## **ANDREW SHULTS**

ENTRY LEVEL SOFTWARE ENGINEER



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# WORK EXPERIENCE IT Support Technician Leidos

02/2019 - Now Ridgeland, MS

IT based troubleshooting and repair services

#### Achievements/Tasks

- Excellence in Customer Service
- Software/Hardware troubleshooting and repair
- Active directory/Active client work and repair
- Password/account resets and repairs
- Microsoft Admin experience
- DBAM account troubleshooting and repair
- Assist high level clients such as the FBI,

Pentagon, DoJ, and leidos employee's

## Software Development Project Irby Construction

12/2018 - 02/2019

Created an Asset Tracking System

#### Achievements/Tasks

- Design/Create an SQL Database containing all company assets.
- Design/Create a functional web app with multiple search perimeters for the data (C#,HTML,CSS)
- Adhere to a timeline and due date

## Sales/IT Support

Tech Assurance

Ridgeland, MS

Richland, MS

04/2018 - 11/2018 Printer based IT sales, repairs, and support

Achievements/Tasks

- Go to guy for networking/ settings issues
- between windows 10 and printers
- Excellence in sales and customer service
- Some minor hardware repairs and work

## **Front Server**

#### Seafood Revolution

06/2017 - 01/2018

Ridgeland, MS

Fine Dining based around Southern Creole Food

Achievements/Tasks

-Excellence in Customer Service

## Off Highway Vehicle Seasonal Internship Ocala National Forest

08/2015 - 12/2015

Ridgeland, MS

Volunteer/ Internship work for the National Park

Achievements/Tasks

- Chainsaw Certification
- Government Vehicle Certification
- Volunteer to help our National Parks

## **Nursery Manager**

M & S Tree Nursery

05/2013 - 08/2016

Family owned tree nursery with a short break for the internship mentioned above.

#### Achievements/Tasks

- Manage tree planting, greenhouses, and employees
- Finance Training
- Repair/ Use heavy and light machinery

#### **SKILLS**

Javascript VB.Net C# HTML/CSS
Microsoft Security Microsoft Administration
Customer Service Management OOP
Troubleshooting Retail MS SQL Database
Python Git Bootstrap Java

### PERSONAL PROJECTS

**Full-Stack Development** 

- -Alien Shooter Game VB.net (10/2018 11/2018)
- -Dog Race/ Betting Game C# (05/2016 06/2016)
- -2D RPG Zelda-like Game JavaScript (5/2019 Now)
- -Budget Maker phone app C# (5/2017 Now)

#### **Interests**

Programming Sustainability IT A.I.
Green Energy Technology Art Music
Video Games Hiking Travelling Guitar
Science Crypto-Currency

#### **ACHIEVEMENTS**

- -Presidents List (03/2017-03/2019) Holmes Community College Presidents List Award
- -CPR Certification(2012)
- -First programming gig(2018)

## **EDUCATION**

## **Associates in Software Engineering**

Holmes Community College

2017 - Now

3.42 GPA

Courses

- Javascript - HTML/CSS - Microsoft Administration

- C# - Python Fundamentals

- VB.Net

- Networking - Microsoft Security - Java

Fundamentals