Eric Zhang

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WORK EXPERIENCE

Software Engineer II

Microsoft, Redmond, WA

May 2017 - Present

- Led Microsoft wide initiative to support proof of possession authentication token, unblocking Microsoft Teams selling to Financial SaaS and reducing COGS \$5M/y .
- Decomposed monolithic app into microservices and owned mission critical authorization service.
- Owned tier zero Teams sign-in service and drove the service availability to five nine standard.
- Designed org level shared libraries such as traffic replay, stale caching and authentication.
- Led the Microsoft Teams trial license and cross-tenant licensing features which result in additional 1M yearly signup.

Software Engineer

OpenText, San Mateo, CA

October 2015 - April 2017

- Implemented column-based report data source compression for top level Eclipse open source project BIRT, resulting in a 16% less data than original row-based compression on average (Java).
- Enhanced gantt charts exporting features for HTML5 with Javascript and Highcharts.
- Developed integration testing with Maven and Selenium for report war files on embedded Tomcat server.

Software Development Intern

Financial Industry Regulatory Authority (FINRA), Rockville, MD

May 2014 - August 2014

- Developed a Role Permissions Compliance System on AWS, which was later featured in AWS re:Invent 2015.
- Created Python scripts to fetch permission settings from AWS IAM and compared with benchmarks in S3.
- Integrated with Splunk and AWS CloudTrail to automate the process of daily/monthly security checking, leading to a 13.5% reduction in AWS billing line items in 1 month.

Research Assistant (Multimedia processing)

National Engineering Lab of Speech and Language Information Processing, Hefei, China

March 2012 - July 2013

EDUCATION

University of Maryland, College Park

Master of Professional Studies in Technology Entreprenuership

Johns Hopkins University

Master of Science in Information Security

University of Science and Technology of China

Bachelor of Engineering in Computer Science

Feb 2019 - May 2021

September 2013 - May 2015

August 2009 - July 2013