Suggested materials to bring with you:

o A notebook and a pen to make notes.

o Extra pens for users to fill in forms and questionnaires.

o A flash disk on which to save potentially large screen recording files.

1. Introduce ourselves, and then introduce the product.
2. Rate user task speed from 1-10

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| --- | --- | --- | --- | --- | --- |
| Task | User 1: | User 2: | User 3: | User 4: | User 5: |
| 1 |  |  |  |  |  |
| 2 |  |  |  |  |  |
| 3 |  |  |  |  |  |
| 4 |  |  |  |  |  |
| 5 |  |  |  |  |  |
| 6 |  |  |  |  |  |
|  |  |  |  |  |  |

1. Give the users their satisfaction surveys.