

Who: Managers

What: Drivers automatically assigned.

Why: To decrease the time in between receiving the order and the delivery to the customer.

As a <user> I want <function> so that <value>.

User Stories

1. As a **manager** I want to **assign delivery drivers to a certain ticket automatically when it is received from a list of delivery drivers available** because **it is good to reduce time between customers receiving their groceries and delivering them.**
2. As a **customer** I want to be able to **cancel my order** so that I get my **money back in the event that I overspend.**
3. As a **customer**, I would like to **have more than 1 payment option** this way if I am **low on cash, I can use credit/debit cards or checks instead or at the same time.**
4. As an **employee**, I want to be able to **have a secondary digital receipt** because it **makes it easier for the order to be brought up later if it has to be cancelled.**
5. As the **delivery driver**, I want to be able to **track the destination without having to deal with traffic** because the **sooner the customer gets their items, the more satisfied they will be with the delivery service.**
6. As a **customer**, I would like to **update my payment Information** to **add a second credit card.**
7. As an **employee**, I would like to **be able to substitute for items not in stock** in order to **satisfy customers.**
8. As a **delivery driver**, I need to **have easy access to where the destination is told to me** so that I **do not need to spend much time looking for the information.**
9. As an **employee**, I want to be able to **see which items are in stock** so that I can **update them if necessary.**
10. As a **customer**, I would like to **search for a product** to **make my online shopping faster and efficient.**
11. As a **product supplier**, I want to be able to **have enough items for employees** so **they can bring them to their grocery store if they start to run out of stock.**
12. As a **manager**, I want to **view sales analytics** to **prepare for busy hours.**
13. As a **customer**, I want to **check the status of my delivery order** to **understand when to expect it**
14. As a **customer**, I would **like to be notified when specified items are available** so i **can purchase them.**
15. As a **customer**, I would like to **be able to add a coupon or discount to my order** so **that I don't have to pay the full price.**

16. As a **manager**, I would like to **hire the right employees for the job who can work with online systems** so **our business can prosper with online orders**.
17. As an **employee**, I need to be **able to order replacements for out of stock items** so that the store **does not eventually run out of items**.
18. As a **customer**, I want to be able to **view my order history** so that I can **order them again**.
19. As a **manager**, I would like to be able to **train every employee with the online service** this way **all of our employees have the right amount of experience to use it**.