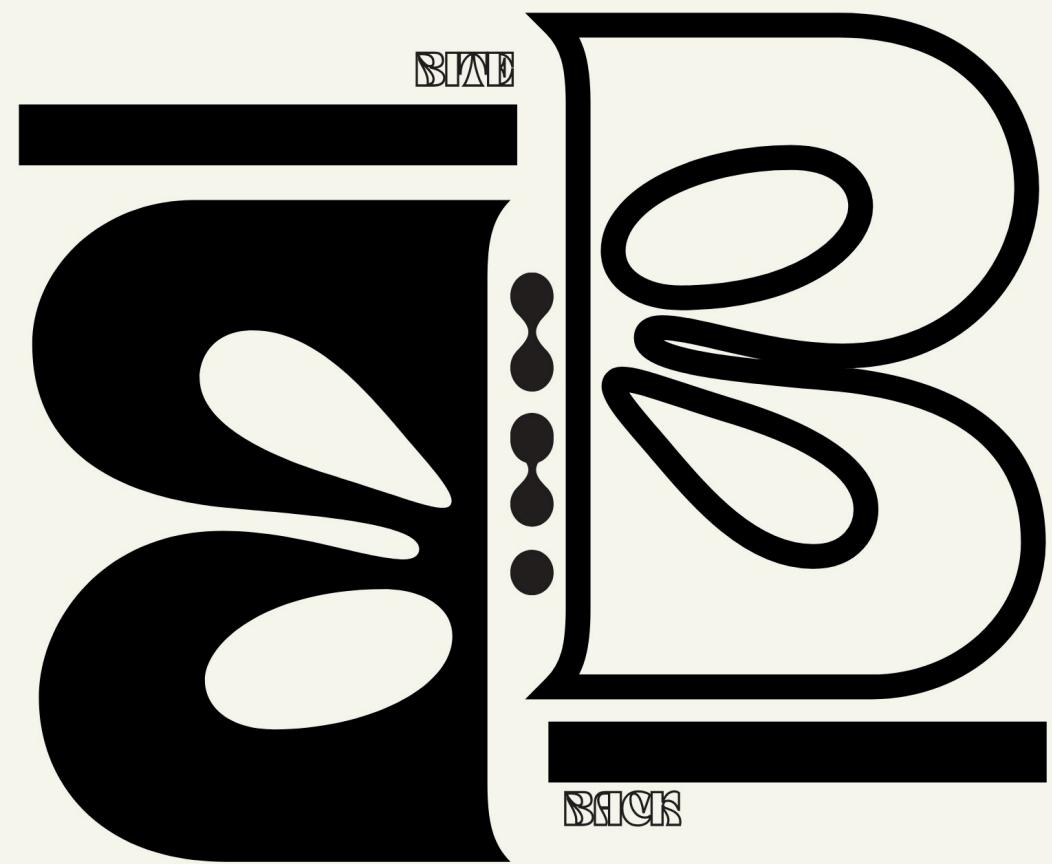


BiteBack

USER MANUAL

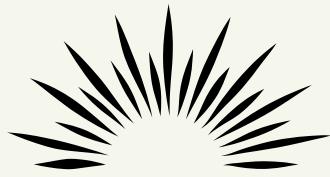


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BY:

Drew*



INTRODUCTION

Welcome to BiteBack, the mobile app that connects budget-conscious diners with restaurants, cafés, and grocery vendors eager to sell their surplus food at reduced prices. By rescuing perfectly good meals that might otherwise go to waste, BiteBack supports the United Nations' Sustainable Development Goals—particularly SDG 2 (Zero Hunger) and SDG 12 (Responsible Consumption and Production)—while putting affordable, tasty options at your fingertips.

THIS MANUAL IS DESIGNED FOR TWO AUDIENCES

CONSUMERS

who want a quick guide to browsing deals, reserving meals, paying securely, and collecting orders with our new QR hand-off.

VENDORS

who need clear instructions on listing surplus items, managing inventory in real time, and completing pick-ups efficiently.

Inside, you'll find step-by-step walkthroughs, annotated screenshots, troubleshooting tips, and best-practice suggestions to make the most of BiteBack's features. Whether you're saving money, reducing waste, or boosting your shop's sustainability profile, this guide will get you up and running in minutes.

Guide to Signing Up as a Consumer or Vendor

If you are interested in participating in our platform, you have the option to sign up as either a consumer or a vendor. Below is a step-by-step guide to help you navigate the registration process.

1. Choose Your Role

- **Consumer:** If you want to purchase and order food, select the consumer option.
- **Vendor:** If you wish to sell food and earn income, choose the vendor option.

2. Create an Account or Log In

Before you can proceed, you need to create an account or log in to an existing account. Here's how:

A. Creating an Account

1. Visit the Registration Page: Navigate to the sign-up section of the website or app.

2. Input Your Information:

- **Username or Email:** Enter a unique username or your email address.
- **Password:** Create a strong password to secure your account.

The image displays three side-by-side screenshots of a mobile application's registration screen for 'BiteBack'.
The left screenshot shows the initial 'Welcome To BiteBack' screen with a large logo. It features a 'Log In' button at the top, followed by 'Consumer' and 'Vendor' buttons. A link 'No Account, Register Here' is located below the buttons.
The middle screenshot shows the 'Register Now' screen. It includes fields for 'Username/Email', 'Password', and 'Location'. At the bottom are two buttons: 'Sign Up as Customer' and 'Sign Up as Vendor'.
The right screenshot shows the 'Welcome To BiteBack' screen again, but with a different background design. It also features a 'Log In as Consumer' button on the left and a 'Log In as Vendor' button on the right.

CONSUMER GUIDE

Consumer Guide: Navigating Your User Screen

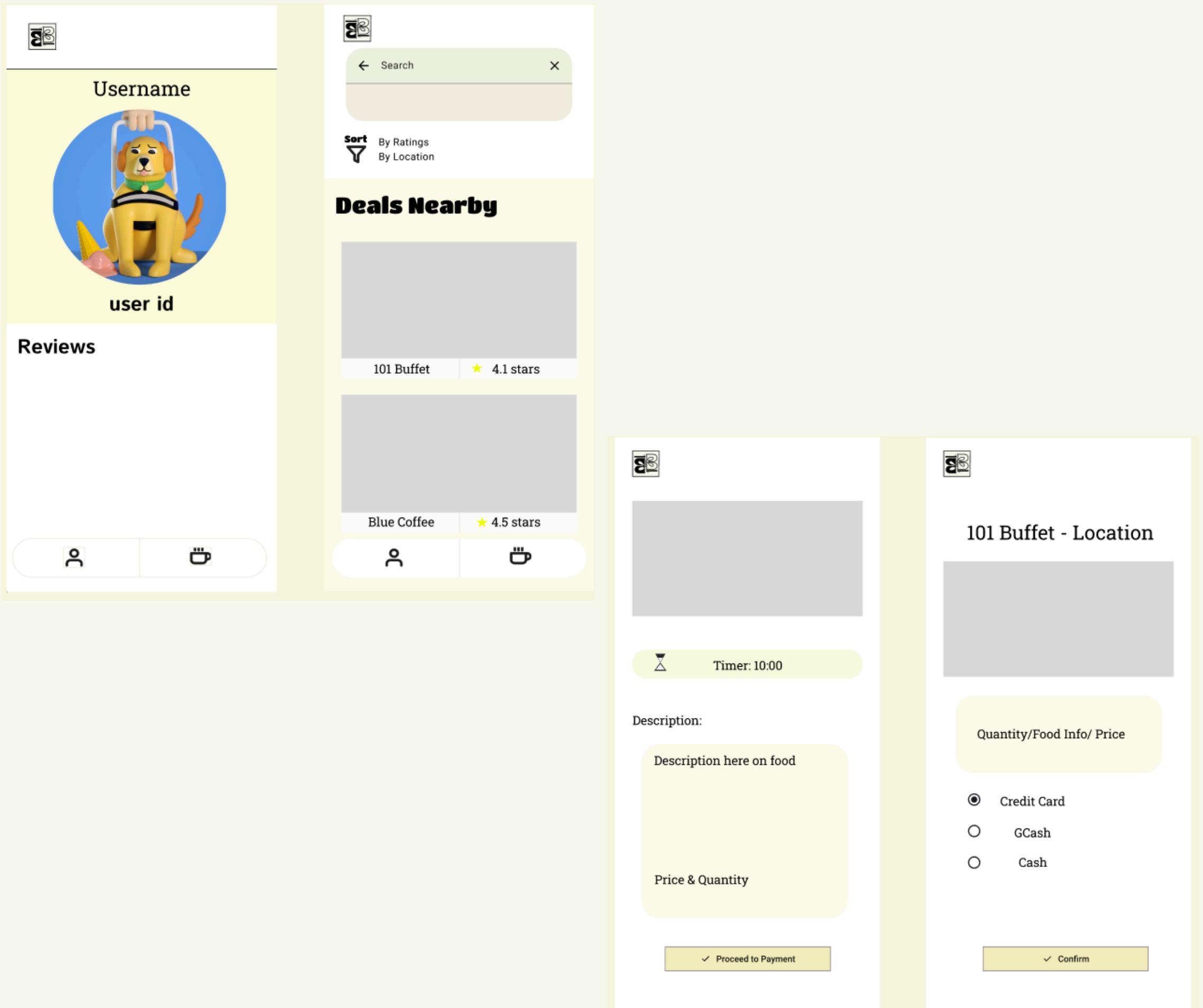
Welcome to your consumer account! This guide will help you make the most of your user screen and navigate its features effectively.

1. Overview of Your User Screen

Your user screen will greet you upon logging into your account. We designed this screen to give you quick access to essential features.

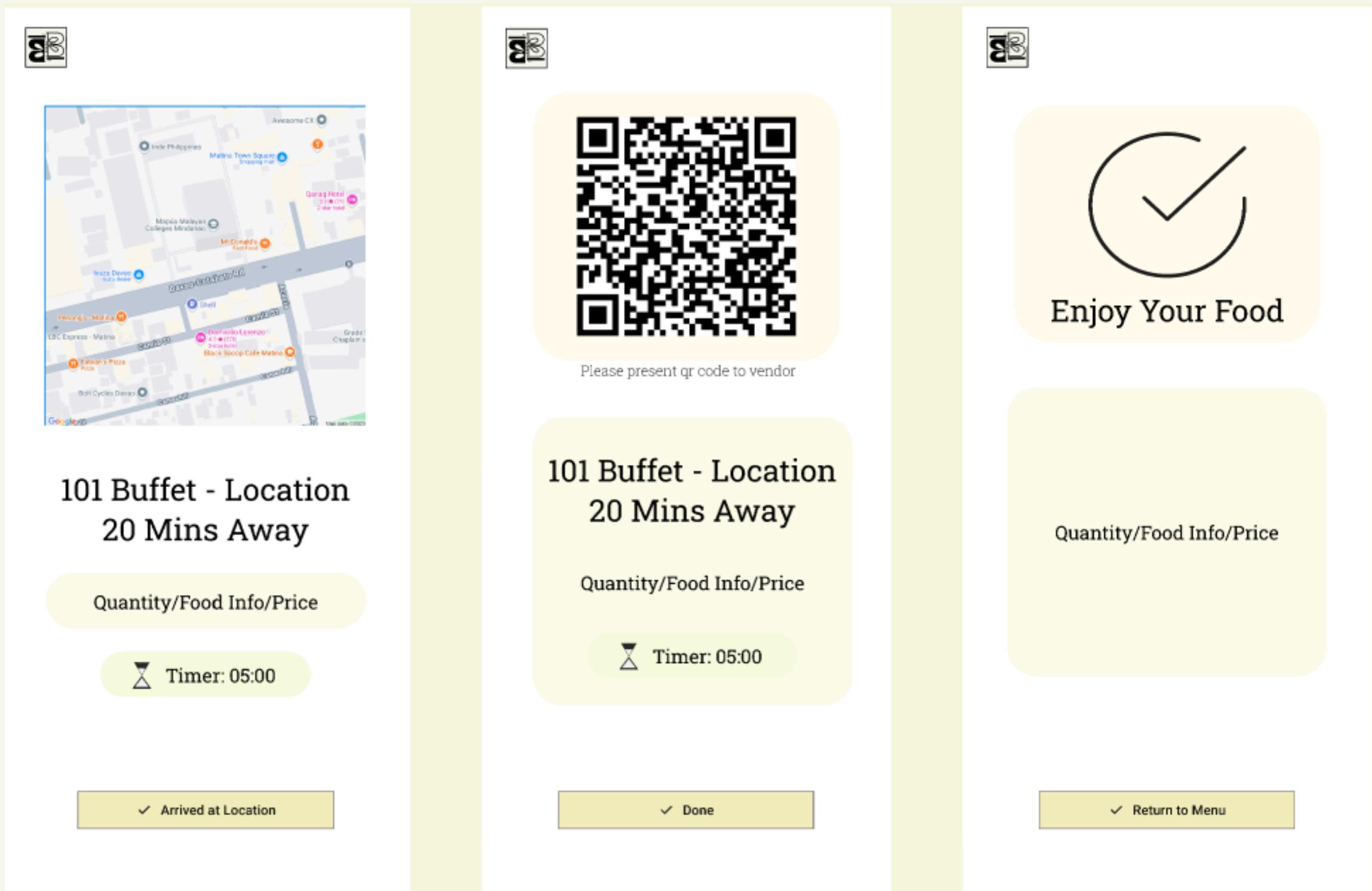
2. Features on Your User Screen

- Latest Reviews:
 - Here, you can view your most recent reviews. This section allows you to keep track of your feedback and see how others have responded to your opinions.
- Buy Food:
 - To purchase food, simply press the coffee icon. This will take you to the food ordering section, where you can browse available options and complete your order quickly.
- Homepage Access:
 - You can return to the homepage at any time by clicking the designated button. The homepage provides an overview of all services and offers available to you.



Consumer Guide: Navigating Your User Screen

To successfully obtain your food, first, select your desired items from the menu. Once you've made your choices and arrived at the designated location, press the "arrive at location" button. Present the QR code to the vendor to complete your order. After receiving your food, you can enjoy your meal! If you wish to order additional items, simply press "return to menu" to browse and make further purchases. This streamlined process ensures a convenient and enjoyable food experience.

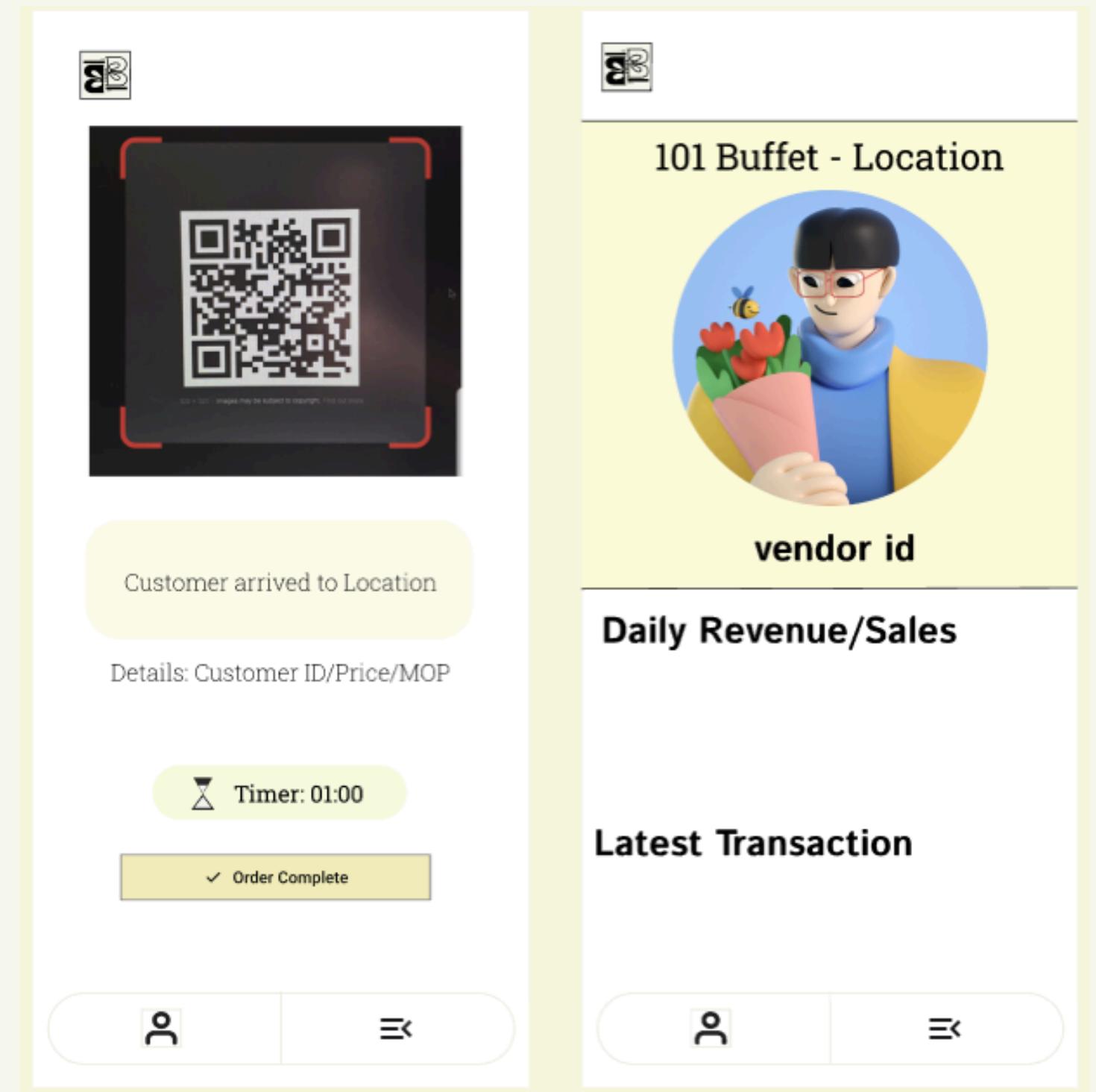


VENDORS GUIDE

The image displays four sequential screenshots of a mobile application interface for a food vendor, showing the process from listing items to confirming an order for pickup.

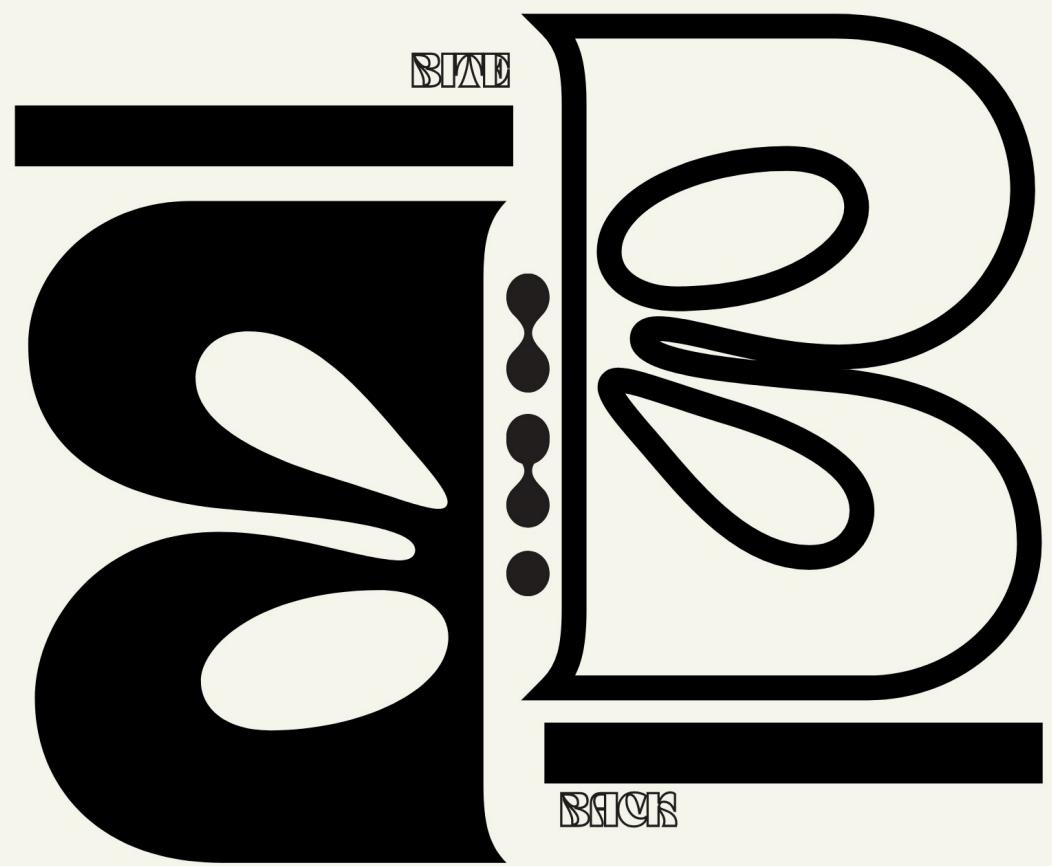
- Screenshot 1:** Shows the vendor's profile with the title "101 Buffet - Location". It features a circular icon of a character holding a bouquet of flowers. Below the icon is the text "vendor id".
- Screenshot 2:** Shows two food items listed: a loaf of bread and a slice of cake. Each item has a "Description here on food" placeholder and a quantity adjustment slider (+, -, 0). Below each item is a "Description here on food" button.
- Screenshot 3:** A large yellow callout box contains the text "Pick Up Upcoming Details/Quantity/Mode of Payment/ETA". At the bottom are two buttons: "✓ Add Listing" and "✓ Confirm Order".
- Screenshot 4:** A map shows the vendor's location near Marina Town Square Shopping mall. A green callout box says "Order Confirmed Customer is arriving to Location 20 Mins Away". Below it is a "Details: Customer ID/Price/MOP" button. At the bottom is a "Timer: 05:00" button. The final step is "✓ Arrived at Location".

Once you select the vendor option, the vendor interface will appear. Here, you can view ratings from consumers and add food listings. You'll also have the opportunity to manage your inventory and track sales performance over time. Additionally, engaging with customer feedback can help you improve your offerings and enhance your overall service. By pressing the three lines, you will access the dashboard, where you can add food, along with its description and quantity. If a customer makes a purchase, you can confirm the order for them to pick it up. Once a customer has successfully arrived at the location, you may press the "Arrived at Location" button for them to collect their order.



To allow customers to collect their order, you must scan their QR code for verification. After verification, you can hand over the order and view your latest transaction, daily sales, and revenue by pressing the little person icon.

THANK YOU



BY:

