# Capstone Projekt Rossmann

## **XDi - Certified Data Scientist**

# Christoph Gödecke

## Summary

### 1 General task from the client

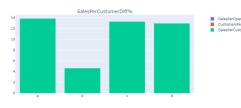
- Determine the key factors that influence sales and revenue
- Create strategies for the management to improve the business
- Build a standardized forecasting model which can predict the sales figures for the next eight weeks for each store.
- Generate a report with information on the overall performance of the 1115 stores as well as individual performance reports for each store.

## 2 Key factors and interesting insights:

### Impact of Promotions







Result: The sales, customers and sales per customer are higher in weeks with promotions.

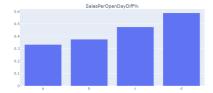
- Sales per day is ~ 35% higher
- Customers per day is ~ 19% higher
- Sales per customer is ~ 13% higher
- Stortype b is quite different. It just has 1/3 of the promotion impact.

Result: Also in a week with state holidays the promotions have a positive effect.

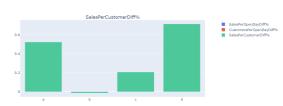
- The sales per day is 38% higher
- The customers per day is 20% higher
- The sales per customer is 16% higher

## Impact of Promo2

Difference in percent between Promo2 and non Promo2 weeks for each StoreType







Result: For Promo2 members, months with Promo2 has no significant impact

- Sales per day is ~ 0.4% higher
- Customers per day is the nearly the same as without Promo2
- Sales per customer is ~ 0.4% higher

### Performance of different assortments

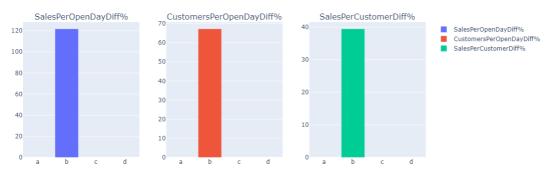
Difference in percent between assortment a and b for each StoreType  $\,$ 



Difference in percent between assortment a and  $\ensuremath{\mathbf{c}}$  for each StoreType



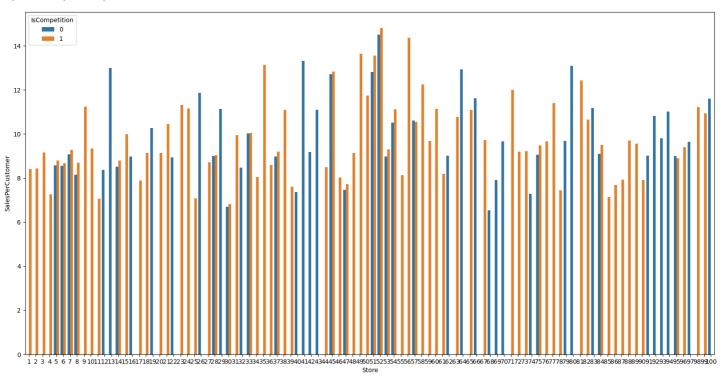
Difference in percent between assortment b and c for each StoreType  $\,$ 



#### Result

- Only Storetype b has the assortment caregory extra(b)
- The sales per day in Storetype b for assortment extra(b) is 18% less then for assortment basic(a). They have 9.3% more customers but 34% less sales per customer.
- The sales per day for assortment enweitert(c) is in average 26%(16%,81%,-2%,8%) higher then for assortment basic(a).
- The sale per days for assortment erweitert(c) is 121% higher then for assortment extra(b).er.

## Impact if competitor opens a store



### Result:

• The sales is in average 5,5% less after the competeter has opened.

### Saturday

	Customers	Sales	SalesPerCustomer	
DayOfWeek				
1	748.00	7310.00	9.62	
2	680.00	6463.00	9.31	
3	651.00	6133.00	9.24	
4	646.00	6020.00	9.11	
5	682.00	6434.00	9.19	
6	571.00	5410.00	9.13	

#### Result:

- The amount of customers on a Saturday is -22% lower then within the week.
- $\bullet~$  The sales on a Saturday is  $\sim$  -20% lower then within the week.
- The sales per customer on a Saturday is ~ 2% lower then within the week.

### Impact of school holidays

 ${\it Difference in percent between SchoolHoliday and non SchoolHoliday weeks for each StoreType}\\$ 



#### Result:

- For Storetype a the sales on Schooldays are 1.3% lower.
- $\bullet~$  For Storetype b the sales on Schooldays are 4.6% higher.
- For Storetype c and d the sales on Schooldays are nearly the same higher with 0.7% and 0.9%.

## 3 Improvement suggestions and ideas

- Stop Promo2 or change strategy
- For storetype b try to open more stores with assortment erweitert(c)
- For storetype a, d try to open more stores with assortment erweitert(c)
- Try to stand out from the competitor and do special promotions on saturday for products relevant for the weekend.
- On day with school holidays make special offers to this target group within storetype b.
- Optimization of spend resources

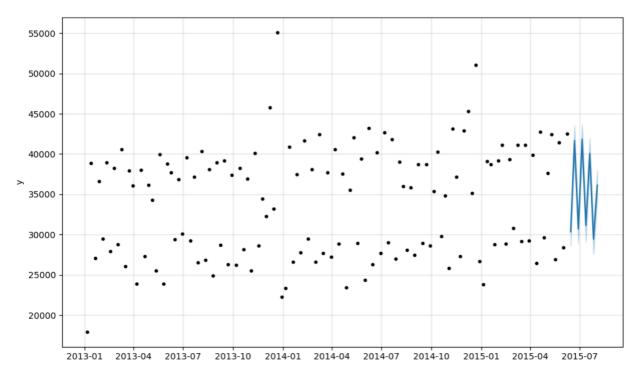
### **4 Sales Forecast**

For the prediction of the sales for the next 8 weeks the libary Prophet is sugested. (With a MAE: 2481 and R2: 0.68 by calculating metrics for each store)

Prophet: Forecast for store 836 with yhat as the forcasted value:

Model Train: MAE: 1133.8449415173889 R2: 0.9530844084523857 Model Test: MAE: 1531.1734479919842 R2: 0.8922165820415624

	yhat	yhat_lower	yhat_upper	у
ds				
2015-06-14	30343.934576	28576.422669	32302.572755	30366
2015-06-21	41668.150834	39612.120692	43524.419498	41807
2015-06-28	30687.725624	28926.103267	32541.927733	28618
2015-07-05	41845.499272	39875.424439	43696.790375	45770
2015-07-12	31124.505141	29131.514587	33068.172645	32638
2015-07-19	40064.597750	38113.261873	41958.135167	41183
2015-07-26	29435.660199	27568.930315	31433.710098	31599
2015-08-02	36136.990267	34186.728611	37996.473799	37436



## 5 Reports

## Store Report

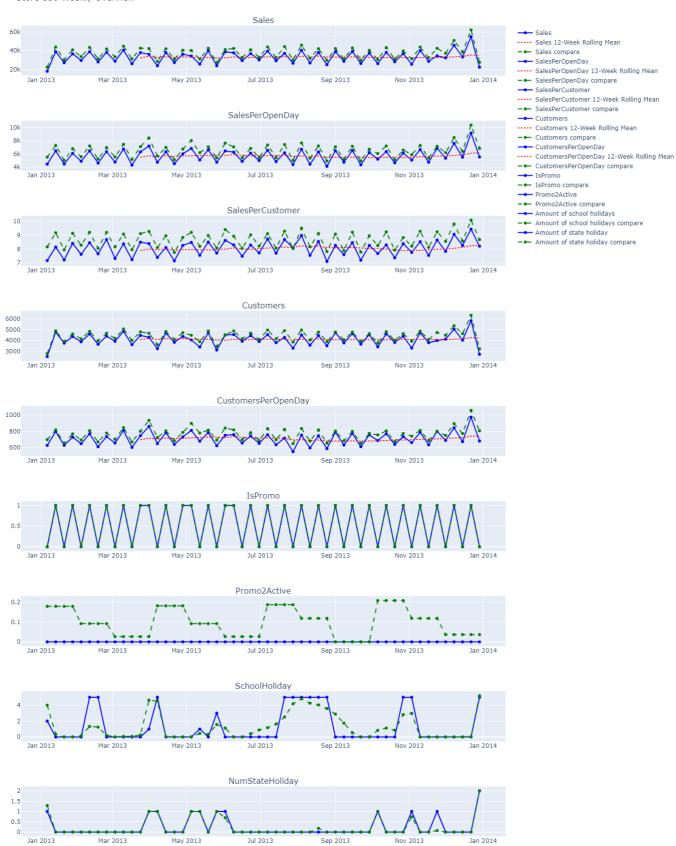
Period: 2013-01-01 to 2013-12-31

Store ID: 836 Store Type: a Assortment: a

Competition Distance: 2720 Competition Open Since: 2012-09-01

Promo2: None

## Weekly





## **Overall Report**

Jan 2013

Mar 2013

May 2013

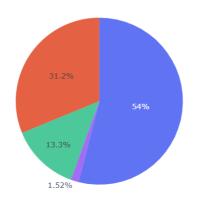
Jul 2013

Sep 2013

Nov 2013

Period: 2013-01-01 to 2013-12-31 Number of Stores: 1115 Number of Stores in each Store Type: StoreType a 602 b 17 c 148 d 348 Name: Store, dtype: int64

## Number of Stores in each Store Type



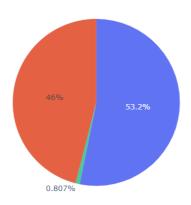
a d c b

Number of Stores in each Assortment: Assortment a 593

a 593 b 9 c 513

Name: Store, dtype: int64

# Number of Stores in each Assortment



Number of Stores with Promo2: 571 Number of Stores without Promo2: 544 Number of Stores with Competition: 653 Number of Stores without Competition: 545



Jan 2013

Mar 2013

May 2013

Jul 2013

Sep 2013

Nov 2013