We’ve already knew the successful failure project. It means this project was seen as successful from outcome perspective, but was seen as failure from process perspective~~. So why many projects have this result.~~ ~~I think~~ Trade-off triangles can explain why ~~these occurred~~. When the project managers could not make sure every success criteria to be matched, processes such as cost, time and scope would be gave up. And how to avoid this situation? Hire a good project manager.

Let’s see the conclusion part. How to carry out the retrospective? Get feedback from each stakeholder group. This is because different groups have different satisfactions on success criteria and different priority order. And also the team had to do the root cause analysis. Otherwise, issues may appear in next project again. What we can learn in this article are in the planning phase we can document the stakeholder perspective on these success criteria at beginning of the project to monitor our project throughout the life cycle. More important is at organizational level, one project can be seen as an iteration, the retrospective not only benefited for this project, but also contributed to the company’s project portfolio.