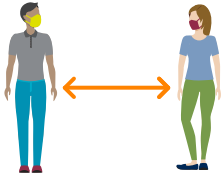


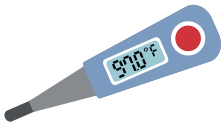
Clients and Guests

Tips



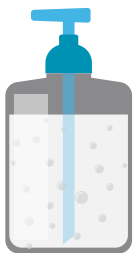
Limit risk during client services at all facilities.

- **Limit visitors.**
- **Limit in-person appointments, if possible.**
- **Avoid crowds.**
Increase distance between people to 6 feet, if possible.
- **Reduce interactions and gatherings, if possible.**
At meals, program activities, etc.
- **Encourage clients to report illnesses and COVID-19 exposure before or at entry.**
Reassure them you won't deny them and they won't lose a bed, when possible.
- **Give masks to anyone who coughs, sneezes or has a runny nose.**
- **Actively monitor clients and guests for COVID-19 symptoms.**
Use the [COVID-19 Infographic for people experiencing homelessness](#).



Does a client or guest have symptoms?

- **Ask them to put on a mask.**
Connect them to a healthcare provider. The provider will advise on next steps.
- **Do your best to isolate the person from others.**
- **Encourage frequent hand washing or hand sanitizer use.**
- **Limit their movement in the facility.**
Offer tissues, a plastic bag to put the used tissues in, and hand sanitizer to keep near them.
- **Encourage them to drink fluids, rest and sleep.**
- **Continue to monitor their health.**
Clients with mild symptoms could get worse. Refer to care if needed.



Where clients or guests with COVID-19 symptoms can stay.

- **Send clients who need emergency services to the emergency department.**
- **Refer clients waiting for test results or who have confirmed COVID-19 to assessment and recovery [Temporary Care Centers](#).**
Shelters and other congregate care facilities can call (253) 820-4684 between 8 a.m.-4 p.m. to discuss placement.

