

Calculation procedure for control charts on  $R$  &  $\bar{X}$  :-

Step 1 : calculate the average  $\bar{X}$  & Range  $R$  each sub group or sample.

$$\bar{X} = \frac{X_1 + X_2 + \dots + X_n}{n}$$

$R$  = Highest of  $X_i$  - lowest of  $X_i$ .

Step 2 calculate the grand average  $\bar{\bar{X}}$  & average range  $\bar{R}$

$$\text{where, } \bar{\bar{X}} = \frac{\sum \bar{X}}{N} \quad \& \quad \bar{R} = \frac{\sum R}{N}$$

Step 3 : calculate the  $3\sigma$  limits for the control charts.

$$\sigma_{\bar{X}} = \frac{\sigma}{\sqrt{n}}$$

$\bar{X}$  control chart

$$\begin{aligned} UCL_{\bar{X}} &= \bar{\bar{X}} + 3\sigma_{\bar{X}} \\ &= \bar{\bar{X}} + 3 \frac{\sigma}{\sqrt{n}} \end{aligned}$$

$$d_2 = \frac{\bar{R}}{\sigma}$$

$$\text{Relative range (W)} = \frac{\text{Range}}{\sigma} = \frac{R}{\sigma}$$

The Mean of  $W = d_2$

we can write  $\sigma$  as,

$$\sigma = \frac{\bar{R}}{d_2}$$

$$\therefore UCL_{\bar{X}} = \bar{\bar{X}} + \frac{3\bar{R}}{d_2\sqrt{n}}$$

$$\boxed{UCL_{\bar{X}} = \bar{\bar{X}} + A_2\bar{R}}$$

$$\text{where } A_2 = \frac{3}{d_2\sqrt{n}}$$

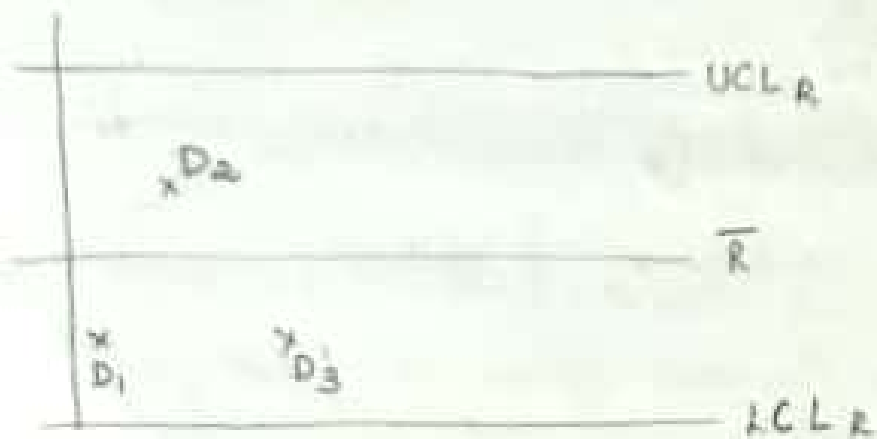
UCL : upper control limit , LCL : lower control limit

$$\boxed{LCL_{\bar{x}} = \bar{\bar{x}} - A_2 \bar{R}}$$

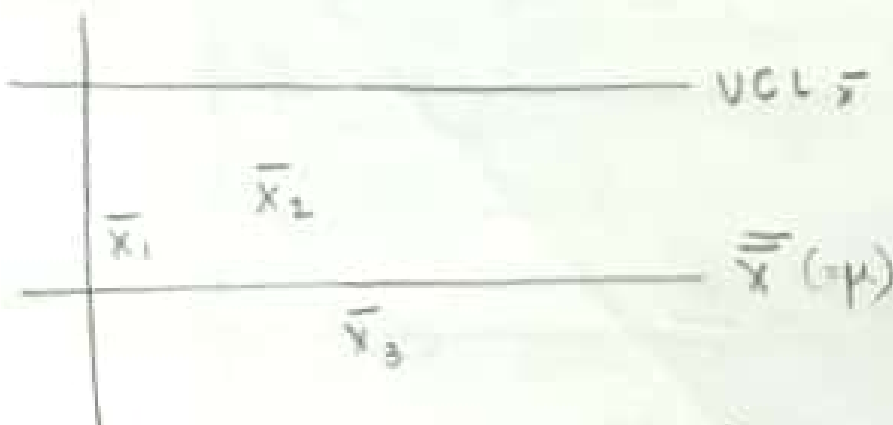
UCL & LCL for control chart on Range (R) can be given

$$\boxed{\begin{array}{l} UCL_R = D_4 \bar{R} \\ LCL_R = D_3 \bar{R} \end{array}}$$

Control chart for R:



Control chart for  $\bar{X}$



If  $USL - LSL > 6\sigma$  process is capable of meeting specification.  
 Control chart is used to find process capability.

### Problem

In the capability study of the lathe used in turning a shaft to a diameter of  $23.75 \pm 0.1 \text{ mm}$ . A sample of 6 consecutive pieces was taken each day for 8 days. The diameter of these shafts are as shown in the table. Construct  $\bar{X}$  & R chart. Find the process capability of the machine.

Days							
I	II	III	IV	V	VI	VII	VIII
23.77	23.8	23.77	23.79	23.78	23.78	23.76	23.76
23.8	23.78	23.78	23.76	23.76	23.76	23.78	23.79
23.78	23.76	23.77	23.79	23.78	23.73	23.75	23.77
23.73	23.76	23.77	23.77	23.76	23.76	23.76	23.72
23.76	23.81	23.8	23.82	23.74	23.74	23.81	23.78
23.75	23.77	23.74	23.76	23.78	23.78	23.9	23.71
0.07	0.11	0.06	0.08	0.04	0.05	0.08	0.07
23.765	23.77	23.771	23.776	23.771	23.778	23.776	23.766

$m=6$   
 $N=8$

$R = (H.V - L.V)$

$$USL = 23.75 + 0.1 = 23.85 \text{ mm}$$

$$LSL = 23.75 - 0.1 = 23.65 \text{ mm}$$

$$USL - LSL = 0.2 \text{ mm}$$

$$\bar{R} = \frac{\sum R}{N} = \frac{0.07 + 0.11 + 0.06 + 0.08 + 0.04 + 0.05 + 0.06 + 0.07}{8}$$

$$\bar{R} = 0.0675$$

$$\bar{X} = \frac{\sum X}{N} = \frac{23.765 + 23.77 + \dots + 23.766}{8}$$

$$\bar{X} = 23.769$$

$$USL_E = D_4 \bar{E} = \left( \frac{10, n=6}{D_4=2} \right) 2 \times 0.06 = 0.135$$

$$LSL_E = D_3 \bar{R} = 0 \times 0.06 = 0$$

$$UCL_{\bar{X}} = \bar{\bar{X}} + A_2 \bar{R} = 23.769 + 0.18(0.06) = 23.7814$$

$$LCL_{\bar{X}} = \bar{\bar{X}} - A_2 \bar{R} = 23.769 - 0.18(0.06) = 23.7366$$

$$A_2 = \frac{3}{d_2 \sqrt{n}}$$

$$d_2 = 2.534 \quad (n=6)$$

$$A_2 = 0.1833$$

∴ The process is "in control"

$$\therefore \text{process capability} = 6\sigma = 6\bar{R}/d_2 = \frac{6 \times 0.0675}{2.534}$$

$$\therefore 6\sigma = 0.1598$$

Since  $6\sigma < USL - LSL$ , the process is capable of meeting the specification.

$\bar{X}$	R	$\bar{X}$	R	$\bar{X}$	R
45.02	0.375	45.6	0.275	45.26	0.15
44.95	0.45	45.02	0.175	45.65	0.2
45.48	0.45	45.32	0.2	45.62	0.4
45.82	0.15	45.56	0.125	45.48	0.225
45.28	0.2	45.14	0.25	45.38	0.125
45.82	0.25	45.62	0.375	45.66	0.35
45.58	0.275	45.8	0.475	45.46	0.225
45.4	0.475	45.5	0.2	45.64	0.375
45.66	0.475	45.78	0.275	45.39	0.65
45.68	0.275	45.64	0.225	45.29	0.35

Given:-  $n = 5$ ,  $N = 20$

(consider first 20 & draw the R &  $\bar{X}$  control chart)

Also Find the process capability.

$$\bar{\bar{X}} = \frac{\sum \bar{X}}{N} = \frac{(45.02 + 44.95 + \dots + 45.64)}{20} = 45.5085$$

$$\bar{R} = \frac{\sum R}{N} = \frac{0.375 + 0.45 + 0.45 + 0.15 + 0.2 + \dots + 0.225}{20} = 0.33625$$

Control limits for R

$$UCL_R = D_4 \bar{R} = 2.11 \times 0.33625 =$$

$$LCL_R = D_3 \bar{R} = 0$$

for  $n=5$

$$D_3 = 0$$

$$D_4 = 2.11$$

$$A_2 = 0.58$$

Control limits for  $\bar{X}$

$$UCL_{\bar{X}} = \bar{\bar{X}} + A_2 \bar{R} = 45.5085 + 0.58 \times 0.33625 = 45.7035$$

$$LCL_{\bar{X}} = \bar{\bar{X}} - A_2 \bar{R} = 45.5085 - 0.58 \times 0.33625 = 45.3134$$



process capability:-

$$6\sigma = \frac{6\bar{R}}{d_2}$$

$$d_2 = \frac{\bar{R}}{\sigma} = 2.326 \quad (\text{from chart})$$

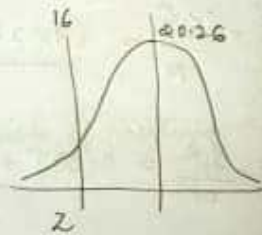
$$6\sigma = \frac{6 \times 0.33625}{2.326} = 0.372901$$

3. Control charts on  $\bar{X}$  &  $R$  for sample size of  $n=5$  are to be maintained on tensile strength in pounds of yarn. 30 samples were selected and the mean and the range were computed & this yielded  $\sum \bar{X} = 607.8$   $\sum R = 144$

- (i) Find the control limits for both  $\bar{X}$  &  $R$  charts  
 (ii) if both charts exhibit <sup>control of</sup> and a lower specification limit is given as 16 pounds. what fraction of yarn would fail to meet the specification.

$$\Rightarrow \bar{\bar{X}} = \frac{\sum \bar{X}}{N} = \frac{607.8}{30} = 20.26$$

$$\bar{R} = \frac{\sum R}{N} = \frac{144}{30} = 4.8$$



$$Z = \frac{x_i - \mu}{\sigma}$$

$$\therefore Z = \frac{16 - 20.26}{2.063}$$

$$= -2.067 = -2.07$$

$$\sigma = \frac{\bar{R}}{d_2} = \frac{4.8}{2.326} = 2.063$$

$$[d_2 = 2.326]$$

$$\text{Area under normal curve} = 0.0192 = 1.92\%$$

process capability = 6σ

process capability Index  $C_{PI} = \min \left[ \frac{\bar{x} - LSL}{3\sigma}, \frac{USL - \bar{x}}{3\sigma} \right]$

process capability ratio (PCR) =  $\frac{USL - LSL}{6\sigma}$

$C_{PI} = \min \left( \frac{20.26 - 16}{3\sigma}, \frac{24.52 - 20.26}{3\sigma} \right)$

$C_{PI} = \min (0.6881, 0.6881) \therefore C_{PI} = 0.6881$

$USL = 20.26 + 4.126 \times 0.26$   
 $LSL = 20.26 - 4.126 \times 0.26$

11. A machine is producing products to a specification of  $12.58 \pm 0.05$  mm. A study 10 subgroups of size 5 each shows the following results.

$\bar{\bar{x}} = 12.598, \bar{R} = 0.055$

if the process exhibits statistical control (i) determine  $C_p$  &  $C_{PL}$ . (ii) Compute % non conformity if any. (iii) Suggest the possible ways to improve the process

→ (i)  $C_p = \frac{USL - LSL}{6\sigma}$

$USL = 12.58 + 0.05 = 12.63$   
 $LSL = 12.58 - 0.05 = 12.53$

$\sigma = \frac{\bar{R}}{d_2} = \frac{0.055}{2.326}$

$d_2 \Rightarrow n=5$   
 $\Rightarrow d_2 = 2.326$

$\sigma = 0.0236$

$C_p = \frac{12.63 - 12.53}{6 \times 0.0236} = \frac{0.10}{0.1416} = 0.706$

(ii)  $C_{PL} = \min \left[ \frac{12.598 - 12.53}{3 \times 0.02364}, \frac{12.63 - 12.598}{3 \times 0.02364} \right]$

$C_{PL} = \min [0.96, 0.579] \Rightarrow C_{PL} = 0.579$

$$Z_1 = \frac{12.58 - 12.598}{0.02364} = -2.87$$

Area under normal curve  $= A_1 = \% \text{ Scrap} = A_1 \times 100 =$

$$\therefore A_1 = 0.0021$$

$$\% \text{ Scrap} = 0.2\%$$

$$Z_2 = \frac{12.63 - 12.598}{0.02364} = 1.35$$

Area under normal curve  $A_2 = 0.9115$

$$\% \text{ rework} = (1 - A_2) \times 100 = 8.85\%$$

$$\% \text{ nonconforming items} = \% \text{ scrap} + \% \text{ rework}$$

$$= 0.2 + 8.85 = 9.05\%$$

Reliability:

$$R(t) = e^{-ct}$$

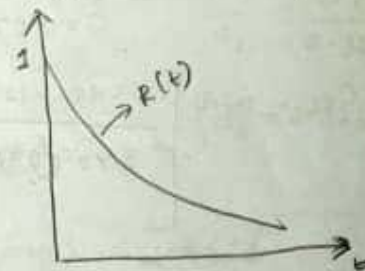
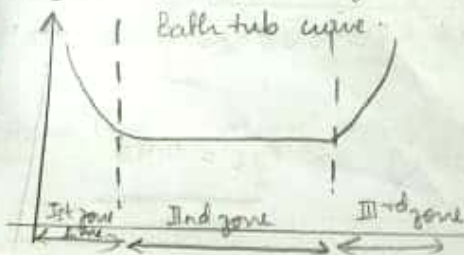
$t$ : operating time  
 $c$ : failure rate

failure rate: No of units that fail per unit time.

I zone - Early failures (debugging)

II zone - chance failure

III zone  $\rightarrow$  wear out failures.





Mean time to failure (MTTF)

(Reliability is probability of survival)

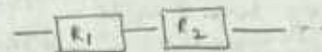
$$\text{failure rate} = C = \frac{1}{\text{MTTF}}$$

MTTF used for, majority use of throw items

Mean time between failure (MTBF)

Reliability of systems:-

→ Reliability of systems in series



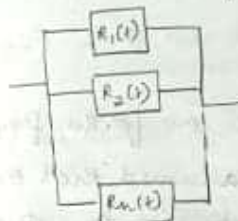
$$R(t) = R_1(t) \cdot R_2(t) \cdots R_n(t)$$

→ Reliability of systems in parallel

$$P_f(t) = P_{f1}(t) \cdot P_{f2}(t) \cdots P_{fn}(t) \quad \text{where } P_{fi}(t) \text{ prob of failure.}$$

$$P_f(t) = 1 - R(t)$$

$$\Rightarrow 1 - R(t) = [1 - R_1(t)] \cdot [1 - R_2(t)] \cdots [1 - R_n(t)]$$



where  $P_{fi}(t)$  = probability of failure.

1) A machine has MTTF of 10,000 hrs, Find the reliability of sm for operating time of 100hrs, 1000hrs & 2000 hrs.

— MTTF = 10,000 hours.

i)  $t = 100 \text{ hrs.}$

$$R(t) = e^{-ct} = e^{-\left(\frac{1}{\text{MTTF}}\right)t} = e^{-\frac{1}{10000} \times 100} = \underline{0.9900}$$

$$(ii) = R(t) = e^{-ct} = e^{-\left(\frac{1}{\text{MTTF}}\right)t} = e^{-\frac{1}{10000} \times 1000} = \underline{0.9048}$$

$$(iii) R(t) = e^{-\frac{1}{10000} \times 2000} =$$

→ 10 ball point pens were tested for life. The times to failure (in minutes) were 1740 + 2000 + 1421 + 1857 + 1683 + 1890 + 1676 + 1909 + 1983. Compute mean life / mean life to failure, failure rate. What is the reliability that a brand new refil will last 20 hrs of writing.

$$\rightarrow \text{avg time of refills (in minutes)} = \frac{1740 + 2000 + 1421 + 1857 + 1246 + 1683 + 1890 + 1676 + 1909 + 1983}{10}$$

$$= 1720.5$$

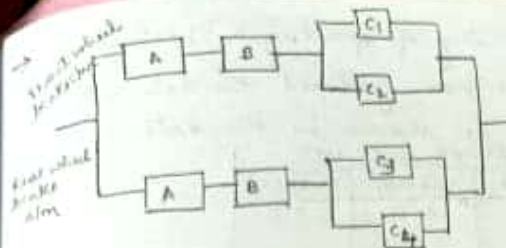
$$\lambda = \frac{1}{\text{MTTF}} = \frac{1}{1720.5} = 5.812 \times 10^{-4} \text{ /h}$$

$$\text{ii) } R(t) = e^{-\lambda t} = e^{-(5.812 \times 10^{-4} \times 20 \times 60)} \quad \text{in minutes.}$$

$$R(t) = \underline{0.4978}$$

3) there are 2 sets of brakes in a bicycle one for the front wheel & one for the rear wheel. It may be assumed that one brake is sufficient for safe operation. Each brake set consists of hand operated lever cable & 2 brake shoes. one brake shoe is enough for stopping the bicycle. If ~~any~~ MTTF: Various components of brake levers (A): 500 hrs, Brake cable (B) - 100 hrs. Brake shoes (C): 20 hrs.

calculate the reliability of overall system for a 2 hrs downhill run ( $t = 2 \text{ hrs}$ ).



$$C_1 = C_2 = C_3 = C_4 = C$$

$$\begin{aligned} \text{Reliability of brake shoes} &= 1 - \left[ (1 - R(C_1))(1 - R(C_2)) \right] \quad C = \frac{1}{\text{MTTF}} \\ &= 1 - \left( (1 - e^{-(1/20 \times 2)}) (1 - e^{-(1/20 \times 2)}) \right) \end{aligned}$$

$$R(C) = \underline{0.9909}$$

Reliability of front wheel brake subsystem =

$$\begin{aligned} R_{\text{sub/m}} &= R(A) \cdot R(B) \cdot R(C) \\ &= e^{-(1/500 \times 2)} e^{-(1/100 \times 2)} \times 0.9909 \\ &= 0.9960 \times 0.98019 \times 0.9909 \end{aligned}$$

$$R_{\text{sub/m}} = \underline{0.9673} = 0.967$$

$$\begin{aligned} \therefore \text{the reliability of the s/m} &= 1 - \left[ (1 - 0.967) (1 - 0.967) \right] \\ &= \underline{0.9989} \end{aligned}$$

2 sub s/m are in parallel.



1) A business man thinking of opening a factory in one of the three places. He has gathered the data on fixed cost & variable cost as shown in the data.

	Fixed cost	Variable cost per unit cost		
		Material	Labour	Overhead
→ A	200,000	0.2	0.4	0.4
D	180,000	0.25	0.75	0.75
N	170,000	1	1	1

over what range of annual volume is each location.

advantages

→ For A

$$TC_A = TFC + TVC$$

$$= 200,000 + (0.2 + 0.4 + 0.4)Q$$

$$TC_A = 200,000 + 1Q \rightarrow \textcircled{1}$$

ii) For D

$$TC_D = TFC + TVC$$

$$= 180,000 + (0.25 + 0.75 + 0.75)Q$$

$$= 180,000 + 1.75Q \rightarrow \textcircled{2}$$

iii) For N

$$TC_N = 170,000 + (1 + 1 + 1)Q$$

$$TC_N = 170,000 + 3Q \rightarrow \textcircled{3}$$



$$T_{CA} = T_{CD}$$

$$200000 + Q = 180000 + 1.75Q$$

$$20000 = 0.75Q$$

$$Q = \underline{26667 \text{ units}}$$

$$T_{CD} = T_{CN}$$

$$180000 + 1.75Q = 170000 + 3Q$$

$$10000 = 1.25Q$$

$$Q = \underline{8000 \text{ units}}$$

For production of 0-8000 units city N is preferred

For production of 8000 - 26,667 units city D is preferred.

For production <sup>beyond</sup> of 26,667 units city N is preferred.

If the product is sold at ₹ 200/- which alternative is preferred if sales of 10,000 units is ~~expected~~ repeated

$$\text{profit} = TR - TC$$

$$= RQ - TFC + VC \cdot Q$$

$$\text{profit}(A) = 200 \times 10,000 - (200,000 + 10,000 \times 1) = 17,90,000$$

$$\text{profit}(D) = 200 \times 10,000 - (180,000 + 10,000 \times 1.75) = 18,02,500$$

$$\text{profit}(N) = 200 \times 10,000 - (170,000 + 10,000 \times 3) =$$

∴ choose D.