

## Daniel I. Onyeani-Nwosu

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### **PROFILE**

- Strong problem solving, planning and organizational skills to meet up set goals whilst maintaining a high level of professionalism and confidentiality.
- Superb interpersonal and technical skills proven over time in previous projects with teams of developers.
- Open and willing to learn new technologies.
- Ability to conduct research with knowledge from academics and previous job roles.
- Experience in support roles/assistant roles in volunteer positions as well as job positions held.

### **EDUCATION**

#### **Master of Applied Computing**

**January 2019**

University of Windsor, Windsor ON

- Expected Completion: September 2020

#### **Bachelor of Science, Computer Information Systems**

**June 2016**

Babcock University, Ilishan-Remo, Ogun State, Nigeria

### **RELEVANT EXPERIENCE**

#### **FinGrid Product Research & Development - Team Member**

**Feb 2018 – November 30**

**APPZONE GROUP, NIGERIA.**

- Core solution development and enhancement .

#### **Skills**

- Ability to code with C# .NET Framework, MVC, HTML, CSS, Javascript and React.js.
- SQL Server Studio Database Administrator.
- Strong Interpersonal and Technical Skills.
- Project Planning and Implementation.
- Application Support and Error Resolution.
- Strong written and verbal communication
- Ability to work Independently as well as in a team.

#### **Projects**

- Cloud-Based Internet Banking platform for micro finance banks and other financial service providers worldwide.
- Middleware APIs for cloud Applications.

**System Integrator and Application Support****Sep 2016 – Feb 2018****APPZONE GROUP, NIGERIA.**

- Provision of client support to troubleshoot and resolve all technical problems including database, code, operating system, web-server, integration, networking and hardware issues, amongst others.
- Involvement in all application administration activities relating to project implementation including deployment, configuration, integration testing and data migration amongst others
- Involvement in all application administration activities relating to preventive maintenance including re-deployment, database management, data scripting, infrastructure monitoring and management among others.
- Detection of code-related application problems and resolution.
- Provision of reliable interface between client system integration and Appzone business unit during implementation, maintenance and support engagement by giving regular and timely work progress updates.
- Integration interactions with client to ensure client satisfaction in line with the company's business goals.

**End User Support Specialist****May 2014 - August 2014****Computer warehouse Group**

- Basic Troubleshooting.
- Client service delivery on Laptops, desktops and workstations.
- Preventive maintenance on Hardware.

**On Contract :-** IT support Engineer at MTN Nigeria Communications Limited;

- Resolving of fault calls logged in by Clients through the Service Desk – Remote Helpdesk.
- System repairs, assembling and installation.
- System deployment to MTN staff.

**SKILLS**

- Strong written and verbal communication
- Ability to work Independently as well as in a team.
- Ground knowledge of project management.
- Proficient in the use of Microsoft Office.
- Ability to multi task whilst managing time effectively

REFERENCES AVAILABLE UPON REQUEST