

# Australia – Car – Gold Plan

Version Date: 2025-08-18

## Policy Overview

This is the Gold Car Insurance Plan for Australia. Designed to offer tier-appropriate coverage and pricing.  
Target customer profile: Australian residents seeking clear, tiered protection matching their needs and budget.

## Eligibility & Criteria

- Age limits vary by tier and underwriting outcomes.
- Residency: Australian residents or valid visa holders.
- Special exclusions may apply, e.g., unlisted drivers or commercial usage may be excluded.

## Coverage Features

Includes a tiered structure with defined limits, sub-limits, and benefits appropriate to the selected tier.

Tier	Cover Type	IDV Level	Add-ons
Basic	Third-party	Low	—
Standard	OD + Third-party	Moderate	Few add-ons
Gold	OD + Third-party	High	Zero dep, roadside assist
Premium	OD + Third-party	Max	Engine, consumables, intl rider

## Exclusions & Limitations

- Fraud, illegal acts, reckless or intentional self-harm.
- Events outside the policy period or declared exclusions in the PDS.
- Waiting periods for certain benefits and pre-existing conditions.
- Racing, track use, or modifications not disclosed.

## Premium Calculation Rules

- Driver age, car age/type, city risk level, annual mileage, and IDV influence premiums.
- Tier affects IDV level and available add-ons.

## Claim Settlement Rules

Process: Notify insurer promptly → Provide required documents → Assessment → Decision → Settlement.  
Documents may include ID, proof of loss, invoices, medical reports, police reports (as relevant). Typical timelines adhere to fair claims handling standards.

## Regulatory Notes

- This product is issued subject to Australian regulations and consumer law.
- Compulsory Third Party (CTP) insurance is separate from this cover and mandated by state law.
- APRA oversees prudential standards for insurers; ASIC regulates conduct and disclosure.
- Key documents: Product Disclosure Statement (PDS) and Target Market Determination (TMD).
- Cooling-off period and dispute resolution per Australian requirements apply.
- Benefits, exclusions, and limits are summaries—consult the PDS for full details.

## Tier Comparison (Within Policy Type)

Side-by-side overview of Basic, Standard, Gold, and Premium tier divergences for quick reference.