



RETURN GOODS AUTHORITY

Customer: 9540

Gallagher Security M.E S.A.L
(Off Shore)
Abou Chakra Building
Khaldeh - Lebanon 30053 Lebanon
Lebanon

Service Notification No: 300188694



Date: 02-Jun-17

PO Number:

Contact: RAMI M
Phone: 05 808 728

Deliver returning goods to:

Gallagher Group Ltd
181 Kahikatea Drive
Hamilton
New Zealand

Gallagher Contact: Paula Hockenhull
Telephone: 64 7 838 9800

Reason for Return: Repair and Return
Repair and Return

Description of Return:

C6000: MAC# 00 90 1D 01 1C A3

Fault: controller is getting offline after around 30 minutes, DIP 8 recovery have been applied but the issue still occurs

CP: Seedis – Kuwait

Repair and return

Please Note:

For warranty and credit returns to be accepted, all returning products must be packaged in static shielding or the product's original packaging.

Lightning damaged product can only be returned as a Repair & Return order and is not eligible to be exchanged for new or SERVICED products.

For a full explanation of the returns policy and procedures of Gallagher Security please refer to the Access Control Security Product List Appendices.

Faulty product must be returned within 60 days or the advanced replacement will be invoiced.