

RELEVANT EXPERIENCE

Technical Product Analyst @ Maximus

October 2019 - Present // Remote

- > Provide leadership for a service delivery team of 5 engineers, following a development workflow in an Agile/Scrum environment
- > Translate business requirements into technical acceptance criteria and capture reporting needs
- > Communicate and collaborate with product managers, engineers, designers, clients, and stakeholders on a daily basis

Systems Analyst @ G2Planet

January 2018 - October 2019 // Minneapolis, MN

- Directed the design and implementation of key functionality for a Software as a Service event platform
- > Spearheaded multiple API integrations for ServiceNow's Knowledge 2019 live event
- > Contributed to market research, development, and deployment of several new technologies used on-site for live events

Project Management and Business Technology Intern @ YMCA

June 2017 - December 2017 // Minneapolis, MN

- > Provided internal technical support for employees across 44 YMCA locations
- Coordinated the transition of System Center Service Manager 2012 to ServiceNow ITSM, communicating with stakeholders on project requirements and project schedule
- > Worked to identify security flaws in YMCA computers systems and brought all YMCA locations into security compliance

ADDITIONAL EXPERIENCE

IT Intern @ United Properties

November 2016 - June 2017 // Minneapolis, MN

Data Entry Specialist - Tier II @ Stanley Security Solutions

October 2014 - June 2016 // Plymouth, MN

Junior Project Manager @ HomeStar Property Solutions

July 2012 - March 2014 // Maple Grove, MN

Skills

Programming Languages

JavaScript, HTML, CSS, Python, C# Java, PHP

Libraries & Frameworks

jQuery, Vue, Nodejs, Express, Django

Tools & Platforms

Git, Heroku, Docker, Wordpress

Design

Illustrator, Photoshop, InDesign, Adobe XD

Education

Arizona State University

2019 - 2021

Bachelor of Applied Science in Internet and Web Development

Minneapolis Community and Technical College

2016 - 2018

Associate of Applied Science in Software Development

Volunteering

Rebecca CoderDojo 2018 - 2020

Feed My Starving Children 2018 – 2020

Interests

Reading, traveling, weightlifting, Brazilian Jiu-Jitsu, hiking