



Piotr Bilik

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Wrocław, Lower Silesia

COMPETENCES

Creativity
Communicativeness
Sales
Teamwork
Web Design
Empathy

SOFTWARE

Adobe Illustrator
Adobe Photoshop
Adobe XD
Figma

WORK

Web Content Manager for a vegan market

Urban Vegan | January 2017 – Now

Taking photos of new products, uploading them for website.

Making sure products have right categories, writing their descriptions.

Since Urban Vegan is relatively small, I was also taking customer calls,

packing parcels and answering customer e-mails.

Volunteering in non-profit organization

Otwarte Klatki | September 2016 – Now

I was organizing fundraising events, streetwork events, and was a part of many online projects. I was a local coordinator of a volunteers' group

in Wrocław managing around 50 people. Currently, I am a part of a

Donor Management group trying to use my new UX skills to improve

Donor Experience in Otwarte Klatki.

Telephone customer advisor Energa

BPO Management | March 2015 – August 2016

Calling and receiving calls from clients. Acquiring new customers

and updating contracts with existing ones.

Telesales operator Orange

Call Center Inter Galactica | November 2014 – June 2015

Calling potential customers, preparing contracts and shipping kits.

EDUCATION

Illustrator CC 2019 MasterClass

Martin Perhiniak, Yes I'm a Designer

The course has great content, is well explained and made me feel confident with Adobe Illustrator at the end.

User Experience Design Essentials - Adobe XD UI UX Design

Daniel Walter Scott, Instructor HQ

I enjoyed this course a lot. It taught me basics of UX such as Wireframing, creating Low-Fi and High-Fi mockups, User Testing. It also taught me good practices in App and Web design.

UX Books

- "Don't make me think" S. Krug
- "Badania jako Podstawa Projektowania User Experience"
I. Mościchowska, B. Rogoś-Turek

Currently reading:

- "Information Architecture. For the Web and Beyond" P. Morville,
L. Rosenfeld, J. Arango
- "Articulating Design Decisions" T. Greever
- "UX Strategy: How to Devise Innovative Digital Products
that People Want" J. Levy