

iHELP Terms and Conditions

Effective Date: August 01, 2024

1. Introduction

Welcome to iHELP, a platform designed to provide support and resources for Filipino Americans caring for persons with Alzheimer's Disease and Related Dementias (ADRD). By using our website and mobile application, you agree to comply with and be bound by the following terms and conditions.

2. User Profile & Home Dashboard

2.1 Sign In/Log In

- Users can access their profiles by signing in using the provided UI and API connection.

2.2 Sign Up/Create Account

- Users must create an account using the sign-up functionality, providing necessary information via the UI and API connection.

2.3 User Profile Detail

- Users can view and manage their profile details through the provided UI and API connection.

2.4 Edit Profile Detail

- Users can edit their profile details using the UI page, functionality, and API connection.

2.5 Sign Out

- Users can sign out of their accounts via the provided UI and API connection.

2.6 Forget Password

- Users can reset their passwords if forgotten through the provided UI and functionality.

2.7 Change Password

- Users can change their passwords using the UI and API connection.

2.8 Home Page Layout

- Users can access a home page layout that provides an overview of available services, updates, and notifications.

2.9 Profile Page Layout

- Users can customize and manage their profiles using the profile page layout.

3. Community

3.1 Education Training Modules

- Users have access to comprehensive information, videos, and resources specific to Filipino-American care partners of persons with ADRD, including updated learning modules from Mock APIs.

3.2 Community-Based Services & Facilities Directory

- Users can access a directory of dementia care centers, daycare centers, and other facilities, with filtering and search features based on location, cost, and type.

3.3 Events/Activities

- Users can view announcements about upcoming activities and participate in virtual communities.

3.4 Support Communication Network

- Users can access a support communication network for care partners, including information about support group platforms, workshops, seminars, and activities.

3.5 Blog

- Users can engage with interactive features such as blog posts, sharing information, experiences, and resources.

4. Emergency

4.1 Emergency Support & Helpline

- Users can access a 24/7 helpline for caregivers and patients facing emergencies, with quick links to local emergency services.

4.2 Emergency Visit

- Users can request emergency visits by sharing location, preferred language, and patient information (with consent), with notifications sent to available care partners nearby.

5. Other Sections/Features

5.1 Multilingual Support and Localization

- Users can switch between languages (English and Filipino) throughout the app via settings in the Login page, Profile section, and dynamic text content.

5.2 Survey Questionnaire Option

- Users can participate in surveys, with updated questions from Mock APIs.

5.3 About Us Info

- Users can access information about the platform on the About Us page.

5.4 Contact Us Info

- Users can find contact information on the Contact Us page.

6. User Responsibilities

By using iHELP, users agree to:

- Provide accurate and complete information during account creation.
- Maintain the confidentiality of their account information.
- Use the platform for lawful purposes only.
- Report any unauthorized use of their account.

7. Limitation of Liability

iHELP is not liable for any direct, indirect, incidental, consequential, or punitive damages arising out of the use or inability to use the platform. Users agree to use the platform at their own risk.

8. Changes to Terms and Conditions

iHELP reserves the right to modify these terms and conditions at any time. Users will be notified of any changes, and continued use of the platform constitutes acceptance of the updated terms.

9. Contact Information

For any questions or concerns about these terms and conditions, please contact us at:

- Email: support@ihelp.com
- Phone: [Insert Phone Number]
- Address: [Insert Address]