



IT TECHNICAL REPORT

STORE DETAILS AND SUPPORT PERSONNEL DETAILS

Establishment: Head Office

Date: 2024-10-30

Serviced By: Andrew Siruma

Ticket No.: PDCS1024001

Time In: 12:00 AM

Time Out: 12:00 AM

DIAGNOSTICS AND RECOMMENDATION

Subject: POS - POS Printer

Findings:

- A

Action Taken:

- B

Diagnosis:

- C

Recommendation(s):

- D

IT TECHNICIAN ACKNOWLEDGEMENT

I confirm that all reported issues were addressed, and the system is in working condition as of service completion. Recommendations are noted above.

ANDREW SIRUMA

SYSTEM ENGINEER

(Printed Name and Signature)

CLIENT ACKNOWLEDGEMENT

The Authorized Signature below indicates that the service requested (technical support, service, or replacement of parts) indicated above was completed and in good working condition.

JOHN DOE

REPRESENTATIVE

(Printed Name and Signature)