

Andrew Stephen Cook

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EDUCATION

ILLINOIS INSTITUTE OF TECHNOLOGY, CHICAGO IL

Bachelors in Computer Science

Relevant Courses: CS331, CS430, CS425, ITMD411

SKILLS

TECHNICAL SKILLS: DATA STRUCTURES, ALGORITHMS, DATA ORGANIZATION

LANGUAGES: PYTHON, JAVA, MYSQL, POSTGRES SQL, HTML, CSS

RELEVANT EXPERIENCE

IT Help Desk May, 2022-Present

CLAUSEN MILLER P.C

Chicago, IL

- Debugged technical issues for attorneys and secretaries remotely in a quick and timely manner, ranging from styles in Microsoft Word to remapping servers on file explorer
- Exported and transferred email archives for over 800 employees from local servers to Microsoft OneDrive
- Configured new laptops with Windows 10 installation for new or existing attorneys and secretaries

Bank Account Program 2022

- Modeled in entity relationship model a system for a bank account between customers, employees, bank locations, accounts, and transactions
- Translated an ER-model into functioning Postgres SQL tables and roles for all aspects in the bank account
- Coded backend in Java for bank account program to connect GUI with the SQL schema; including the creation of monthly statements, records of all transactions, and ability to make deposits or withdrawals from saving or checking accounts

Ticketing System 2022

- Translated real-world ticket system into SQL schema including a user table with username and passwords as well as a ticket table with description, date issued, ticket number, status, and date closed
- Created basic-level GUI in java with a JTable listing all tickets based on open status, and a JMenu with buttons to add, delete, update description, or close a ticket

Personal Website 2021

- Coded personal website using HTML and CSS consisting of pages for home, skills, projects, work experience, and a link to a pdf of this resume
 - Used a mobile first design to allow the page to be easily navigated on any device of any size
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LINKS

LinkedIn

<https://www.linkedin.com/in/andrew-cook-535951208/>

GitHub

<https://github.com/Drewster0128?tab=repositories/>

Personal Website

<https://drewster0128.github.io/personal-website/>