In the preliminary literature review, it was found that doubts exist about what determines project success (Lim & Mohamed, 1999). According to Gowan and Mathieu, the main criteria for declaring a project as a successful project is, fulfilment of CSFs. (Gowan & Mathieu, 1996). CSFs are factors/processes which must go smoothly to ensure the overall success of the project. A project is successful if it has achieved its objectives (Thi & Swierczek, 2010).

According to Mohd & Shamsul, CSFs can also be described as issues that if addressed correctly, can significantly increase the likelihood of project success (Mohd & Shamsul, 2011).

Many researchers have examined the significance of the Iron triangle (Qing Cao & James J. Hoffman, 2011; PMI, 2004). Various researchers have proposed different factors which influence the project success. For example, Murphy et al. (1996) and Karpak and Topcu (2010) indicate that relative quality would measure operational performance and hence the quality of the product is included among the measures of success.

Kendra and Taplin (2004), in their article on Project Management practices have found that organisational culture is one of the major factors for project success. This factor also has been accorded importance by Sharma & Chetiya, (2012) among other essential factors such as resource allocation, clearly defined goals, support from top management, and understanding stakeholders’ requirement.