

Primo R4 User Guide



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1. For your safety

Please read this manual before using the cell phone to ensure safe and proper use.



SWITCH OFF IN HOSPITALS

Please abide by relevant provisions or regulations. Please turn off your mobile phone near medical equipment.



SWITCH OFF WHEN REFUELING

Don't use the phone at a refueling point. Don't use near fuel or chemicals.



Micro SIM CARDS ARE PORTABLE

Keep your phone, phone parts and accessories out of children's reach.



BATTERY

Please do not destroy or damage the battery, it can be dangerous and cause fire.

Please do not throw battery in fire to avoid hazard.

When battery cannot be used, please dispose in safe environment.

Do not try to dismantle the battery.

If the battery or the charger is broken or old, please stop using them, and replace with certified genuine battery



USE QUALITY EQUIPMENT

Use authorized equipment to avoid danger



ROAD SAFETY COMES FIRST

Give full attention while driving, Park before using your phone. Please follow traffic rules of local city town.



INTERFERENCE

All wireless devices may be susceptible to cause interference, which could affect performance.

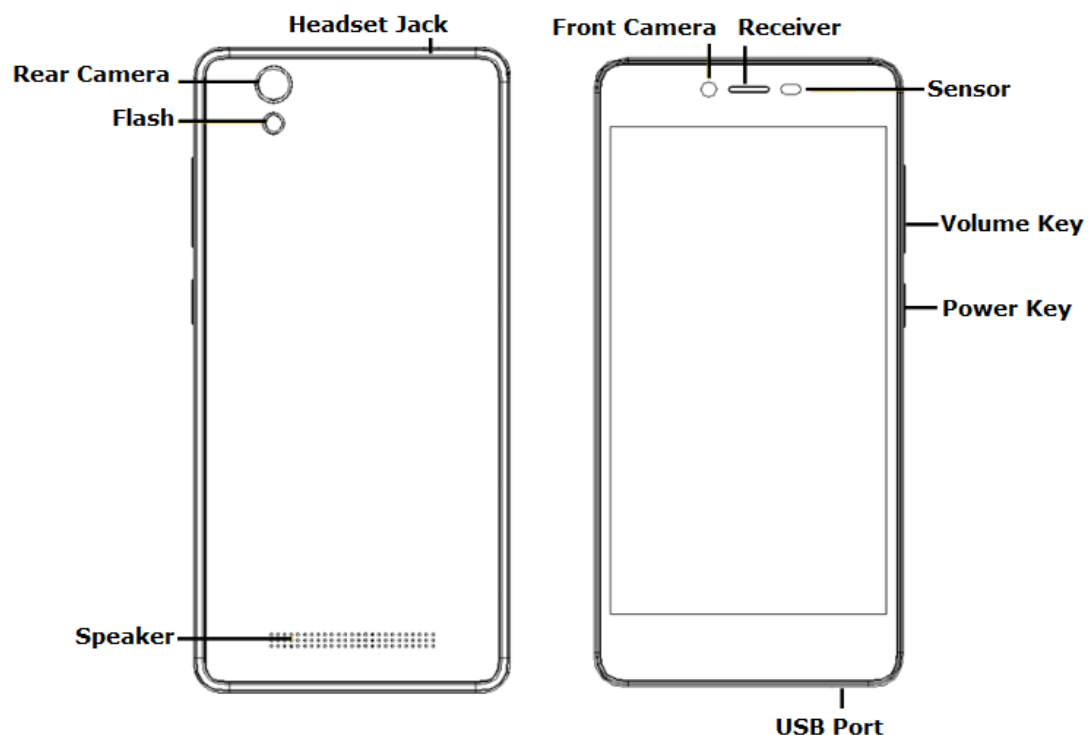


SWITCH OFF IN AIRCRAFT




Wireless devices can cause interference in aircraft. It's not only dangerous but also illegal to use mobile phone in an aircraft.

2. Learn about the phone

Overview



Function Keys

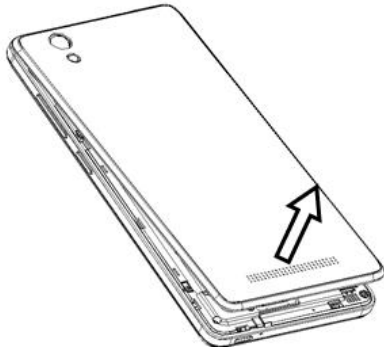
Keys	Icon	Function
Power key (Right side of phone)		a) Press to Turns on/off the screen. b) Press and Hold to power off the phone or reboot.
Volume key (Right side of phone)		Press to adjust the volume of device.
Recent task key (On the screen)		Tap to open the list of recent used apps. Shake the phone to clear all of recent used apps.
Home key (On the screen)		Tap to return to Home screen. Long press to access Google™ search.
Back key (On the screen)		Tap to return to the previous screen.

3. Before using

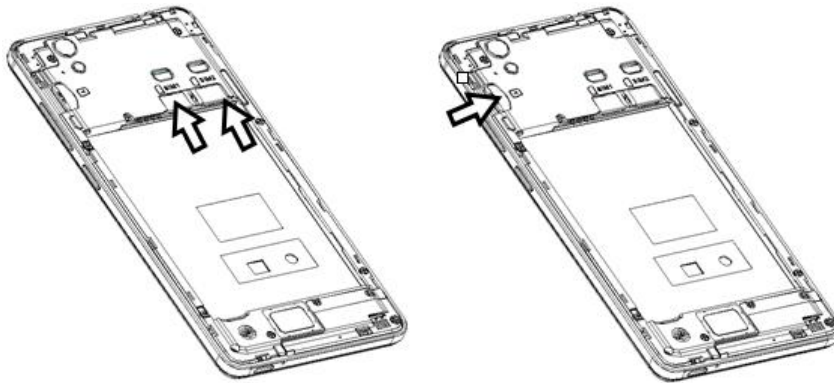
The phone is a Dual SIM mobile allowing you to use the facility of two networks.

Insert SIM card and SD card

1. Switch off the mobile phone and remove the rear cover and battery.



2. Insert the SIM cards & SD card correctly in the card slot(s).



3. Finally put back the battery and replace the rear cover of the mobile phone.

✓ **Note:**

1. The SIM card is a small part. Please keep away from Children to avoid swallowing the card by accident.
2. Please do not touch the metal surface of SIM card and away from electromagnetic field to avoid damage data.

🔌 **Charge the Battery**

Charge the battery before using it. Connect the USB cable to the USB power adaptor, and then plug the end of the USB cable into the USB Port.



4. Getting started

🔌 **Basic Function**

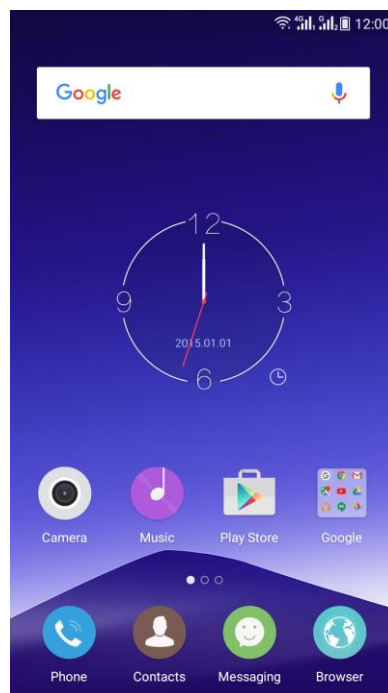
1. Turn on the phone

Press and hold a while of power key to turn on the phone.

2. Turn off the phone
Long press the power key until a menu will show. Choose “Power off” to turn off the phone.
3. Reboot the phone
Option 1: Long press the power key until a menu will show. Choose “Reboot” to restart the phone.
Option 2: Long press the power key till 12 seconds to auto restart the phone.
4. Lock the screen
Option 1: Press the power key to turn off the screen and lock it.
Option 2: In the Home screen, double tap the screen will lock it.
Option 3: The screen will auto lock if you don't use the phone for a while.
5. Unlock the screen
Press the power key, and then slide to top for unlocking.

Home screen

The Home screen is your starting point to access all the features on your phone. It displays application icons, widgets, and other features. You can customize the Home screen with different wallpaper and display the items you want.



- Status Bar
At the top of the screen, it displays the time, signal, battery information, and icons for notifications that you've received.
- Notification Center
Swipe down from the top edge to see more detail of the new notification, such as messaging, missed call, Wi-Fi connection. Tap the notification and drag to left or right to delete it.

- Control Center
Swipe up from the bottom edge. In the control center, it's quick to access to Torch, Fake call, Calculator, and Camera. You can also adjust the brightness and turn on / off Airplane mode, WLAN, Data connection, Bluetooth, Location, Rotate screen, Vibrate, Voice, Extreme mode, Customize screenshot.
- Move an application
Touch & hold the icon you want to move. Drag the icon to move or cross at the edge of the screen to move into another screen.
- Uninstall an application
Touch & hold the icon you want to uninstall. The top / bottom of the icon will appear "Uninstall". Tap it to uninstall.
- Creating a folder
Drag an icon on the top of another one to create a folder. Open the folder and then touch & hold the folder name to rename it.

Touch screen

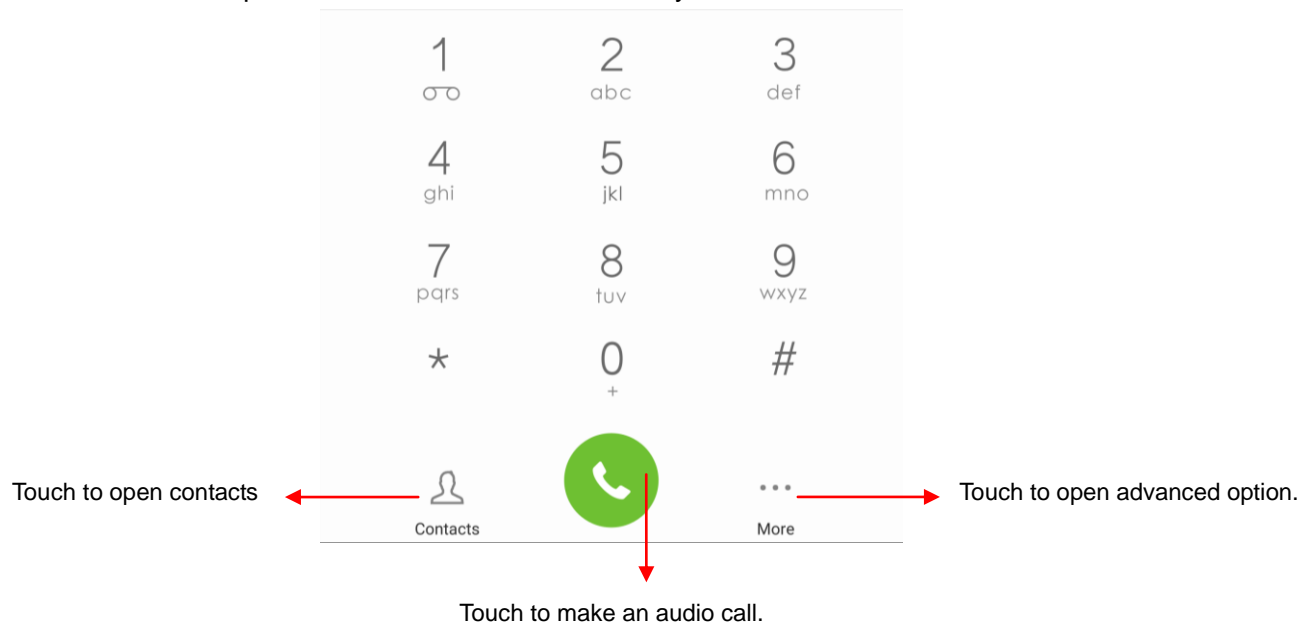
The main way to control Android™ 5.0 features is by using your finger to touch icons, buttons, menu items, the onscreen keyboard, and other items on the touch screen.

- Touch: To act on items on the screen, such as application and settings icons, to type letters and symbols using the onscreen keyboard, or to press onscreen buttons, you simply touch them with your finger.
- Touch & hold: Touch & hold an item on the screen by touching it and not lifting your finger until an action occurs.
- Drag: Touch & hold an item for a moment and then, without lifting your finger, move your finger on the screen until you reach the target position. You drag items on the Home screen to reposition them and you drag to open the Notification panel.
- Swipe or slide: To swipe or slide, you quickly move your finger across the surface of the screen, without pausing when you first touch (so you don't drag an item instead). For example, you slide the screen up or down to scroll a list, and in some Calendar views you swipe quickly across the screen to change the range of time visible.
- Pinch: In some applications (Such as Maps and Gallery) you can zoom in and out by placing two fingers on the screen at once and pinching them together (to zoom out) or spreading them apart (to zoom in).
- Rotate the screen: On most screens, the orientation of the screen rotates with the phone as you turn it from upright to its side and back again. You can turn this feature on and off.

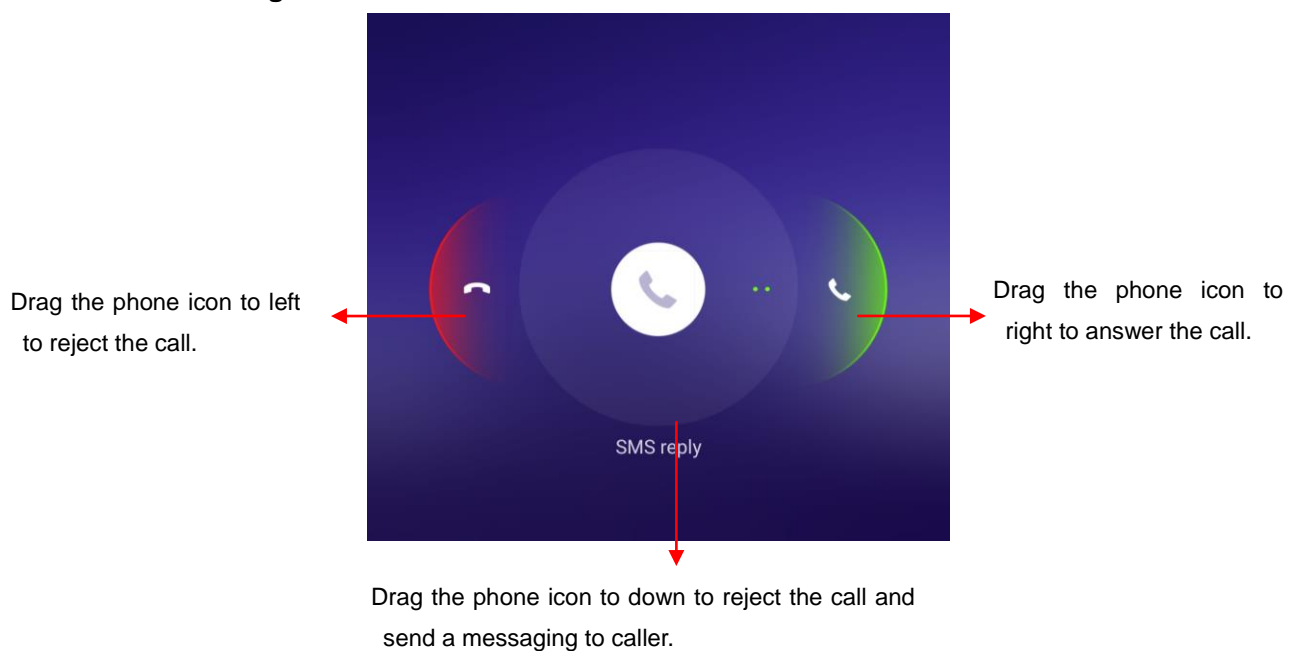
5. Communication

Make a call

- Touch the phone icon on the Home screen.
- Enter the phone number you want to dial.
- Touch the phone icon to dial the number that you entered.



Incoming call



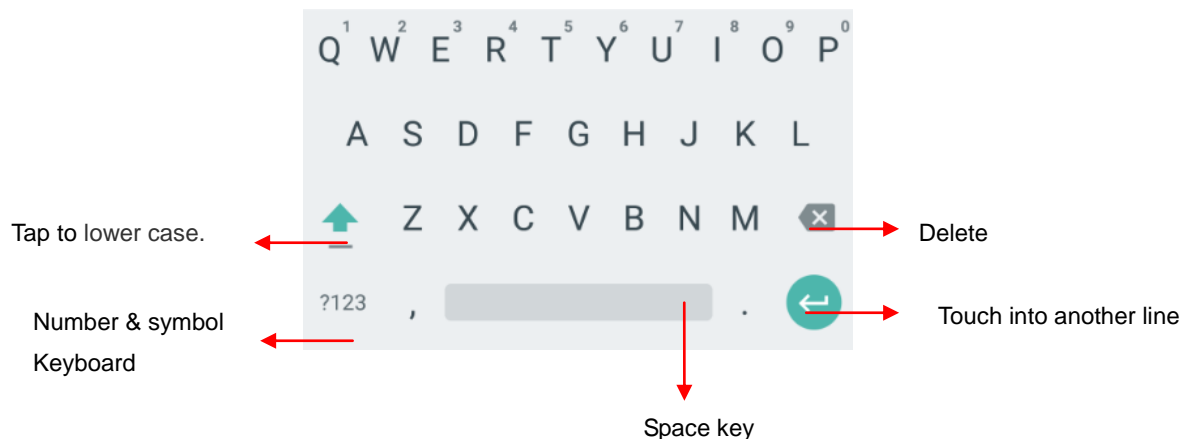
Send a Message

You can use this phone to exchange text messages and multimedia messages with your friends on their mobile phones. The messages come to and from the same contact or phone number will be visible into a single conversation, so you can see your entire

message history with a person conveniently.

Enter text

- Tap a text field to see onscreen keyboard.
- Tap the keys on the keyboard to type; the characters you've entered appear in a strip above the keyboard. With suggestions for the word you are typing to the right. Use the Delete key to erase characters to the left of the cursor.
- When you're finished typing, Press Back to close the keyboard.



6. Multimedia

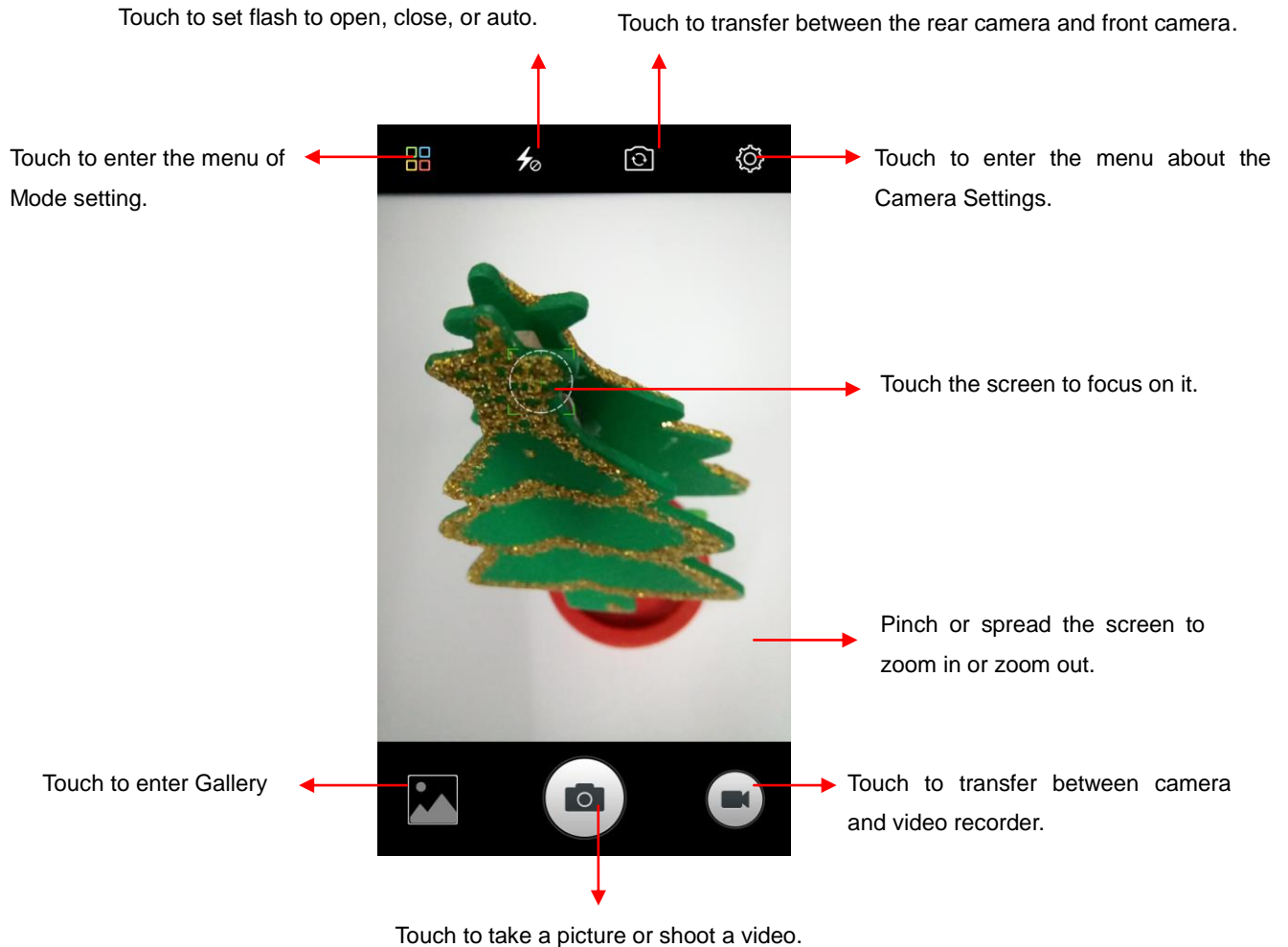
Camera

Camera is a combination of camera and camcorder that you use to shoot and share pictures and videos.

Take a photo

- **Normal** Take a photo as usually.
- **Face Beauty** DIY your face with Smoother, Whitening, Slimming, Enlarger. Drag the slider to adjust it.
- **Take anytime**
 - The best shoot mode, recommend the best photo.
 - The track shooting mode, record the object movement trail and then merge into a picture.
 - The best face mode will focus on the best facial expressions while taking a group photo.
 - The motion blur mode, make the moving object clear as the background is fuzzy.
 - The eraser mode, remove the moving objects from the photos.
- **Filter** Multiple filters can choose. Normal, LOMO, Hazy, Halos, Time, Food, Beauty, Sweet, Vintage, B&W.
- **HDR** High-Dynamic Range mode will improve the light and the shadow effect at the same time. For Rear camera only.
- **Panorama** Press camera button and move the phone on one direction slowly. For Rear camera only.

- **Night** Through nightscape noise reduction, we see the thing in the photo as it actually is. For Rear camera only.
- **Pic Note** Intelligent crop and optimize the text photo once shooting. For Rear camera only.



📹 Video

- Tap video icon to transfer it.
- Adjust the quality and other settings if you wish. Or leave them on automatic mode.
- Point the lens to frame the scene where you want to start.
- Touch the Start Video icon. Camera starts shooting the video.
- Touch Stop video icon to stop shooting. An image from your most recent video is displayed as a thumbnail at the bottom Left

📱 Gallery

Touch the Gallery icon in the Launcher to view albums of your pictures and videos which you've taken with camera.

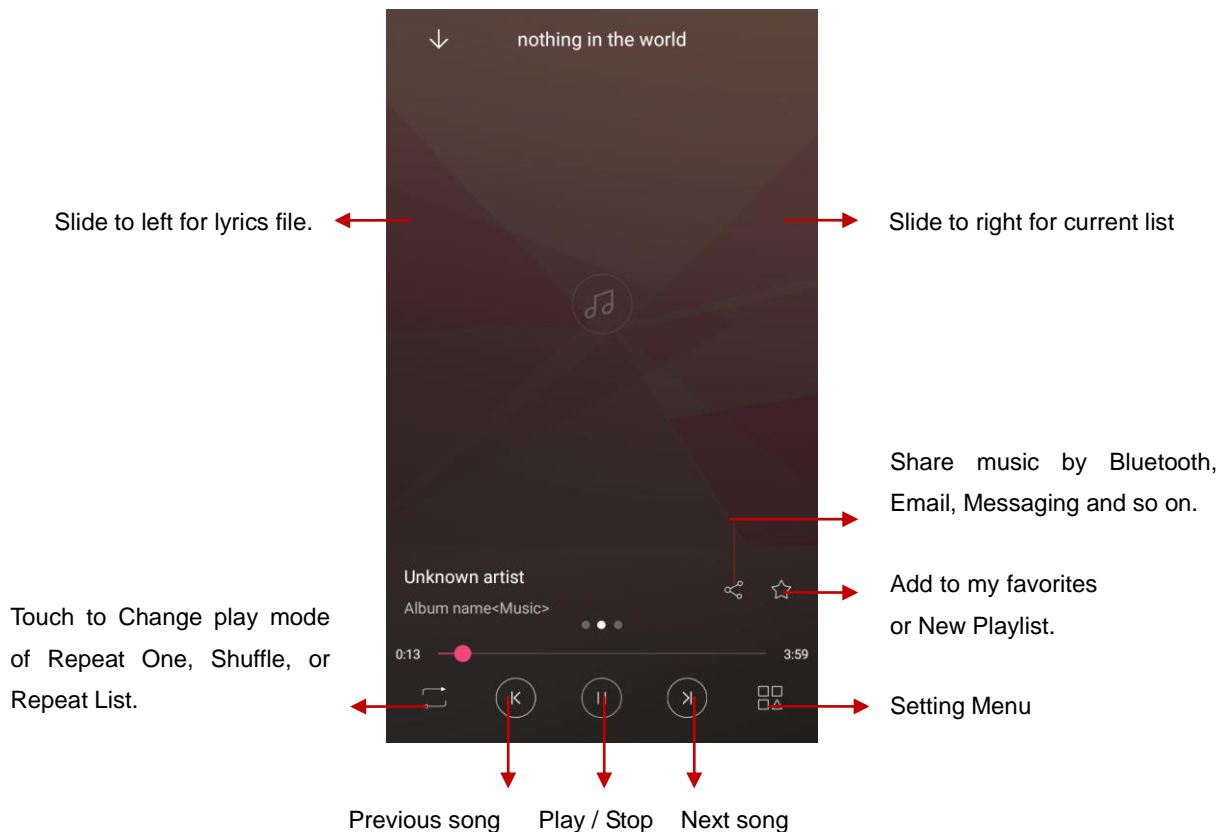
You can do the following operations:

- To share pictures: You can share your pictures through MMS, Bluetooth, and so on.

- To delete pictures: You can delete the pictures you are viewing.
- To get details about the picture: You can view more details about the picture.

🌈 Music

You use Music player to organize and listen to music and other audio files that you transfer to your phone from your computer.



7. Connection

Your phone can connect to a variety of networks and devices, including mobile networks for voice and data transmission, WLAN data networks, and Bluetooth devices, such as headsets. You can also connect your phone to a computer, to transfer files from your phone storage, and share your phone's mobile data connection via USB or as a portable WLAN hotspot.

🌈 Airplane mode

Option1: **Settings-->Airplane mode** to turn it on

Option2: Swipe up from the bottom edge to open control center--> tap Airplane mode

Some locations may require you to turn off your phone's Cellular network, WLAN, and Bluetooth wireless connections. You can turn off all these wireless connections at once by placing your phone in Airplane mode.

Network

When you assemble your phone with a SIM card from your wireless service provider, your phone is configured to use your provider's mobile networks for voice calls and for transmitting data.

Settings-->Mobile networks-->Network operators

The name of the wireless service provider you're currently registered with is selected in the list.

WLAN

WLAN is a wireless networking technology that can provide internet access at distance of up to 100 meters, depending on the WLAN router and your surroundings. You can configure the WLAN as follow:

- **Settings-->WLAN**, check **WLAN** to turn it on.
- Enter **WLAN**. The phone scans for available WLAN networks and displays the names of those it finds. Secured networks are indicated with a Lock icon. The phone will auto login the network if you previously connected.
- Touch a network to connect to it.
If the network is open, you are prompted to confirm that you want to connect to that network by touching connect. If the network is secured, you're prompted to enter a password or other credentials.

Bluetooth

Bluetooth is a short-range wireless communications technology that devices can use to exchange information over a distance of about 10 meters. The most common Bluetooth devices are headphones for making calls or listening to music, hands-free kits for cars, and other portable device, including laptops and cell phones.

To send a file

- **Settings--> Bluetooth**, check **Bluetooth** to turn it on.
- Enter **File Explorer** to select a file, Select **Share--> Bluetooth**.
- Touch **Scan for devices**, the phone will scan for and display the names of all available Bluetooth devices in range.
- Touch the names of the other device in the list to pair them. After paired the file will be sent.

To receive a file

Settings--> Bluetooth, check **Bluetooth** to turn it on. Ensure your Bluetooth has been connected within visibility time

After paired, the phone will receive the file. The file you received will be saved to the "Bluetooth" folder in the File Explorer.

To connect to a Handsfree device

- **Settings-->Bluetooth**, Select "**Search for devices**";
- Turn on the Handsfree device, Select the Handsfree device in the list to pair.

- After paired, you can use the Handsfree device to listen to music and receive call.

Hot Knot

Hot Knot is used for data exchange when the screen touches another device.

Settings--> Hot Knot. Turn on the **Hot Knot**.

Gallery-->Choose a Picture or Video -->More --> Hot Knot, then use screen to touch another device and the picture or video will be sent to another device.

- Ensure the receiving device has turned on Hot Knot and keep its screen unlocked.
- Put your device onto the receiving device screen to screen.
- Take your device away from the receiving device after you hear a voice prompt.

USB

You can connect the phone to your computer with a USB cable to transfer music, pictures, and other files.

Turn on USB connection

1. Connect the phone to your computer with a USB cable.
2. Open the notification center and tap **Connected as a media device** to access files on this device.
3. Other USB options can be chosen.

Charge Phone, connected as a USB for charging.

View Photos, connected as a camera to browse photos on PC only.

✓ **Notice:**

Do not disconnect the USB cable from the phone when you are transferring files. Doing so may cause data loss or phone damage.

8. Operation

Smart Gestures

Settings-->Advanced Settings--> Smart gestures, check **Smart gestures** to turn it on.

The smart gestures system supports a variety of experience and control, through gesture can be more convenient operation.

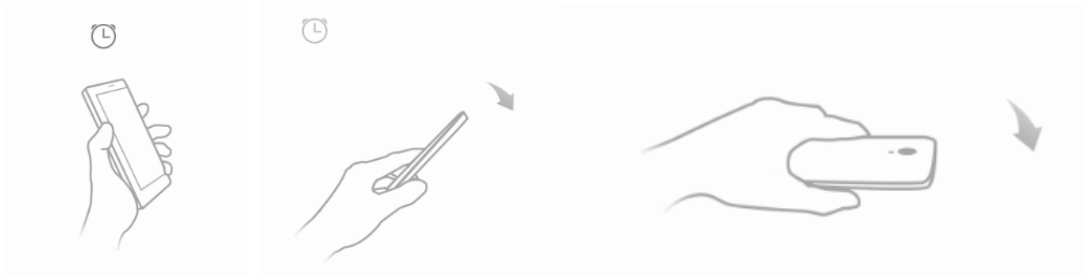
- Pause alarm

Settings--> Advanced Settings-->Smart gestures-->Select Pause alarm

Flip back the phone to pause the on-going alarm.

①

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- Black screen gestures


Settings--> Advanced Settings--> Smart gestures-->Select Black screen gestures

Draw pattern to access menu quickly while phone is in sleep mode.



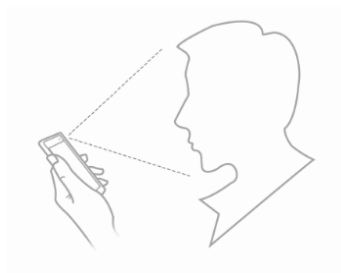
- Smart bright screen

Settings--> Advanced Settings--> Smart gestures-->Select Smart bright screen

When front camera detects you are viewing screen, the screen can be maintained normally. Enable this function, the status bar will display this icon .

The following scenario, the function maybe failure:

- User doesn't face on the screen
- The light is too strong or too dark
- Front camera in use by other applications



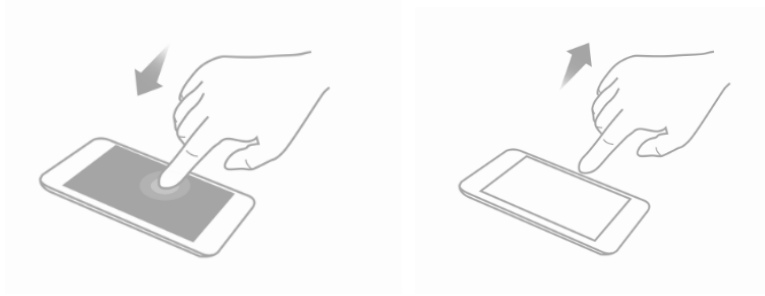
- Double click wake

Settings--> Advanced Settings--> Smart gestures-->Select Double click wake

In sleep screen, quick double tapping can wake up the mobile phone.

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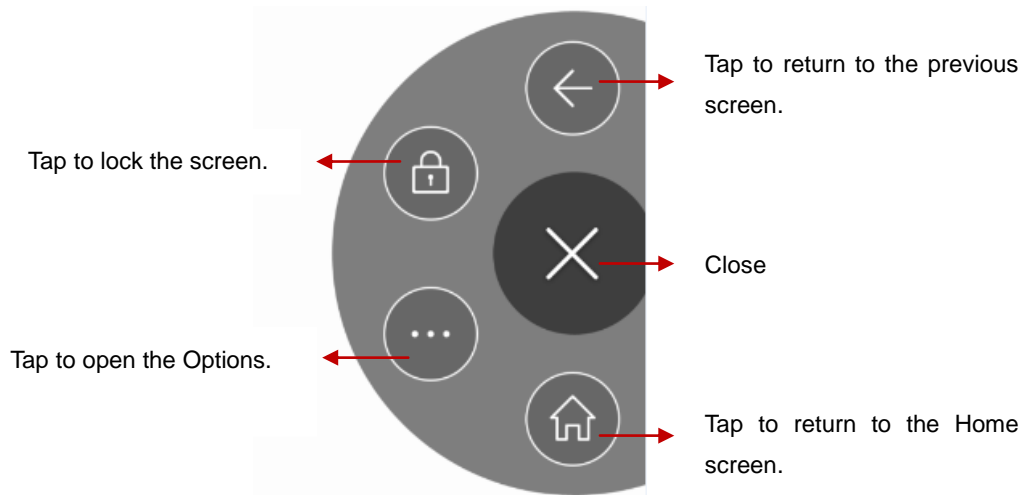


Suspend option

Suspend option helps you to use the mobile phone without press the key. You can do the action just by tapping the screen.

Settings--> Advanced Settings--> Suspend option to turn it on.

Long press can be hidden in the notification bar.



9. Warnings and notes

Operational Warnings

IMPORTANT INFORMATION ON SAFE AND EFFICIENT OPERATION. Read this information before using your phone. For the safe and efficient operation of your phone, observe these guidelines:

Potentially explosive at atmospheres: Turn off your phone when you are in any areas with a potentially explosive atmosphere, such as fueling areas (gas or petrol stations, below deck on boats), storage facilities for fuel or chemicals, blasting areas and areas near electrical blasting caps, and areas where there are chemicals or particles (Such as metal powders, grains, and dust) in the air.

Interference to medical and personal Electronic Devices: Most but not all electronic equipment is shielded from RF signals and certain electronic equipment may not be shielded against the RF signals from your phone.

Audio Safety: This phone is capable of producing loud noises which may damage your hearing. When using the speaker phone feature, it is recommended that you place your phone at a safe distance from your ear.

Other Medical Devices, hospitals: If you use any other personal medical device, consult the manufacture of your device to determine if it is adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information. Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Product statement on handling and use: You alone are responsible for how you use your phone and any consequences of its use.

You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment. Always treat your phone and its accessories with care and keep it in a clean and dust-free place

Do not expose your phone or its accessories to open flames or lit tobacco products.

Do not expose your phone or its accessories to liquid, moisture, or high humidity.

Do not drop, throw, or try to bend your phone or its accessories

Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.

Do not attempt to disassemble your phone or its accessories; only authorized personnel must do so.

Do not expose your phone or its accessories to extreme temperatures, minimum 32°F and maximum 113°F (0°C to 45°C).

Battery: Your phone includes an internal lithium-ion or lithium-ion polymer battery. Please note that use of certain data applications can result in heavy battery use and may require frequent battery charging. Any disposal of the phone or battery must comply with laws and regulations pertaining to lithium-ion or lithium-ion polymer batteries.

Faulty and damaged products: Do not attempt to disassemble the phone or its accessory. Only qualified personnel must service or repair the phone or its accessory. If your phone or its accessory has been submerged in water, Punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorized service center.



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