

Donaldson Roessling

Full Stack Developer



Saint Augustine, FL, 32086



(904) 392-7432



droessling94@gmail.com



<https://www.linkedin.com/in/donnie-roessling-2b623>



<https://www.linkedin.com/in/donnie-roessling-2b623>

Detail-oriented and organized individual. Enthusiastic team player constantly looking to develop my career. Strong interpersonal skills.



Skills

Customer Relations

Internal Communication

JavaScript

Agile Workflow

MERN Stack



Work History

2021-09 - 2022-03

Advanced Client Solutionist

Bank Of America, Jacksonville, FL

As an Advanced Client Solutionist I was expected to:

- Help customers with advanced banking and technical issues over the phone.
- Determine the best solution for our clients and offer the product that fits their needs.
- Maintain sales of new products to current customers while making sure the customer remains happy with the company and resolves their initial issue

2019-09 - 2021-09

Assistant Store Manager

Sherwin-Williams, Jacksonville, FL

- Grow business by managing personal connections with customers.
- Keep inventory levels above the expected minimum and below the expected maximum, adjusting min/max levels based on customer purchases and the frequency of those purchases.
- Create a 30/60/90 day plan and maintain employee & store performance based on the plan.

- Generate new sales leads for the store via over the phone Lead Generation and Face to Face meeting with our potential customers.

2014-09 - 2019-09

Customer Service Specialist

Sherwin-Williams, Jacksonville, FL

As a Customer Service Specialist I was expected to:

- Grow business by managing personal connections with customers.
- Generate new sales leads for the store via over the phone Lead Generation.
- Maintain customer satisfaction while providing flexible solutions to meet their needs.



Education

2022-03 - Current

Coding Bootcamp: Full-Stack Web Development

University of Central Florida - Orlando, FL