# DREW MACE

**Mobile:** 484-636-7022 **Email:** Drew.Mace1@outlook.com **Location:** Redmond, WA

**Software Developer**

Team & Project Management | Root Cause Analysis & Troubleshooting | Customer-Centric Focus | Business Continuity

*Veteran of the United States Marine Corp, fast learning, highly motivate team player combining problem solving and critical thinking with technical proficiencies in C#, Python and TSQL. Able to adapt proven communication and customer service skills into customer focused outcomes for a wide range of problems.* *Able to maintain composure and focus to meet deadlines in times of change, uncertainty and stress.* *Thrive working in complex organizations with a geographically and culturally diverse groups*.

## Technical Skills

* **Languages**: C#, Ruby on Rails, Python
* **DevOps Tools**: GitLab
* **Storage**: SQL, PostgreSQL, MySQL, TSQL
* **Repo Management**: [Git](https://github.com/Drew-Mace/)

## Projects

* [Pamätať](https://rubygems.org/gems/pamatat) - Ruby engine to easily create to-do lists
* [Amazon Alexa Skills](https://www.amazon.com/s?k=drew+mace&i=alexa-skills&ref=nb_sb_noss) - JavaScript, Node
* [Kele](https://github.com/Drew-Mace/Kele) - Ruby gem API client to access the Bloc API
* [Bloccit](https://github.com/Drew-Mace/bloccit) - A reddit replica built in Rails

## Experience

**Microsoft Software and Systems Academy**: 2020-Present

* Focus on developing sound computer science skills such as logic and syntax of languages such as C# and Python.
* 16 weeks of intense Cloud Application Development focusing on Microsoft Azure app development.

**Valley Forge Casino Resort** - Slot Attendant: 2016-2019

* Delivered memorable guest experiences while monitoring 850 slot machines for guest issues and jackpots
* Used excellent communication skills to solve guest problems in a timely manner
* Safely handled thousands of customers sensitive information
* Paid over $3.8 million in hand pays

**Valley Forge Casino Resort** - Slot Technician: 2014-2016

* Troubleshot, diagnosed and repaired malfunctions on 850 slot machines
* Used specialized tools to complete complex tasks, such as machine moves
* Repaired various slot components such as A/D boards, monitors, solenoids, etc. - Tracked and reported inventory to minimize machine downtime
* Set-up and ran slot tournaments for hundreds of guests at a time

**United States Marine Corps** – Corporal (Squad/Team Leader | Initiative/Problem Solving): 2008-2013

* Maintained unit cohesion and readiness before, during and after deployments. Ensured physical fitness and grooming standards were meant.
* Displayed leadership qualities which led to being put into Squad/Team Leader roles
* Infantry Marine in Operation Enduring Freedom (Afghanistan)

## Education

Bloc.io - software developer track focusing on computer science fundamentals 2016-2017