



# RETURN GOODS AUTHORITY

**Customer:** 9540

Gallagher Security M.E S.A.L  
(Off Shore )  
Abou Chakra Building  
Khaldeh - Lebanon 30053 Lebanon  
Lebanon

**Service Notification No:** 300183316



**Date:** 16-Feb-17

**PO Number:**

**Contact:** KHODOR  
**Phone:** 05 808 728

**Deliver returning goods to:**

Gallagher Group Ltd  
181 Kahikatea Drive  
Hamilton  
New Zealand

**Gallagher Contact:** Paula Hockenhull  
**Telephone:** 64 7 838 9800

**Reason for Return:** Advance Replacement  
Advance Replacement

**Description of Return:**

G21702 - TROPHY FT KEYPAD x 1

Fault: Some buttons are not working

Advanced Replacement required under warranty as per Ian Meadows

**Please Note:**

For warranty and credit returns to be accepted, all returning products must be packaged in static shielding or the product's original packaging.

Lightning damaged product can only be returned as a Repair & Return order and is not eligible to be exchanged for new or SERVICED products.

For a full explanation of the returns policy and procedures of Gallagher Security please refer to the Access Control Security Product List Appendices.

Faulty product must be returned within 60 days or the advanced replacement will be invoiced.