



## **Gallagher Group Limited (GGL)**

### **SQL Server Administrative Access Agreement**

With

**Customer Name**  
And Address if applicable

**Dealer Name**  
And address if applicable

**Agreement Date:** \_\_\_\_\_

#### **GGL Responsibilities**

1. Enabling of the SQL administrators Account via the Cardax FT Command Centre License and forward to the Dealer
2. Provide support either directly or via the Dealer as long as the conditions listed below are met.

#### **Customer Responsibilities**

1. The Customer agrees that they will not modify any Data or Schemas in the Cardax FT Command Centre Databases by any method other than via the Cardax FT Command Centre Application.
2. Provide appropriate measures to ensure adequate levels of data security.
3. Accept full responsibility for any data loss or corruption associated with the unauthorized modification of data or schemas within the Cardax system.
4. Modification of internal SQL server settings should only be carried out after consultation with Cardax Technical Support.
5. Gallagher Group Ltd can no longer guarantee the integrity of the event data. If the event data is required for legal purposes Gallagher Group Ltd will be unable to verify that the data has not been altered by an unauthorized method, or software outside the Cardax FT Command Centre application.



## **Dealer Responsibilities**

1. Communicate promptly and completely in response to all issues and requests for information from GGL and/or the Customer.
2. Provision of installation assistance, commissioning instructions as necessary.

## **Costs**

Support requests resulting from the tampering, corruption or unauthorized modification of any Cardax Data or Schema will be at the Customers full cost.



## Declaration.

We, the signatories below, agree to abide by the terms and conditions of this Agreement.

On behalf of:

**Gallagher Group Limited**

Name:

Signature:

Title:

Date:

## DEALER

Name: *R. Ravichandran*

Signature: *[Signature]*

Title: *Sr. Technical Manager*

Date: *04-04-17*



## CUSTOMER

Name:

Signature:

Title:

Date:

*Bahrain Kuwait Insurance*  
*Ebrahim Al Rayes*

*[Signature]* *h.m.*

*CEO*

*03/04/2017*

