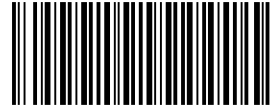# GALLAGHER™

RETURN GOODS AUTHORITY

Customer: 9540

Gallagher Security M.E S.A.L
(Off Shore)
Eliea Square - Zaatari Building
Saida - Lebanon 30053 Lebanon
Lebanon

Contact: RAMI MOUSLEH
Phone: 05 808 728

Service Notification No: 300206055

Date: 28-May-18
PO Number: AL Moayyed - Bahrain

Deliver returning goods to:

Gallagher Contact: Kajal Reddy
Telephone: 64 7 838 9800

Reason for Return: Repair and Return
Repair and return

Description of Return:

Hello Karen,

Please issue an RGA for the below item:

C6000:
MAC Address:-00:90:1D:00:C0:55
Serial Number:-1143301000
Fault: Not detecting the reader module
CP: AL Moayyed – Bahrain

Please Note:
For warranty and credit returns to be accepted, all returning products must be packaged in static shielding or the product's original packaging.

Lightning damaged product can only be returned as a Repair & Return order and is not eligible to be exchanged for new or SERVICED products.
 For a full explanation of the returns policy and procedures of Gallagher Security please refer to the Access Control Security Product List Appendices.
Faulty product must be returned within 60 days or the advanced replacement will be invoiced.