

**Dillip Kumar S**

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## Career Objective

To work with an organization which provides me practical exposure and challenges to learn at various levels, where I can use leverage of my knowledge with my smart work, in the growth and development of the organization.

## Business Experience

(Total Experience: 2 years)

### Cognizant Technology Solutions (client: New York Times)

#### Senior Systems Engineer

Mar 2016 – Present

- Performed production assurance environment refresh, component sync up from production and development regions.
- Did several excellent process improvements for which I earned “**ABOVE & BEYOND**” award in 2016.

#### Engineer Trainee

Mar 2015 – Feb 2016

- Collaborated with team to provided mainframe operations services.
- Contributed in transition from onsite operations to offshore operations.

## Technical Skills

### Tools

IBM Personal Communications 6.0, CA 7, BCM- Control M.

### Technologies

Mainframe (console commands, TSO/E, ISPF, Application oriented knowledge, Basics of JCL, VSAM, SMP/E, CICS and RACF), Linux, Unix & Unix Shell Scripting, Basics of SQL.

## Project Details:

### Project Name: NYT Batch Operations

Client	: New York Times
Organization	: Cognizant Technology Solution, PUNE
Designation	: Sr. System Engineer
Duration	: April 2016 -Till Date
Technology/Tools	: JCL, CA7,IBM PCOM, Control-M, Jira , IPL, HMC, Consoles.

### Description:

New York Times is a leading American newspaper company which prints newspaper using MAIN FRAME, I provide necessary operations through mainframe which are required in the project.

I deal with various simple tasks like Batch & Console monitoring and tedious tasks like performing IPL, installing Packages in test region of the mainframe and check the status of the jobs in both Production & test region of the main frame globally, supplying tapes during job execution incase if needed and check if there is contention between jobs and prevent dead lock.

### Rolls & Responsibilities

- Console Monitoring and responding to WTORs.
- Following checklist and releasing jobs.
- IPL on weekends using Console and HMC.
- Checking of tasks (ST)/regions in UP/DOWN state.
- Monitored batch and online systems as procedures and priorities.
- Scheduling Jobs on CA-7 tool.
- Escalateabend / failed job to the Concerned Support Team.
- Outstanding tape mount or intervention.
- Swap tape drives as needed and vary drives /devices online or offline.
- Issuing console commands for system health.
- Incident documentation - opening, closing and updating tickets in Jira.
- Report and create problem tickets by severity.
- Reviewing all tickets and escalates according to the issue.
- Monitor systems to ensure SLAs are met and escalate incidents / events promptly.
- Preparation of weekly and monthly status report for the team.
- Taking care of Production system in a 24/7 environment.
- Support for Disaster recovery activity (DR).
- Also perform Standalone dump (SAD).
- Work with MVS & JES console commands.
- Making the JCL change as per the request.

## Strength

- I give my full effort and knowledge to my work.
- Adaptability and quick learning capability are my strengths.
- Good team worker with leadership skills.

## Academic Credentials

- B.E (CSE) S.A Engineering College, Chennai, Anna University -Chennai 63.2% **2014.**
- Diploma in Computer Engineering, Aalim Mohammed Salegh College , Avadi IAF, DOTE 89.42% **2011.**
- Jai Gopal Garodia Vivekanada Vidyalaya, Avadi. Hr. Sec. School, Tamilnadu State Board 65. % **2009.**
- Jai Gopal Garodia Vivekanada Vidyalaya. Hr. Sec. School, CBSE 64.2 % **2007.**

## Certifications

- Cognizant Certified Professional (CCP) in ITIL v3.0
- IT IS Process space (Level 1)
- ITIS Yellow belt (Level 0).

## Personal Information

Father's Name : **Srinivasan P**  
Date of Birth : 13.06.1992  
Age : 25  
Gender : Male  
Marital status : Single  
Nationality : Indian  
Languages Known : English, Tamil

## Declaration

I hereby declare that the information given above is true to the best of my knowledge & belief.

Place: Pune

Date: 01-JUN-17



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