

Drew Knutson

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Profile

A results-oriented team player who can quickly pick up on new concepts and ideas. Is capable of effectively working with multiple clients/companies simultaneously and prioritizing workloads. An accomplished developer with experience in CRM configuration, Object-Oriented Programming, and web design/programming. Has a history of professional programming and photo/video editing, with a passion for both.

Experience

ASSOCIATE TECHNICAL CONSULTANT | PERFICIENT INC. | 2023 - PRESENT

- Gather requirements, design, code, beta test, deploy, and maintain projects from start to finish
- Assist business lines with solving technical problems quickly and efficiently
- Prepared and presented to clients system demonstrations of processes and functionality implemented
- Follow change management procedures across services such as GitHub, Copado, and Jira
- Stay up to date with new Salesforce releases to determine the impact on client orgs

STUDENT SUPERVISOR | NDSU IT DEPARTMENT | 2020 – 2023

- Manage a team of six students made up of both undergraduate and international graduate students
- Compile the team's weekly schedule, including shifts, workshops, and project deadlines
- Assign project work to team members and ensure it will be completed on time and to a high standard
- Help students and staff who come in with IT issues and specific issues in the Adobe Suite, Davinci Resolve, and Audacity

LEAD RESEARCH ASSISTANT | NDSU INDUSTRIAL AND MANUFACTURING ENGINEERING | 2020

- Oversee the process of getting the project working again after having been shelved and restarted
- Plan out tests to test the Acoustic Levitation device and its limits

Education

BACHELOR OF SCIENCE - COMPUTER SCIENCE, MINOR - HISTORY | NORTH DAKOTA STATE UNIVERSITY

Skills & Abilities

- Proficient in Java, HTML, APEX, SOQL
- Experience in SQL, CSS, C, C#, JavaScript, TypeScript, Python
- Agile software development
- VS Code, Github, Copado
- Salesforce configuration

Professional Certifications

- Salesforce Certified Agentforce Specialist