

## DEAF & HARD OF HEARING INFO - CORONAVIRUS

- **Commonwealth of Massachusetts**  
<https://mass.gov/covid19>
- **Executive Office of Health & Human Services**  
<https://mass.gov/eohhs>  
call: Dial 211
- **Massachusetts Commission for the Deaf and Hard of Hearing**  
<https://mass.gov/mcdhh>  
email: MCDsafety@mass.gov



## PREVENTING ILLNESS



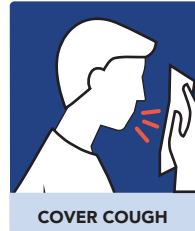
WASH HANDS



CLEAN OBJECTS  
& SURFACES



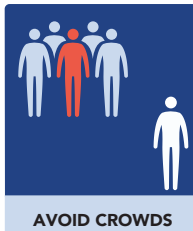
DO NOT TOUCH FACE



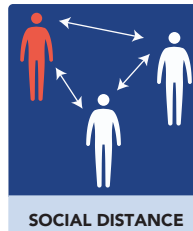
COVER COUGH



STAY HOME



AVOID CROWDS

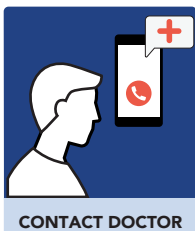


SOCIAL DISTANCE



AVOID TRAVEL

## GET MEDICAL HELP



CONTACT DOCTOR



MEDICAL STAFF



AMBULANCE



HOSPITAL

## PREFERRED METHOD OF COMMUNICATION



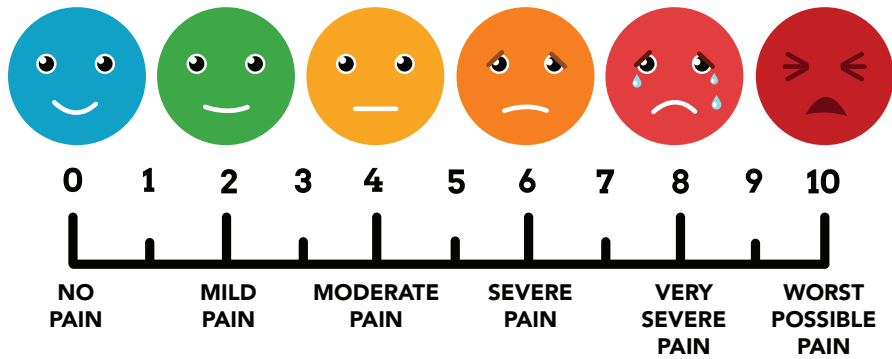
## QUICK COMMUNICATION



## TIPS FOR HEALTH PROVIDER

- Get the person's attention and make eye contact
- Repeat, rephrase, or write down your request
- Ask and/or indicate before touching the person
- Ask the person their preferred method of communication
- Minimize the number of people interacting with the patient
- Know that hearing aids/cochlear implants may improve hearing, but a person may still benefit from an assistive listening device and still may not understand all that you say.

## HOW DO YOU FEEL?



## HOW LONG HAVE YOU HAD SYMPTOMS?

► MINUTES

► HOURS

► DAYS

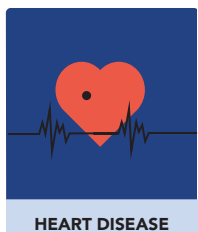
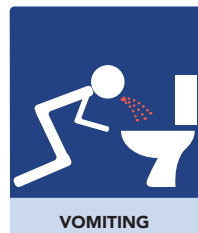
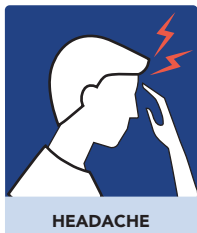
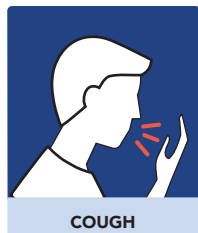
► WEEKS

► MONTHS

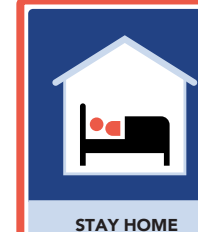
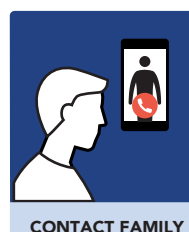
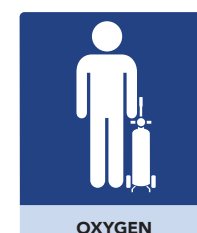
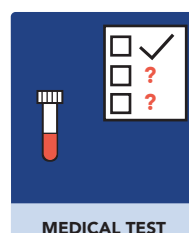
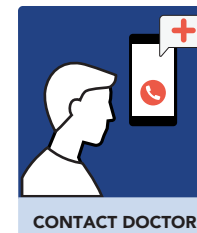
► YEARS



## SITUATION, HISTORY & SYMPTOMS



## TREATMENT & CARE



► DEVELOPED BY THE MASSACHUSETTS COMMISSION FOR THE DEAF AND HARD OF HEARING ► [HTTPS://MASS.GOV](https://mass.gov)

Some elements of this tool were used with permission by the Wisconsin Council on Disabilities.

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