Section**





#### Recovery Section (05/04/20)





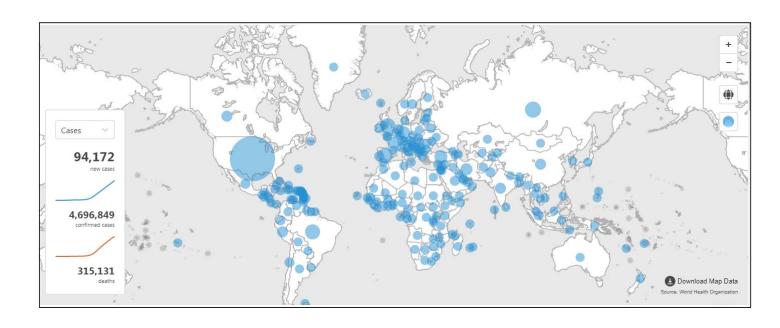




# Global Situation Update

World Health Organization

+265,858 new cases Since Tuesday



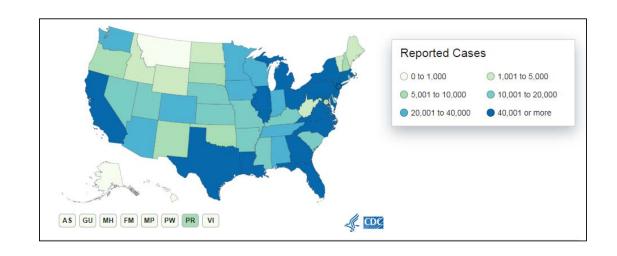
https://covid19.who.int/

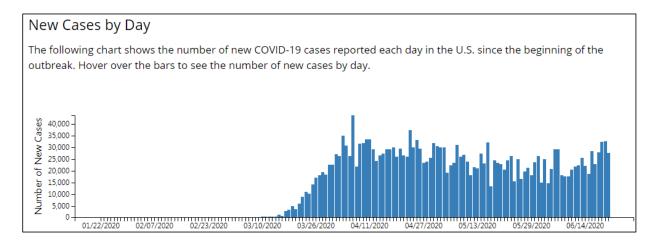


# U.S.A. Situation Update

#### Centers for Disease Control and Prevention

Current Case Count: 2,275,645 (+189,876 since Tuesday)





https://www.cdc.gov/coronavirus/2019-ncov/cases-updates/cases-in-us.html



# **Iowa Statistics – Testing and Cases**

**Individuals Negative** 

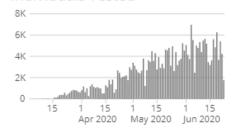
237,552



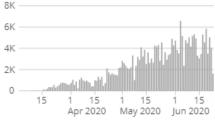
Individuals Tested

264,261

Individuals Tested



Individuals Negative



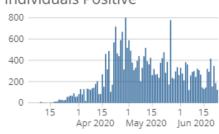
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1 of 12 **Iowans Tested** 

1 of 13 **Iowans Tested Negative**  **Individuals Positive** 

26,338

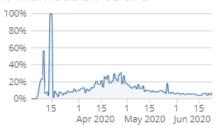
Individuals Positive



1 of 120 **Iowans Tested Positive**  % Individuals Positive

10.0%

% Individuals Positive

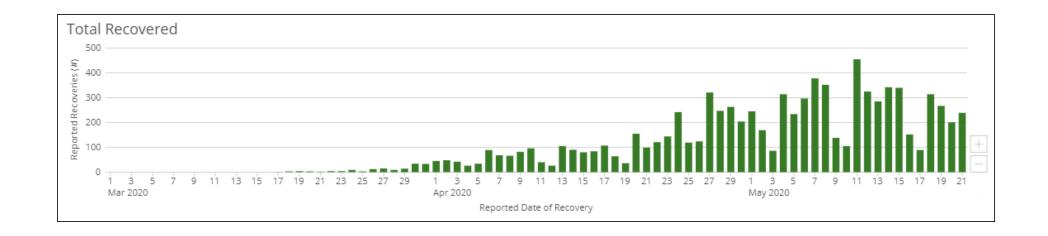


4.4% % Positive Yesterday



# **Iowa Statistics - Recovered**







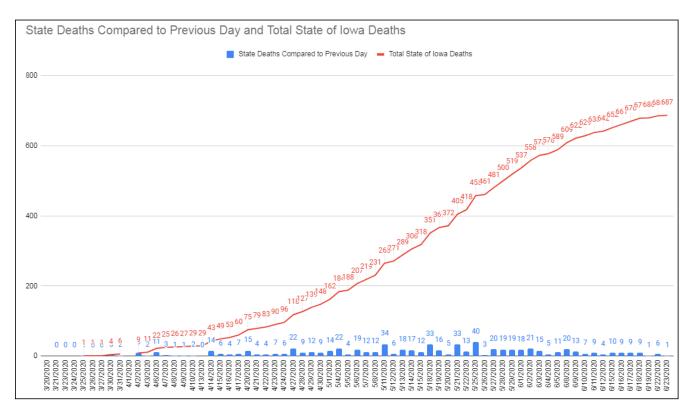
# **Iowa Statistics - Deaths**

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Statewide Total

Deaths

661
(+26 since Tuesday)





# Cases per 100,000 Population

<b>♦ County</b>	Positive Cases	<b>▼</b> Cases Per 100,000 Population
Buena Vista	1,669	8,398
Crawford	641	3,736
Louisa	355	3,178
Woodbury	3,077	3,001
Wright	339	2,671
Tama	432	2,556
Marshall	977	2,444
Wapello	689	1,957
Black Hawk	1,900	1,435
Muscatine	587	1,367
Taylor	76	1,228
Dickinson	210	1,224
Sioux	422	1,209
Dallas	1,082	1,200
Clarke	113	1.199
Polk	5,556	1,140
Hamilton	169	1,130
Plymouth	250	996
Washington	214	967

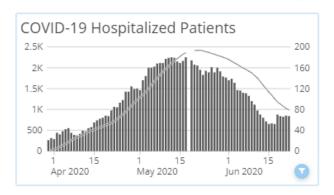


# **RMCC Region 1 Status**



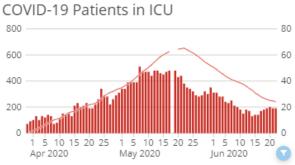
#### **COVID-19 Hospitalized Patients**

6/ Compared to Yesterday: 68



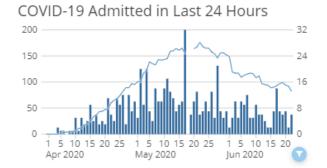
#### **COVID-19 Patients in ICU**

19 Compared to Yesterday: 19



#### **COVID-19 Admitted in Last 24 Hours**

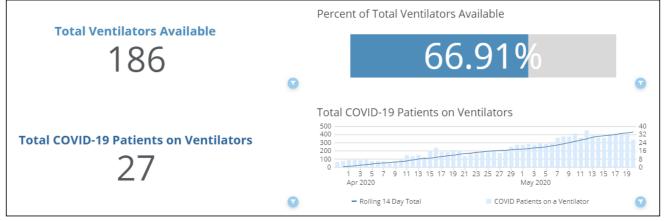
6
Compared to Yesterday: 2



https://coronavirus.iowa.gov/pages/rmcc-data

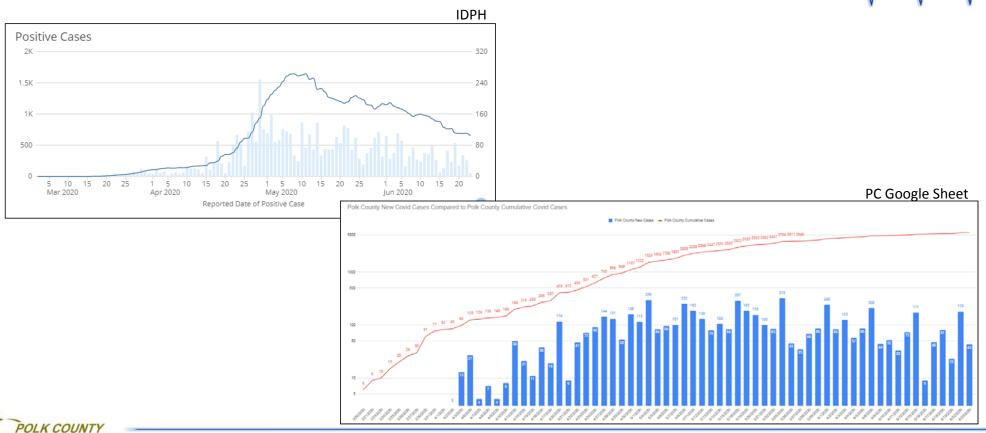
# **RMCC Region 1 Status**







# **Polk County Cases**



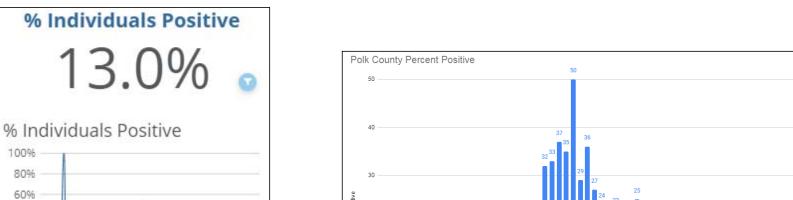


Our success is measured by how well we help others succeed.

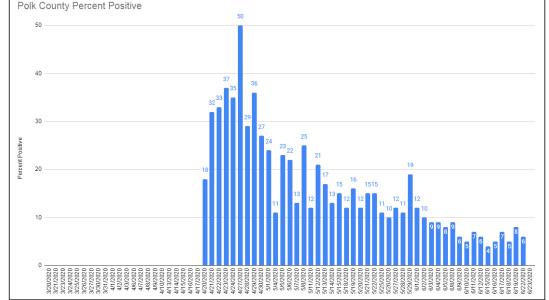
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# **Percent Tested Positive**

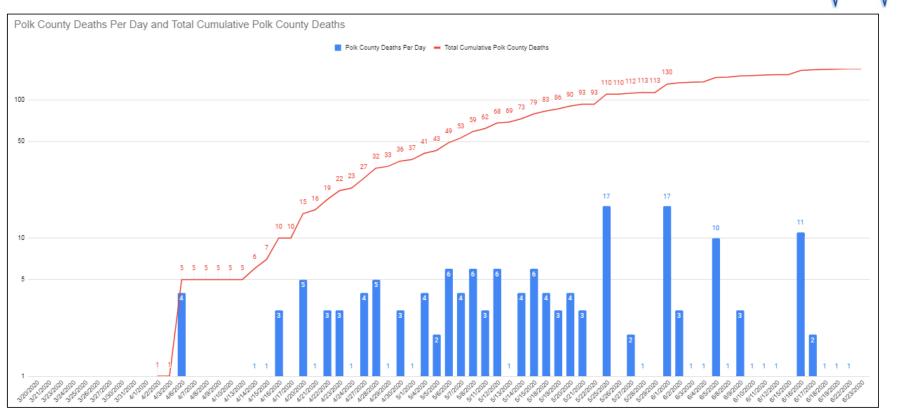








# **Polk County Deaths**





Our success is measured by how well we help others succeed.

17

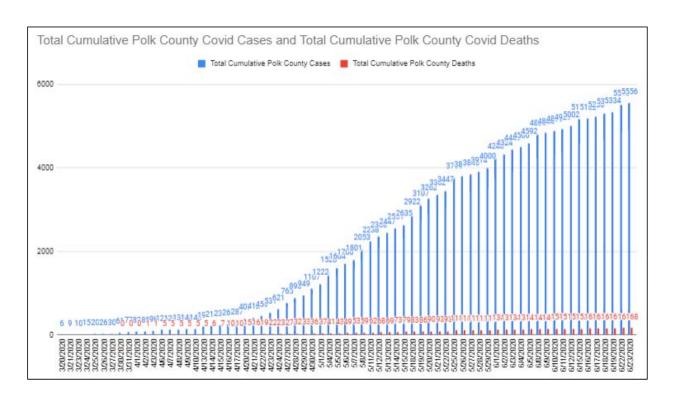
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# **Polk County Total Cases and Deaths**



COVID-19 Cases in Polk County		
Confirmed	5,556 (+374 since Tuesday)	
Deaths	168 (+5 since Tuesday)	

Confirmed Cases are based on IDPH data Number of deaths are tracked by PCHD



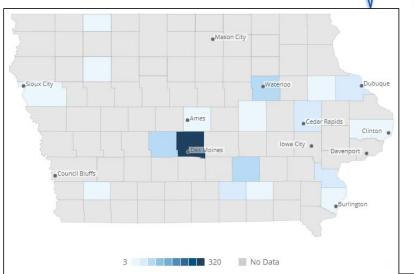


# **Congregate Living Cases and Outbreaks**

#### Polk County Facilities Impacted (since Tuesday)

Total Facilities Impacted	85 (+1)
Facilities Currently Monitored	56 (-4)
<ul> <li>Facilities with cases; no outbreak</li> </ul>	31 (0)
<ul> <li>Facilities with a confirmed outbreak*</li> </ul>	25 (-4)

<sup>\*</sup>outbreak = 3 or more confirmed cases







## PCPH Group – Kari Lebeda-Townsend, PCHD

#### **Recent Accomplishments**

- Case management, contact tracing and follow-up continues
- New procedures for internal tracking system
- Expanded intake and IDSS data entry
- Locations and approaches to increase CD team staff capacity
- Coordination on COVID-19 mortality review with PCME
- Through the PIO, interpreters were embedded with the CD Team
- Developed a PCHD Strike Team, tested 22 and results back within 26 hours



# PCPH Group – Kari Lebeda-Townsend, PCHD

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Objectives	Due Date
Addressing school return questions and children on immunization provisional waivers for 2020-2021 school year	Ongoing
Onboard and train additional RNs and CMAs to support disease investigation, follow up and contact tracing	Paused
Process with PCME to verify cases	Ongoing
Work with community partners to meet basic patient and family needs	Ongoing
Coordinating individual case investigation and facility under monitoring and with outbreaks	Ongoing
Develop position job aid to document processes for continuity	4/8
Identify successor	4/8
Develop a patient education video w/PIO for those that have tested positive	5/4
Provide information or host a call with PC schools on re-opening considerations	5/6
Determine PCHD Strike Team strategy, plan and logistics to deploy as needed	5/13



# **Congregate Care Group – Carmin Hutch, PCHD**



#### **Recent Accomplishments**

- Building out a team to meet the demands of LTCF/congregate site hotspots
- Managing a high-number of LTCF/congregate sites to include daily calls to provide guidance to facility staff
- Deployed a PCHD Strike Team, tested 22 and results back within 26 hours



# **Congregate Care Group – Carmin Hutch, PCHD**

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Objectives	Due Date
Daily calls with LTC impacted facilities	Ongoing
Identify successor	4/8
Coordinate with Mental Health Group on transport of group home patients	4/9
Define process with logistics and staffing requests	4/22



#### Medical Coord Ctr (MCC) Group – Franny Medeiros, PCHD

#### **Recent Accomplishments**

- Hospital systems standardized surge plans
- 2-1-1 is capturing symptomatic calls vs worried well now, which provides additional surveillance
- Airway bypass added to EMResource
- Capturing data on a daily basis
- Non-traditional hospital surge plan completed

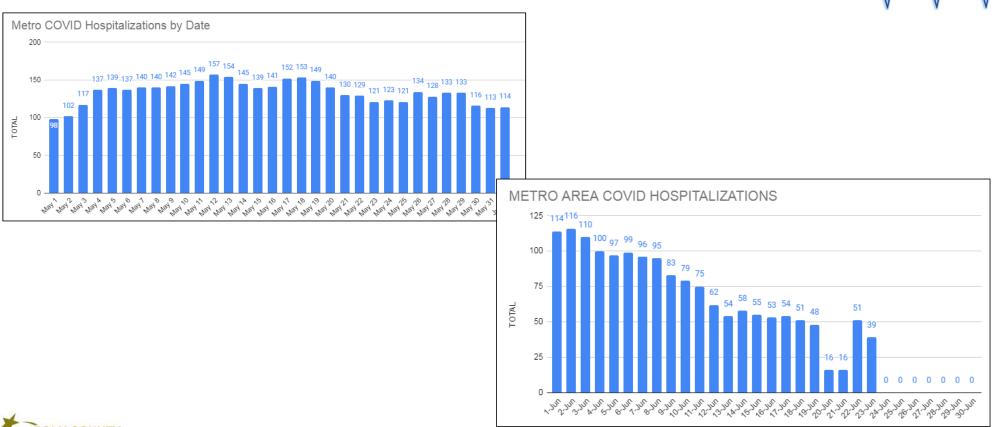


# Medical Coord Ctr (MCC) Group – Franny Medeiros, PCHD

Objectives	Due Date
Coordinate with RMCC on their operations	Ongoing
Coordinate with LTC facilities	Ongoing
Implement Ethical Standards of Care within the hospitals; awaiting IDPH guidance	Ongoing
Participate in the development of the regional surge plan with the RMCC	Ongoing
Develop position job aid to document processes for continuity	4/1
Develop and approve an alternate care site plan	Ongoing
Developing the processes for the non-traditional/regional surge plan	4/20



# **Metro Hospital Status Report**

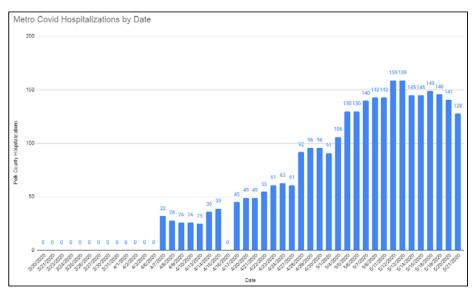




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# **Metro Hospital Data**

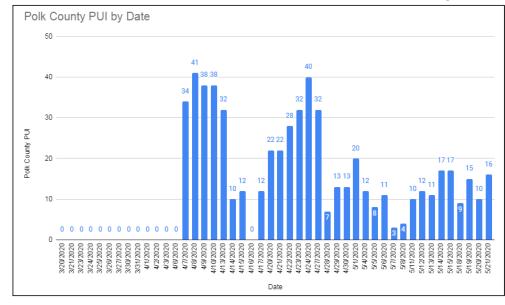




Hospitalizations

#### **Pending numbers**

#### Persons Under Investigation





## Mass Fatalities Group – Dr. Joshua Akers, PCME Office

#### **Recent Accomplishments**

- Reached out local funeral homes to exchange information about COVID
- Spoke with Iowa Office of the State Medical Examiner (IOSME)
- Discuss National Guard plans with IOSME
- Identified Hamilton's Funeral Home Mitchellville location as overflow



# Mass Fatalities Group – Dr. Joshua Akers, PCME Office

Objectives	Due Date
Surge plan for mass fatalities	Ongoing
Monitor death trends	Ongoing
Coordinate with PCHD/CD Team on LTCF deaths	Ongoing
Meeting with funeral homes and State ME to discuss needs moving forward	Ongoing



#### Mental Health Group – Liz Cox, Polk County Health Services

#### **Recent Accomplishments**

- Established a hotline for medical staff & emergency responders to support their own mental health
- Launched social media, PSAs and resource tool kit for mental health
- Mental health support via 211is live
- Published list of providers accepting new telehealth mental health patients
- Funding approved to equip consumers with phones for telehealth services
- Finalized and shared a draft family plan for emergency responders
- Connected mental health group homes with Operations PCHD
- Coordinated respite services for parents of kids with special needs
- Succession planning/successor identified
- Developed a Facebook filter and "care" package of printables for healthcare provider appreciation
- Presented, with EMA, to the Des Moines Partnership



## Mental Health Group – Liz Cox, Polk County Health Services

Objectives	Due Date
Continue connecting with volunteers with home-bound people	Ongoing
Equip (purchase) consumers with phones for telehealth services	Ongoing
Coordinate with Legal Aid	Ongoing
Develop and present webinars to schools and workplace audiences	6/4



# **Housing Group – Eric Kool, Polk County Comm, Family, Youth Services**

#### **Recent Accomplishments**

- Identified discharge transportation options
- Approved alternative housing for Polk County essential employees
- Distributed a memo to hospitals and clinics regarding the isolation shelter and direct referrals
- Supported the completion of the FEMA Non-Congregate Housing application
- Added staff to support PCHD CD Team to address questions of isolation families
- Draft memos to PCHD for resource and referrals for family isolation and homeless PUI individuals



# **Housing Group – Eric Kool, Polk County Comm, Family, Youth Services**

Objectives	Due Date
Continue to interview and hire staff	Ongoing
Coordinate with Central Intake/PHC on the expansion of rapid re-housing for families on wait lists or in shelters	Ongoing
Creating a process to distribute refugee grants for outreach and support	Ongoing
Meet with MCC to review modeling to determine alternative solutions to sheltering	4/22



## **Emergency Services Group – Common Accomplishments**

#### **Recent Accomplishments**

- Primary alternative (Phase 1) housing location for emergency services is open and ready to receive responders
- Childcare options and process has been developed and distributed to all organizations
- Support and communicate 211 and other mental health resources and family planning for emergency responders (CISM and peer support)
- LE agency tiered mutual aid response provided to PSAPs via E911 Coordinator (FD/EMS Teams Cards already in place)
- Shared emergency services dashboard to all stakeholders



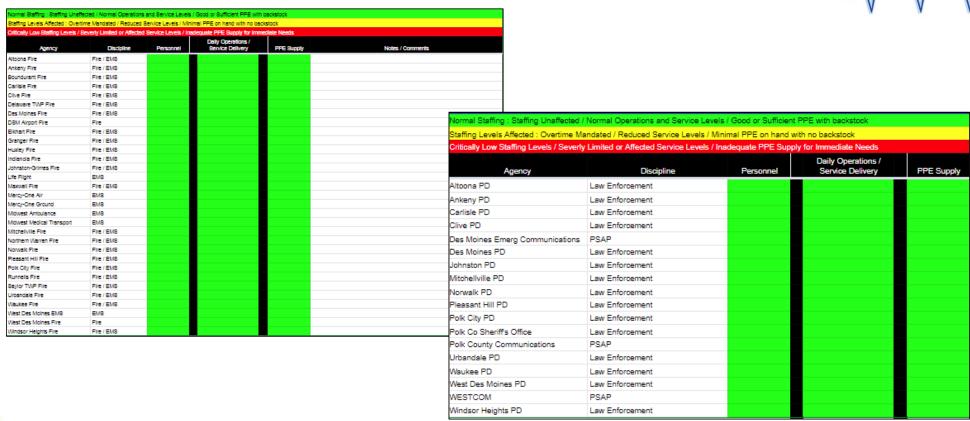
# **Emergency Services Group – Common Objectives**

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Objectives	Due Date
Plans for secondary locations for first responder alternative housing	Ongoing



# **Emergency Services Dashboard**





#### **Law Enforcement Branch – PLEXA**

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- Primary alternative (Phase 1) housing location for emergency services is open and ready to receive responders
- A spreadsheet was developed for mutual aid during staff shortages; PSAP collaboration for critical staffing for essential services and modeling has begun
- Childcare options and process has been developed and distributed to all organizations
- Support and communicate 211 and other mental health resources for emergency responders
- Position job aid to document processes developed for continuity



### **Law Enforcement Branch – PLEXA**

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V		V

Objectives	Due Date



### Fire Service Branch – PCFCA

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- Primary alternative (Phase 1) housing location for emergency services is open and ready to receive responders
- Childcare options and process has been developed and distributed to all organizations
- Support and communicate 211 and other mental health resources for emergency responders



### Fire Service Branch – PCFCA

Objectives Due Date



#### **EMS Branch – CIEMSD**

- Primary alternative (Phase 1) housing location for emergency services is open and ready to receive responders
- Confirmed process for exposure reporting for EMS providers/HC workers
- Childcare options and process has been developed and distributed to all organizations
- Support and communicate 211 and other mental health resources for emergency responders
- Approval of medical directors to implement assess and refer protocol
- Airway Management Diversion Protocol implemented
- Assess and refer protocol approved and disseminated
- Protocol 36 is completed and ready for activation if needed



### **EMS Branch – CIEMSD**

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Objectives	Due Date
Alternative transport destinations - waiting on health systems	Paused
Revisit the notification algorithm to notify providers of a positive test, to include LTC facilities	Paused



### Operations Section Chief – A.J. Mumm, Polk Co EMA

- Established a sustainable battle rhythm routine among Groups and Branches
- Maintain effective communication between Operations and Logistics
- Gathering and sharing of situational awareness among operational partners
- Enabled virtual coordination capabilities
- Partnered with Logistics on order/request awareness video



### Operations Section Chief – A.J. Mumm, Polk Co EMA

Objectives	Due Date
Maintain effective coordination with State Emergency Operations Center (SEOC)	Ongoing
Share information with the public through support of the weekly stakeholder's briefing	Ongoing
Develop position job aid to document processes for continuity	4/1
Identify successor	4/8
Fully embed logistics position within the MCC	5/15
Prepare incident stabilization and resiliency strategies for recovery	6/1



### Planning Section Chief – DeAnne Sesker, Polk Co EMA

- Developed position job aid for continuity
- Established a process to collect, prepare and produce incident documentation on a daily basis
- Validated that EOC daily planning meetings can be conducted virtually
- Recovery Advisory Group established and have a framework developed to begin planning for recovery



### Planning Section Chief – DeAnne Sesker, Polk Co EMA

Objectives	Due Date
Gather Group accomplishments and objectives for next day	Ongoing
Prepare for the next day's daily briefing	Ongoing
Meet with Section Chiefs and Group Supervisors to begin collecting AAR content	Ongoing
Prepare for Tuesday's Stakeholder Briefing	Every Monday
Conduct Weekly Stakeholder Briefing	Every Tuesday
Prepare and publish the weekly IAP	Every Tuesday
Identify successor	4/8



# Remobilization Triggers - tentative

Section/Group	Trigger
Logistics Section	When 1 or more Priority 1 entities are requesting PPE
Planning Section	When 2-3 of the Remobilization Triggers are met, EOC staffing and planning meeting needs will be assessed
PH Group	<ol> <li>If/when PCPH will resume contact tracing from IDPH</li> <li>Surge in cases         LTCF, daycare/childcare, school or business in two or more settings     </li> </ol>
Healthcare Group	1 or more hospitals/EMS services asking for resources or raising concern on a daily basis
Housing Group	Homeless shelter outbreak (residents and/or staff) ~20 - 30



### Logistics Section Chief – Cameron Stufflebeam, Polk Co EMA

- 281,000 items have been donated to date
- 300,000 items have been supplied to date
- Shared PPE with 8 surrounding counties
- Demobilization plan is being implemented today
  - 7 July last day for orders
  - 9 July last day for order fulfillment
- FEMA PPE Packages arriving at designated Long-Term Care Facilities
- Test Kits ordering through State Hygienic Lab are being received and distributed
- Alternates for each position identified, trained and tested
- Logistics has supported two simultaneous operations with the same process





### Logistics Section Chief – Cameron Stufflebeam, Polk Co EMA

Objectives	Due Date
10-day plan and re-order process, Alternate sourcing, WebEOC clean-up and entry State asset delivery and distribution	Ongoing
Work with Ops and Congregate Group on LTC status and communications loop	Ongoing



### **Resource Management Status**

	Total Requests	Total Requests Filled	Total Requests Partially Filled	Total Items Requested	Total Items Issued
3/31/2020 - 4/15/20	176	95	81	132,933	84,073
4/16/2020 - 4/24/2020	127	106	21	50,282	46,967
4/25/2020 - 5/3/2020	43	29	23	43,694	27,941
5/5/2020 - 5/8/2020	56	46	10	37,828	28,381
5/11/2020 - 5/15/2020	103	85	18	47,695	35,467
5/18/2020 - 5/24/2020	67	50	17	36,889	29,041
5/25/2020 - 5/31/2020	29	20	9	62,450	14,989
6/1/2020 - 6/7/2020	25	20	5	34,878	35,922
6/8/2020 - 06/14/20	23	7	12	28,188	9,073
06/15/20 - 06/20/20	18	13	5	27,178	20,518
21-Jun	-	-	-	-	-
22-Jun	3	2	1	1,450	940
23-Jun					
24-Jun					
25-Jun					
26-Jun					
Totals	670	473	202	503,465	333,312



### **Logistics Section – Dutch Geisinger, Safeguard Iowa**

- Maintaining Q&A on safeguardiowa.org
- Monitoring federal trends through FEMA CIKR and CISA calls
- Working with OSHA and DOL to answer questions for private sector
- Working with Hawkeye hotels on alternative housing for medical, NG, and responders
- Acquired a list of companies that are manufacturing PPE
- Organizations will share messaging about not hoarding food/supplies
- Receiving additional PPE donations from private sector



### **Logistics Section – Dutch Geisinger, Safeguard Iowa**

Objectives	Due Date
Address concerns from private sector	Ongoing
Continue adding to scam and FAQ page	Ongoing
Discussion with IEDA on recovery and messaging to businesses	Ongoing
Continue to support private sector and government requests for resources	Ongoing
Identify specific donors for needed items	Ongoing



# **Logistics Section – Volunteer Mgmt Unit – Doug Stogel, Polk County CFYS**

- Alignment with United Way and Volunteer Iowa to support volunteer management
- Flow chart was shared with Logistics for volunteer management process
- Utilize Polk County's volunteer website (url here) to recruit and assign



# Logistics Section – Volunteer Mgmt Unit – Doug Stogel, Polk County CFYS

Objectives	Due Date
Identifying county employees to be used as volunteers	Ongoing
Validate the flow chart with Logistics	4/17



### **Logistics – Food Unit – Patty Nordmeyer**

- Sign-up at the front desk by 10:00
- Use provided, disposable utensils do not share
- Food schedule
  - Monday Cool Basil or Gateway
  - Tuesday Iowa Tap Room



# Finance Section – Keith Olson, Polk County Auditor's Office and Scott Slater, Polk County Public Health

- COVID-19 Crisis Response Supplemental Funding contract approved by BOS 4/7/2020
- Reviewed funding parameters and work with staff to identify needs and appropriate expenditures
- Developed a plan with Auditor's Office to assure eligible expenditures are being captured and coded to supplemental health grant
- Polk County government has completed a Request for Public Assistance (RPA) to FEMA coverall all county departments
- All \$160K of IDPH supplemental funds are obligated
- Completed the non-congregate shelter application process with the support of the Housing Group Supervisor

# Finance Section – Keith Olson, Polk County Auditor's Office and Scott Slater, Polk County Public Health

Objectives	Due Date
Gathering costs from each partner on projected costs per activity and initial IDPH approval	Ongoing
Coordinate between Housing Group F/A and BOS re: reimbursement and stimulus impacts	Ongoing



# Recovery Section – Matt McCoy, Board of Supervisors and DeAnne Sesker, Polk County Emergency Management

- Polk County Advisory Group established
- Initial framework of focus areas identified
- Consultant identified to support the recovery planning coordination



# Recovery Section – Matt McCoy, Board of Supervisors and DeAnne Sesker, Polk County Emergency Management

Objectives	Due Date
Complete the contract for recovery facilitator (Pat Boddy)	5/8
Schedule and conduct initial interviews with Advisory Group and Chairs	5/13
Summarize interviews and identify gaps, solutions, dependencies and opportunities	5/15



### Public Information Officer – Nola Aigner Davis, Polk Co Health

- Working with JIC to answer media requests
- Social media graphics/website updates
- Ongoing conversations with refugee/immigrant organizations to provide COVID-19 resources
- Interpretation call line established
- Coordinated interpreters to be onsite with the PCHD CD Team



### Public Information Officer – Nola Aigner Davis, Polk Co Health

Objectives	Due Date
Working with refugee/immigrant population	Ongoing
Update website and social media	Ongoing
Work on MCC communication needs with JIC	Ongoing
Work with refugee messaging and information sharing	Ongoing
Coordinate with BOS to develop a universal video on the use of PPE for polling sites	TBD
Start messaging and communication for recovery process	Ongoing
Work with team to monitor and address rumors	Ongoing



### Policy Group – Supervisor Matt McCoy, Polk Co BOS

- 1. Reviewing stimulus package and will be pushing out messaging
- 2. CISS numbers are high; will look for ways to support
- 3. Recovery guidance for re-opening or alternative options until re-opening for various businesses/attractions
- 4. Information on/help with financial crisis management for families; developing PSAs
- 5. Election planning
- 6. Immigrant/refugee messaging
- 7. Small business grants being developed; non-profit support
- 8. Strengthen messages to business community and refugee employees
- 9. Recovery start-up process to begin
- 10. Coordinated with WHO-TV to implement "13 Days of Caring" for the Disaster Recovery Fund



# Weekly EOC Status

- Tuesday Planning Meetings
  - Open invitation and/or by request
- Suspension of Tuesday Stakeholder Briefings
- •EOC staff shall be notified if an ad hoc Planning Meeting will be convened
- •PH and EMA will meet on a regular basis



#### **Current Focus Areas**

- Demobilization
  - Logistics, isolation shelter
- Remobilization
- Monitoring case counts, hospitalizations, hotspots
- Rumor control
- Second wave public education campaign
- COVID-19 testing
- Surge capacity
- Continuity Planning
- Food pantry (monitoring)
- Congregate facilities
- Recovery/resiliency



### **Ongoing Initiatives**

• Supply chain monitoring



### **Emerging Priorities**

- Blood donation/supply
- Second Wave planning
- Return to routine medical care



# Safety Officer – Polk County Risk Management

## Safety Top 5

- 1. Wash your hands / use sanitizer frequently
- 2. Take your temp  $\le 100.4$
- 3. Sleep
- 4. Monitor stress
- 5. Drink water / healthy foods

## Hazardous Weather Outlook Today

Sunny and high near 88, low of 65.

### Wednesday

Sunny and high near 90; low of 68.

### **Thursday**

Afternoon t-storm, high near 90; showers/t-storm overnight, low of 69.

### **Spotter Activation Statement**

• Spotter Activation is not expected.



# Weekly Meetings at a Glance

	Monday	Tuesday	Wednesday	Thursday	Friday
800		Daily Driefing			
830		Daily Briefing			
900					
930					
1000			HSEMD/EMA (C)		
1030				MCC (Z)	
1100				IVICC (Z)	
1130					
1200		Shelters (C)	HCC / IDPH (Z)		
1230		Silellers (C)	HCC / IDFH (Z)		
1300				Dallas County	
1330				Briefing (Z)	
1400		MCC/Chief Medical			
1430		Officers (Z)			
1500					
1530					
1600					
1630					
1700					



# **BIG WINS!**

What	Who
2-1-1 for the public, clincial and	Healthcare and Mental
responder audiences	Health Groups
Town Halls/Media coverage	PIO
Isolation Shelter	Housing Group
Social media and PCHD website	PIO
Parterning with United Way for	Volunteer Management
volunteer management	Branch
Establishment fo the Medical	Healthcare Group
Coordination Center in the EOC	
Development fo the resource	Healthcare Group
ordering applicationa nd process	Logistics Section
Identifed alternative housing for	Emergency Services Branch
first responders	
Non-traditional hospital surge plan	Healthcare Group
draft	
Developed and deployed the PCHD	Polk County Pubic Health
Testing Strike Team	Group

Who
Healthcare Group - CIEMSD
Planning Section Chief
County Jail and Juvenile
Detention
CIEMSD
Polk County Public Health
Group
Healthcare Group - CIEMSD
Healthcare Group - MCC
Logistics Section
Board of Supervisors









# **Closing Comments**

Adjourn

