# DREW LICKMAN

# PROFESSIONAL SUMMARY

Results-driven professional demonstrating competitive entrepreneurial spirit and exceptional communication skills. Proven track record in leadership, relationship building, and process improvement. Known for being highly coachable and self-disciplined, with experience in training and mentoring team members.

# PROFESSIONAL EXPERIENCE

#### Founder | D8 Knight

January 2024 - Present

- Developed a comprehensive marketing plan to launch the startup, outlining strategies for market penetration and growth
- · Executed a successful cold email campaign, resulting in meaningful connections with potential clients and partners
- · Conducted interviews with other founders to gather insights and best practices for startup success
- Maintained up-to-date research and development on new technologies, ensuring the startup remains competitive and innovative

Technology Specialist & Team Leader | MTSU Walker Library January 2022 - December 2024

- · Demonstrated entrepreneurial initiative by identifying opportunities and implementing process improvements that increased operational efficiency
- · Built and maintained strong relationships with diverse stakeholders while delivering exceptional client service
- Developed and executed comprehensive training programs for new team members, showcasing ability to coach and mentor others
- Created detailed documentation and communication protocols, resulting in improved team collaboration

# Club Officer & Secretary | MTSU Esports Club

August 2020 - December 2022

- · Led strategic initiatives to rebuild and grow organization, demonstrating strong leadership and entrepreneurial skills
- · Managed detailed records and communications while maintaining relationships with 100+ club members
- Received "Outstanding Student" medal for exceptional contributions to organizational growth
- Developed and implemented new engagement strategies that increased membership participation

# **EDUCATION**

Bachelor of Science in Computer Science Minor in Entrepreneurship Middle Tennessee State University GPA: 3.63 | Dean's List 4 times August 2020 - December 2024

Relevant Coursework: Financial Management, New Venture Creation, Entrepreneurship, Principles of Management, Small Business Management, Marketing, Statistics, Data Analysis

#### INFO

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# PROFESSIONAL SKILLS

#### Client Relations:

Relationship Building Client Service Excellence Strategic Communication

**Business Development:** 

Process Improvement Strategic Planning Team Leadership

Core Competencies:

Financial Literacy Self-Disciplined Work Ethic Adaptability **Problem Solving** 

# SOFT SKILLS

# Leadership:

**Team Management** Coaching & Mentoring Strategic Planning

**Business Acumen:** 

**Entrepreneurial Mindset Process Optimization Project Management** 

Communication:

Relationship Building Client Service **Professional Documentation**