

Daily Operations Briefing

June 16, 2020 0800 Hours



Welcome – Planning Section Chief

1. Welcome & Introductions

2. Expected Outcomes

- A. Transfer of information
- B. Hand off duties
- C. Clarify expectations for the day
- D. Execution of Incident Action Plan (IAP)

Welcome!

3. Ground Rules

- A. Cell phones and radios off/silent
- B. Minimize side-bar conversations
- C. Stick to the agenda



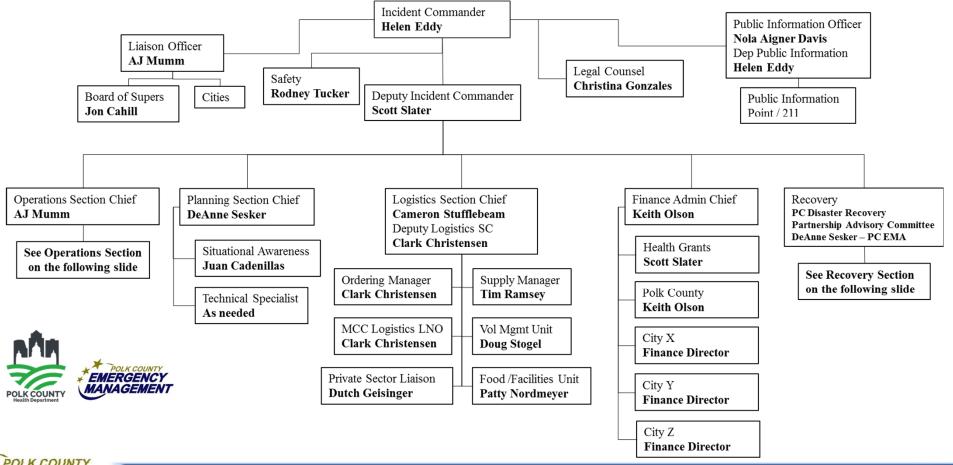


Opening Comments

Helen Eddy – Incident Commander Polk County Public Health Director



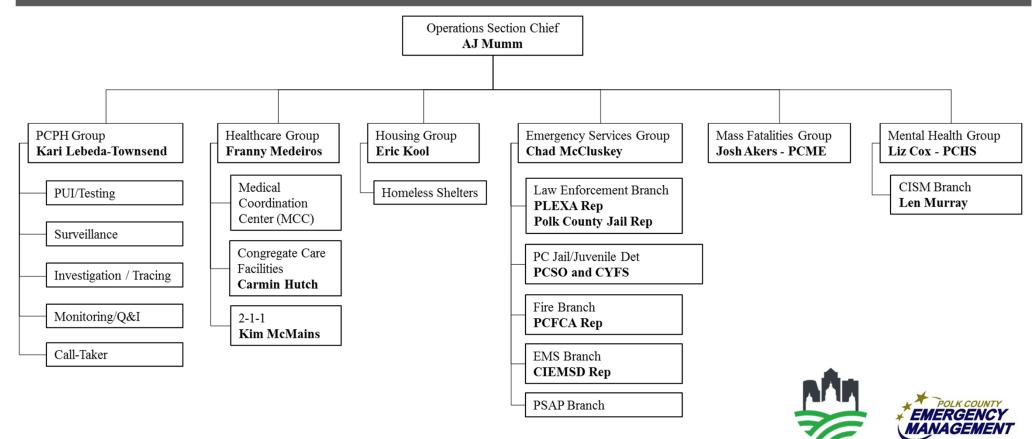
CORONAVIRUS COVID-19 ORGANIZATIONAL CHART (05/04/20)





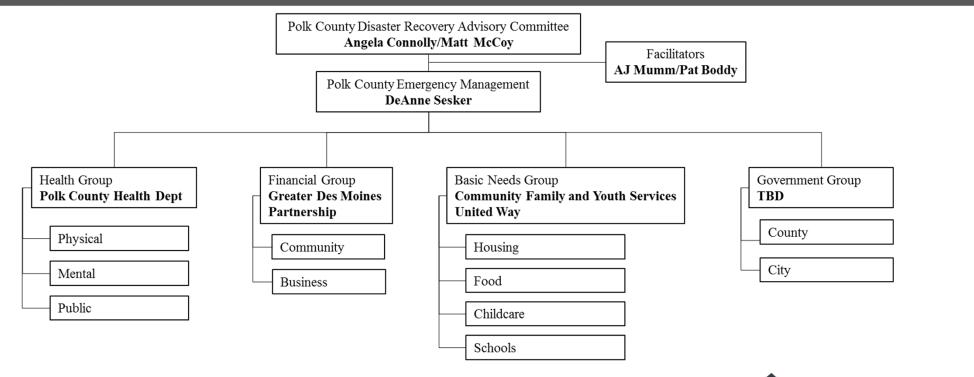
Our success is measured by how well we help others succeed.

Operations Section





Recovery Section (05/04/20)





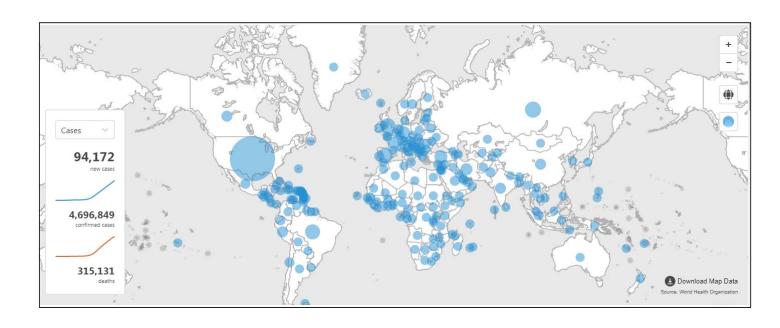




Global Situation Update

World Health Organization

+265,858 new cases Since Tuesday



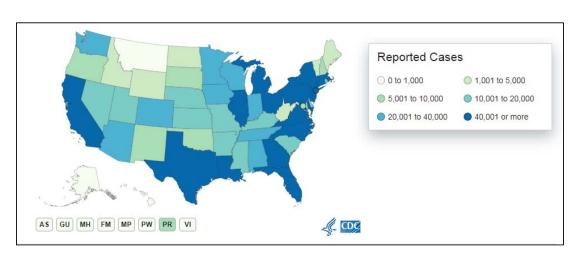
https://covid19.who.int/

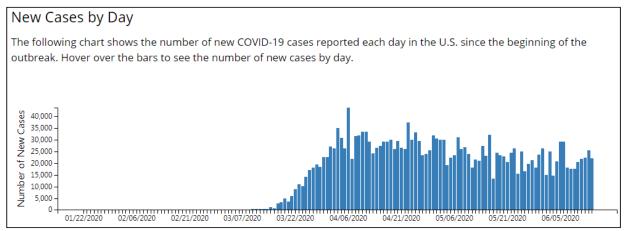


U.S.A. Situation Update

Centers for Disease Control and Prevention

Current Case Count: 2,085,769 (+146,946 since Tuesday)







https://www.cdc.gov/coronavirus/2019-ncov/cases-updates/cases-in-us.html

Our success is measured by how well we help others succeed.

Iowa Statistics – Testing and Cases



Individuals Tested

229,401

Individuals Negative

204,903

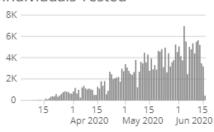
Individuals Positive

24,125

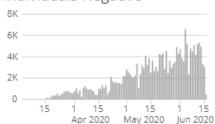


10.5%

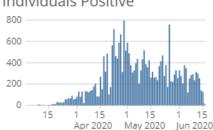
Individuals Tested



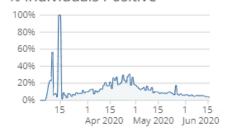
Individuals Negative



Individuals Positive



% Individuals Positive



1 of 14 Iowans Tested

1 of 15

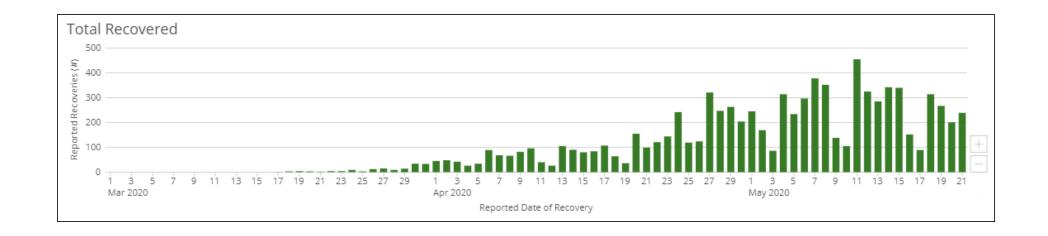
1 of 131 **Iowans Tested Positive** 4.0%

% Positive Yesterday



Iowa Statistics - Recovered



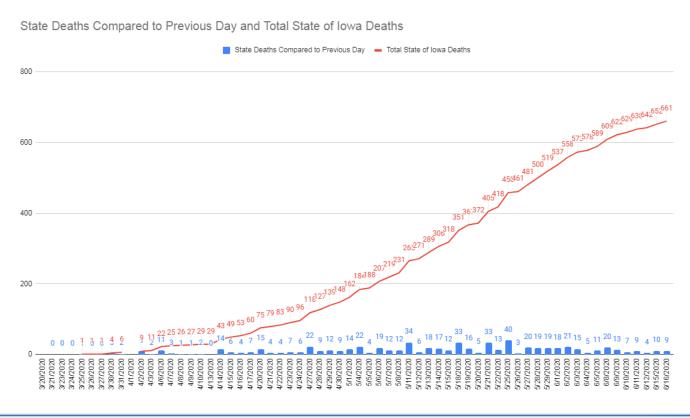




Iowa Statistics - Deaths



Statewide Total
Deaths
661
(+103 since Tuesday)





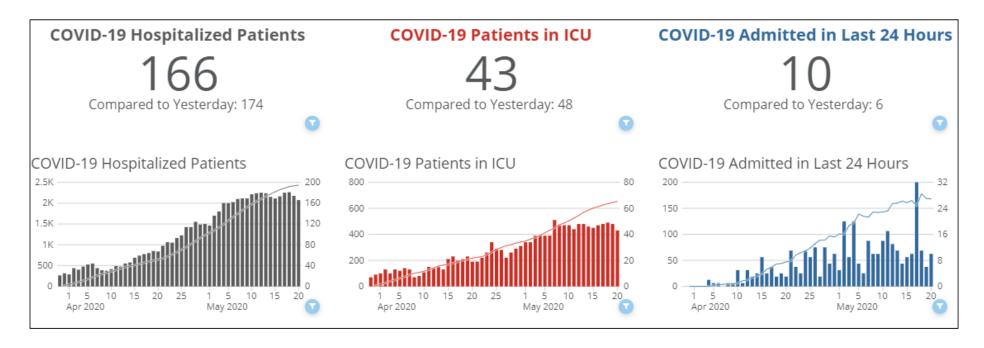
Cases per 100,000 Population

♦ County	♦ Positive Cases	▼ Cases Per 100,000 Population
Buena Vista	1,595	8,026
Crawford	622	3,625
Louisa	355	3,178
Woodbury	3,011	2,936
Tama	429	2,538
Marshall	941	2,354
Wright	294	2,317
Wapello	675	1,917
Black Hawk	1,837	1,387
Muscatine	574	1,337
Taylor	74	1,195
Dallas	1,029	1,141
Polk	5,182	1,064
Sioux	362	1,037
Clarke	89	944
Washington	208	939
Dickinson	156	909
Allamakee	121	875
Hamilton	125	836
Osceola	49	811



RMCC Region 1 Status



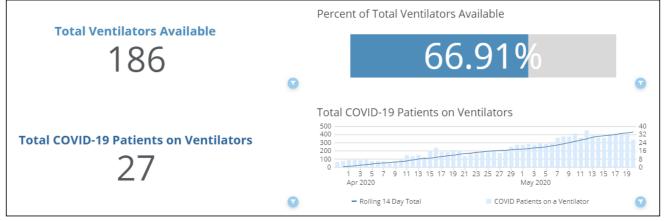




https://coronavirus.iowa.gov/pages/rmcc-data

RMCC Region 1 Status





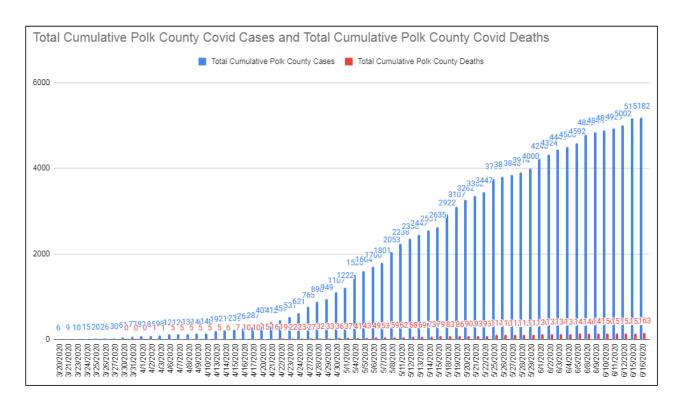


Polk County Total Cases and Deaths



COVID-19 Cases in Polk County		
Confirmed	5,182 (+338 since Tuesday)	
Deaths	163 (+14 since Tuesday)	

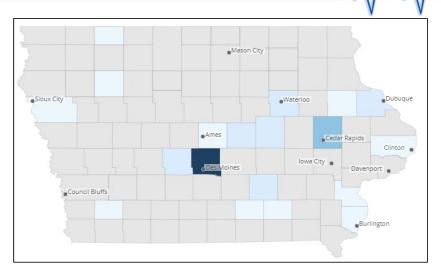
Confirmed Cases are based on IDPH data Number of deaths are tracked by PCHD

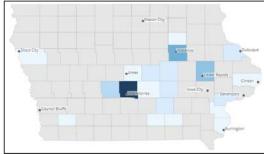




Congregate Living Cases and Outbreaks

Polk County Facilities Impacted (since Tuesday) Total Facilities Impacted 85 (+1) Facilities Currently Monitored 56 (-4) • Facilities with cases; no outbreak 31 (0) • Facilities with a confirmed outbreak* 25 (-4)







^{*}outbreak = 3 or more confirmed cases

PCPH Group - Kari Lebeda-Townsend, PCHD

- Case management, contact tracing and follow-up continues
- New procedures for internal tracking system
- Expanded intake and IDSS data entry
- Locations and approaches to increase CD team staff capacity
- Coordination on COVID-19 mortality review with PCME
- Through the PIO, interpreters were embedded with the CD Team
- Developed a PCHD Strike Team, tested 22 and results back within 26 hours



PCPH Group – Kari Lebeda-Townsend, PCHD

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Objectives	Due Date
Addressing school return questions and children on immunization provisional waivers for 2020-2021 school year	Ongoing
Onboard and train additional RNs and CMAs to support disease investigation, follow up and contact tracing	Paused
Process with PCME to verify cases	Ongoing
Work with community partners to meet basic patient and family needs	Ongoing
Coordinating individual case investigation and facility under monitoring and with outbreaks	Ongoing
Develop position job aid to document processes for continuity	4/8
Identify successor	4/8
Develop a patient education video w/PIO for those that have tested positive	5/4
Provide information or host a call with PC schools on re-opening considerations	5/6
Determine PCHD Strike Team strategy, plan and logistics to deploy as needed	5/13



Congregate Care Group – Carmin Hutch, PCHD



- Building out a team to meet the demands of LTCF/congregate site hotspots
- Managing a high-number of LTCF/congregate sites to include daily calls to provide guidance to facility staff
- Deployed a PCHD Strike Team, tested 22 and results back within 26 hours



Congregate Care Group – Carmin Hutch, PCHD

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Objectives	Due Date
Daily calls with LTC impacted facilities	Ongoing
Identify successor	4/8
Coordinate with Mental Health Group on transport of group home patients	4/9
Define process with logistics and staffing requests	4/22



Medical Coord Ctr (MCC) Group – Franny Medeiros, PCHD

- Hospital systems standardized surge plans
- 2-1-1 is capturing symptomatic calls vs worried well now, which provides additional surveillance
- Airway bypass added to EMResource
- Capturing data on a daily basis
- Non-traditional hospital surge plan completed



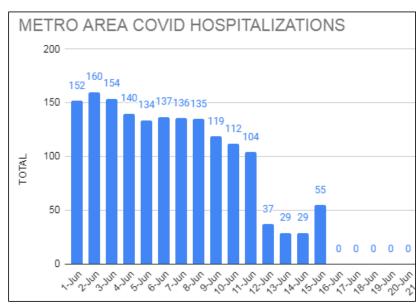
Medical Coord Ctr (MCC) Group – Franny Medeiros, PCHD

Objectives	Due Date
Coordinate with RMCC on their operations	Ongoing
Coordinate with LTC facilities	Ongoing
Implement Ethical Standards of Care within the hospitals; awaiting IDPH guidance	Ongoing
Participate in the development of the regional surge plan with the RMCC	Ongoing
Develop position job aid to document processes for continuity	4/1
Develop and approve an alternate care site plan	4/17
Developing the processes for the non-traditional surge plan	4/20



Metro Hospital Status Report

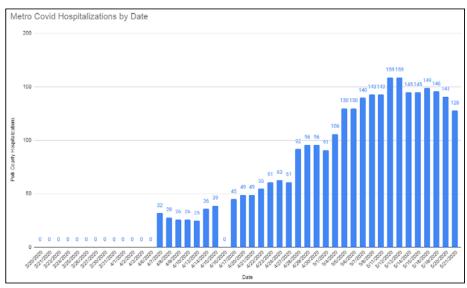






Metro Hospital Data

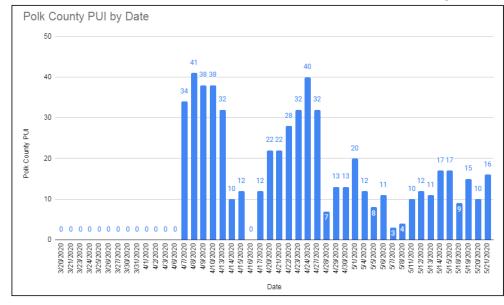




Hospitalizations

Pending numbers

Persons Under Investigation





Mass Fatalities Group – Dr. Joshua Akers, PCME Office

- Reached out local funeral homes to exchange information about COVID
- Spoke with Iowa Office of the State Medical Examiner (IOSME)
- Discuss National Guard plans with IOSME
- Identified Hamilton's Funeral Home Mitchellville location as overflow



Mass Fatalities Group – Dr. Joshua Akers, PCME Office

Objectives	Due Date
Surge plan for mass fatalities	Ongoing
Monitor death trends	Ongoing
Coordinate with PCHD/CD Team on LTCF deaths	Ongoing
Meeting with funeral homes and State ME to discuss needs moving forward	Ongoing



Mental Health Group – Liz Cox, Polk County Health Services

- Established a hotline for medical staff & emergency responders to support their own mental health
- Launched social media, PSAs and resource tool kit for mental health
- Mental health support via 211is live
- Published list of providers accepting new telehealth mental health patients
- Funding approved to equip consumers with phones for telehealth services
- Finalized and shared a draft family plan for emergency responders
- Connected mental health group homes with Operations PCHD
- Coordinated respite services for parents of kids with special needs
- Succession planning/successor identified
- Developed a Facebook filter and "care" package of printables for healthcare provider appreciation
- Presented, with EMA, to the Des Moines Partnership



Mental Health Group – Liz Cox, Polk County Health Services

Objectives	Due Date
Continue connecting with volunteers with home-bound people	Ongoing
Equip (purchase) consumers with phones for telehealth services	Ongoing
Coordinate with Legal Aid	Ongoing
Develop and present webinars to schools and workplace audiences	6/4



Housing Group – Eric Kool, Polk County Comm, Family, Youth Services

- Identified discharge transportation options
- Approved alternative housing for Polk County essential employees
- Distributed a memo to hospitals and clinics regarding the isolation shelter and direct referrals
- Supported the completion of the FEMA Non-Congregate Housing application
- Added staff to support PCHD CD Team to address questions of isolation families
- Draft memos to PCHD for resource and referrals for family isolation and homeless PUI individuals



Housing Group – Eric Kool, Polk County Comm, Family, Youth Services

Objectives	Due Date
Continue to interview and hire staff	Ongoing
Coordinate with Central Intake/PHC on the expansion of rapid re-housing for families on wait lists or in shelters	Ongoing
Creating a process to distribute refugee grants for outreach and support	Ongoing
Meet with MCC to review modeling to determine alternative solutions to sheltering	4/22



Emergency Services Group – Common Accomplishments

- Primary alternative (Phase 1) housing location for emergency services is open and ready to receive responders
- Childcare options and process has been developed and distributed to all organizations
- Support and communicate 211 and other mental health resources and family planning for emergency responders (CISM and peer support)
- LE agency tiered mutual aid response provided to PSAPs via E911 Coordinator (FD/EMS Teams Cards already in place)
- Shared emergency services dashboard to all stakeholders



Emergency Services Group – Common Objectives

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Objectives	Due Date
Plans for secondary locations for first responder alternative housing	Ongoing



Emergency Services Dashboard





Law Enforcement Branch – PLEXA

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- Primary alternative (Phase 1) housing location for emergency services is open and ready to receive responders
- A spreadsheet was developed for mutual aid during staff shortages; PSAP collaboration for critical staffing for essential services and modeling has begun
- Childcare options and process has been developed and distributed to all organizations
- Support and communicate 211 and other mental health resources for emergency responders
- Position job aid to document processes developed for continuity



Law Enforcement Branch – PLEXA

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Objectives	Due Date



Fire Service Branch – PCFCA

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- Primary alternative (Phase 1) housing location for emergency services is open and ready to receive responders
- Childcare options and process has been developed and distributed to all organizations
- Support and communicate 211 and other mental health resources for emergency responders



Fire Service Branch – PCFCA

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Objectives Due Date



EMS Branch – CIEMSD

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- Primary alternative (Phase 1) housing location for emergency services is open and ready to receive responders
- Confirmed process for exposure reporting for EMS providers/HC workers
- Childcare options and process has been developed and distributed to all organizations
- Support and communicate 211 and other mental health resources for emergency responders
- Approval of medical directors to implement assess and refer protocol
- Airway Management Diversion Protocol implemented
- Assess and refer protocol approved and disseminated
- Protocol 36 is completed and ready for activation if needed



EMS Branch – CIEMSD

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Objectives	Due Date
Alternative transport destinations - waiting on health systems	Paused
Revisit the notification algorithm to notify providers of a positive test, to include LTC facilities	Paused



Operations Section Chief – A.J. Mumm, Polk Co EMA

- Established a sustainable battle rhythm routine among Groups and Branches
- Maintain effective communication between Operations and Logistics
- Gathering and sharing of situational awareness among operational partners
- Enabled virtual coordination capabilities
- Partnered with Logistics on order/request awareness video



Operations Section Chief – A.J. Mumm, Polk Co EMA

Objectives	Due Date
Maintain effective coordination with State Emergency Operations Center (SEOC)	Ongoing
Share information with the public through support of the weekly stakeholder's briefing	Ongoing
Develop position job aid to document processes for continuity	4/1
Identify successor	4/8
Fully embed logistics position within the MCC	5/15
Prepare incident stabilization and resiliency strategies for recovery	6/1



Planning Section Chief – DeAnne Sesker, Polk Co EMA

- Developed position job aid for continuity
- Established a process to collect, prepare and produce incident documentation on a daily basis
- Validated that EOC daily planning meetings can be conducted virtually
- Recovery Advisory Group established and have a framework developed to begin planning for recovery



Planning Section Chief – DeAnne Sesker, Polk Co EMA

Objectives	Due Date
Gather Group accomplishments and objectives for next day	Ongoing
Prepare for the next day's daily briefing	Ongoing
Meet with Section Chiefs and Group Supervisors to begin collecting AAR content	Ongoing
Prepare for Tuesday's Stakeholder Briefing	Every Monday
Conduct Weekly Stakeholder Briefing	Every Tuesday
Prepare and publish the weekly IAP	Every Tuesday
Identify successor	4/8



Logistics Section Chief - Cameron Stufflebeam, Polk Co EMA

- 275,000 items have been donated to date
- 300,000 items have been supplied to date
- Shared PPE with 8 surrounding counties
- Demobilization plan is being implemented today
 - 7 July last day for orders
 - 9 July last day for order fulfillment
- FEMA PPE Packages arriving at designated Long-Term Care Facilities
- Test Kits ordering through State Hygienic Lab are being received and distributed
- Alternates for each position identified, trained and tested
- Logistics has supported two simultaneous operations with the same process





Logistics Section Chief – Cameron Stufflebeam, Polk Co EMA

Objectives	Due Date
10-day plan and re-order process, Alternate sourcing, WebEOC clean-up and entry State asset delivery and distribution	Ongoing
Work with Ops and Congregate Group on LTC status and communications loop	Ongoing



Resource Management Status

	Total Requests	Requests Requests		Total Items Requested	Total Items Issued
3/31/2020 - 4/15/20	176	95	81	132,933	84,073
4/16/2020 - 4/24/2020	127	106	21	50,282	46,967
4/25/2020 - 5/3/2020	43	29	23	43,694	27,941
5/5/2020 - 5/8/2020	56	46	10	37,828	28,381
5/11/2020 - 5/15/2020	103	85	18	47,695	35,467
5/18/2020 - 5/24/2020	67	50	17	36,889	29,041
5/25/2020 - 5/31/2020	29	20	9	62,450	14,989
6/1/2020 - 6/7/2020	25	20	5	34,878	35,922
6/8/2020 - 06/14/20	23	7	12	28,188	9,073
15-Jun	4	4	-	6,999	6,999
16-Jun					
17-Jun					
18-Jun					
19-Jun					
20-Jun					
Totals	653	462	196	481,836	318,853



Logistics Section – Dutch Geisinger, Safeguard Iowa

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- Maintaining Q&A on safeguardiowa.org
- Monitoring federal trends through FEMA CIKR and CISA calls
- Working with OSHA and DOL to answer questions for private sector
- Working with Hawkeye hotels on alternative housing for medical, NG, and responders
- Acquired a list of companies that are manufacturing PPE
- Organizations will share messaging about not hoarding food/supplies
- Receiving additional PPE donations from private sector



Logistics Section – Dutch Geisinger, Safeguard Iowa

Objectives	Due Date
Address concerns from private sector	Ongoing
Continue adding to scam and FAQ page	Ongoing
Discussion with IEDA on recovery and messaging to businesses	Ongoing
Continue to support private sector and government requests for resources	Ongoing
Identify specific donors for needed items	Ongoing



Logistics Section – Volunteer Mgmt Unit – Doug Stogel, Polk County CFYS

- Alignment with United Way and Volunteer Iowa to support volunteer management
- Flow chart was shared with Logistics for volunteer management process
- Utilize Polk County's volunteer website (url here) to recruit and assign



Logistics Section – Volunteer Mgmt Unit – Doug Stogel, Polk County CFYS

Objectives	Due Date
Identifying county employees to be used as volunteers	Ongoing
Validate the flow chart with Logistics	4/17



Logistics – Food Unit – Patty Nordmeyer

- Sign-up at the front desk by 10:00
- Use provided, disposable utensils do not share
- Food schedule
 - Monday Cool Basil or Gateway
 - Tuesday Iowa Tap Room



Finance Section – Keith Olson, Polk County Auditor's Office and Scott Slater, Polk County Public Health

- COVID-19 Crisis Response Supplemental Funding contract approved by BOS 4/7/2020
- Reviewed funding parameters and work with staff to identify needs and appropriate expenditures
- Developed a plan with Auditor's Office to assure eligible expenditures are being captured and coded to supplemental health grant
- Polk County government has completed a Request for Public Assistance (RPA) to FEMA coverall all county departments
- All \$160K of IDPH supplemental funds are obligated
- Completed the non-congregate shelter application process with the support of the Housing Group Supervisor

Finance Section – Keith Olson, Polk County Auditor's Office and Scott Slater, Polk County Public Health

Objectives	Due Date
Gathering costs from each partner on projected costs per activity and initial IDPH approval	Ongoing
Coordinate between Housing Group F/A and BOS re: reimbursement and stimulus impacts	Ongoing



Recovery Section – Matt McCoy, Board of Supervisors and DeAnne Sesker, Polk County Emergency Management

- Polk County Advisory Group established
- Initial framework of focus areas identified
- Consultant identified to support the recovery planning coordination



Recovery Section – Matt McCoy, Board of Supervisors and DeAnne Sesker, Polk County Emergency Management

Objectives	Due Date
Complete the contract for recovery facilitator (Pat Boddy)	5/8
Schedule and conduct initial interviews with Advisory Group and Chairs	5/13
Summarize interviews and identify gaps, solutions, dependencies and opportunities	5/15



Public Information Officer - Nola Aigner Davis, Polk Co Health

- Working with JIC to answer media requests
- Social media graphics/website updates
- Ongoing conversations with refugee/immigrant organizations to provide COVID-19 resources
- Interpretation call line established
- Coordinated interpreters to be onsite with the PCHD CD Team



Public Information Officer – Nola Aigner Davis, Polk Co Health

Objectives	Due Date
Working with refugee/immigrant population	Ongoing
Update website and social media	Ongoing
Work on MCC communication needs with JIC	Ongoing
Work with refugee messaging and information sharing	Ongoing
Coordinate with BOS to develop a universal video on the use of PPE for polling sites	TBD
Start messaging and communication for recovery process	Ongoing
Work with team to monitor and address rumors	Ongoing



Policy Group – Supervisor Matt McCoy, Polk Co BOS

- 1. Reviewing stimulus package and will be pushing out messaging
- 2. CISS numbers are high; will look for ways to support
- 3. Recovery guidance for re-opening or alternative options until re-opening for various businesses/attractions
- 4. Information on/help with financial crisis management for families; developing PSAs
- 5. Election planning
- 6. Immigrant/refugee messaging
- 7. Small business grants being developed; non-profit support
- 8. Strengthen messages to business community and refugee employees
- 9. Recovery start-up process to begin
- 10. Coordinated with WHO-TV to implement "13 Days of Caring" for the Disaster Recovery Fund



Weekly EOC Status

- Tuesday Planning Meetings
 - Open invitation and/or by request
- Suspension of Tuesday Stakeholder Briefings
- •EOC staff shall be notified if an ad hoc Planning Meeting will be convened
- •PH and EMA will meet on a regular basis



Current Focus Areas - PSC

- COVID-19 testing
- Surge capacity
- Continuity Planning
- Ethics/Crisis Standards of Care
- Food pantry (monitoring)
- Congregate facilities



Ongoing Initiatives - PSC

- Resource management
- Rumor control
- Law Enforcement
- Critical infrastructure
- Mass fatality planning
- Alternative housing



Emerging Priorities - PSC

- Blood donation/supply
- Second Wave planning
- Demobilization
- Recovery
- Return to routine medical care



Safety Officer – Polk County Risk Management

Safety Top 5

- 1. Wash your hands / use sanitizer frequently
- 2. Take your temp ≤ 100.4
- 3. Sleep
- 4. Monitor stress
- 5. Drink water / healthy foods

Hazardous Weather Outlook Today

Sunny and high near 88, low of 65.

Wednesday

Sunny and high near 90; low of 68.

Thursday

Afternoon t-storm, high near 90; showers/t-storm overnight, low of 69.

Spotter Activation Statement

• Spotter Activation is not expected.



Weekly Meetings at a Glance

	Monday	Tuesday		Wednesday	Thursday	Friday
800		Daily Briefing				
830		Daily Bi	iering			
900				County EMA / HSEMD		
930				(C)		
1000						
1030		Weekly Stakeholders			MCC (Z)	
1100		Briefing (Z)	Gov Press		Gov Press	
1130			Conference		Conference	
1200	Law Enforcement	Shelters (C)		1100 (IDDI (7)		Law Enforcement
1230	(C)			HCC / IDPH (Z)		(C)
1300		Critical Infra	structure		Dallas County	
1330		Partner	s (C)		Briefing (Z)	
1400		MCC/Chief	Medical			
1430		Officers (Z)				
1500						
1530				Mass Fatalities (Z)		
1600		EMS (Z)		wass ratanties (Z)		
1630		LIVIO	(4)			
1700						



BIG WINS!

What	Who
2-1-1 for the public, clincial and	Healthcare and Mental
responder audiences	Health Groups
Town Halls/Media coverage	PIO
Isolation Shelter	Housing Group
Social media and PCHD website	PIO
Parterning with United Way for	Volunteer Management
volunteer management	Branch
Establishment fo the Medical	Healthcare Group
Coordination Center in the EOC	
Development fo the resource	Healthcare Group
ordering applicationa nd process	Logistics Section
Identifed alternative housing for	Emergency Services Branch
first responders	
Non-traditional hospital surge plan	Healthcare Group
draft	
Developed and deployed the PCHD	Polk County Pubic Health
Testing Strike Team	Group

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What	Who
Clarification on exposure criteria	Healthcare Group - CIEMSD
for responders	
Ongoing capture of successes/best	Planning Section Chief
practices	
Mitigation strategies implemented	County Jail and Juvenile
	Detention
Emerging Infectious Disease	CIEMSD
Surveillance tool	
Strong and resilient Communicable	Polk County Public Health
Disease Team nurses	Group
Airway bypass added to	Healthcare Group - CIEMSD
EMResource	
MOAs returned from all MCC	Healthcare Group - MCC
partners	
Logistics Ordering Process	Logistics Section
established and shared	
WHO-TV "13 Days of Caring"	Board of Supervisors
campaign implemented	









Closing Comments

Adjourn

