



Diego Rauseo

01/16/2002. 20 years old. Lara, Cabudare.

Contact:

Phone Number: 0412-0579549

Email: dirauseo@gmail.com

SUMMARY



I am a University student who is studying Electronic Engineering in Computer Science. At the moment I am also working as a Contact Center and Technical Support Agent in the Telecommunications company known as Inter. 3 words define me. Curiosity, learning and technology. I am a person who always wants to answer the questions that are constantly asked about the world, for this reason I have this inclination with the business and science world. I never stop learning and I faithfully believe that something new is always discovered every day. I have always had a fascination with where the world is going and where we are going as a society, for that reason I love the world of technology because it makes our lives easier and now it is increasingly present in our lives.

LANGUAGES

. Native Spanish

. English B2.

ACADEMIC RECORD



High School Degree.

Institution: Aplicació School.

Graduation Year: 2019

Electronic Engineering in Computer Science.

Institution: Yacambú University.

Admission Year: 2020- studying 9th trimester.

Certification by approval of the Intermediate, Upper Intermediate and Advanced cycles of English classes.

Institution: The Language College.

Graduation Year: 2019

EMPLOYMENT HISTORY

Technical assistant/Seller of electronic equipment.

TELEPILA ESTE C.A. (C.C. Trinitarias) | October 2020- January 2021.

During that period, he carried out tasks such as solving all the doubts to the clients regarding any electronic equipment (function, installation, characteristics, etc.) In addition to offering and selling them. As well as offering support when fixing, repairing or installing electronic components.

Integral Contact Center Agent.

Telemic C.A. Corporation (International) | Sep. 2021 - Present

At the moment I carry out various tasks such as solving client equipment failures that communicate through technical support, I sell new equipment or installations, as well as make changes to client contracts or suspend them.

COURSES

- **Programming logic**, Cadi F-1 Software Academy.
- **Responsive Web Design**,
- **Certification from** www.freecodecamp.com.
- **Javascript Algorithms and Data Structure**, Certification from www.freecodecamp.com.
- **Curso de Electrónica**, Academia Cos.

OTHER DATA

In my spare time I go to the gym in addition to playing soccer, I'm in a book club along with another philosophy, science, and robotics talk. I also like to spend quality time with my family and friends.