*Info about user: Good with technology and applications, has a car and familiar with Finnish parking system and how stuff works.*

*Task 1: You are looking for a parking place. Use the application to show you free places.*

**Task 1 was swift and easy no hesitation whatsoever directly clicked map and went home again.**

*Task 2: You have parked your car to a paid parking area. You want to park for 2 hours. Pay for your parking using the application.*

**No hesitation on selecting parking meter , slight confusion about setting time however i believe that is due to the misleading nature of the mockup not the overall design. Slight confusion after payment on whether or not to click home button.**

*Task 3: You have parked on a parking area that requires you to use the parking disc. Set your arrival time using the application.*

**Directly clicked on correct clicks in >5 secs in both cases.**

Questions :

1. How did you feel about the application?
   1. Was it easy/difficult to use?
   2. What in particular?
   3. Why?
2. What did you think about paying the parking with this app?
3. What did you think about setting the time for parking disc?
4. What did you think about the map
5. Questions based on observation such as:
   1. You seemed to be thinking a lot during the task about ….. Please tell me more about that.
   2. You mentioned …… was difficult. Please explain more.

**Answers:**

Q1-

1- It was easy.

*Q2-What did you think about paying the parking with this app?*

**Clicking home button after paying was unnecessary.**

Q3- What did you think about setting the time for parking disc?

**One note about the disc context : Currently parking disc is defined in time slots of 30 minutes so if you parked at 12:13 you set it to 12:00. Not sure how that works in app.**

Q4- What did you think about the map

**Suggested using “Find parking” choice of words instead of map**

Q5-

Suggestions:

**Auto notification if/when you get fined would be good, if possible.**

**Warning when you are running out of parking time.**

**You *should* specify if driver is looking at zone1,zone2 since I personally wouldn’t wanna go to zone 1 in most cases since it is expensive as hel**l.