



IT TECHNICAL REPORT

STORE DETAILS AND SUPPORT PERSONNEL DETAILS

Establishment: DD-ATC

Date: 2024-12-13

Serviced By: Adan Flores

Ticket No.: PDCS1224002

Time In: 09:45 AM

Time Out: 08:40 PM

DIAGNOSTICS AND RECOMMENDATION

Subject: Internet - Smart Broadband

Findings:

- Sample
- Testing

Action Taken:

- Data Testing
- Data Entry

Diagnosis:

Recommendation(s):

IT TECHNICIAN ACKNOWLEDGEMENT

I confirm that all reported issues were addressed, and the system is in working condition as of service completion.
Recommendations are noted above.

ADAN FLORES

SYSTEM ENGINEER

(Printed Name and Signature)

CLIENT ACKNOWLEDGEMENT

The Authorized Signature below indicates that the service requested (technical support, service, or replacement of parts) indicated above was completed and in good working condition.

JOHN DOE

REPRESENTATIVE

(Printed Name and Signature)