

Richard R Garcia

San Antonio, TX | (210) 726-3510 | drkslate@outlook.es | [LinkedIn](#)

PROFESSIONAL SUMMARY

A professional with experience in IT and warehousing, quality assurance, time management and customer service. Strong soft and hard skills and proficient in Spanish and English communication. A motivated partner to learn and apply all the knowledge gathered through experience even on under pressure moments.

EDUCATION

University	Degree, Major	Date Degree Received
Polytechnic University of San Luis Potosí	Bachelor of Science in information technology	Apr, 2024

SKILLS & EXPERTISE

Soft Skills: Colaboration, Interpersonal, Adaptability, Organization, Intrapersonal.

Hard Skills: Power BI, Excel, Data Analysis, SQL, Python.

Competences: Networking, Communication, Logic, Coding.

EXPERIENCE

HEB, Distribution Partner II, San Antonio, Tx Jun 2024 – Present

- Work with high accuracy to complete assignments in time and order according the OSTP and HEB Way.
- Collaborate with partners in Spanish and English teamwork to accomplish objectives.
- Exceeded expectations pulling over the 85% required per day on assignments.
- Work with machinery as barrets and good control of work under pressure.

Grupo ABG, IT Intern, San Luis Potosí, SLP, México Jul 2023 – Jan 2024

- Worked on software development using agile methodologies.
- Completed the goals and objectives according to the Grupo ABG Vision.
- Worked on technical support for the different customers across nationwide.
- Collaborate with different teams to complement the development of staff reports.

Cummins Inc., Business Intelligence Analyst Intern, San Luis Potosi, SLP, Mexico Jan 2022 – Jan 2023

- Worked on automation of common processes for improve time management.
- Collaborate with different teams across worldwide to complement the development of staff reports.
- Worked on databases and data modeling to develop tools for staff.
- Complete the expectations on the tools development through BI tools usage.

CERTIFICATIONS

MICROSOFT OFFICE SPECIALIST CERTIFICATION (MOS)

Microsoft, Microsoft | Dec 2017

Credential ID 90016247

ANALYZING AND VISUALIZING DATA WITH MICROSOFT POWER BI

Microsoft, San Luis Potosí | Sep. 2022

Credential ID 90016247

SCRUM FOUND PROFESIONAL CERTIFICATE

CertiProf International, San Luis Potosí | May 2023

Credential ID 85871434