Market Report Core Findings

#### 1. Customer Segmentation Analysis

Our customer segmentation analysis reveals four distinct groups with varying income levels, age demographics, and spending behaviors:

Segment 0: This group has an average income of \$40,663.8 and an average age of 55.9 years. Their total spending is approximately \$176,462, with a preference for wine products (`MntWines`).

Segment 1: With an average income of \$40,032.4 and an average age of 54.6 years, this segment is the youngest group in our analysis. They also prefer wine products (`MntWines`) and have a total spending of about \$175.833.

Segment 2: The highest-income group, with an average income of \$73,053.2 and an average age of 57.9 years. This segment spends significantly more than others, with a total spending of approximately \$974,371. Like Segments 0 and 1, they also prefer wine products (`MntWines`).

Segment 3: This group has the lowest income (\$7,144) and the oldest average age (59 years). Their total spending is minimal at only \$416, and they prefer gold products (`MntGoldProds`).

#### 2. Key Points from Segmentation

The highest-income group is Segment 2, which spends nearly six times more than any other segment.

The youngest group is Segment 1, with an average age of 54.6 years.

Across all segments, wine products (`MntWines`) are the most preferred, except for Segment 3, which prefers gold products (`MntGoldProds`).

#### 3. Demand Forecasting

Based on historical data and trend analysis, we forecast peak sales in the next six months to reach approximately 618 units. This indicates a strong potential for growth if targeted marketing strategies are implemented effectively.

#### Strategic Recommendations

#### 1. Target High-Spending Segments

Focus marketing efforts on Segment 2, the highest-income group, as they contribute disproportionately to total spending. Tailor promotions and loyalty programs specifically for this segment to encourage repeat purchases and increase their already substantial spending.

Example Action: Offer exclusive premium wine bundles or personalized offers to maintain engagement with this high-value segment.

#### 2. Leverage Wine Product Popularity

Since wine products (`MntWines`) are the most popular across three out of four segments, consider expanding the wine product line and enhancing promotional campaigns around these items.

Example Action: Launch seasonal wine collections or bundle deals that appeal to both mid-range (Segments 0 and 1) and high-end customers (Segment 2).

#### 3. Engage the Younger Audience (Segment 1)

Although Segment 1 is not the highest spender, it represents the youngest demographic. Engaging this group early could lead to long-term customer loyalty and increased lifetime value.

Example Action: Develop digital marketing campaigns targeting younger adults through social media platforms, emphasizing modern lifestyle associations with wine consumption.

#### 4. Address Low-Income Segments (Segment 3)

For Segment 3, which prefers gold products (`MntGoldProds`), focus on affordability and accessibility. While their current spending is low, there may be opportunities to upsell or cross-sell complementary products.

Example Action: Introduce entry-level gold product options or financing plans to make these items more accessible to lower-income customers.

#### 5. Prepare for Peak Sales Period

Given the forecasted peak sales of approximately 618 units in the next six months, ensure inventory management aligns with this projection. Stock up on popular items like wine products (`MntWines`) and prepare for potential supply chain challenges during this period.

Example Action: Partner with suppliers to secure bulk orders of best-selling wines ahead of time and explore temporary staffing solutions to handle increased demand.

By implementing these strategic recommendations, we can capitalize on the strengths of each customer segment while addressing areas for improvement, ultimately driving business growth and maximizing profitability.





