# SMART ONLINE PARKING AND RESERVATION SYSTEM

**A PROJECT REPORT**

*Submitted by,*

**DRUTHI D -20211CSE0592**

**PRAKRUTHI GOWDA G T -20211CSE00580**

**NISHA V SALEHITTAL -20211CSE0585**

**J MANGALA GOURI -20211CSE0614**

*Under the guidance of,*

**Dr. Bhavana A**

*in partial fulfillment for the award of the degree of*

**BACHELOR OF TECHNOLOGY**
**IN**

**COMPUTER SCIENCE AND ENGINEERING**

**At**

GAIN MORE KNOWLEDGE
REACH GREATER HEIGHTS

**PRESIDENCY UNIVERSITY**

**BENGALURU**

**MAY 2025**

# PRESIDENCY UNIVERSITY

## PRESIDENCY SCHOOL OF COMPUTER SCIENCE ENGINEERING

## CERTIFICATE

This is to certify that the Project report "SMART ONLINE PARKING AND RESERVATION SYSTEM" submitted by "DRUTHI D, PRAKRUTHI GOWDA G T, J MANGALAGOURI, NISHA V SALEHITTAL" bearing roll number "2011CSE0592, 20211CSE0580, 20211CSE0614, 20211CSE0585" in partial fulfillment of the requirement for the award of the degree of Bachelor of Technology in Computer Science and Engineering is a bonafide work carried out under my supervision.

**Dr. Bhavana A**
Assistant Professor(Selection grade)
PSCS/PSIS
Presidency University

**Dr. Asif Mohammed H B**
Associate Professor & HoD
PSCS
Presidency University

**Dr. MYDHILI NAIR**
Associate Dean
PSCS
Presidency University

**Dr. SAMEERUDDIN KHAN**
Pro-VC School of Engineering
Dean - PSCS/PSIS
Presidency University

# PRESIDENCY UNIVERSITY

## SCHOOL OF COMPUTER SCIENCE ENGINEERING

## DECLARATION

We hereby declare that the work, which is being presented in the report entitled "SMART ONLINE PARKING AND RESERVATION SYSTEM " in partial fulfillment for the award of Degree of Bachelor of Technology in Computer Science and Engineering, is a record of my own investigations carried under the guidance of Dr BHAVANA A, Assistant Professor(Selection Grade), Presidency School of Computer Science and Engineering, Presidency University, Bengaluru.

I have not submitted the matter presented in this report anywhere for the award of any other Degree.

| Name | Roll No | Signature |
|---|---|---|
| Druthi D | 20211CSE0592 | Druthi.D |
| Prakruthi gowda G T | 20211CSE0580 | Prakruthi |
| Nisha V Salehittal | 20211CSE0585 | Nisha |
| J Mangalagouri | 20211CSE0614 | Mangalagouri |

# ABSTRACT

**1. Introduction**

Smart Online Parking and Booking System provides a parking boom problem solution of the urban environment by an online solution to control available parking space. It provides a hassle-free facility to the users to discover, book, and manage parking space, thus providing convenience to relieve traffic congestion and urban mobility.

**2. User Features**

- The system provides convenience to the user in the following manner:
- Account Sign-Up and Vehicle Administration: It is possible to sign up for a profile, enter car information, and personalize personal dashboards.
- Parking Space Find and Reserve: There is an interactive map wherein one can find spaces by place and time and reserve them on the spot.
- Live Availability Notices: Occupiers can indicate exit on use of a space to notify others of the live availability.
- Feedback and Ratings: Customers leave ratings for parking experience in a space, i.e., quality of service and transparency.

**3. Lender Capabilities**

- For lending companies or institutions with free parking lots:
- Space Listing and Management: Lenders are able to list, renew, and manage their parking lots, availability, and fees.
- Reservation Management: A dashboard is employed to allow lenders to easily view existing as well as pending reservations.
- User Rating: Quality and authenticity of presence can be guaranteed through real ratings and reviews.

**4. Technical Architecture**

Application is developed on:

Backend: In Spring Boot for secure, scalable, and best-in-class service logic.

Frontend: Developed in React for dynamic, responsive UI.

Database: MySQL as the database to store structured data such as user profiles, reservations, and feedback.

**5. Benefits and Impact**

- Urban Efficiency: Saves time wasted searching for parking and minimizes traffic and emiss Resource Optimization: Invites maximum usage of available parking space.
- Scalability and Accessibility: Can be scaled up to other cities and made localized.

# ACKNOWLEDGEMENT

First of all, we indebted to the GOD ALMIGHTY for giving me an opportunity to excel in our efforts to complete this project on time.

We express our sincere thanks to our respected dean **Dr. Md. Sameeruddin Khan**, Pro-VC – Engineering and Dean, Presidency School of Computer Science and Engineering & Presidency School of Information Science, Presidency University for getting us permission to undergo the project.

We express our heartfelt gratitude to our beloved Associate Dean **Dr. Mydhili Nair**, Presidency School of Computer Science and Engineering, Presidency University, and **Dr. ASIF MOHAMMED**, Head of the Department, Presidency School of Computer Science and Engineering, Presidency University, for rendering timely help in completing this project successfully.

We are greatly indebted to our guide **Dr. BHAVANA A**, Associate Professor and Reviewer **Dr. VIJAY KUMAR ADAICKALAM**, Professor, Presidency School of Computer Science and Engineering, Presidency University for his inspirational guidance, and valuable suggestions and for providing us a chance to express our technical capabilities in every respect for the completion of the internship work.

We would like to convey our gratitude and heartfelt thanks to the CSE7301 Internship/University Project Coordinator **Mr. Md Ziaur Rahman** and **Dr. Sampath A K**, department Project Coordinators **Dr. Anand Prakash** and Git hub coordinator Mr. Muthuraj.

We thank our family and friends for the strong support and inspiration they have provided us in bringing out this project.

Druthi D

Prakruthi Gowda G T

J Mangalagouri

Nisha V Salehittal

# SMART ONLINE PARKING AND RESERVATION SYSTEM

**A PROJECT REPORT**

***Submitted by,***

**DRUTHI D -20211CSE0592**

**PRAKRUTHI GOWDA G T -20211CSE00580**

**NISHA V SALEHITTAL -20211CSE0585**

**J MANGALA GOURI -20211CSE0614**

***Under the guidance of,***

**Dr. Bhavana A**

***in partial fulfillment for the award of the degree of***

**BACHELOR OF TECHNOLOGY**
**IN**

**COMPUTER SCIENCE AND ENGINEERING**

**At**


**PRESIDENCY UNIVERSITY**

**BENGALURU**

**MAY 2025**

# PRESIDENCY UNIVERSITY

## PRESIDENCY SCHOOL OF COMPUTER SCIENCE ENGINEERING

## CERTIFICATE

This is to certify that the Project report "SMART ONLINE PARKING AND RESERVATION SYSTEM" submitted by "DRUTHI D, PRAKRUTHI GOWDA G T, J MANGALAGOURI, NISHA V SALEHITTAL" bearing roll number "2011CSE0592, 20211CSE0580, 20211CSE0614, 20211CSE0585" in partial fulfillment of the requirement for the award of the degree of Bachelor of Technology in Computer Science and Engineering is a bonafide work carried out under my supervision.

**Dr. Bhavana A**
Assistant Professor(Selection grade)
PSCS/PSIS
Presidency University

**Dr. Asif Mohammed H B**
Associate Professor & HoD
PSCS
Presidency University

**Dr. MYDHILI NAIR**
Associate Dean
PSCS
Presidency University

**Dr. SAMEERUDDIN KHAN**
Pro-VC School of Engineering
Dean - PSCS/PSIS
Presidency University

# PRESIDENCY UNIVERSITY

## SCHOOL OF COMPUTER SCIENCE ENGINEERING

## DECLARATION

We hereby declare that the work, which is being presented in the report entitled "SMART ONLINE PARKING AND RESERVATION SYSTEM " in partial fulfillment for the award of Degree of Bachelor of Technology in Computer Science and Engineering, is a record of my own investigations carried under the guidance of Dr BHAVANA A, Assistant Professor(Selection Grade), Presidency School of Computer Science and Engineering, Presidency University, Bengaluru.

I have not submitted the matter presented in this report anywhere for the award of any other Degree.

| **Name** | **Roll No** | **Signature** |
|---|---|---|
| Druthi D | 20211CSE0592 | |
| Prakruthi gowda G T | 20211CSE0580 | |
| Nisha V Salehittal | 20211CSE0585 | |
| J Mangalagouri | 20211CSE0614 | |

# ABSTRACT


**1. Introduction**

Smart Online Parking and Booking System provides a parking boom problem solution of the urban environment by an online solution to control available parking space. It provides a hassle-free facility to the users to discover, book, and manage parking space, thus providing convenience to relieve traffic congestion and urban mobility.

**2. User Features**

- The system provides convenience to the user in the following manner:
- Account Sign-Up and Vehicle Administration: It is possible to sign up for a profile, enter car information, and personalize personal dashboards.
- Parking Space Find and Reserve: There is an interactive map wherein one can find spaces by place and time and reserve them on the spot.
- Live Availability Notices: Occupiers can indicate exit on use of a space to notify others of the live availability.
- Feedback and Ratings: Customers leave ratings for parking experience in a space, i.e., quality of service and transparency.

**3. Lender Capabilities**

- For lending companies or institutions with free parking lots:
- Space Listing and Management: Lenders are able to list, renew, and manage their parking lots, availability, and fees.
- Reservation Management: A dashboard is employed to allow lenders to easily view existing as well as pending reservations.
- User Rating: Quality and authenticity of presence can be guaranteed through real ratings and reviews.

**4. Technical Architecture**

Application is developed on:

Backend: In Spring Boot for secure, scalable, and best-in-class service logic.

Frontend: Developed in React for dynamic, responsive UI.

Database: MySQL as the database to store structured data such as user profiles, reservations, and feedback.

## 5. Benefits and Impact

- Urban Efficiency: Saves time wasted searching for parking and minimizes traffic and emiss Resource Optimization: Invites maximum usage of available parking space.
- Scalability and Accessibility: Can be scaled up to other cities and made localized.

# ACKNOWLEDGEMENT

First of all, we indebted to the GOD ALMIGHTY for giving me an opportunity to excel in our efforts to complete this project on time.

We express our sincere thanks to our respected dean **Dr. Md. Sameeruddin Khan**, Pro-VC – Engineering and Dean, Presidency School of Computer Science and Engineering & Presidency School of Information Science, Presidency University for getting us permission to undergo the project.

We express our heartfelt gratitude to our beloved Associate Dean **Dr. Mydhili Nair**, Presidency School of Computer Science and Engineering, Presidency University, and **Dr. ASIF MOHAMMED**, Head of the Department, Presidency School of Computer Science and Engineering, Presidency University, for rendering timely help in completing this project successfully.

We are greatly indebted to our guide **Dr. BHAVANA A**, Associate Professor and Reviewer **Dr. VIJAY KUMAR ADAICKALAM**, Professor, Presidency School of Computer Science and Engineering, Presidency University for his inspirational guidance, and valuable suggestions and for providing us a chance to express our technical capabilities in every respect for the completion of the internship work.

We would like to convey our gratitude and heartfelt thanks to the CSE7301 Internship/University Project Coordinator **Mr. Md Ziaur Rahman** and **Dr. Sampath A K**, department Project Coordinators **Dr. Anand Prakash** and Git hub coordinator Mr. Muthuraj.

We thank our family and friends for the strong support and inspiration they have provided us in bringing out this project.

Druthi D

Prakruthi Gowda G T

J Mangalagouri

Nisha V Salehittal

# LIST OF TABLES

# LIST OF FIGURES

# TABLE OF CONTENTS

# CHAPTER-1

# INTRODUCTION

## 1.1 Background and Motivation

### The Urban Mobility Crisis

Urbanization was accompanied by a precipitous increase in density, especially in the major cities. As growth occurs, more car ownership results, and this puts unnecessary strain on infrastructure, especially parking. Work commuters, tourists, and courier services all vie for available space, and this often leads to congestion, wasted fuel, and anger.

Studies have shown that in densely inhabited city centers, up to 30% of urban traffic is caused by drivers searching for parking spots. Such inefficiency not only reduces productivity but also largely contributes to air and noise pollution.

### Traditional Parking Restraints

The old-fashioned parking lots are not innovative at all. Street parking and fixed lots are not information-based or availability-based dynamics. They are habit or guesswork-based most of the time, and waste time and money.

Aside from that, the majority of private car parks in commercial or residential areas are idle for most parts of the day. Poor information exchange between owners and space seekers and underutilization result in a shortage surplus of supply over demand.

## 1.2 Project Overview

### Smart Online Parking and Reservation System Introduction

Smart Online Parking and Reservation System is an internet-based portal that strives to optimize city parking space through smart technology. Connecting supply and demand of parking, it provides an interactive solution to the real-time problem of one of city life's most intransigent challenges.

This system employs advanced web technologies, mobile phone communications, location services, and secure transaction components to offer a unified solution. Not only does it reduce parking hassle, but it also maximizes available spaces for lenders.

**Core Functionality**

The system supports a wide range of operations:

- Live Search and Filtering: Users can search for available or future-dated parking areas with filters like duration, price, security, etc.
- Slot Reservation and Booking: Prior and real-time booking in just a few clicks.
- User and Lender Profiles: Account dashboards providing book, history, pay, and review.
- Intelligent Notifications: Reminder of time, reminder of availability, reminder of confirmation of booking.
- Feedback System: User can give ratings for the experience, thereby ensuring that the service is quality assured and trustworthy.

## 1.3 Project Objectives

System Objectives

- Efficiency: Save time while finding a parking spot.
- Optimization: Optimize use of all available parking lots in the city.
- Accessibility: Ensure ease of use by all irrespective of age through logical UI/UX.
- Scalability: Design the system to be upgraded in the future through smart city platforms.

**Broader Objectives**

Foster behavior modification towards smarter mobility.

Encourage environmental sustainability through reduction in road emissions.

Establish a replicable model that may be adopted across cities worldwide.

## 1.4 Technical Importance

**Integration with Smart City Plans**

The project aligns with the vision of data-driven, networked, and automated smart cities that optimize public services. It can be combined with:

- IoT-based parking sensors
- Traffic management systems
- Public transport planning tools
- It is no longer a service — it is a node in the larger network of urban mobility.

**Future-Proofing**

The system is designed with scalability and modularity. Such features as machine learning-based demand forecasting, dynamic pricing rules, and AI-based recommendations can be introduced as the system matures.

### 1.5 Benefits and Societal Impact

1. **For Users**

   Save time, fuel, and stress.

   Plan journeys more effectively with guaranteed parking.

   Make secure payments without risking penalties or towing.

2. **For Lenders**

   Monetize underutilized spaces.

   Benefit from exposure to a larger user base at no marketing expense.

   Automate bookings using technology.

3. **For Society**

   Free up roads and ensure free flow of traffic.

   Reduce pollution and minimize environment degradation.

   Develop smart urban planning and environmentally friendly land use.

### 1.6 Conclusion

The Smart Online Reserve and Parking System is not a technological solution but an urban paradigm. Through the leverage of connectivity, information, and public participation, it offers new options for convenience, sustainability, and innovation to city life. As cities set out to become wiser and kinder, such systems will play a central part in defining the future of the urban experience.

# CHAPTER-2

# LITERATURE SURVEY

Metro cities are experiencing parking management problems like scarce space, inefficient allocation, and no real-time information. Smart Online Parking and Reservation Systems are intended to overcome these disadvantages by enabling the users to efficiently search, reserve, and control parking. The following literature review consolidates various methods and technologies employed in planning such systems.

## 2.1 Key Features of Smart Parking Systems

- Reservation-Based Systems: There are numerous reservation-based systems in which drivers can search and reserve parking places in advance, thereby conserving traffic and parking time.
- Real-Time Information: Systems will leverage the use of mobile applications, in order to give users real-time information regarding the availability of parking spaces. The attribute aids parking resource management in addition to providing users with real-time data.
- Resource and Cost Optimization: A few systems optimize utilization of space available and reduce users' cost of parking on the basis of parameters like proximity to destination and cost by making best use of parking space reservation using algorithms.
- Easy-to-Use Interfaces: Web and mobile applications tend to be used for easy booking and parking spot navigation. Such interfaces will likely include features like payment processing, cancel option, and direction.

## 2.2 Benefits of Intelligent Online Parking Systems

### Reducing Traffic and Emissions

By minimizing parking space searches to the shortest duration possible, such systems significantly reduce city traffic and resultant greenhouse gas emissions. Lee et al. (2021) suggest that at scale, the system type being described can assist in reducing aggregate urban carbon footprint.

**Enhanced Urban Mobility**

Optimal traffic routing and parking space control are offered by real-time systems, leading to enhanced urban mobility. Traffic balance improves as increased drivers utilize predict devices, which relieve congestion and jams at bottlenecks (Zhang et al., 2023).

**Economic and Operational Efficiency**

To city councils and private companies, intelligent systems reduce the involvement of people in enforcement and revenue collection from parking by utilizing automated payment machines. They also provide valuable information to enable analysis of usage patterns in planning infrastructure.

**Personalization and User Convenience**

AI and machine learning provide personalized suggestions to users based on their parking history, interest, or vicinity to destination. Kumar et al. (2023) emphasized that this aspect has the result of significantly improving user retention and app usage.

**2.3 Challenges and Limitations**

- **Traffic and Environment:** By conserving search time for parking, such systems can prevent traffic congestion and emissions and contribute to making the city eco-friendly.
- **Security and Privacy:** Payment protection and protection of user information are primary features of smart parking systems, with some systems offering secure communication and privacy-guaranteeing capabilities.
- **Scalability and Implementation:** Although most of the systems are promising within a proof-of-concept implementation, applying the solutions to millions of residents in big cities is a challenge, and strong infrastructure and mass uptake are the word.

**Research Gaps**

- Urban Infrastructure Integration:

  Existing systems of urban infrastructure need to be integrated with intelligent parking systems in order to provide maximum efficiency and user satisfaction.

- Monitoring and Scalability:

The existing systems need to be scalable and adjustable to accommodate different types of urban conditions and patterns of demands.

- Ease of Use and User Experience:

  Improving ease of use and seamless user experience of intelligent parking apps can enhance user adoption and satisfaction levels.

- Cost-Effectiveness:

  Finding cost-effective solutions that can be deployed on a big scale in various urban contexts is an ongoing dilemma.

**Conclusion**

Smart Internet Parking and Reservation Systems offer an actual solution to the parking problems of urban areas by utilizing technology in order to enhance efficiency, reduce congestion, and enhance user experience. Its successful implementation requires overcoming security, scalability, and compatibility with existing urban infrastructure.

# CHAPTER-3
# RESEARCH GAPS OF EXISTING METHODS

### 3.1 Urban Infrastructure Integration

Existing intelligent parking systems function independently, aside from the extensive smart city infrastructure. Integrated information exchange can offer optimal mobility, energy, and traffic management.

- **Absence of Integrated Information Exchange Platforms**
  - Currently, multi-systems don't have data integration APIs to exchange real-time information with other smart city utilities (traffic signal, public transit, EV charge, etc.).
  - Inefficient standardized communication procedures impede smooth interaction between smart parking and city IoT platforms.
- **Insufficiency of Government Cooperation**
  - Collaboration from city governments is generally insufficient for system-level patches or real-time traffic diversion.
  - Infrastructure sharing and data convergence in support of public-private partnerships are insufficiently exploited.

### 3.2. Real-Time Flexibility and Scalability

Smart parking systems are suitable for small-scale implementations but are not able to manage the complexity of city implementations.

- **Static System Design**
  - Most systems have static allocation habits, which are not compatible with dynamic urban traffic variations.
  - Inability to handle rush-hour peaks, event demand, or emergencies (e.g., road closure owing to accident, weather) is a major limitation.

- **Performance Bottlenecks**

- Centralized architecture also cannot provide real-time responsiveness, and updates and allocations become lagging.
- Systems do not have real-time load-balancing algorithms and local decision-making nodes (edge computing).

### 3.3. User Experience and Accessibility Issues

Effective user acceptance largely relies on the intuitiveness, personalization, and accessibility of the platform.

- **Various Users' Usability**
  - Extremely limited support for visually impaired, elderly, or non-digital users.
  - No voice-control, accessibility conformity (e.g., WCAG), or multi-language support in most platforms.

- **Interface Complexity**
  - Too cluttered interfaces with less-than-intuitive booking processes.
  - No adaptive design for low-end devices or environments with low internet connectivity.

### 3.3. Lack of Personalization

User preferences (e.g., favorite distance, price range, type of parking) are not normally taken into consideration.

No AI-based recommendation mechanisms to allocate the best parking space based on past usage.

### 3.4. Cost-Effectiveness and Affordability

Deployment cost is too high to allow for mass deployment, particularly in the Third World.

- **High-Resolution Camera, LPR, and Drone Costs**

  High-resolution cameras, LPR, and drone technology are too costly to deploy at mass level.

  Hardware maintenance in outdoor urban environmental conditions (weather, vandalism, dust) is extremely expensive.

- **Not Affordable Solutions**

  Low-cost, open-source sensor technologies (e.g., ultrasonic, RFID-based) are a research requirement.

  Cloud-based vs. edge-based deployments must be weighed for cost-vs-benefit trade-offs.

### 3.5. Dynamic and Equitable Allocation

Systems target vehicles, not people or context-dependent characteristics.

- **Exclusion of Occupant-Based Allocation**

  Most systems park depending on the quantity of vehicles, rather than people, affecting congestion and fairness of zones.

- **Load Balancing and Limited Equity**

  Current systems do not provide vehicle or human traffic evenly between zones.

  No people-count-based load-balancing models for delivering footfall uniformly over densely occupied city blocks.

  Example: People-counting-based fair allocation models (Scientific Reports, 2022) produced encouraging outcomes in load balancing over city plots.

### 3.6. Security and Privacy Concerns

Use of IoT, mobile apps, and cloud storage entails unprecedented danger.

- **Weak Spots in Data Protection**

  No end-to-end encryption of number plates, payments, and user credentials.

  Rarely are systems doing regular penetration testing or GDPR audit.

- **Surveillance Privacy**

  Monitoring cameras and number plate reading possibly giving rise to unlawful storage of information or misuse.

  Ethics of consent surveillance are not being well handled in usage guidebooks.

### 3.7. No Police Real-Time Monitoring and Feedback

Efficacy of monitoring provides transparency, trust, and police support.

- **No Use Audit**

  A majority of the systems do not audit and verify the length of residency, abuse of reserved time slots, or unauthorized parking.
- **No Feedback Loops**

  No penalty or automatic warning for slot violators or overstayers.

  Inadequate use of user feedback to improve services in real time.

### 3.8. Dynamic Pricing and Incentivization Systems

Advanced pricing techniques can maximize utility, but are not applied broadly in the majority of systems.

- **Inflexible Price Schemes**

  The majority of current systems utilize flat rates regardless of demand, location, or time. This creates underused low-demand zones and congested high-demand zones.
- **No Incentive Mechanisms**

  No off-peak use, carpooling, or distant lot utilization incentives.

  No dynamic pricing mechanisms such as ride-sharing mechanisms (e.g., Uber).

### 3.9. Environmental and Sustainability Features

Not withstanding the green initiative, very few if any systems report or measure actual sustainability performance.

- **No Inherent Measurement of $CO_2$ Saving**

  No Intrinsic measurement of saved emissions per trip or average saved time spent searching.

  Platforms do not provide “eco-score” dashboards to consumers and cities.
- **No Proper EV Integration**

  Electric Vehicle (EV) owners will not typically have minute-by-minute information about EV locations in parking lots.

  No incentives for green vehicle users or EV reservation zone.

### 3.10. Compatibility with Mobility Ecosystems

Multimodal transport is the way forward, but today's parking infrastructure is in a vacuum.

- **No Multi-Modal Sync**

  No place where seamless transition between parking, public transportation, and bike-share services under one roof exists. No trip planning app with parking and first/last-mile integration.

- **Siloed Application Architectures**

  Platforms lack microservices architecture required to integrate in a modular manner. Open API restriction disallows third-party innovation or mashup with mapping, ticketing, and ride-hailing companies.

# CHAPTER-4

# PROPOSED MOTHODOLOGY

Smart Online Parking and Reservation System development is iterative, modular and user-focused. It has to provide an efficient, scalable and stable web-based application between users of park space (seekers) and park space providers (lenders) with smooth reservations, simple interaction and real-time management of data.

## 4.1 System Design and Architecture

Three-tiered architecture exists and modularity and maintainability are accorded the highest precedence. There is proper separation of concerns in every tier so that all activities fall within its own tier.

### 4.1.1 Frontend Layer

- Written in ReactJS, responsive UI.
- Provides features like map integration, search parking lot, booking form, vehicle management, and providing feedback to submit.
- Keeps the smoothness in experience for lenders as well as users because it keeps the UI updation live.

### 4.1.2 Backend Layer

- Built with Spring Boot (Spring) to conduct business logic, user login, and book management.
- manages workflow, component-to-component communication, and security operations to be carried out.
- Serves as an interface between frontend and database.

### 4.1.3 Database Layer

uses a MySQL relational database to store structured data such as:

- User and lender profiles
- Parking lot details

- Vehicle information
- Booking record
- Rating and feedback
- Ensures data consistency and supports query operations with high speed.

### 4.2 Module Development

Two major modules with some sub-functionality for individual users in the system are:

#### 4.2.1 User Module

- Registration & Login: Safe login and registration on credential basis.
- Map & Search Interface: Geolocation search through map interface to search.
- Vehicle Registration: Entry of user and vehicle details.
- Booking System: Parking space booking on-demand service.
- Status Update: Users' arrival time and departure that aid in updating real-time availability.
- Feedback and Ratings: Feedback given after use improves quality of service.

#### 4.2.2 Lender Module

- Sign-Up & Login: Space owner login and registration.
- Add Parking Location: Add location, availability, and space type.
- Booking Management: Show previous and current bookings.
- Ratings Overview: Show user ratings for quality control.
- Profile Update: Easily update lender and location.

### 4.3 System Modeling and Diagrams

For system modeling and visualization of system behavior, the following UML and modeling diagrams were created:

- Use Case Diagram: Specification of interaction among users, lenders, and system.
- Class Diagram: Specification of interaction among classes and relationship—users, bookings, vehicles, and spaces.
- Sequence Diagram: Representing sequence of operation, i.e., in book process and status update.
- Collaboration Diagram: Representing object relationships and message passing.

- Activity Diagram: Representing control flow of activity like search and book.
- Deployment Diagram: Representing physical hardware deployment architecture of the system.
- ER Diagram: Representing database schema of entity relation.
- Data Flow Diagram (DFD): Showing details data flow between system entities and external agencies.

### 4.4 Software and Hardware Requirements

#### 4.4.1 Software Stack

Operating System: Windows 7/10 and above

Frontend: JavaScript with ReactJS

Backend: Spring Boot Framework

Database: MySQL 6.0

Application Server: Apache Tomcat 7.0

IDE: Visual Studio Code

#### 4.4.2 Hardware Requirements

Processor: Intel Core i3 or above

RAM: Minimum 4GB

Storage: 500GB HDD or more

### 4.5 Testing and Evaluation

- The system was tested using rigorous testing methods to validate usability, performance, and functionality.
- Unit Testing: Standalone modules such as login, search, and feedback.
- Integration Testing: Frontend-backend and backend-database integration correctness validated.
- System Testing: End-to-end lending and functional testing of user.
- Manual and UI Testing: Design consistency check, responsiveness, and check of usability.
- Feedback Loop: Re-engineer improvement of interface element and module according to users' feedback.

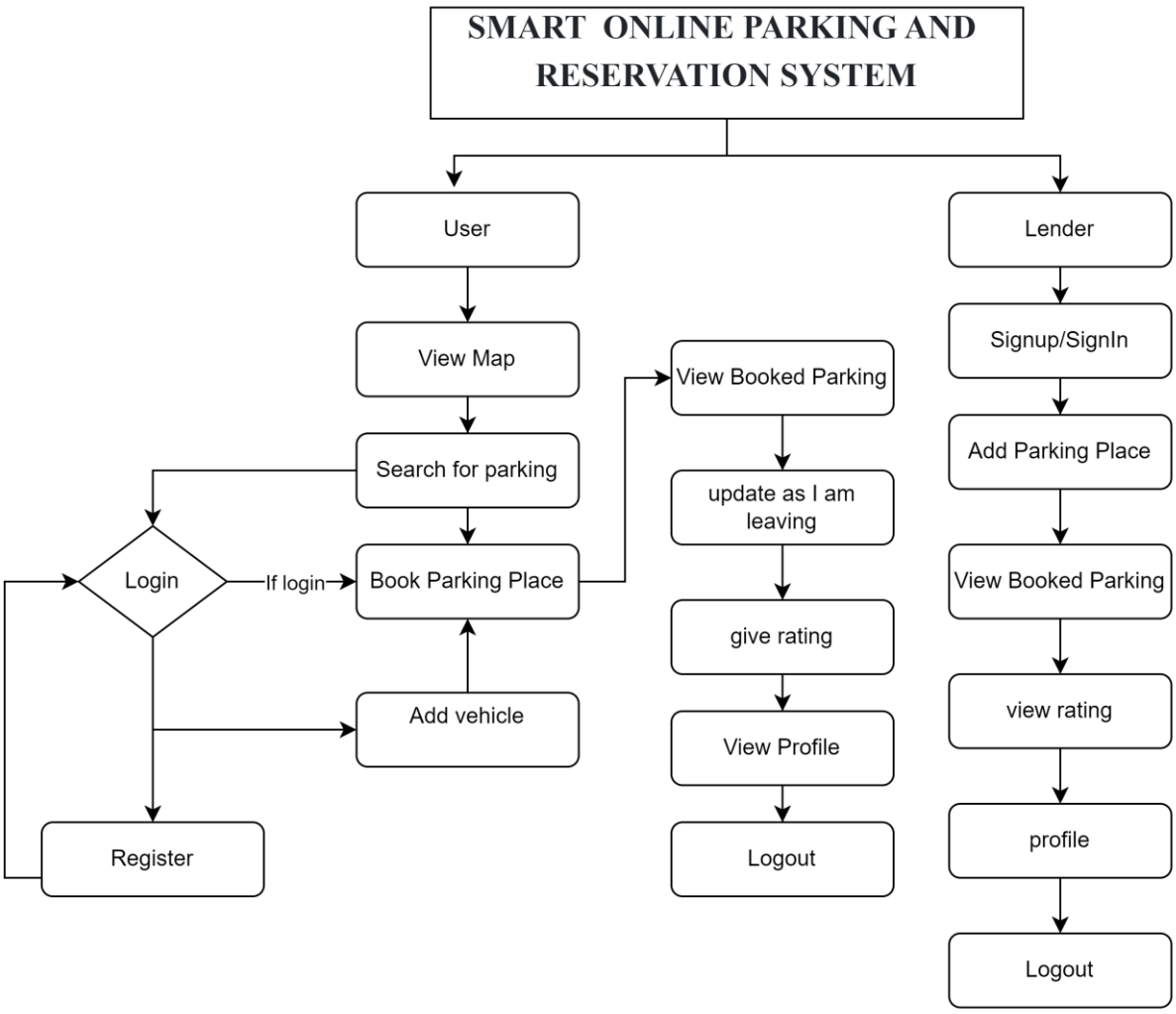



Fig 1.1 Work Flow

# CHAPTER-5

# OBJECTIVES

## 5.1. Introduction

### 5.1.1 Background

With more urbanization in recent years, there has been a steep increase in the number of vehicles on the road. As cities grow, the demand for efficient and convenient parking solutions has become a real issue. Traditional parking solutions are inefficient, time-consuming, and significant causes of traffic congestion. In most cities, motorists spend a significant amount of time searching for available parking spots, burning fuel in the process, contributing to road traffic and air pollution. At the same time, the majority of private and commercial parking lots remain unused for the majority of the day. This discrepancy justifies the need to come up with a smart, technology-enabled parking solution.

### 5.1.2 Problem Statement

The most significant issue facing city commuters today is not being able to see empty parking areas in real time. This is the cause of wasted time, increased traffic flow, and irritation for drivers. Meanwhile, property owners of parking lots, residential homeowners, and commercial businesses, typically have spare parking areas that could be bringing in revenue. There is no effective, central mechanism today that will connect drivers with available parking areas in an efficient and reliable manner.

### 5.1.3 Objectives

The objective of the Smart Online Parking and Reservation System is to provide a user-friendly digital platform to connect users seeking parking and space owners seeking individuals from whom they can get users who want to occupy their spaces. The system aims to make it easy to find, book and pay for parking in real-time, alongside the provision of an easy way for space owners to advertise their space and earn money. Lastly, the system is designed to reduce congestion in urban areas, improve the parking experience, and contribute to sustainable and intelligent city infrastructure.

## 5.2. System Overview

### 5.2.1 What is the Smart Parking and Reservation System?

The Smart Online parking and Reservation System is an internet and mobile system that facilitates discovery, reservation, and management of parking lots. It serves two primary user groups: vehicle owners (users) and parking space providers (lenders). Through the facilitation of real-time tracking of availability and secure bookings, the system offers a more efficient and convenient parking experience.

### 5.2.2 System Goals

The main objectives of the system are to improve the efficiency of urban parking business, enhance availability to parking capacities, and bring real-time integration for dynamic management of parking. The platform shall be user-friendly, scalable, and secure enough to offer seamless experience to all stakeholders.

## 5.3. System Features

### 5.3.1 User-Side Features

#### 5.3.1.1 Search and Locate Parking

Users are able to search for nearby parking spaces based on where they are located through GPS and an interactive map interface. They can filter by distance, price, and availability to select the most appropriate options.

#### 5.3.1.2 Booking and Payment

Once a parking spot is selected, the user can reserve it at once through the app or website. The system offers secure online payment through digital wallets, UPI, or credit/debit cards, and the payment process is simple and fast.

#### 5.3.1.3 Rating and Feedback

After an attendant has used a parking space, the users are able to rate the experience and provide feedback. This maintains the listing quality current and informs other users of the integrity of the parking spaces.

### 5.3.2 Lender-Side Features

#### 5.3.2.1 Space Listing and Availability Management

The lenders have the option of sharing their parking spaces by filling out details such as the location, hours of availability, price, and terms. They can also provide real-time updates in terms of availability based on prevailing conditions.

#### 5.3.2.2 Booking Management

The lenders are provided with a dashboard where they can view upcoming bookings, confirm or reject bookings, and manage client interactions efficiently.

#### 5.3.2.3 Revenue and Analytics

The platform provides lenders with details of their revenue, booking history, and space utilization. These analytics help in optimizing pricing strategies and improving overall space management.

## 5.4. Technical Architecture

### 5.4.1 System Components

The system includes user and lender front-end interface, secure backend server, centralized database, and an admin panel for system administrators to view and manage systems.

### 5.4.2 Technologies Used

The platform can be developed using modern web and mobile technologies such as React or Flutter for the front-end, Node.js or Django for the back-end, and databases such as MySQL or MongoDB. Real-time updates can be implemented using WebSockets or Firebase for efficient communication.

### 5.4.3 Data Flow Diagram (DFD)

The data flow begins with user entry of a location or destination. The system loads associated listings and displays them. Upon booking, the system refreshes real-time availability and notifies lenders and users. Payments and ratings are included in this flow as well.

## 5.5. Benefits and Impact

### 5.5.1 For Users

Users enjoy lower stress and time wasted looking for parking since they can book ahead and drive right into their places. The virtual nature of the system provides transparency, convenience, and security in transactions.

### 5.5.2 To Lenders

Lenders get to earn revenue from unused parking spaces. The system offers an easy method of handling bookings, tracking usage, and enhancing the return on unused assets.

### 5.5.3 To Society

The widespread adoption of such a system can lead to a drastic reduction in congestion and carbon output. It also supports the concept of smart cities by utilizing technology to optimize the use of resources and enhance the quality of urban life.

## 5.6. Challenges and Limitations

### 5.6.1 Technical Challenges

Keeping the real-time parking information accurate, the scalability of the system during high-demand periods, and data security are major technical challenges that need to be resolved.

### 5.6.2 User Adoption

The system's success lies in the willingness of the lenders and the users to use new technology. Trust and public education are the ingredients for its widespread adoption.

### 5.6.3 Legal and Regulatory Issues

The system must comply with local parking laws and zoning regulations. There also needs to be clarity in liability and insurance if there is a dispute or vehicles get damaged.

## 5.7. Future Enhancements

### 5.7.1 AI-Based Predictions

In future releases, the system could also use artificial intelligence to predict parking availability from previous data, rush hours, and traffic patterns in order to allow more intelligent choices.

### 5.7.2 IoT Integration

Internet of Things (IoT) integration such as occupancy sensors and intelligent cameras could enable automated space recognition and include amenities like automatic opening of gates on arrival.

### 5.7.3 EV Charging Integration

With the growth in usage of electric vehicles, the system can also be designed to encompass usage of EV charging stations as well, where users can book parking as well as charging facilities together.

## 5.8. Conclusion

### 5.8.1 Summary of the System

The Smart Online Parking and Reservation System addresses a major urban problem by marrying technology and convenience. It provides live updates regarding parking, maximizes resource utilization, and facilitates users in connecting with service providers at an economical cost.

### 5.8.2 Conclusion

As cities become smart ecosystems, such systems will be a necessary tool in providing mobility and infrastructure management. With proper support and implementation, this project can easily enhance urban transport significantly and pave the way for more sustainable, technology-enabled urban life.

# CHAPTER-6

# SYSTEM DESIGN & IMPLEMENTATION

## 6.1 System Architecture Overview

Smart Online Parking and Reservation System follows a strong three-tier architectural design pattern. It is one of the well-known architecture patterns used in enterprise application due to how easily it segregates problems, increases modularity, and can be easily extended. The system is segregated into Presentation Layer (Frontend), Business Logic Layer (Backend), and Data Layer (Database). Each level deals with a particular set of operations to allow the whole system to run in the most efficient manner and with improved maintainability.

### 6.1.1 Frontend (Presentation Layer)

The system's frontend is developed based on ReactJS, a new javaScript library employed in the creation of a simple way of developing dynamic and high-performance user interfaces. ReactJS is very ideal for applications involving the need to continuously update the UI based on data from real-time, for example, available car parks.

It divides frontend into users and lenders. It uses the Google Maps API or some other map service to show parking places graphically. Users can adjust the map to find parking places in a given area, filter by preference (e.g., indoor park, time), reserve. It includes vehicle registration forms, instant reservation confirmation, profile management, and giving feedback for used service rating.

### 6.1.2 Backend (Business Logic Layer)

The backend is developed using Spring Boot, a lightweight yet efficient Java framework for creating RESTful services. The backend holds all the business logic of the application and serves as an intermediate layer between the frontend and database.

It handles user and lender requests, enforces business rules, handles authentication through the use of JSON Web Tokens (JWT), validation of user data, and data operations. For example, if a user wants to reserve a parking lot, the backend checks for availability, reserves the parking lot

in the database, and returns an acknowledgment to the user. All the backend is exposed as RESTful APIs so that a clean modular protocol of communication can be delivered.

### 6.1.3 Data Layer (Database)

Database layer is built on top of MySQL, which is a tried and tested scalable relational database management system. Database layer handles persistent storage for system data such as user information, parking spaces, booking history, vehicles, reviews, and auth tokens.

A database schema is normalized to achieve consistency and reduce redundancy. Table-to-table relationships (e.g., users and cars, bookings and parking places) are enforced by foreign key constraints. Good indexing is employed to allow speedy retrieval of data, particularly for fast operations such as booking validations.

Multi-layer architecture allows for independent development, testing, and deployment, which is simple with large systems that need to be updated and scaled continuously.

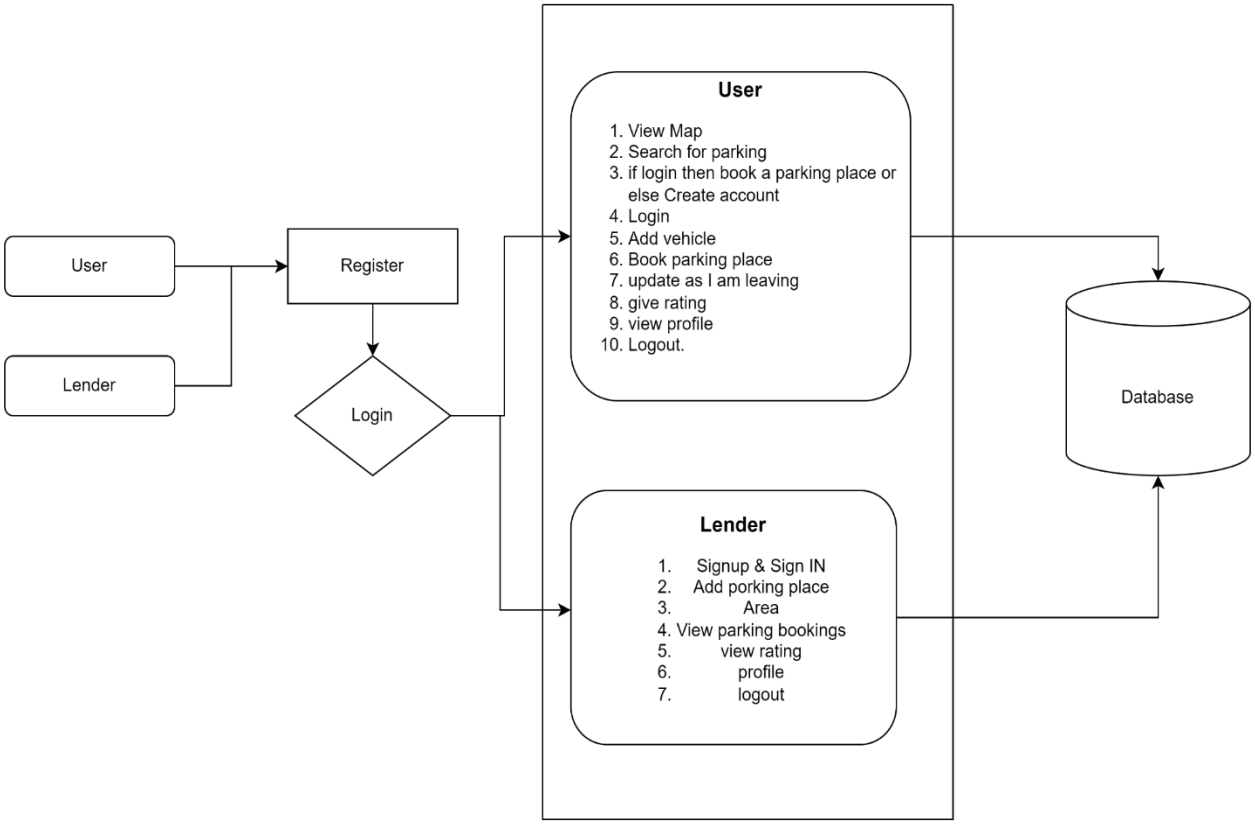



Fig 1.2 Architecture of the app

### 6.2 .Module Development

The system logically split into two chief modules: User Module and Lender Module. The modules of specific nature, hence, functionalities are orderly maintained and segregated.

#### 6.2.1 User Module

It extends functionalities to the end-user being mainly a driver who wishes to reserve parking spots.

- User Registration and Authentication: Users register via email or phone number and choose a strong password. Authentication is based on hashed passwords and token-based sessions to protect login.

- Search and Map Interface: Users can find parking spaces on an interactive map of real-time availability. User experience is facilitated by distance, price, and type of parking filters.

- Vehicle Registration: Users can store and add vehicle data (e.g., license number, vehicle type, model) to be retrieved with bookings.

- Booking of Parking Spot: Customers can view full information for all parking spaces, including available time, size, location, and prices. In the event that the spot is chosen, users are able to book the spot real-time through the system.

- Status Update Option: Once a parking space is left empty, the users are able to update the status and thereby make the space available to other users again. Real-time status update like this guarantees there is correct information in the system.

- Feedback System and Rating System: Following every use of the parking space, users are asked to give feedback and rate the experience, stored and made visible to every subsequent user.

- User Profile Management: The users can log in to their respective dashboard to edit

personal information, manage the vehicle, and view past and future bookings.

### 6.2.2 Lender Module

- The lender module is intended for lenders or parking space providers who would want to list and administer their parking space.

- Lender Registration and Login: Lenders can register and log in with their credentials to view the admin features of the website.

- Add and Manage Parking Spots: Lenders can add parking spots with details like address, available time, open or covered, and rate. They can also dynamically update the availability.

- Booking Management Interface: Lenders can view user bookings, manage status, and receive notifications when a booking is booked or cancelled.

- View User Feedback and Ratings: Lenders can view user ratings and feedback that enable them to keep up with the level of services and improve it.

- Lender Profile Update: Lenders can update contact as well as personal information using the profile interface.

All modules work within a role-based access control system that provides functionality to the users as well as lenders depending on who they are.

## 6.3. System Modeling and UML

System modeling was done on a large scale with the help of formalized patterns to model and UML diagrams. Structural and behavior behavior within the system can be modeled, validated, and formalized with such tools.

**Use Case Diagram:**

A Use case diagram within the Unified Modeling Language (UML) is a kind of behavioral diagram described by and constructed from a Use-case analysis. Its intent is to depict graphically an overview of the system's provided functionality in terms of actors, their objectives (in the form of use cases), and their relationships between them. The principal use of a use case diagram is to display what system activities are done on behalf of what actor. System actor roles may be illustrated. Gives a notion about lender, system, and user interaction and defines significant activities like login, booking, add parking, and provide feedback.

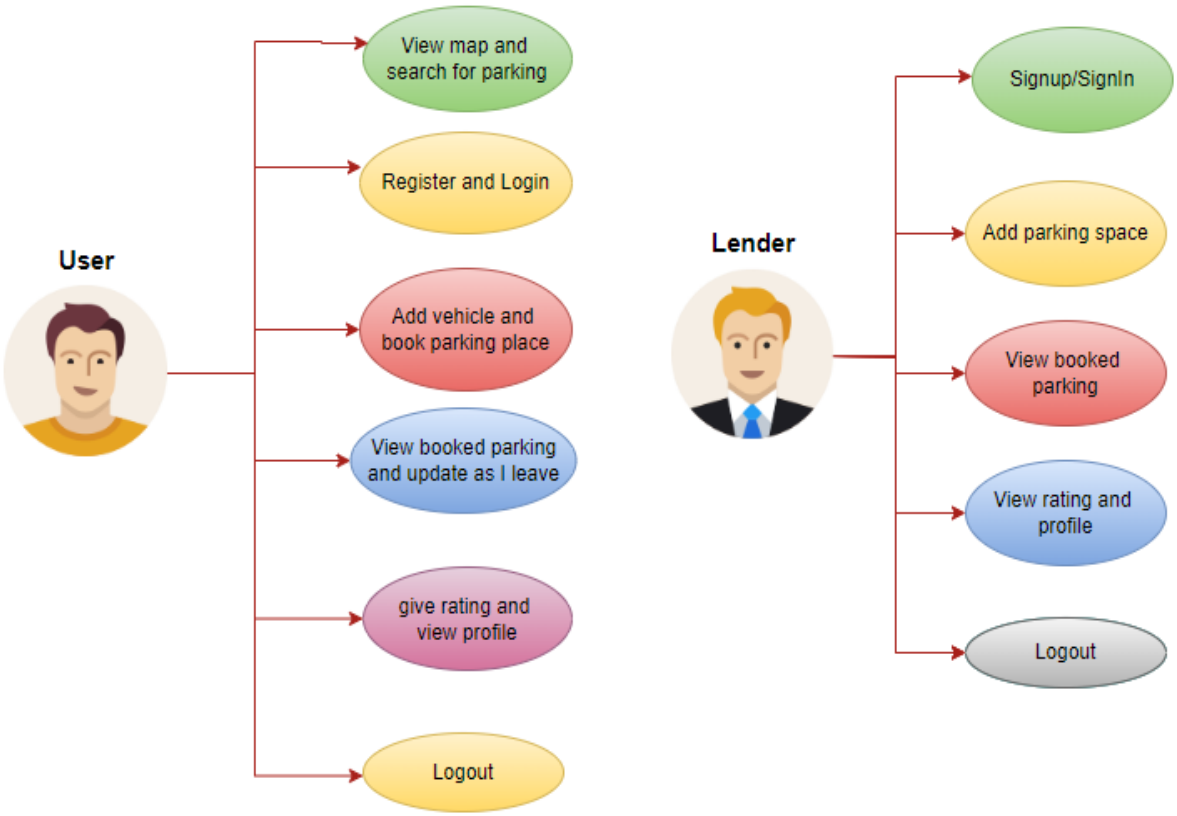



Fig 1.3 Use Case Diagram

**Class Diagram:**

In software design, a Unified Modelling Language (UML) class diagram is a category of static structure diagram that gives an explanation of a system's structure by revealing the classes within a system, attributes, operations (or methods), and classes' relationships. It defines information

held in what class. Expresses a generic class view of classes like User, Lender, Vehicle, Parking Spot, Booking, and Feedback and the relations and characteristics among them.

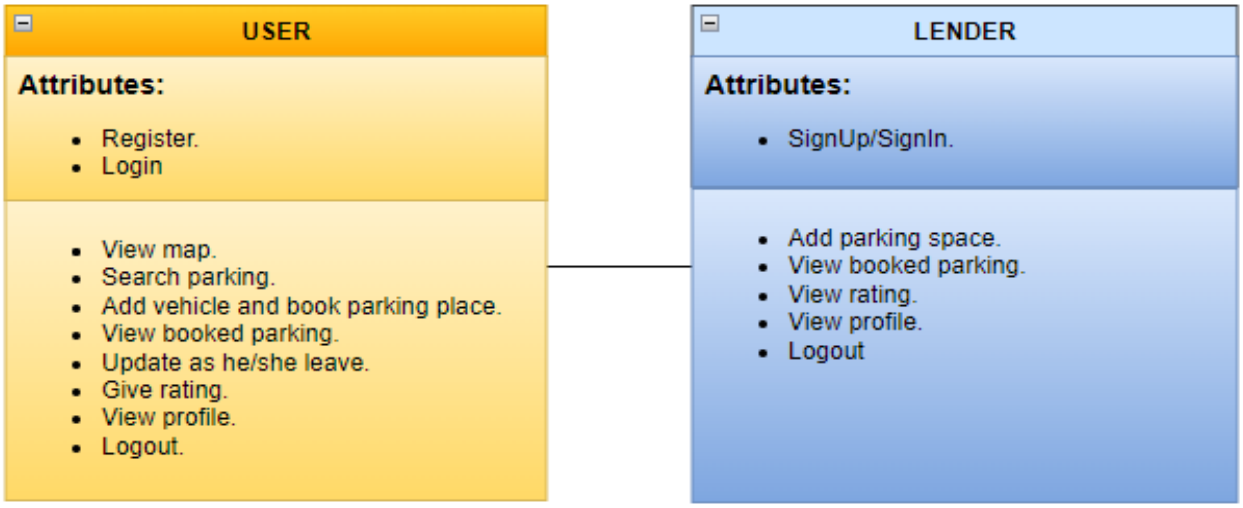



Fig 1.4 Class Diagram

**Sequence Diagram:**

A sequence diagram in Unified Modelling Language (UML) is a kind of interaction diagram that shows how processes operate with one another and in what order. It is a construct of a Message Sequence Chart. Sequence diagrams are sometimes called event diagrams, event scenarios, and timing diagrams.

Illustrates the interaction ordering by booking and status notification by which components converse across layers.

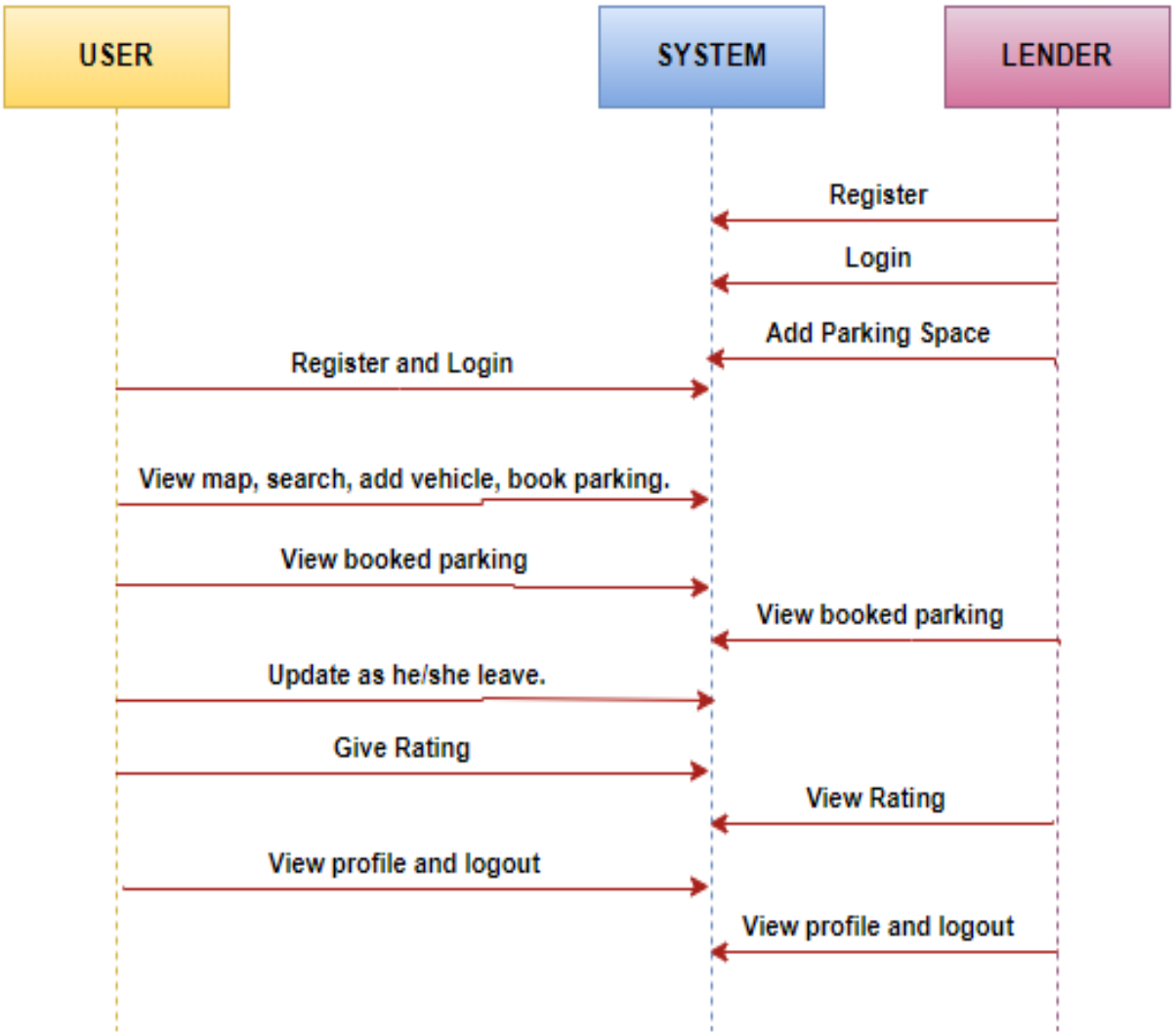



Fig 1.5 Sequence Diagram

**Collaboration Diagram:**

In collaboration diagram the method call sequence is indicated by some numbering technique as shown below. The number indicates how the methods are called one after another. We have taken the same order management system to describe the collaboration diagram. The method calls are similar to that of a sequence diagram. But the difference is that the sequence diagram does not describe the object organization whereas the collaboration diagram shows the object organization.

Identifies the sequence diagram by articulating the part played by each object in the sequence of interactions.

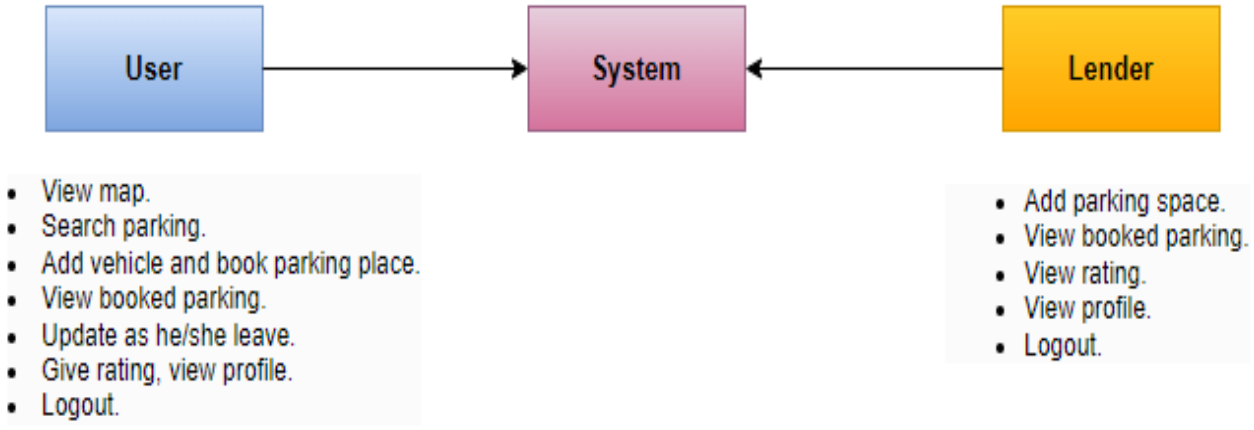



Fig 1.6 Collaboration Diagram

**Activity Diagram:**

Activity diagrams are graphical representations of workflows of stepwise activities and actions with support for choice, iteration and concurrency. In the Unified Modelling Language, activity diagrams can be used to describe the business and operational step-by-step workflows of components in a system. An activity diagram shows the overall flow of control.

Defines control flow between principal activities such as booking or reserving parking lot.

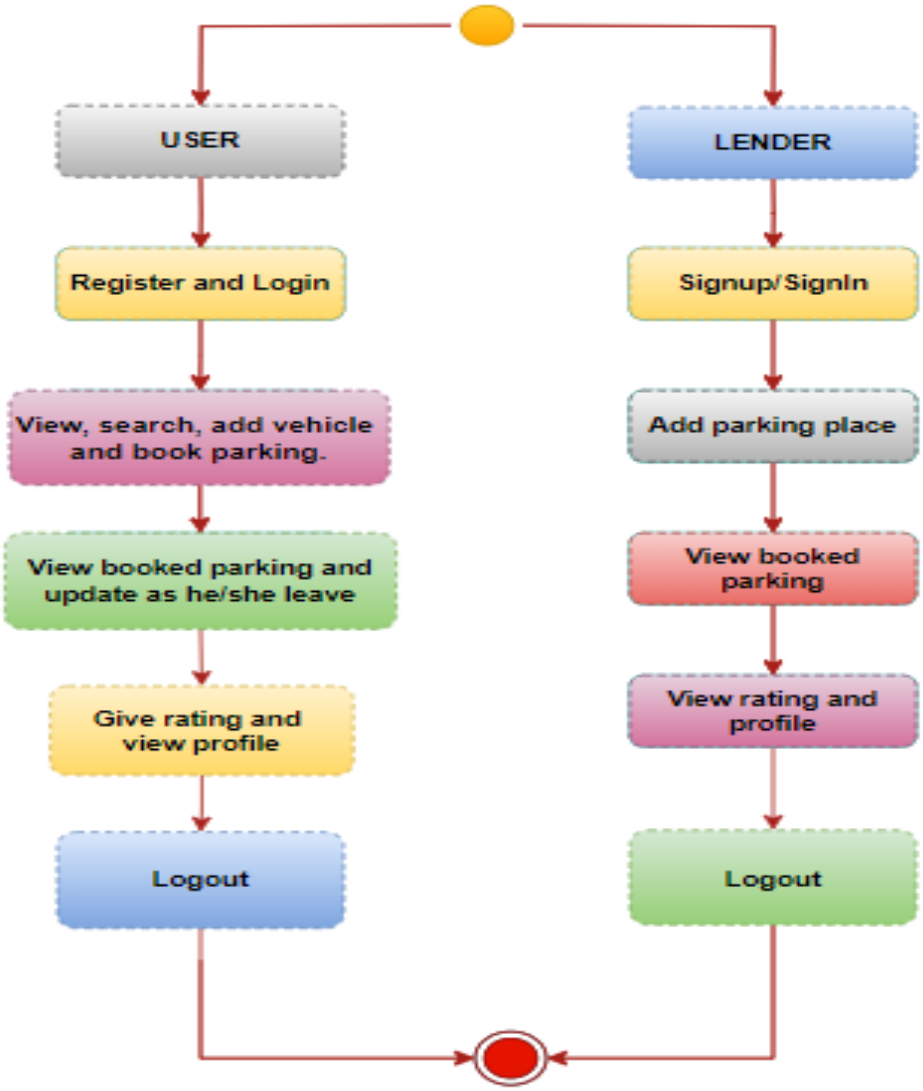



Fig 1.7 Activity Diagram

**Deployment Diagram:**

Deployment diagram represents the deployment view of a system. It is related to the component diagram. Because the components are deployed using the deployment diagrams. A deployment diagram consists of nodes. Nodes are nothing but physical hardware's used to deploy the application.

Defines physical deployment of software components onto hardware, i.e., application server, database server, and users' machines.

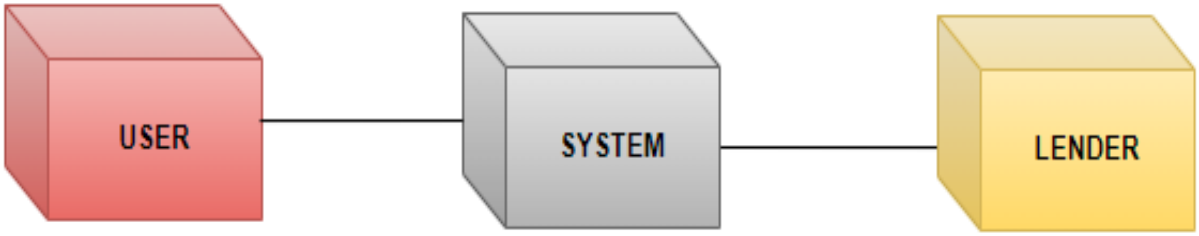



Fig 1.8 Deployment Diagram

**Component Diagram:**

A component diagram, also known as a UML component diagram, describes the organization and wiring of the physical components in a system. Component diagrams are often drawn to help model implementation details and double-check that every aspect of the system's required functions is covered by planned development.


Fig 1.9 Component Diagram

**ER Diagram:**

An Entity–relationship model (ER model) describes the structure of a database with the help of a diagram, which is known as Entity Relationship Diagram (ER Diagram). An ER model is a design or blueprint of a database that can later be implemented as a database. The main components of E-R model are: entity set and relationship set.

An ER diagram shows the relationship among entity sets. An entity set is a group of similar entities and these entities can have attributes. In terms of DBMS, an entity is a table or attribute

of a table in database, so by showing relationship among tables and their attributes, ER diagram shows the complete logical structure of a database. Let's have a look at a simple ER diagram to understand this concept.

Defines entity relationship for database schema, i.e., how the users relate to the cars, bookings, and feedbacks.

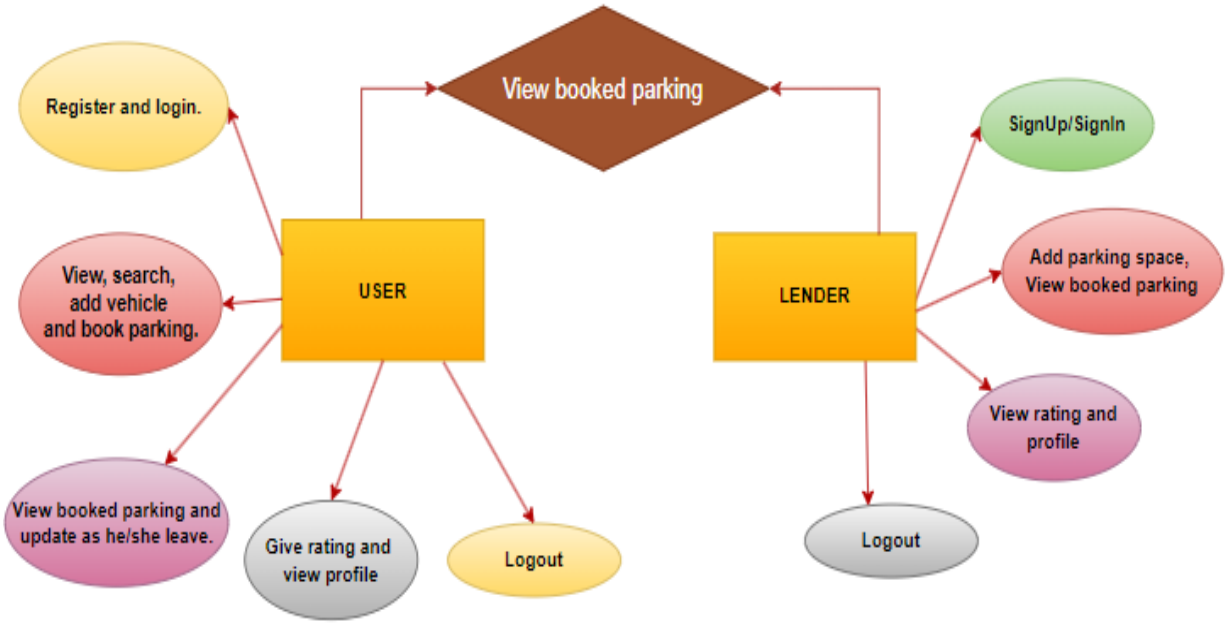
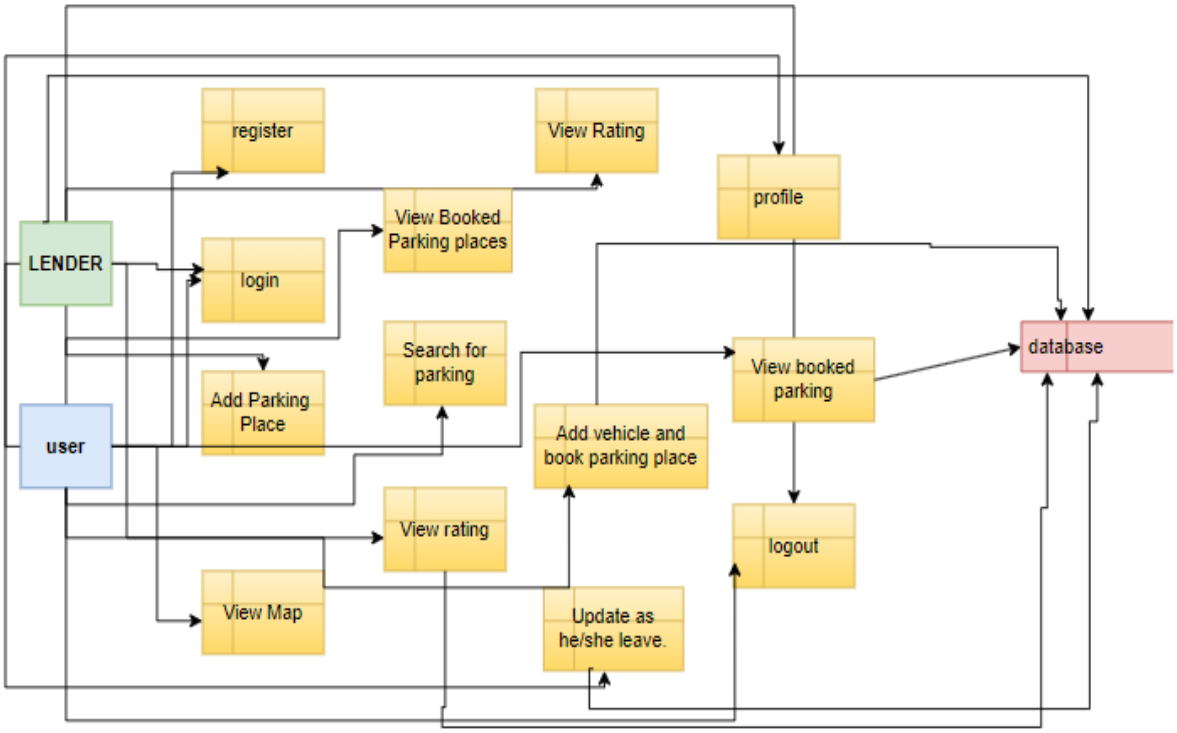


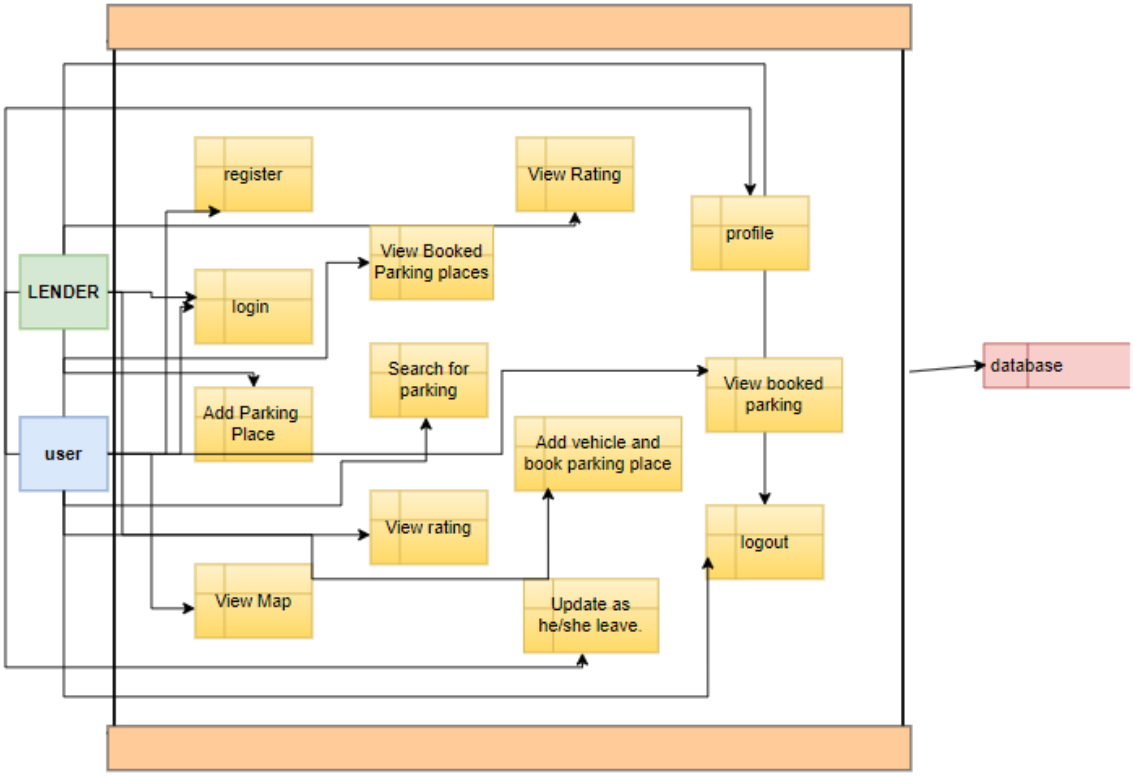

Fig 1.10 ER Diagram

**Data Flow Diagram (DFD):** Defines data flow between external actors (users/lenders), system procedures, and data stores.




Data Flow Diagram 1

Fig 1.11




Data Flow Diagram

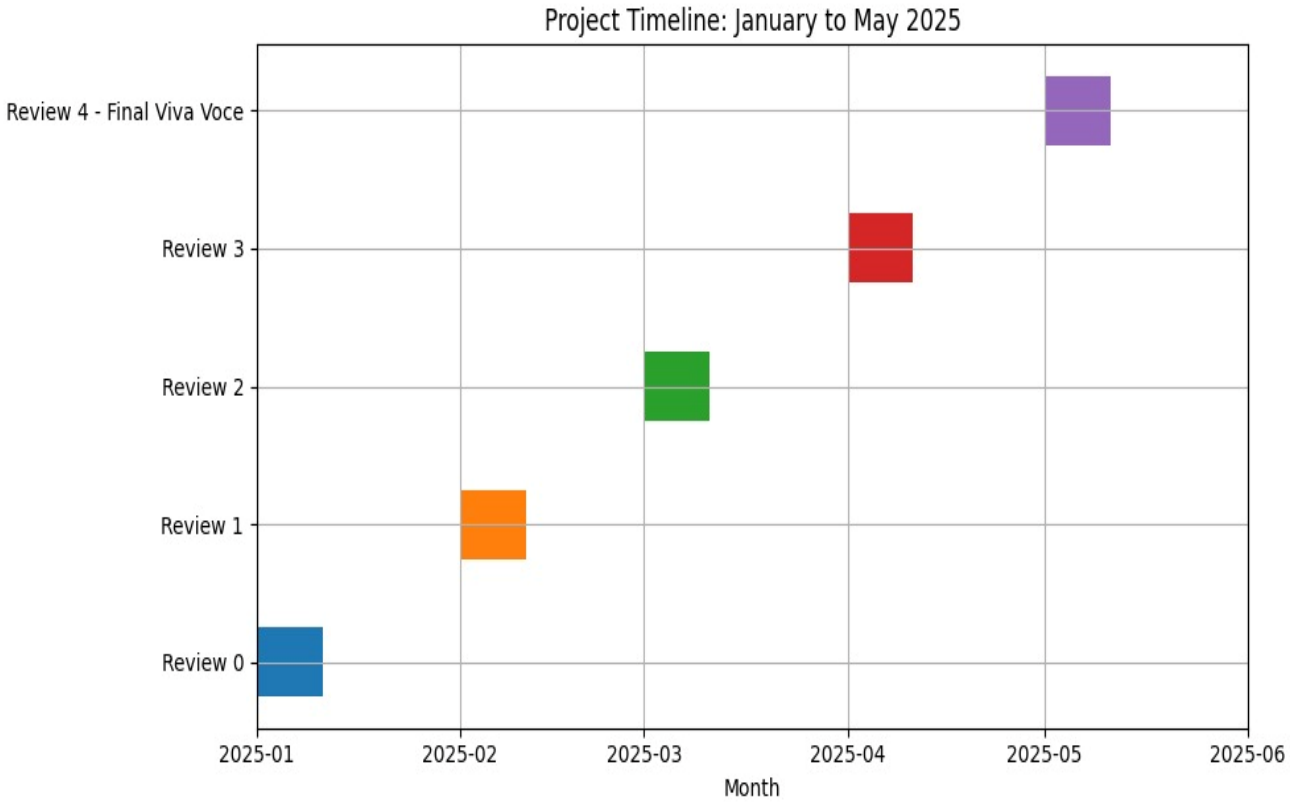
Fig 1.12

Diagrams play a very important part in gaining application logic, consistency, and controlling the process of developing.

# CHAPTER-7

## TIMELINE FOR EXECUTION OF PROJECT

## (GANTT CHART)



# CHAPTER-8

## OUTCOMES

- **Increased Parking Efficiency**
    - Parkers are able to locate and reserve parking spaces in real-time, saving a lot of time wasted searching for available parking spaces in congested traffic cities.

- **Optimized Utilization of Vacant Spaces**
    - The system assists parking space owners in posting and renting out available spaces, thereby maximizing the use of resources and generating additional revenue for property owners.

- **Convenient-to-Use Online Platform**
    - React in the frontend and Spring Boot in the backend usage gives a dynamic, intuitive, and responsive user interface on any device.

- **Reliable and Scalable System Architecture**
    - Relying on a robust technology stack (Spring Boot, React, MySQL), the platform is well-equipped to support real-time processing of data, handle loads effectively, and scalability for growing loads of users in the future.

- **Secure and Transparent Booking System**
    - Use of secure transaction processing and authentication promotes trust among users and discourages exploitation of the site.

- **Traffic Congestion and Emission Reduction**
    - Less circling around looking for parking translates to less fuel consumption and less emission from vehicles, promoting environmental conservation.

- **Real-Time Monitoring and Control**
    - The status of parking spaces is updated in real time, allowing both users and administrators to make informed decisions and manage the spaces effectively.

- **Support for Smart City Infrastructure**
    - The system is also compliant with the broader ambitions of smart city development in offering intelligent solutions to urban infrastructure and mobility problems.

# CHAPTER-9

# RESULTS AND DISCUSSIONS

Installation was done in a series of effective results, verifying the impact of the system in addressing serious parking issues through the aid of technology. The system was therefore able to fulfill its central mission of maximizing convenience for the users, maximizing operating efficiency, and maximizing parking lot utilization. System performance; following are the system performance, user experience, and functionality testing information:

**1. Enhanced User Experience**

The system enhanced end-user satisfaction with parking space to a large extent by having a highly interactive and responsive ReactJS-based user interface. The following were some of the ways end-user satisfaction was improved:

- Real-Time Availability Display: End-users could see real-time information relating to parking availability in the form of interactive maps, which was time- and effort-saving while choosing parking places.
- Effortless Registration and Login: Onboarding was effortless, with users able to register, login and create their profiles without a hitch.
- Smooth Booking Process: Users were able to search, filter, and reserve parking spaces with a few easy steps.
- Interactive Updates and Feedback: Users were able to update their parking status (e.g., upon exit) and feedback, and thereby experience the sense of a collective platform interaction.
- User testing was similarly marked by high satisfaction rates, with users themselves particularly appreciating ease of use in real-time.

**2. Maximization of Resource Utilization**

From the perspective of manager as owners/space lenders, the system delivered to managers a fine set of features that ensured the maximization of monetization and utilization of parking assets:

- Space Listing management and Management: The platform allowed lenders to list and register available parking space, including windows of availability as well as prices.
- Booking and Rating insights: Real-time bookings and users' ratings were evident through real-time dashboards, allowing real-time analysis.
- Usage Trend Analysis: Space usage trends were explained to lenders through data visualization tools, and lenders could modify availability as well as pricing strategies accordingly.
- This led to increased lender participation and improved supply-demand balance of the parking system.

**3. Operational Efficiency and Transparency**

The system could bring transparency and accountability to all the constituents, i.e., to all the elements of the system:

- Rating and Review System: Enabled trust between the lenders and the borrowers to be established.
- Booking History Tracking: Both were provided complete histories of past bookings.
- Secure Backend Infrastructure: Utilized by Spring Boot and MySQL for ease of scalable and efficient backend operations, quick access to information, secure transactions, and integrity to user data.

Features of transparency were paramount in facilitating repeated use and credibility of the website.

**4. Active User and Lender Participation**

Active participation was facilitated by design and behavior in the system:

- User Status Updates: Regular parking availability updates enabled real-time actual availability to be shared with others.
- Feedback Loop: Positive or negative, correctional feedback enabled lenders' response and reinforcement of good use.
- Lender Analytics Dashboard: In-depth analytics encouraged lenders to remain active and responsive, overall ecosystem health.
- The activity type of the provided activity was a good predictor of good adoption and

platform integrity.

**5. High System Reliability and Performance**

- Thin testing facilitated system operation and functioning for varied loads:
- Stress and Load Testing: Concurrent user requests in the majority of instances never disrupted the functionality of the site.
- Data Consistency: Data flow at any time was kept smooth in booking, feedback, login/logout, and user admin modules.
- Secure Transactions: User transactions like bookings and updates were securely performed with session tracking and validation features.
- These findings verify the suitability of the platform for deployment at mass-level in real-life city or company environments.

**6. Interface and Functional Validation**

- Login and Access Control: Fully validated for both lender and user accounts.
- Booking Workflow: Properly ported from option to confirmation and status alert.
- Profile and Vehicle Management: Properly created, updated, and controlled by users with no issues.
- Rating and Feedback System: Works properly and updates real-time.
- Admin Controls (work in progress): All leanest frameworks were attempted, with much room for further sophistication in subsequent releases.
- Validation Phase set system reliability, user readiness, and functional completeness.

**Summary of Results**

- Smart Online Parking and Reservation System has:
- Eliminated city parking inefficiency in real-time via availability mapping.
- Generated new revenues for space owners via automated reservations.
- Offered open and secure user-lender interaction environment.
- Offered high system scalability potential and reliability.
- Provide good foundation for follow-up features of dynamic price, geolocation alert, and digital payment integrated.
- Results confirm successful completion of project of goals and system readiness for mass deployment. The design and implementation of the Smart Online Parking and

Reservation System provide a new solution to the increasing urban problem of parking deficiency and congestion. Aside from demonstrating the technological feasibility of a web-based system linking end-users and available parking lots, the system foresees its social and economic contribution to city mobility.

- Most debate-provoking critical issue relates to the method through which the system closes the gap between parking space supply (lenders) and demand (users). Using real-time feedback updates, simplified interfaces, and open lines for feedback, actually the system has a two-fold solution. From the viewpoint of users, access, booking, and live administration of parking hugely reduce irritation as well as wasted time that ordinarily goes into searches for parking. From the lender's perspective, the possibility of lending against unused parking space not only invites participation but also ensures more efficient utilization of private finances.
- Technically speaking, the utilization of Spring Boot, ReactJS, and MySQL was successful in creating a scalable and modular system architecture. Each of the three technologies provided responsiveness, security, and seamless integration with potential third-party services like payment gateways and geolocation APIs. Decoupling front-end and back-end logic also lays a good starting point for future mobile application development or integration with microservices.
- But although the system fulfills most of its needs, certain weaknesses and shortcomings were noted:
- Real-time lender update synchronizing and user booking synchronizing can be postponed if it does not have proper background job processing.
- Accuracy user location and intelligent routing functionalities, as proposed, were not applied in their literal sense, and this can bring in usability in future versions.
- Integration of payments, while discussed under future development, was not included in the current version, limiting to some extent the end-to-end automation of the system.
- User interaction point of view, the existence of features like ratings, feedback, and status updates has a two-fold advantage—establishing trust and quality listed spaces. These features need to have in order to provide a healthy ecosystem, especially in peer-to-peer service-based platforms.
- Secondly, modularity—rescrambling user and lending functionality—is increasing transparency of the system to the process and overall user satisfaction. Each module is

being used for various activities ranging from car registration to parking lot reservation and providing feedback, making the system not only maintainable but also user-friendly.

- Finally, the system is a modern, technology-driven answer to urban infrastructure concerns. While exciting as the initial findings are, mass deployment, in-field testing, and other combinations (e.g., IoT sensors for real-time point detection) would provide more evidence and strengthen the system. The discussion also sets the stage for the inclusion of smart city concepts such as dynamic pricing and environmental footprint tracking in future versions of the platform.

# CHAPTER-10

# CONCLUSION

Smart Online Parking and Reservation System is an advanced and modern solution to the sophisticated parking puzzle of the emerging urban order. As an online connection people looking for parking space and property owners, it maximizes space usage, saving immense wasted time incurred and hassle incurred while searching daily for parking space.

It is located at the center of the system where an amicable interface is provided to allow ease of access and real-time communication. Spaces are readily found, booked, and controlled by users through an uninterrupted experience with robust technology. Space proprietors are, however, able to generate revenue from their idle parking spaces, hence encouraging maximum utilization of resources.

The system design with the high technologies like Spring Boot in the backend, React for the frontend, and MySQL as the database manager ensures that it provides high performance, scalability, and reliability. The high base technologies like these provide the real-time feature of the system with proper tracking, live update for availability, and secure transactions.

Apart from User-Friendliness, the system is also geared towards smart, green city transport. By not saving unnecessary auto standstill seconds and unnecessary circumscribing searching for room in which to drop off the car, the system contributes towards the fight against carbon emissions, jamming traffic congestions, and city wastefulness. Through emphasizing accessibility, openness, and being green, it is among the drivers of smart city.

In general, Smart Online Parking and Reservation System is not only an easy-to-use tool—it is a strategic development to enhance the city infrastructure, encourage environmentalism, and give more convenience to the urban dwellers' lifestyle.

# REFERENCES

1. Smith, J., & Williams, L. (2021). “Smart Parking Systems for Urban Environments: A Comprehensive Review.” Journal of Traffic and Transportation Engineering, 8(3), 45-60.
2. Kumar, R., & Singh, P. (2020). “Design and Development of an IoT-based Smart Parking System.” International Journal of Innovative Technology and Exploring Engineering (IJITEE), 9(5), 21-30.
3. Patel, M., & Shah, A. (2019). “Efficient Parking Management System Using Web and Mobile Technologies.” International Journal of Computer Applications, 175(6), 12-18.
4. Zhang, Y., & Lee, C. (2018). “A Cloud-based Smart Parking System for Urban Areas.” IEEE Access, 6(12), 10294-10305.
5. Rahman, A., & Rahim, M. (2021). “Automated Smart Parking Reservation System Using Machine Learning Algorithms.” International Journal of Computer Science and Information Security (IJCSIS), 19(1), 33-40.
6. Gupta, S., & Desai, H. (2020). “Urban Parking Solutions: Integrating IoT and Smart Technology.” Journal of Urban Mobility Systems, 5(2), 57-65.
7. Chen, W., & Zhang, L. (2019). “Smart City Parking: A Case Study on Parking Reservation Systems.” Journal of Smart Cities Research, 3(4), 98-107.
8. Martinez, F., & Gonzalez, A. (2020). “Development of a Real-Time Parking Space Management System.” International Journal of Science and Research (IJSR), 9(11), 120-130.
9. Singh, A., & Kaur, R. (2021). “Smart Parking Reservation with Predictive Analytics.” International Journal of Engineering Science and Computing, 11(3), 22-30.
10. Lee, S., & Choi, K. (2020). “Optimizing Parking Space Allocation in Smart Parking Systems.” International Journal of Electrical and Computer Engineering (IJECE), 10(5), 67-74.

# APPENDIX-A

# PSUEDOCODE

## Comparison: SMART ONLINE PARKING AND RESERVATION SYSTEM vs Existing Apps

| Category | Feature | SOPRS | Existing Apps (e.g., Park+, SpotHero, JustPark) |
|---|---|---|---|
| Core Functionalities | Real-time Parking Availability | Yes, via interactive map | Yes, typically with IoT or third-party integration |
| | Online Reservation | Yes | Yes |
| | Vehicle Registration | Yes | Sometimes (varies) |
| | User Feedback & Ratings | Yes | Yes |
| | Lender Space Listing | Yes (individual property owners) | Some apps (e.g., JustPark, Spacer) support this |
| | Booking Status Update | Yes (user indicates when they leave) | Rare |
| | Profile Management | Yes (for both users and lenders) | Basic user profiles; lender management varies |
| Technical Architecture | Frontend | ReactJS | React Native, Angular, Native Android/iOS |

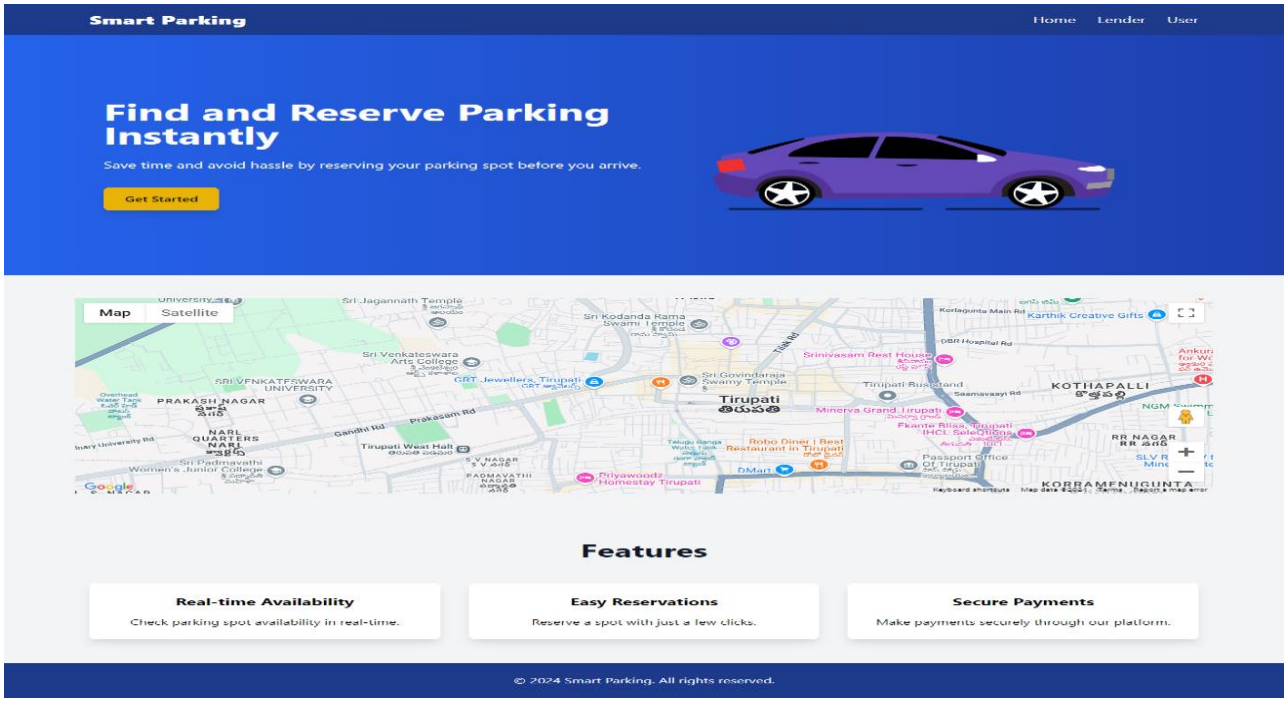
| | | | |
|---|---|---|---|
| | Backend | Spring Boot (Java) | Node.js, Python, Java, Ruby (varies) |
| | Database | MySQL | PostgreSQL, MongoDB, cloud DBs (e.g., AWS RDS) |
| | Architecture Style | Modular (User/Lender separation) | Mostly monolithic or microservices |
| | Deployment | Web application | Web and full-featured mobile apps |
| Unique Strengths of SOPRS | Manual Departure Notification | Yes | Mostly not included |
| | Structured UML/System Design | Yes (Use Case, Class, ER, DFD diagrams) | Rarely disclosed publicly in commercial apps |
| | Transparent Ratings System | Yes (visible to both users and lenders) | Yes |
| Limitations/Enhancements Needed | Mobile App | Not yet available | Fully operational on Android/iOS |
| | Payment Integration | Planned for future | Fully integrated (credit card, PayPal, wallets, etc.) |
| | IoT Sensor Support | Not implemented | Common in premium apps |
| | Smart Navigation/Geolocation | Basic map-based; enhanced routing | Often includes live navigation |

| | | | |
|---|---|---|---|
| | Accuracy | proposed | with APIs like Google Maps |
| | Dynamic Pricing / AI | Not included | Some apps use predictive pricing or AI-based spot suggestion |

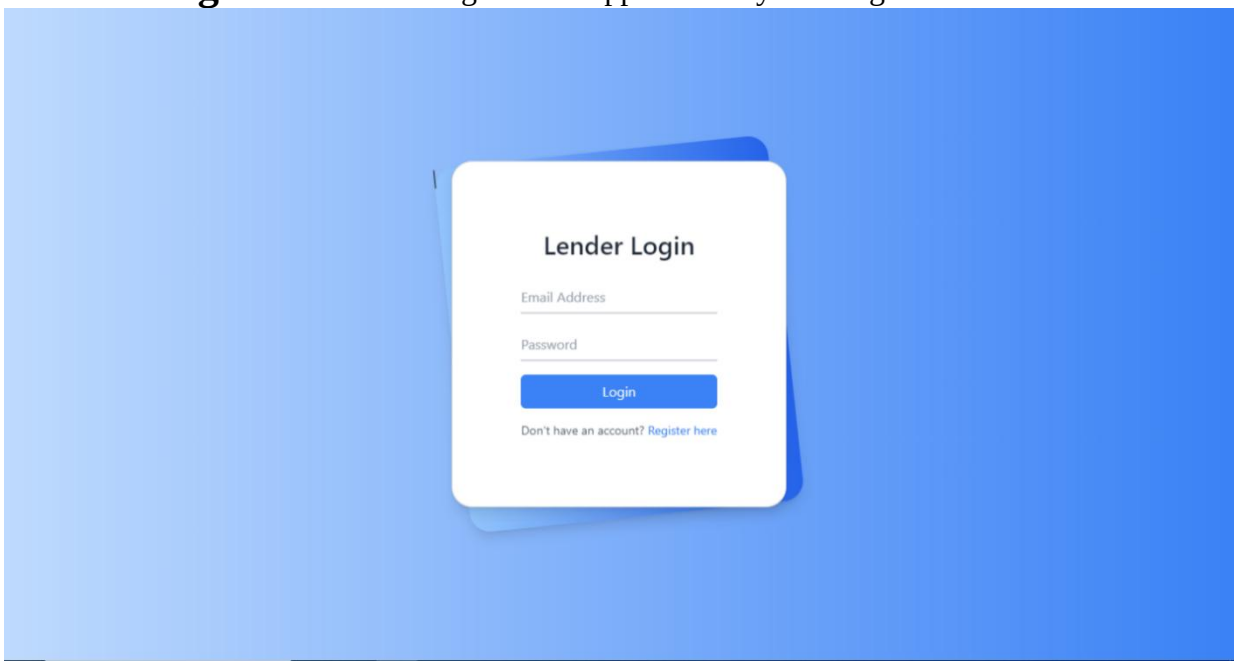
# APPENDIX-B

# SCREENSHOTS

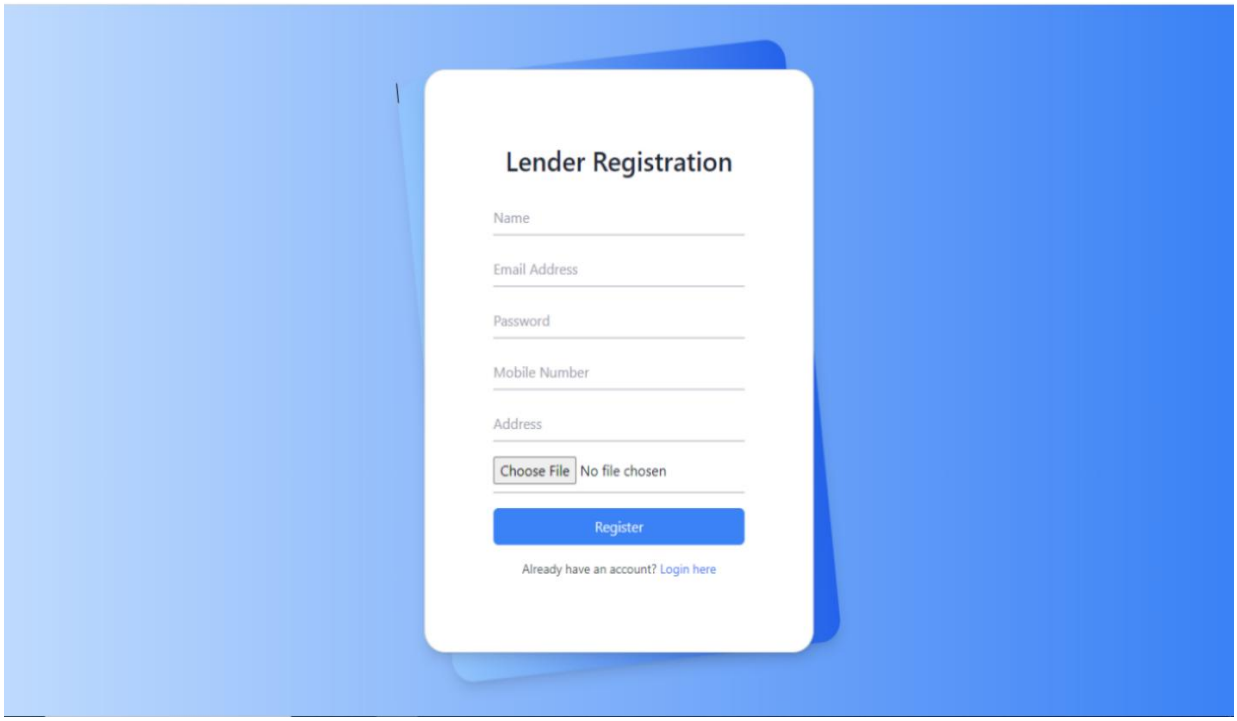
**Homepage:** default-landing page here about the project and services components are there



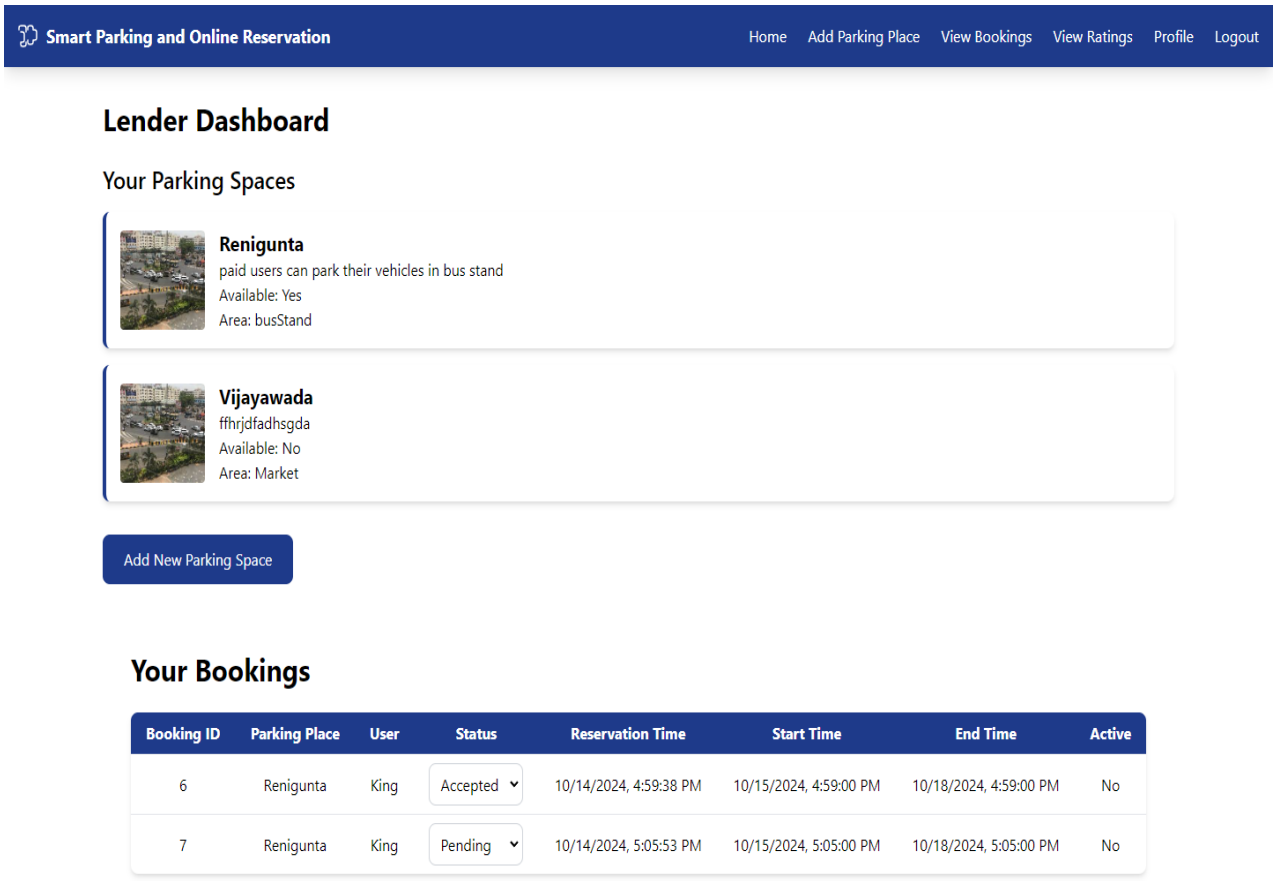

**Lender Login:** Lender will login to the application by entering credentials.



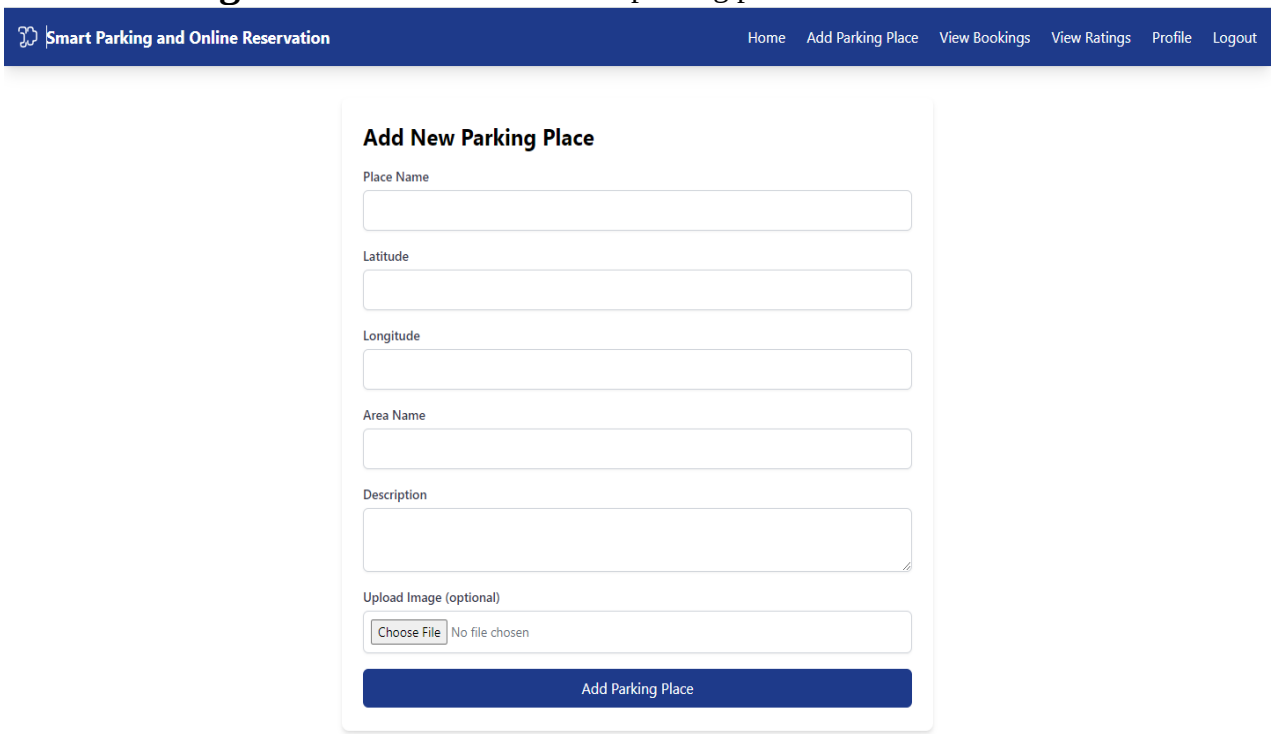
**Lender Register**: Lender will register into application by entering his details



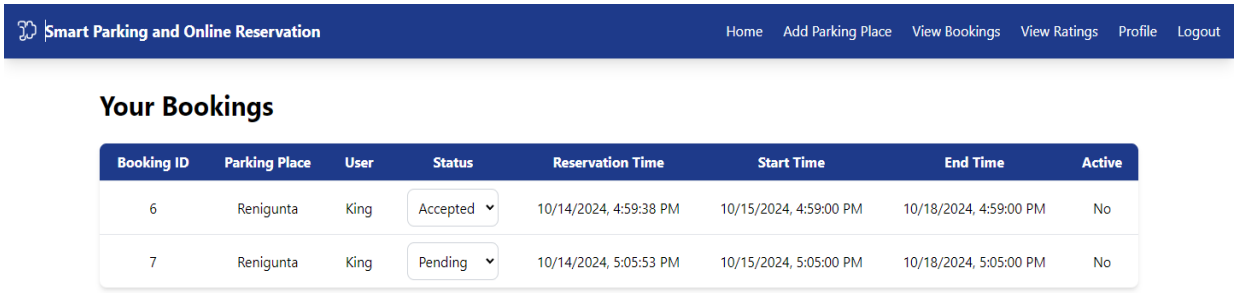
**Lender Home:** After successful login, lender will redirect to his homepage



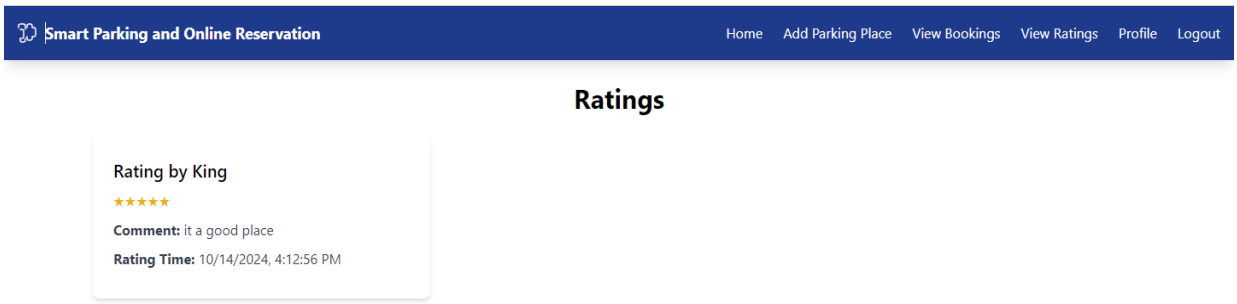
**Add Parking Place:** Lender will add the parking places.



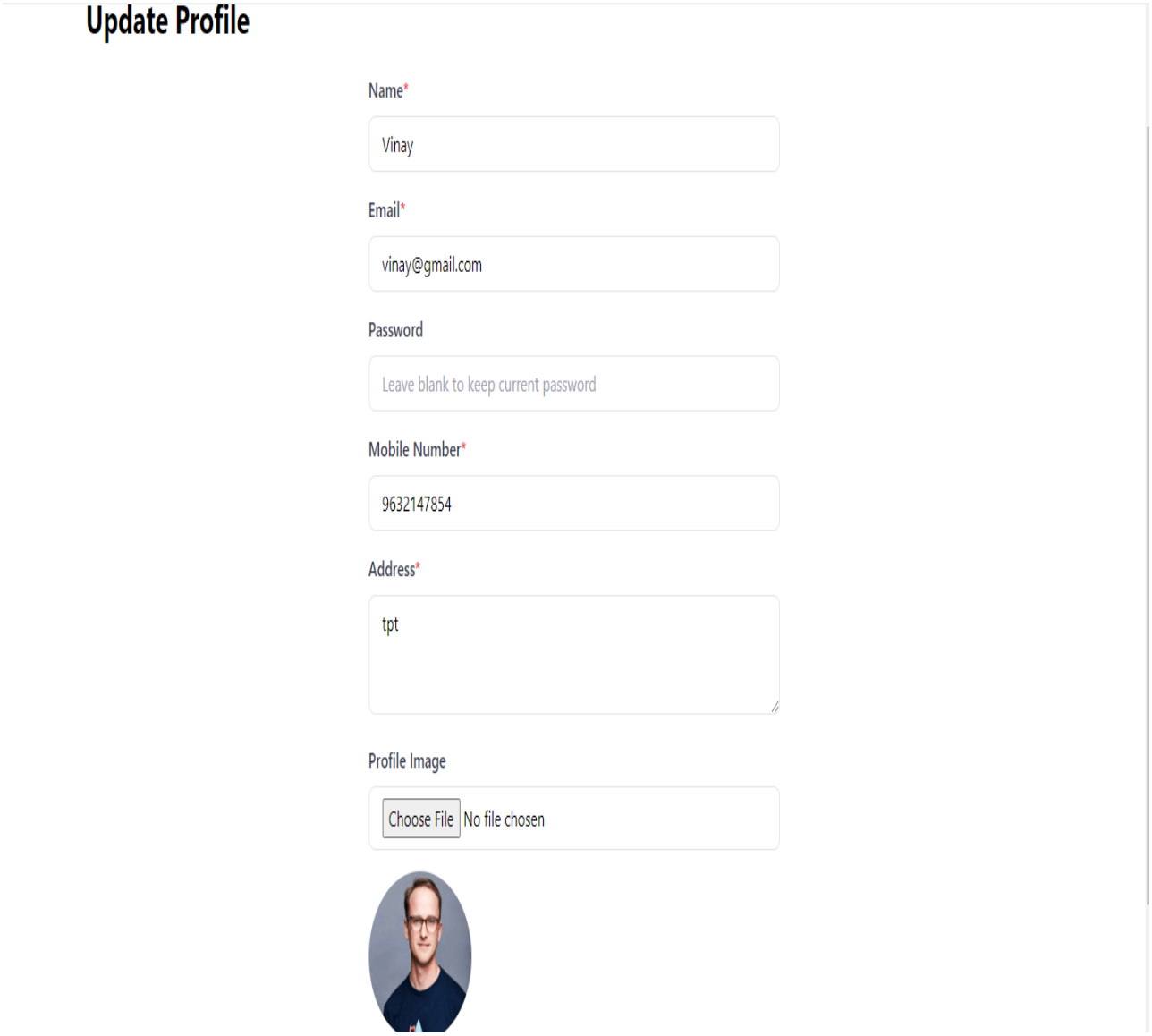

**View Bookings:** lender will view his bookings.



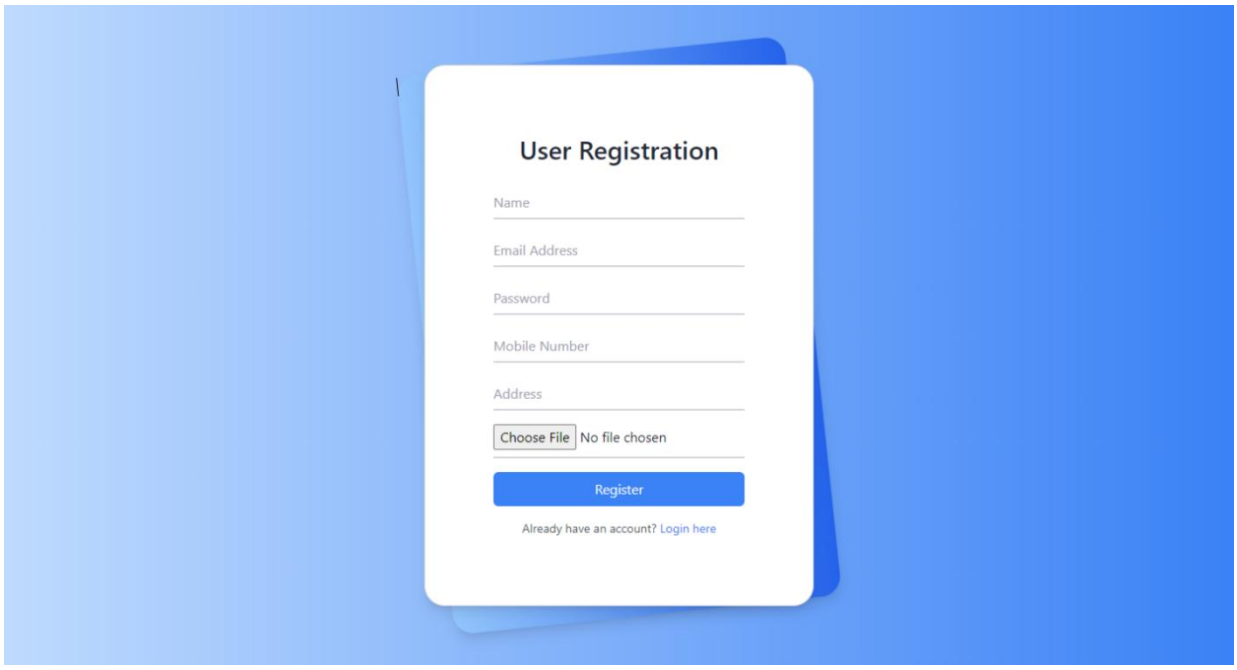
**View Ratings:** Lender will view his ratings



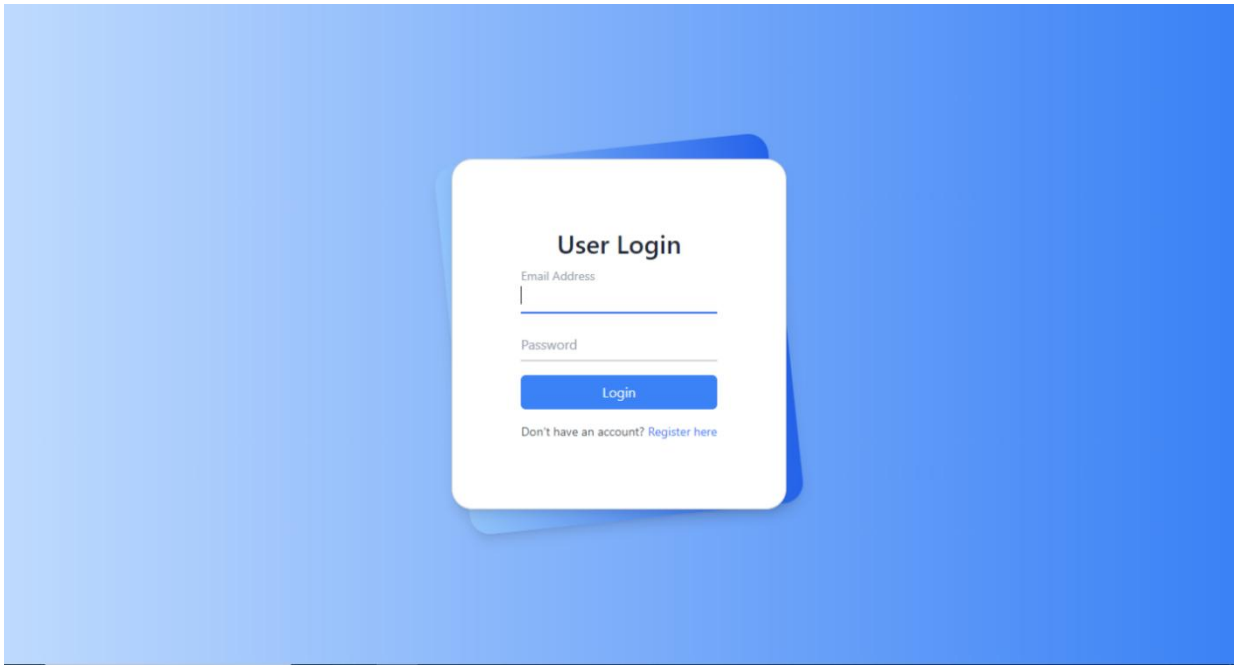
**Update Profile:** Lender can update his profile.



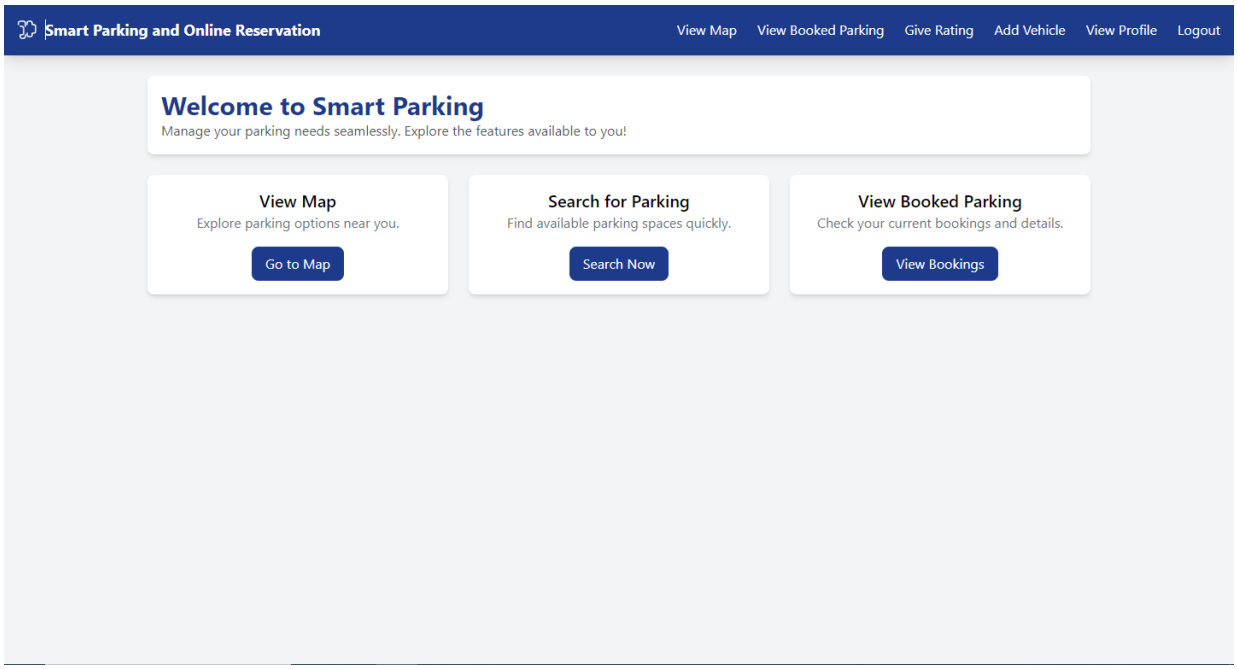
# User Register:



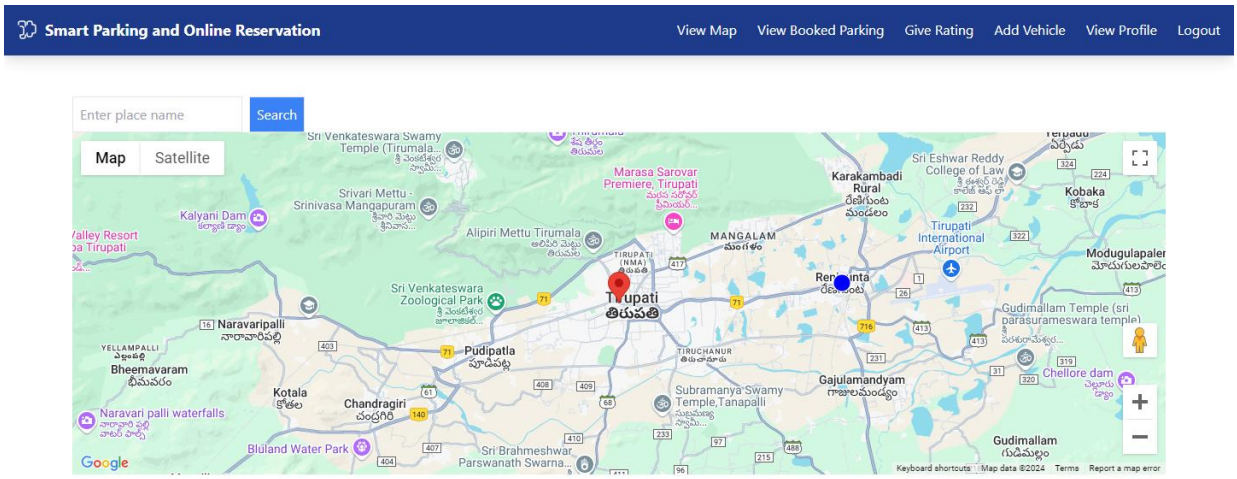

# User Login:



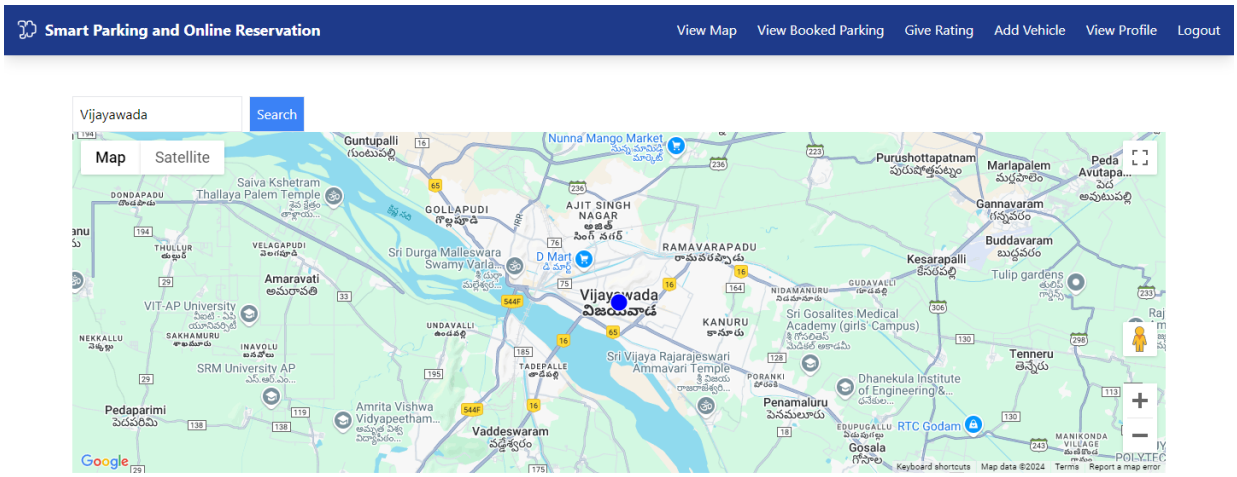
# User Home:



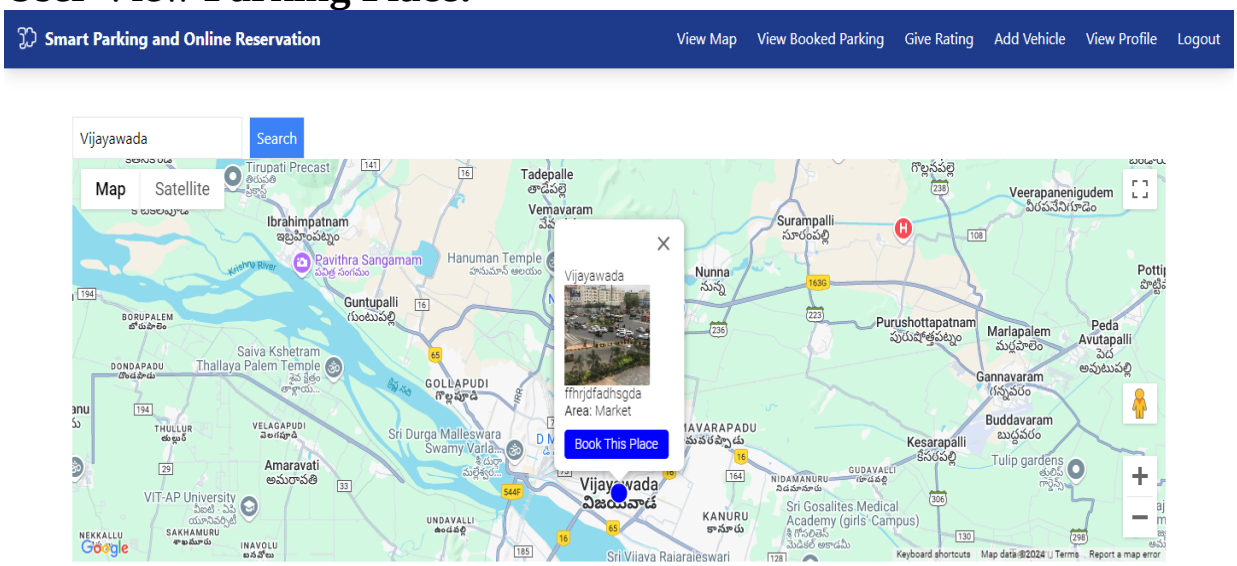

# View Map:



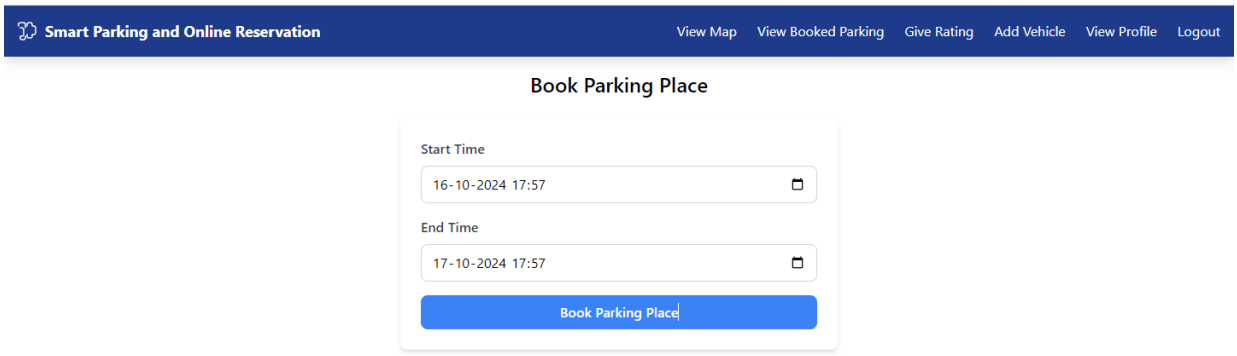
# Search Parking Place



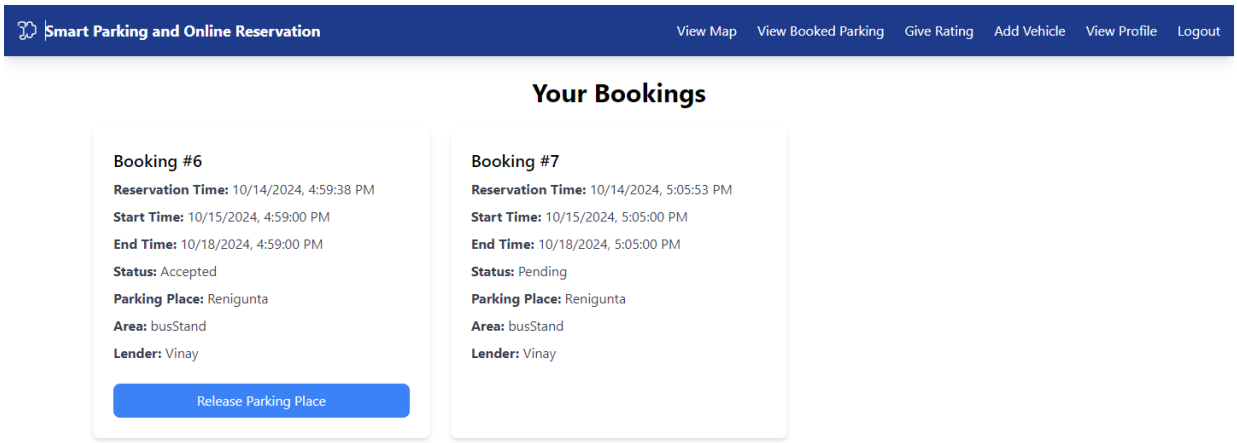

# User View Parking Place:



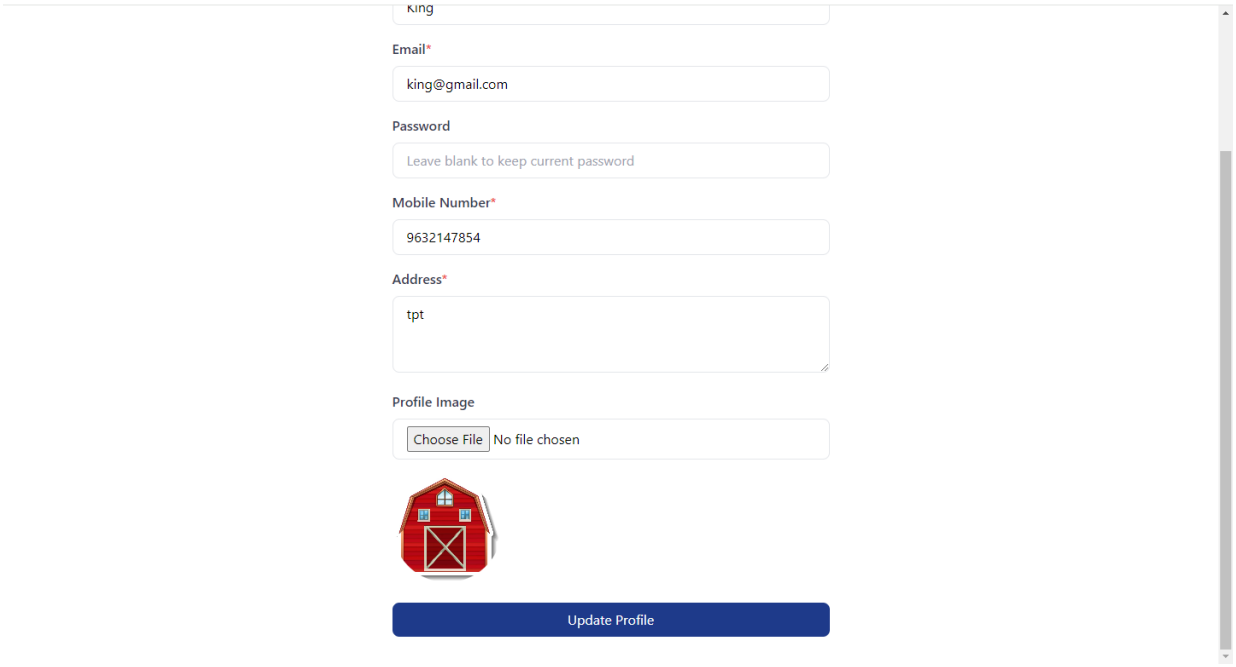
# Book His Parking Place:



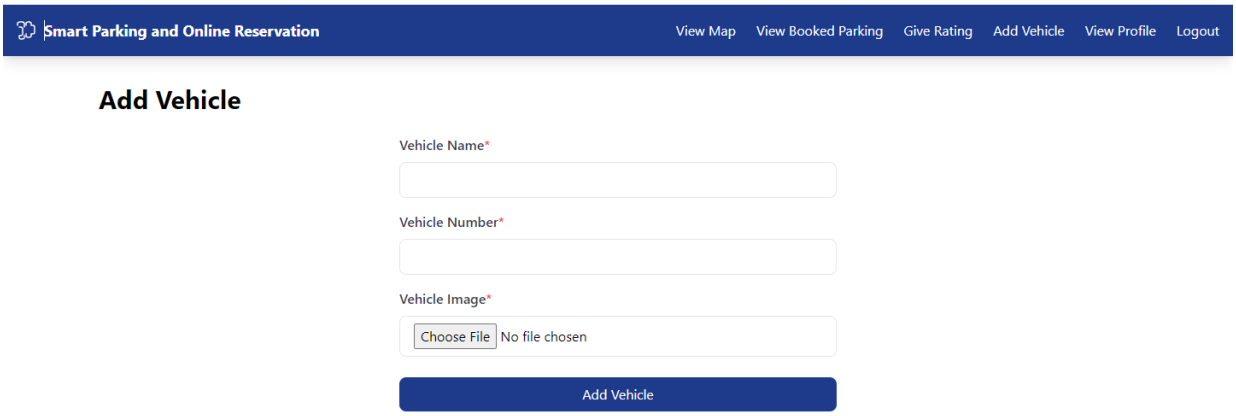

# View His Booking and Status:



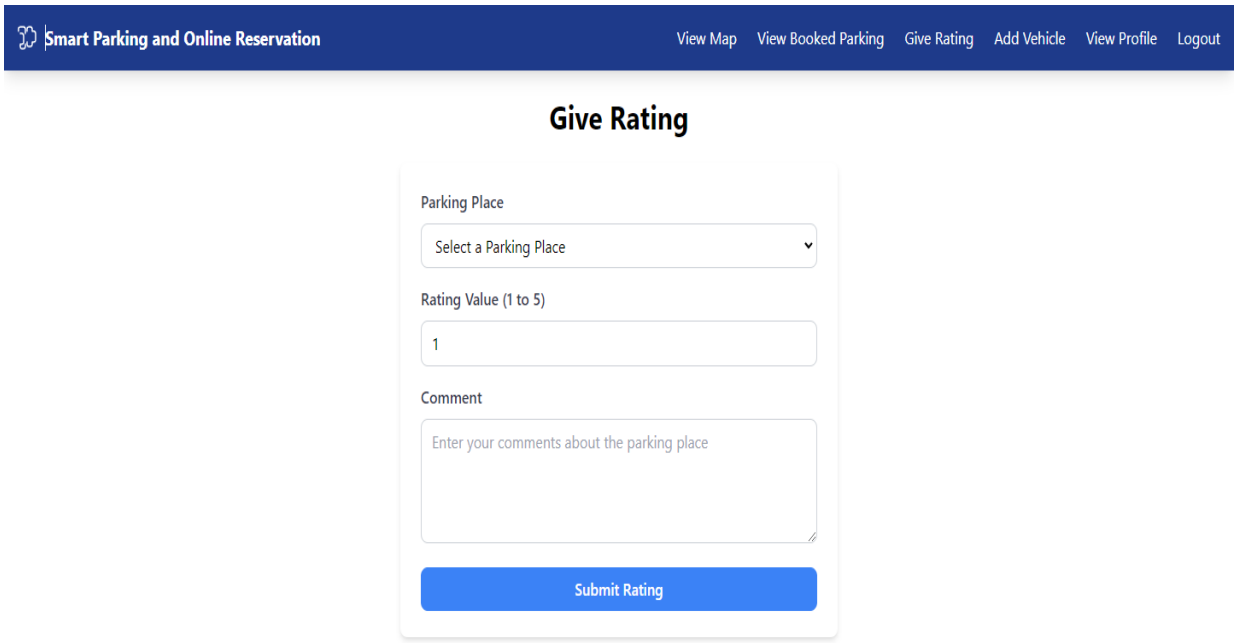
# Update Profile:




# Add Vehicles:



# Give Rating:


Smart Parking and Online Reservation
View Map
View Booked Parking
Give Rating
Add Vehicle
View Profile
Logout
Give Rating
Parking Place
Select a Parking Place
Rating Value (1 to 5)
1
Comment
Enter your comments about the parking place
Submit Rating

# APPENDIX-C

# ENCLOSURES

## Details of mapping the project with the Sustainable Development Goals (SDGs).


**Goal 9: Industry, Innovation and Infrastructure**

Target: Build resilient infrastructure, promote inclusive and sustainable industrialization, and foster innovation.

**Elaboration:**

**1. Promoting Digital Innovation**

A Smart Parking System is rooted in technological innovation, using:

- Internet of Things (IoT): Sensors detect parking space availability in real time.
- Mobile Applications: Allow users to find and reserve spots in advance.
- Cloud Computing & Big Data: Handle large-scale data on traffic patterns and parking usage.

This promotes a culture of innovation in public services and urban planning.

---

**2. Building Smart Urban Infrastructure**

Traditional parking systems often lead to inefficiencies like:

- Congestion from cars circling for spots.
- Poor use of urban space.
- Pollution from idling vehicles.

A smart parking system integrates digital infrastructure (sensors, real-time data) with physical infrastructure (parking lots, roads), leading to:

- Better space utilization.
- Reduced traffic.
- Efficient management of city infrastructure.

---

**3. Supporting Sustainable Industrialization**

Developing and maintaining these systems creates:

- New tech-oriented businesses (startups, platforms, hardware providers).
- Jobs in software development, system maintenance, and data analytics.

This boosts economic growth in smart city technology sectors, which are part of a sustainable industrial landscape.

---

**4. Enhancing Connectivity**

Modern infrastructure isn't just physical — it's digitally connected. Smart parking systems are part of larger smart city ecosystems that communicate with:

- Traffic lights.
- Public transportation.
- Electric vehicle charging stations.

This leads to a resilient and interconnected urban transport system.

**Journal publication/Conference Paper Presented Certificates (if any).**

International Journal of Innovative Research in Technology

An International Open Access Journal Peer-reviewed, Refereed Journal

www.ijirt.org | editor@ijirt.org An International Scholarly Indexed Journal

Certificate of Publication

The Board of International Journal of Innovative Research in Technology (ISSN 2349-6002) is hereby awarding this certificate to

DR BHAVANA A

In recognition of the publication of the paper entitled

SMART ONLINE PARKING AND RESERVATION SYSTEM

Published in IJIRT (www.ijirt.org) ISSN UGC Approved (Journal No: 47859) & 8.01 Impact Factor

Published in Volume 11 Issue 12, May 2025

Registration ID 178973 Research paper weblink:https://ijirt.org/Article?manuscript=178973

EDITOR

EDITOR IN CHIEF

International Journal of Innovative Research in Technology

An International Open Access Journal Peer-reviewed, Refereed Journal
www.ijirt.org | editor@ijirt.org An International Scholarly Indexed Journal

Certificate of Publication

The Board of International Journal of Innovative Research in Technology (ISSN 2349-6002) is hereby awarding this certificate to

**PRAKRUTHI GOWDA G T**

In recognition of the publication of the paper entitled

**SMART ONLINE PARKING AND RESERVATION SYSTEM**

Published in IJIRT (www.ijirt.org) ISSN UGC Approved (Journal No: 47859) & 8.01 Impact Factor

**Published in Volume 11 Issue 12, May 2025**

Registration ID 178973 Research paper weblink:https://ijirt.org/Article?manuscript=178973

EDITOR EDITOR IN CHIEF

International Journal of Innovative Research in Technology

An International Open Access Journal Peer-reviewed, Refereed Journal
www.ijirt.org | editor@ijirt.org An International Scholarly Indexed Journal

Certificate of Publication

The Board of International Journal of Innovative Research in Technology (ISSN 2349-6002) is hereby awarding this certificate to

**DRUTHI D**

In recognition of the publication of the paper entitled

**SMART ONLINE PARKING AND RESERVATION SYSTEM**

Published in IJIRT (www.ijirt.org) ISSN UGC Approved (Journal No: 47859) & 8.01 Impact Factor

**Published in Volume 11 Issue 12, May 2025**

Registration ID 178973 Research paper weblink:https://ijirt.org/Article?manuscript=178973

EDITOR EDITOR IN CHIEF

International Journal of Innovative Research in Technology

An International Open Access Journal Peer-reviewed, Refereed Journal
www.ijirt.org | editor@ijirt.org An International Scholarly Indexed Journal

Certificate of Publication

The Board of International Journal of Innovative Research in Technology (ISSN 2349-6002) is hereby awarding this certificate to

J MANGALAGOURI

In recognition of the publication of the paper entitled

SMART ONLINE PARKING AND RESERVATION SYSTEM

Published in IJIRT (www.ijirt.org) ISSN UGC Approved (Journal No: 47859) & 8.01 Impact Factor

Published in Volume 11 Issue 12, May 2025

Registration ID 178973 Research paper weblink:https://ijirt.org/Article?manuscript=178973

EDITOR EDITOR IN CHIEF

International Journal of Innovative Research in Technology

An International Open Access Journal Peer-reviewed, Refereed Journal
www.ijirt.org | editor@ijirt.org An International Scholarly Indexed Journal

Certificate of Publication

The Board of International Journal of Innovative Research in Technology (ISSN 2349-6002) is hereby awarding this certificate to

NISHA V SALEHITTAL

In recognition of the publication of the paper entitled

SMART ONLINE PARKING AND RESERVATION SYSTEM

Published in IJIRT (www.ijirt.org) ISSN UGC Approved (Journal No: 47859) & 8.01 Impact Factor

Published in Volume 11 Issue 12, May 2025

Registration ID 178973 Research paper weblink:https://ijirt.org/Article?manuscript=178973

EDITOR EDITOR IN CHIEF

# Bhavana A

## Bhavana A CSE7301 smartOnileP...

Quick Submit

Quick Submit

Presidency University

### Document Details

**Submission ID**

trn:oid:::1:3247554379

**Submission Date**

May 12, 2025, 2:37 PM GMT+5:30

**Download Date**

May 12, 2025, 2:44 PM GMT+5:30

**File Name**

Bhavana A  CSE7301 smartOnileParkingAndReservationSystem.pdf

**File Size**

2.2 MB

72 Pages

10,178 Words

59,673 Characters

turnitin

# 13% Overall Similarity

The combined total of all matches, including overlapping sources, for each database.

## Filtered from the Report

- Bibliography

## Exclusions

- 2 Excluded Sources

## Match Groups

**60** Not Cited or Quoted 13%
Matches with neither in-text citation nor quotation marks

**0** Missing Quotations 0%
Matches that are still very similar to source material

**0** Missing Citation 0%
Matches that have quotation marks, but no in-text citation

**0** Cited and Quoted 0%
Matches with in-text citation present, but no quotation marks

## Top Sources

10% Internet sources
3% Publications
11% Submitted works (Student Papers)

## Integrity Flags

**0 Integrity Flags for Review**

No suspicious text manipulations found.

Our system's algorithms look deeply at a document for any inconsistencies that would set it apart from a normal submission. If we notice something strange, we flag it for you to review.

A Flag is not necessarily an indicator of a problem. However, we'd recommend you focus your attention there for further review.

## Match Groups

**60** Not Cited or Quoted 13%
Matches with neither in-text citation nor quotation marks

**0** Missing Quotations 0%
Matches that are still very similar to source material

**0** Missing Citation 0%
Matches that have quotation marks, but no in-text citation

**0** Cited and Quoted 0%
Matches with in-text citation present, but no quotation marks

## Top Sources

10% Internet sources
3% Publications
11% Submitted works (Student Papers)

## Top Sources

The sources with the highest number of matches within the submission. Overlapping sources will not be displayed.

| | | |
|---|---|---|
| 1 | Student papers | |
| Presidency University | | 5% |
| 2 | Internet | |
| www.kluniversity.in | | 2% |
| 3 | Student papers | |
| (school name not available) | | 1% |
| 4 | Publication | |
| Mascella Raffaele, Marimuthu Karuppiah. "Integrating Data Mining with Transcra... | | <1% |
| 5 | Student papers | |
| University of Birmingham | | <1% |
| 6 | Student papers | |
| University of North Texas | | <1% |
| 7 | Student papers | |
| Lovely Professional University | | <1% |
| 8 | Internet | |
| ro.scribd.com | | <1% |
| 9 | Student papers | |
| 87988 | | <1% |
| 10 | Internet | |
| businessdocbox.com | | <1% |

Internet

digitallibrary.usc.edu <1%

12 Student papers

Colorado Technical University Online <1%

13 Student papers

Jawaharlal Nehru Technological University Anantapur <1%

14 Student papers

Crown Institute of Business and Technology <1%

15 Student papers

Symbiosis International University <1%

16 Student papers

Township High School District 113 <1%

17 Student papers

University of Wales Institute, Cardiff <1%

18 Internet

gra.gov.gh <1%

19 Internet

www.geeksforgeeks.org <1%

20 Internet

scholar.ppu.edu <1%

21 Internet

www.coursehero.com <1%

22 Internet

www.ir.nctu.edu.tw <1%

23 Internet

oro.open.ac.uk <1%

24 Internet

planroom.mdusd.org <1%

Internet

repository.ub.ac.id <1%

26 Publication

Baack, Donald; Fischer, Arthur; Vellek, Susan A.. "The Essentials of Managing in th... <1%

27 Publication

Dian Nugraha, Falah Y. H. Ahmed. "MEAN stack to enhance the advancement of p... <1%

28 Publication

Jan Roberts-Breslin. "Making Media - Foundations of Sound and Image Productio... <1%

29 Publication

Lecture Notes in Computer Science, 2013. <1%

30 Publication

Song, Liu Hong. "Object-Oriented Application Framework for Statistical Process C... <1%

31 Internet

gecgudlavalleru.ac.in <1%

# Smart Online Parking and Reservation System

Dr. Bhavana A[1], Ms. Druthi D[2], Ms. Prakruthi Gowda G T[3], Ms. J Mangalagouri[4], Ms. Nisha V Salehittal[5]
[1]*Assistant Professor, School of CSE&IS, Presidency University, Bengaluru, India*
[2,3,4,5] *B Tech, Presidency University, Bengaluru, India*

***Abstract-*** **The SMART ONLINE PARKING AND RESERVATION SYSTEM is an innovative web application designed to make parking management easier for both users and lenders. Through the use of a simple interface, the system allows users to view maps, search for parking lots, and reserve them with ease. Users are required to log in and create an account, enter their vehicle information, and book a parking lot. In addition, the app has functionality to report when departing the parking facility and provide feedback in the form of ratings for improving user experience and accountability. On the borrowing side, the website allows people with available free parking space to register, list spaces, and handle bookings efficiently. Borrowers can see any bookings of the parking lots as well as any ratings achieved, thus it is an open and safe platform. Built on a strong backend using Spring Boot and a responsive frontend with React and backed by a MySQL database, the system is focused on reducing parking problems, enhancing accessibility, and promoting maximum usage of available facilities, thereby enabling smarter city mobility solutions.**

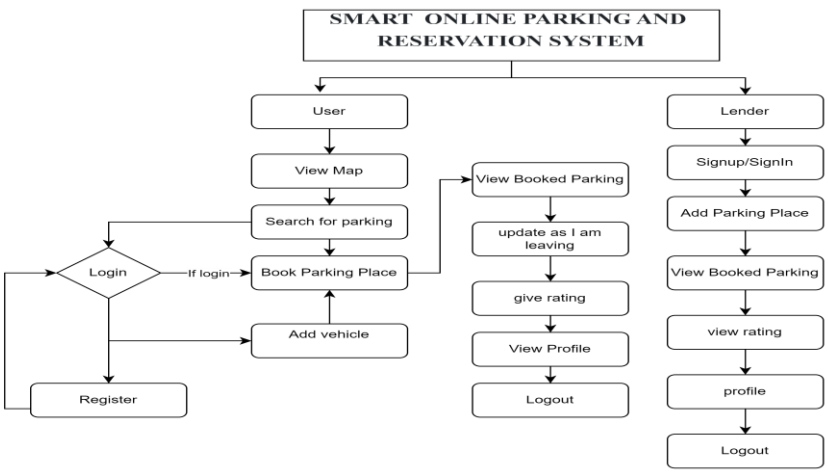
***Keywords:*** **Smart parking, reservation system, urban mobility, real-time booking, resource optimization**

## I. INTRODUCTION

The sudden urbanization and phenomenal growth in automobile ownership have greatly exacerbated Work flow parking problems in cities across the globe. Inadequate parking facilities, coupled with inefficient management practices, typically lead to increased traffic congestion, driver frustration, and wasted resources. Traditional parking systems, which rely heavily on manual processes and static signage, cannot offer real-time visibility or maximum utilization of available parking capacity.

To address these critical urban mobility gaps, this research presents the Smart Online Parking and Reservation System—a web-based application designed to ease and make parking more convenient for motorists and property owners. This system aims to bridge the gap between parking demand and supply by providing an easy-to-use solution for real- time search, booking, and comments about parking places and facilitates property owners to optimize and monetize their vacant parking spaces.

The system is designed to be scalable, responsive, and secure. Apart from making the user experience more convenient and saving time spent searching for parking, the system also enables smarter, more sustainable urban infrastructure by making efficient use of space possible. Through this research, we analyse the system's architectural design, implementation process, and actual impact in the real world, placing it as a pragmatic solution for smart city projects today for enhancing mobility in cities.



## II. LITERATURE SURVEY

Metro cities are experiencing parking management problems like scarce space, inefficient allocation, and no real-time information. Smart Online Parking and Reservation Systems are intended to overcome these disadvantages by enabling the users to efficiently search, reserve, and control parking. The following literature review consolidates various methods and technologies employed in planning such systems.

Key Features of Smart Parking Systems

- Reservation-Based Systems: There are numerous reservation-based systems in which drivers can search and reserve parking places in advance, thereby conserving traffic and parking time.
- Real-Time Information: Systems will leverage the use of mobile applications, in order to give users real-time information regarding the availability of parking spaces. The attribute aids parking resource management in addition to providing users with real-time data.
- Resource and Cost Optimization: A few systems optimize utilization of space available and reduce users' cost of parking on the basis of parameters like proximity to destination and cost by making best use of parking space reservation using algorithms.
- Easy-to-Use Interfaces: Web and mobile applications tend to be used for easy booking and parking spot navigation. Such interfaces will likely include features like payment processing, cancel option, and direction.

Benefits and Challenges

- Traffic and Environment: By conserving search time for parking, such systems can prevent traffic congestion and emissions and contribute to making the city eco-friendly.
- Security and Privacy: Payment protection and protection of user information are primary features of smart parking systems, with some systems offering secure communication and privacy-guaranteeing capabilities.

1. System Design and Architecture

- Scalability and Implementation: Although most of the systems are promising within a proof-of-concept implementation, applying the solutions to millions of residents in big cities is a challenge, and strong infrastructure and mass uptake are the word.

Research Gaps

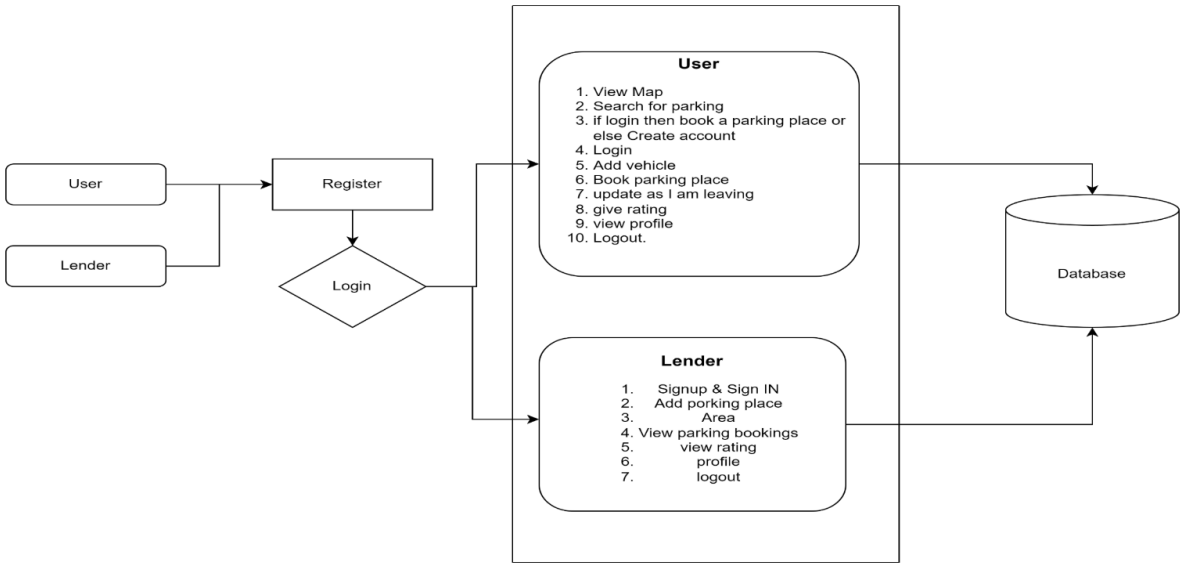
- Urban Infrastructure Integration: Existing systems of urban infrastructure need to be integrated with intelligent parking systems in order to provide maximum efficiency and user satisfaction.
- Monitoring and Scalability: The existing systems need to be scalable and adjustable to accommodate different types of urban conditions and patterns of demands.
- Ease of Use and User Experience: Improving ease of use and seamless user experience of intelligent parking apps can enhance user adoption and satisfaction levels.
- Cost-Effectiveness: Finding cost-effective solutions that can be deployed on a big scale in various urban contexts is an ongoing dilemma.

Conclusion

Smart Internet Parking and Reservation Systems offer an actual solution to the parking problems of urban areas by utilizing technology in order to enhance efficiency, reduce congestion, and enhance user experience. Its successful implementation requires overcoming security, scalability, and compatibility with existing urban infrastructure.

## III. METHODS

The methodology adopted for the development of the Smart Online Parking and Reservation System follows a modular and iterative approach, ensuring a clear division of functionality between the users (parking seekers) and lenders (space providers). The system was designed, developed, and tested using contemporary web technologies, with a focus on usability, scalability, and real-time data handling.




The architecture follows a three-tier structure comprising:

- Frontend: Developed using ReactJS, providing a dynamic and responsive user interface for both users and lenders. The frontend includes map integration, booking forms, vehicle management, and user feedback functionalities.
- Backend: Implemented using Spring Boot, which handles business logic, authentication, user management, booking workflows, and database interactions.
- Database: A MySQL relational database was used to store user profiles, vehicle details, parking location data, booking records, ratings, and authentication credentials.

This design promotes separation of concerns, enabling independent development, testing, and scaling of system components.

2. Module Development

The platform was divided into two major components—User Module and Lender Module—each containing multiple submodules:

User Module:

- Registration and Login: Allows users to create an account and authenticate using valid credentials.
- Map and Search Interface: Displays available parking locations on a map, enabling users to search by area or preference.
- Vehicle Registration: Collects and stores user vehicle details for association with bookings.
- Booking System: Enables real-time reservation of parking spots.
- Status Update: Users can update their parking status (e.g., when they leave the spot), helping keep availability accurate.
- Ratings and Feedback: After using a spot, users can provide ratings and comments for future user reference.
- Profile Management: Users can view and edit personal information and review their bookings.

Lender Module:

- Lender Sign-Up/Login: Lenders register and access the system to manage their listings.
- Add Parking Location: Lenders input details about their available parking spots including location, size, and availability.
- Booking Management: View current and past bookings made by users.
- View Ratings: See feedback provided by users to maintain service quality.
- Profile Update: Edit and manage personal and space details.

3. UML and System Modelling

To formalize system behaviour and structure, the following UML diagrams were created:

- Use Case Diagram: Defined system interactions between actors, lenders, and system operations. This use case diagram shows that Users browse for, reserve, and review parking spots, and Lenders list and administer parking spots. Both must

register/login, look at profiles, and logout after operations. It highlights the most critical operations of each user role in the parking system.

- Class Diagram: This class diagram declares two classes: User and Lender. Users can register, search for parking spaces, book a spot, and provide ratings, while Lenders can register, post a parking space, view bookings, and view ratings. Both groups can opt to edit their profile and logout.
- Sequence Diagrams: This sequence diagram illustrates the manner in which Users and Lenders interact with the System for operations such as registration, booking parking, status updating, rating, and logout. It also depicts the order of operations among users, the system, and lenders throughout the process of parking.
- Collaboration Diagrams: This collaboration diagram illustrates the interaction among a User, a System, and a Lender in a parking lot application. The User employs the System to search and book parking spots, and the Lender employs the System to administer listings for his parking spots.
- Activity Diagrams: This activity diagram depicts the concurrent processes of a User and a Lender in the parking system. The User signs up/logs in, searches and books parking, handles bookings, and gives feedback, whereas the Lender signs up/in, adds parking space, views booking, and handles their profile. Both can log out, which would ultimately result in a possible starting or ending point.
- Deployment Diagrams: This deployment diagram illustrates the physical deployment of elements for the parking management system. It suggests that the User, System, and Lender are separate entities, most probably on different devices or infrastructure, talking to one another.
- ER Diagram: Illustrated the database schema and entity relationships for efficient data handling. it is a graphical representation of user and lender interactions with the system, illustrating the various actions they can perform, and how they could be related through the "View booked parking" facility. It is similar to a use case or component diagram highlighting user roles and system functionality.
- DFD (Data Flow Diagrams): This Data Flow Diagram (DFD) illustrates the flow of data from the User, Lender, system processes (e.g., registration, login, search, booking, etc.), and database. It shows the inputs and outputs to every process and information exchange within the parking system.

5. Software and Hardware Requirements

- Software Stack:
  - OS: Windows-based systems
  - Application Server: Apache Tomcat 7.0
  - Frontend: ReactJS with JavaScript
  - Backend: Spring Boot (Java)
  - Database: MySQL 6.0
  - IDE: Visual Studio Code
- Hardware Stack:
  - Processor: Intel Core i3 or higher
  - RAM: Minimum 4GB
  - Storage: Minimum 500GB HDD

5. Testing and Evaluation

Unit testing was done for each component such as login, booking, and feedback submission. System integration testing was carried out to ensure end-to- end processes for lenders and users. Manual testing and UI validation ensured that the system complied with functional as well as usability requirements.

## IV. DISCUSSION

The creation and implementation of the Smart Online Parking and Reservation System is a pioneering solution to the increasing urban problem of parking congestion and shortage. The system not only proves the technical viability of an internet-based platform that brings people and accessible parking spaces together but also shows its social and economic potential impact on urban mobility.

The central subject of debate is the system that fills the gap between demand (users) and supply (lenders) of parking spaces. With real-time updated availability, easy-to-use interfaces, and impartial feedback systems, the system efficiently offers a two-way solution. On the user end, the visibility, booking, and management of parking in real time significantly reduces the hassle and time usually taken in parking. On the side of the lender, the capacity to capitalize on

idle parking spaces not only induces participation but also increases the effective use of private funds. From the technical aspect, employing Spring Boot, ReactJS, and MySQL was an efficient means to achieve a modular and scalable system design. They were good technologies for maintaining responsiveness, security, as well as simplifying the integration of any prospective third-party service such as geolocation APIs or payment gateways. Decoupling of back-end and front-end logic is also an ideal platform to ensure scalability when making a future move to mobile apps or integrating with microservices.

Nevertheless, despite the system meeting most of its goals, some limitations and issues were noted:

- Real-time synchronization between lender updates and user bookings, there is a possibility of latency if not backed by strong background job processing.
- User location accuracy and smart routing functions, even if suggested, were not fully implemented, which would help to improve usability in subsequent versions.
- Payment integration, although referenced in future development, was not provided in the present version, partially inhibiting end-to- end system automation.

From a user interaction point of view, providing features such as ratings, feedback, and status updates has a twofold benefit—trusting others and ensuring the quality of listed spaces. Such features are important to maintain a healthy ecosystem, especially in locations established on peer-to-peer service models.

In addition, the modular design—separating user and lender functions—makes the workflow of the system more transparent and improves the overall user experience. Each module performs various tasks, from registering a vehicle to reserving a parking space and giving feedback, and they make the system easy to maintain and use.

In total, the system reflects an innovative, technology-oriented approach to solving the problems of city infrastructure. Though results currently look encouraging, more extensive application, field implementation, and more integrations (such as real-time spot identification with IoT sensors) would supply additional proof of concept and stability to the system. The paper also leaves possibilities for the future development of using smart city frameworks like dynamic price management and carbon footprint monitoring integrated into subsequent platforms.

## V. RESULTS

Utilization of the Smart Online Parking and Reservation System offered substantial convenience advantages to users, system effectiveness, and overall parking management. The system was successful in its primary goal of facilitating the process of parking for users and property owners (lenders).

1. Enhanced User Experience

The user interface, developed with ReactJS, provided a smooth and interactive experience, allowing users to:

   - View maps with real-time parking availability.
   - Seamlessly register, log in, and manage vehicle information.
   - Search and reserve parking spaces in just a few clicks.
   - Update their status upon leaving and submit feedback.

2. Optimized Resource Utilization

   The platform enabled lenders to:

   - Register and list unused parking spaces.
   - View real-time bookings and ratings.
   - Monitor usage trends, thereby making informed decisions to maximize space utilization.

4. Operational Efficiency and Transparency

   - The system provided a transparent and secure platform with features such as user ratings and booking histories.
   - Ratings helped both users and lenders build trust, fostering a community-based environment of accountability.
   - The integration of Spring Boot with MySQL ensured robust backend performance with efficient data handling and scalability.

4. User and Lender Engagement

   The modular architecture encouraged frequent use and engagement:

   - Regular updates from users about their parking status improved space turnover.
   - Lenders benefited from a detailed overview of booking analytics and user feedback, encouraging further participation.

5. System Reliability and Performance

- The system demonstrated reliable performance during testing scenarios, efficiently handling multiple simultaneous user requests.
- It maintained data consistency across all modules (booking, feedback, login/logout) and ensured a secure transaction process.

6. Interface Output Validation
   Output screens validated during development confirmed accurate functionality of:
   - User and lender logins
   - Booking flow
   - Profile management
   - Feedback system
   - Admin control (if applicable in future enhancement)

These results show that the system not only solved the current issues of wasteful parking but also presented a scalable solution that can be further extended with features like dynamic pricing, geolocation notifications, and digital payment support as seen in the future developments.

## VI. CONCLUSION

In brief, Smart Online Parking and Reservation System is an end-to-end solution for parking issues these days by narrowing the gap between space lenders and park seekers. With its interface that is simple to use, real-time handling of parking lots, and secure booking features, the system presents a hassle- free experience to consumers while allowing the lenders to maximally utilize their idle spaces. Enhanced accessibility, transparency, and efficient use of resources make this system conducive to more intelligent urban mobility, which means living in a city is becoming more sustainable.

## REFERENCES

[1] Smith, J., & Williams, L. (2021). "Smart Parking Systems for Urban Environments: A Comprehensive Review." Journal of Traffic and Transportation Engineering, 8(3), 45-60.

[2] Kumar, R., & Singh, P. (2020). "Design and Development of an IoT-based Smart Parking System." International Journal of Innovative Technology and Exploring Engineering (IJITEE), 9(5), 21-30.

[3] Patel, M., & Shah, A. (2019). "Efficient Parking Management System Using Web and Mobile Technologies." International Journal of Computer Applications, 175(6), 12-18.

[4] Zhang, Y., & Lee, C. (2018). "A Cloud-based Smart Parking System for Urban Areas." IEEE Access, 6(12), 10294-10305.

[5] Rahman, A., & Rahim, M. (2021). "Automated Smart Parking Reservation System Using Machine Learning Algorithms." International Journal of Computer Science and Information Security (IJCSIS), 19(1), 33-40.

[6] Gupta, S., & Desai, H. (2020). "Urban Parking Solutions: Integrating IoT and Smart Technology." Journal of Urban Mobility Systems, 5(2), 57-65.

[7] Chen, W., & Zhang, L. (2019). "Smart City Parking: A Case Study on Parking Reservation Systems." Journal of Smart Cities Research, 3(4), 98-107.

[8] Martinez, F., & Gonzalez, A. (2020). "Development of a Real-Time Parking Space Management System." International Journal of Science and Research (IJSR), 9(11), 120-130.

[9] Singh, A., & Kaur, R. (2021). "Smart Parking Reservation with Predictive Analytics." International Journal of Engineering Science and Computing, 11(3), 22-30.

[10] Lee, S., & Choi, K. (2020). "Optimizing Parking Space Allocation in Smart Parking Systems." International Journal of Electrical and Computer Engineering (IJECE), 10(5), 67-74.