GALLAGHER™

RETURN GOODS AUTHORITY

Customer: 9540	**Service Notification No:** 300181501
Gallagher Security M.E S.A.L (Off Shore) Abou Chakra Building Khaldeh - Lebanon 30053 Lebanon Lebanon	**Date:** 12-Jan-17 **PO Number:**
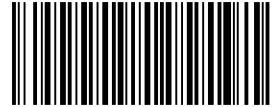
Contact: RAMI M
Phone: 05 808 728

Deliver returning goods to:

Gallagher Group Ltd
181 Kahikatea Drive
Hamilton
New Zealand

Gallagher Contact: Paula Hockenhull
Telephone: 64 7 838 9800

Reason for Return: Repair and Return
                          Repair and Return

Description of Return:

MSO300 – SN# 1537S009351
Fault: unable to get it recognized by Command Center, tried v7.0 (version installed at site) and also tried with v7.6
End user site# 16681
CP: Intelligent Services – Kuwait.

Repair and return

Please Note:
For warranty and credit returns to be accepted, all returning products must be packaged in static shielding or the product's original packaging.

Lightning damaged product can only be returned as a Repair & Return order and is not eligible to be exchanged for new or SERVICED products.
 For a full explanation of the returns policy and procedures of Gallagher Security please refer to the Access Control Security Product List Appendices.
Faulty product must be returned within 60 days or the advanced replacement will be invoiced.