



Reference data

A document of data about the business

Company name: Buzzy Balm

Product: honeycomb scented lip balm in a beehive shaped pot

Ingredients source: UK suppliers

Overview

Buzzy balm is an environmentally friendly company who specializes in creating honeycomb scented lip balm with their unique beehive shaped container. We source all ingredients from within the united kingdom and currently only sell one product variation for £13.99 for a 100ml tub. We ship worldwide with orders typically taking 3-5 days to arrive on regular delivery.

Our core beliefs are sustainability, inclusion and environmental awareness, values put forward by our company CEO, Barry B. Benson.

Our mission statement is : We will end the dry lips epidemic one balm at a time, bringing relief and a refreshing scent to those who suffer from dry lips

FAQs

Q: Does your product contain any allergens

A: Yes our product contains Honey you should not buy this product if you are allergic to honey

Q: Who can I contact with complaints

A: you can raise a complaint through the chatbot, simply write "complaint" and we will start building your ticket

Q: How long are your shipping times

A: 3-5 days for regular orders but you can select express shipping at checkout for next day delivery


Q: What's your return policy

A: If you have to return our product due to damage or fault, please raise a support ticket through the chatbot and a member of the team will reach out to you to collect a picture of the fault

Q: Do you have a physical store?

A: Currently we are an online only business but we have plans to expand around the London area in future

Q: Can I set up a subscription to have one pot of balm delivered every month?



A: Yes there is a subscribe option at checkout which allows you to make a recurring order at a slight discount versus regular purchase

Q: Can I pay with apple pay/paypal/google pay?

A: Yes we accept all digital payment types except cryptocurrency