

HOLDAN MCMULLEN

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📍 Provo, UT

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🌐 <https://github.com/Draxion2>

WORK EXPERIENCE

Fuel Center Clerk

Smith's Food & Drug

📅 January 2007 - February 2012

📍 Orem, UT

- Exceeded quantitative metrics on customer satisfaction, customer retention, and inquiry volume
- Assisted 50+ daily customers with checkout, answering outstanding questions
- Recognized as an employee of the month
- Executed exceptional service to ensure customers' repeat business to the store
- Developed exceptional customer service experience

Direct Support Professional

North Eastern Services

📅 May 2012 - current

📍 Orem, UT

- Collaborated with a team in monitoring restorative care and other clinical programs
- Conducted periodic resident care and unit checks with appropriate documentation
- Practiced effective sterilization of living areas and equipment, avoiding infection of 30+ residents
- Made rounds of 25+ assigned residents at the beginning of each shift and at least every hour
- Developed manager experience for a few years
- Assisted people with disabilities to ensure they lived independently and sustained a full quality of life.

EDUCATION

H.S.D

Full-Stack-Developer Bootcamp

University of Utah

📅 January 2022 - current

📍 Salt Lake City, UT

SKILLS

Front-end

- HTML 5
- CSS 3
- JavaScript / ES6
- JQuery
- Regex
- Web API's
- Server-side API's
- React.js

Back-end

- Node.js
- OOP's
- Express.js
- Handlebars.js
- MongoDB
- Mongoose.js
- SQL
- NoSQL
- ORM
- MERN stack

Other Coding Related

- Git
- SPA
- MVC
- Heroku
- Insomnia