

Below i am sharing all the sets of emails that will be sent from Hydrolore Dashboard.

NOTE : Recipients

1. info@hydrolore.com (hydrolore information email Id)-- grow@hydrolore.in
2. user@gmail.com (Registered user's email id)-OK
3. employee@hydrolore.com (employee email who has to solve the issue) .-OK

1. Welcome Email Template

TO : user@gmail.com

CC : info@hydrolore.com

Subject : **Welcome to Hydrolore**

Dear Mandanna KD,

Welcome to Hydrolore. We're so happy to be a part of your Hydroponics farming journey.

With the completion of the POD set up at your home, the next step in the journey gets more exciting. To make things easier for you, we have a simple guide for you to look at to better maintain your crops. Of course, we are only a call away if there are any concerns you have and we will be more than happy to assist you.

Details of your POD

HUBID : HUBA5BWGC3DV

To growing healthy nutritious food

(attachments : Hydrolore Crop Maintaincance Guide)

2. Hydrolore Issue template (Normal API)

TO : info@gmail.com

CC : employee@hydrolore.com

Subject : **Hydrolore Issue**

Hydrolore -Ambient Temperature gone high

HUBID : HUBA5BWGC3DV

PODID : CTPODTEST1

Threshold value : 37

Current value : 49

Customer Name : : Druva

Mobile Number : 9876543210

Location : Bangalore

(Location will be google maps link which is captured while user registration)

3. Hydrolore Issue template (critical API)

TO : info@gmail.com

CC : employee@hydrolore.com

Subject : **Hydrolore critical Issue**

Hydrolore HUB and Critical Parameter details

HUBID : HUBA5BWGC3DV

PODID : CTPODTEST1

Customer Name : Druva

Mobile Number : 9876543210

Location : Bangalore

Critical Parameters and it's current value

AB-T1 = 49

AB-H1 = 35

POD-T1 = 65

4. Hydrolore ticket email template generated from ChatBox

TO : user@gmail.com

CC : info@hydrolore.com

Subject :Hydrolore- [Issue description]

Dear Druva kumar JS,

We have received your request for (issue description) and a ticket has been registered with number (ticket number).

Please give us a maximum of 24 hours and we will get back to you at the earliest.
Ticket number is **UR57A6CLQ0**.

Thank you
Team Hydrolore