



RETURN GOODS AUTHORITY

Customer: 9540

Gallagher Security M.E S.A.L
(Off Shore)
Abou Chakra Building
Khaldeh - Lebanon 30053 Lebanon
Lebanon

Service Notification No: 300166283



PO Number:

Contact: RIHAM SHAMI
Phone: 05 808 728

Deliver returning goods to:
Gallagher Group Ltd
181 Kahikatea Drive
Hamilton
New Zealand

Gallagher Contact: Debbie Sionetali
Telephone: 64 7 838 9800

Reason for Return: Repair and Return
C3200116 x 1

Description of Return:

Item: Controller 3000, MAC# 00:76:41

Fault: controller is not booting after upgrading to v6.10, flashing led is flashing very slowly

CP: Site-Technology - Lebanon

Please Note:

For warranty and credit returns to be accepted, all returning products must be packaged in static shielding or the product's original packaging.

Lightning damaged product can only be returned as a Repair & Return order and is not eligible to be exchanged for new or SERVICED products.

For a full explanation of the returns policy and procedures of Gallagher Security please refer to the Access Control Security Product List Appendices.