



## IT TECHNICAL REPORT

### STORE DETAILS AND SUPPORT PERSONNEL DETAILS

**Establishment:** DD-ATC

**Date:** 2024-12-13

**Serviced By:** Adan Flores

**Ticket No.:** PDCS1224002

**Time In:** 09:45 AM

**Time Out:** 08:40 PM

### DIAGNOSTICS AND RECOMMENDATION

**Subject:** Internet - Smart Broadband

**Findings:**

- Sample
- Testing

**Action Taken:**

- Data Testing
- Data Entry

**Diagnosis:**

**Recommendation(s):**

### CLIENT ACKNOWLEDGEMENT

The Authorized Signature below indicates that the service requested (technical support, service, or replacement of parts) indicated above was completed and in good working condition.

  
**JOHN DOE**

**REPRESENTATIVE**

*(Printed Name and Signature)*

### IT TECHNICIAN ACKNOWLEDGEMENT

I confirm that all reported issues were addressed, and the system is in working condition as of service completion. Recommendations are noted above.

  
**ADAN FLORES**

**SYSTEM ENGINEER**

*(Printed Name and Signature)*