DREYKE BOONE

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PRODUCT MANAGER/ TECHNICAL PRODUCT ANALYST/ SYSTEMS ANALYST

Driven, innovative Systems Analyst with 4+ years' experience in software development and product management. Proven success identifying root causes and targeting improvement areas. Deep experience providing technical solutions, strategy, and leadership in SaaS software. Demonstrated skills in multiple programming languages, including Python, Java, PHP, and JavaScript. Leveraged experience at G2Planet, leading product development on 4 new product features from inception to maturity, all which became part of standard product within 1 year. Excellent communicator and collaborator, accustomed to coordinating with senior level management. Looking to implement proven time management, strong analytical and technical skills, decision-making abilities, and drive to learn and develop new technologies to contribute to an organization's productivity and profitability.

CORE COMPETENCIES

Product Management

SQL & Data Modeling

Leadership & Team Development

Project Management

Agile/Scrum Methodologies

Data Compilation & Analysis
UX Design
Market/Industry Trends & KPIs
Development Principles
Customer Service Excellence

PROFESSIONAL EXPERIENCE

Maximus, Minneapolis, MN TECHNICAL PRODUCT ANALYST

2019 to Current

- Develop initial logical domain model for each new microservice and subsequent iterations derived from domain model as Lead Technical Product Analyst.
- Coordinate with product owners to translate business requirements into user stories, outlining technical acceptance criteria, classifying reporting needs, and contributing to UI mockups.
- Present bi-weekly design meetings with engineers to facilitate API design discussions and review acceptance criteria.
- Contribute towards user acceptance testing and testing API's using Postman.

Notable Accomplishments:

- Spearheaded initiative to transfer API documentation from SmartDocs to SwaggerHub, resulting in enhanced collaboration between back end and front-end developers, product analysts, and external teams.
- Promoted to Lead Technical Product Analyst within five months of employment.
- Awarded the MARS Star Award for outstanding contributions to the product as nominated by peers.
- Managed product improvements that generated faster deployments, decreasing time from deployment start to release to product team by two hours.

G2Planet, Minneapolis, MN SYSTEMS ANALYST (2019)

2018 to 2019

- Directed team translating comprehensive technical application specifications into functional and nonfunctional business requirements for a SaaS based platform.
- Authored multiple user stories and collaborated with project management and product development teams to deliver solutions for new business features and product change requests.
- Defined application problems by conferring with clients, evaluating procedures and processes.
- Developed solutions by preparing and evaluating alternative workflow solutions.
- Validated results by testing programs and ensured operation by training client personnel and providing support.

Notable Accomplishments:

- Designed and implemented on-site deployment tool distributing speaker presentations to session rooms, collaborating with Sales and Account Management to assess product costs to guarantee revenue and profitability per SaaS client.
- Served as Event Technology Architect overseeing technical definition and implementation for a personal care product event with 15K+ attendees and 6 different languages.
- Successfully presented MVP within 4 weeks, outlining product roadmap regarding new concepts for future enhancements and features.

TECHNICAL SUPPORT SPECIALIST (2018 to 2019)

- Managed on-site implementations, troubleshooting defects, and any support issues that arise post-launch.
- Oversaw construction and deployment of new Raspberry Pi session scanners.
- Assisted CTO by contributing toward market research, development, and deployment of long-range scanning technologies.
- Analyzed and documented client requirements, compiling engineering tickets and monitoring them throughout the configuration process.

Notable Accomplishments:

- Spearheaded multiple API integrations for a major cloud provider's event, employing expert navigation through challenging requirements and expert communication with teams overseas in the UK and India delivering presentations for content rooms and an On-Demand Library for 16K+ attendees on time.
- Adeptly led strategic initiative to redesign cutting edge import software for a Citrix event, enabling mass imports of attendee, sponsor, and speaker data to the system; tool success resulted in its implementation at all client events, becoming part of the standard product.

ADDITIONAL EXPERIENCE

YMCA of the Greater Twin Cities, PROJECT MANAGEMENT AND BUSINESS TECHNOLOGY INTERN, Minneapolis, MN United Properties, IT INTERN, Minneapolis, MN

Stanley Security Solutions, DATA ENTRY SPECIALIST - TIER II, Plymouth, MN

HomeStar Property Solutions, JUNIOR PROJECT MANAGER, Maple Grove, MN

EDUCATION AND TRAINING

BACHELOR OF APPLIED SCIENCE IN INTERNET AND WEB DEVELOPMENT (GPA: 3.9)

Arizona State University, Anticipated Graduation 2021

ASSOCIATE OF APPLIED SCIENCE IN SOFTWARE DEVELOPMENT (GPA: 3.37)

Minneapolis Community and Technical College, 2018

Dean's List (4 semesters)

Phi Theta Kappa Honor Society (2018)

VOLUNTEER EXPERIENCE

Rebecca CoderDojo - 2018

Mentored girls age 8-16 to become technology creators in Scratch, App Inventor, Python, and JavaScript.

Feed My Starving Children - 2018

Hand-packed rice, soy, dried vegetables and blends of vitamins and minerals into sealed bags to be distributed to children in need.