

## **Design Brief: Gift Recommendation Wrapper App Incorporating Behavioural Insights**

**Project Overview:** This app is a consumer-facing AI-powered wrapper for gift recommendation that integrates deep behavioural insights to create a personalized, emotionally resonant, and cognitively easy gifting experience. It wraps around an LLM (e.g., ChatGPT or other AI APIs) and integrates personalization modules that reflect psychological theories and behavioural science principles.

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### **Core Functional Objectives:**

- Deliver high-quality, meaningful gift suggestions.
  - Reduce decision fatigue and choice overload.
  - Support users in making emotionally intelligent and socially attuned gift choices.
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### **Key Behavioural Design Dimensions for Integration:**

#### **1. Personality Profiling (Recipient)**

- Prompt the user to answer a quick set of questions about the recipient using simplified Big Five dimensions (Openness, Conscientiousness, Extraversion, Agreeableness, Neuroticism).
- Use visual scales or short scenarios for lightweight profiling.
- Example: "Is your friend more of a planner or a go-with-the-flow person?"
- Outcome: AI tailors suggestions to recipient's trait-aligned preferences (e.g., adventurous gifts for high-openness individuals).

#### **2. Love Language Identification (Recipient)**

- Ask the giver how the recipient best receives appreciation: Words of Affirmation, Acts of Service, Quality Time, Gifts, or Physical Touch.
- Outcome: Guide recommendations toward gifts that resonate with that love language (e.g., Quality Time -> experience gifts).

#### **3. Giver's Decision Style**

- Offer a short prompt or setting: "Would you like a few top suggestions or a broader set to browse?"
- Implement UI paths for "satisficers" (Top 3 gifts) vs. "maximizers" (browse 20 options).
- Include filters like "Show me the best one" or "Let me compare choices."

#### **4. Personalization for the Giver**

- Allow the giver to optionally indicate their own interests or shared experiences.
- Enable suggestions that reflect both parties (e.g., "You love photography and so does your sister — consider this collaborative photo project kit").

## 5. Contextual Awareness of Occasion

- Identify if the event is a micro-occasion or milestone.
- Include prompts: "Is this a milestone (e.g., 30th birthday, first Mother's Day, post-breakup)?"
- Context-specific recommendation filters (e.g., "Meaningful", "Uplifting", "Romantic").

## 6. Emotional Intent of the Gift

- Ask the giver: "What feeling do you want your gift to evoke?"
- Suggested options: Sentimental, Nostalgic, Funny, Celebratory, Comforting, Surprising.
- Map emotion types to gift themes, tone, and product categories.

## 7. Story and Memory Integration

- Optional input: "Describe a favorite memory you share with the recipient."
- Use NLG (natural language generation) and AI tagging to connect with symbolic or memory-relevant gifts.
- Allow multimedia or text upload to personalize results (e.g., location-based gifts, quote-themed keepsakes).

## 8. Relationship Closeness and Dynamic

- Slider or question: "How close are you to the recipient?"
- Examples: Acquaintance, Colleague, Good Friend, Close Family, Romantic Partner.
- Adjust tone and gift intimacy level accordingly (e.g., neutral vs. emotionally deep suggestions).

## 9. Curated Option Sets with Comparison Aids

- Limit initial display to 3–5 distinct ideas.
- Add comparison prompts: "Which of these fits the recipient better?" to guide AI refinement.
- Provide expandable details: Pros/cons, emotional tone, uniqueness, and reviews.
- Add AI-generated labels like "Most Sentimental," "Most Practical," "Easiest to Ship."

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## Suggested User Journey (Flow Outline):

1. **Start:** Welcome screen with mission statement.
2. **Recipient Info Collection**
  - Name/nickname
  - Relationship type
  - Occasion & milestone tag
  - Age & gender (optional)
3. **Psychological Personalization**
  - Quick personality & love language quiz (2–3 questions)

- Decision style selector
  - 4. **Intent & Context Inputs**
    - Emotional message prompt
    - Shared memory input (optional)
  - 5. **Giver Input (optional)**
    - Include shared interests or the giver's personality
  - 6. **Results Display (link to websearch and AI-Refined + Structured Result)**
    - Curated gift list (3–5 items)
    - Emotional tone label
    - Comparison support tools
  - 7. **Refinement Option**
    - Ask for more like X / See more / Change intent
  - 8. **Save, Share, or Purchase**
    - Integration with e-commerce or wishlist tools
  - 9. **Feedback Loop**
    - Optional rating on satisfaction
    - Tag which emotion it conveyed successfully
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## Design Guidelines

- Use warm, emotionally engaging UI with conversational prompts.
  - Prioritize cognitive ease with clean layouts, big touch targets, and progressive disclosure.
  - Include toggle for "Quick Gift Mode" (minimal input) vs. "Personalized Journey."
  - Ensure mobile-first responsiveness and fast-loading components.
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## Developer Notes:

- AI engine should be able to map user inputs to a semantic database of gift themes and real-time product feeds.
  - Memory/story inputs should trigger symbolic keyword recognition (e.g., "camping in Yosemite" => stargazing map, camping gear, trail journal).
  - Maintain privacy and data minimization by avoiding unnecessary personal data capture unless explicitly opted in.
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## Reference App (Visual):

<https://giftlist.com/genie>