Det Sorthepharack

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Profile

I'm an up and coming junior developer looking to utilize my skills acquired from years in the hospitality industry, in the web development world. I am trained in full stack web development and look to start a career in the tech industry.

Experience

SERVER, SNACK BAR; MINNEAPOLIS, MN – SEPTEMBER 2019-PRESENT

- Created orders, documented special requests and followed up with kitchen personnel to foster top-quality service and minimize complaints

- Worked with POS system to place orders, manage bills and handle complimentary items for dissatisfied customers

- Collected credit card, cash and gift certificate payments from customers and made proper change for cash transactions

SERVER, MUCCI'S ITALIAN; ST. PAUL, MN – JANUARY 2016- SEPTEMBER 2019

- Created orders, documented special requests and followed up with kitchen personnel to foster top-quality service and minimize complaints

- Worked with POS system to place orders, manage bills and handle complimentary items for dissatisfied customers

- Collected credit card, cash and gift certificate payments from customers and made proper change for cash transactions

Education

University of Minnesota; St. Paul, MN - Coding Bootcamp - 2019-2020

Augsburg College; Minneapolis, MN - Communications - 2007-2007

Normandale Community College; Bloomington, MN - Communications - 2007-2007

DePaul University; Chicago, IL - Communications - 2005-2006

Skills

- Guest relations management

- Order accuracy

- Communication skills

- Sales expertise

References

Anna Morgan, General Manager-Snack Bar

anna_morgan@live.com