

RETURN GOODS AUTHORITY

Customer: 9540

Gallagher Security M.E S.A.L

(Off Shore)

Abou Chakra Building

Khaldeh - Lebanon 30053 Lebanon

Lebanon

Contact: **RIHAM**

Phone: 05 808 728 Service Notification No: 300178849

07-Nov-16 Date:

PO Number:

Deliver returning goods to:

Gallagher Group Ltd 181 Kahikatea Drive

Hamilton New Zealand

Gallagher Contact: Telephone:

Paula Hockenhull 64 7 838 9800

Reason for Return:

Repair and Return Repair and Return

Description of Return:

C300100 - CONTROLLER 6000 STANDARD x 12

s/n: 1327501050 - 00:90:1D:00: F7:07, Fault: No Web Access

s/n: 1311501021 - 00:90:1D:00:EC: E3, Fault: Keep Reboot

s/n: 1310101023 - 00:90:1D:00: EB:42, Fault: No Web Access (6 flashes)

s/n: 1311501009 - 00:90:1D:00:EC: D7, Fault: Ethernet is not working

s/n: 1327501042 - 00:90:1D:00: F6: FF, Fault: No Web Access

s/n: 1311501007 - 00:90:1D:00:EC: D5, Fault: No Web Access

s/n: 1311501019 - 00:90:1D:00:EC: E1, Fault: No Web Access (6 Flashes)

s/n: 1327501028 - 00:90:1D:00: F6:F1, Fault: No Web Access

s/n: 1327501048 - 00:90:1D:00: F7:05, Fault: Ethernet is not working

s/n: 1311501017 - 00:90:1D:00:EC:DF, Fault: No Web Access

s/n: 1327501031 - 00:90:1D:00: F6:F4, Fault: Primary Ethernet is not working

Repair and return

Please Note:

For warranty and credit returns to be accepted, all returning products must be packaged in static shielding or the product's original packaging.

Lightning damaged product can only be returned as a Repair & Return order and is not eligible to be exchanged for new or SERVICED products.

For a full explanation of the returns policy and procedures of Gallagher Security please refer to the Access Control Security Product List Appendices.

Faulty product must be returned within 60 days or the advanced replacement will be invoiced.