

26.86 %

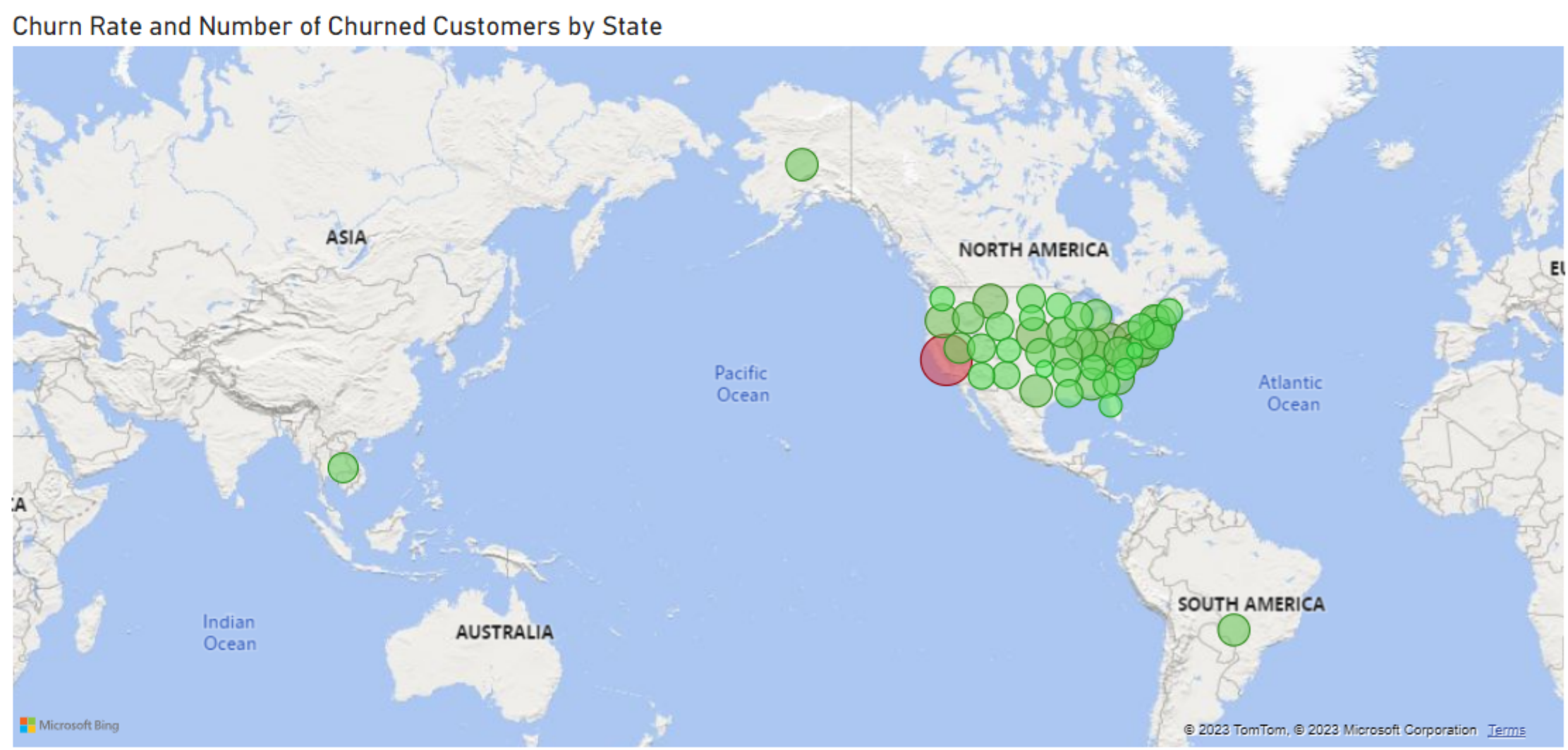
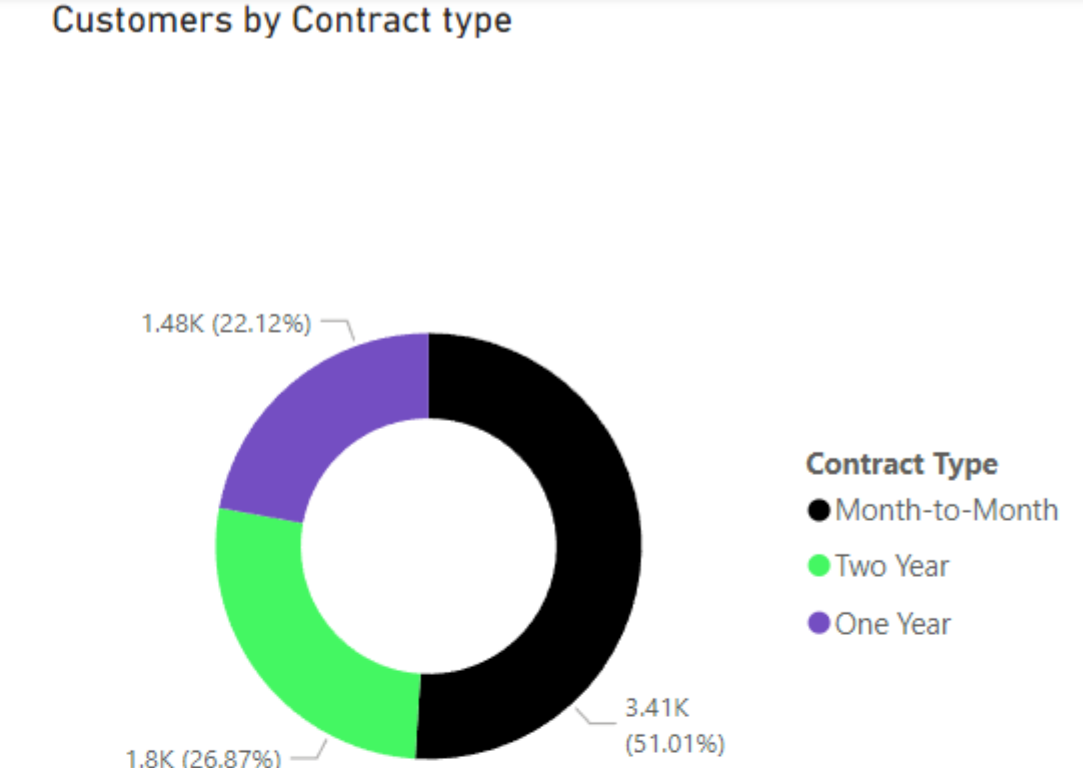
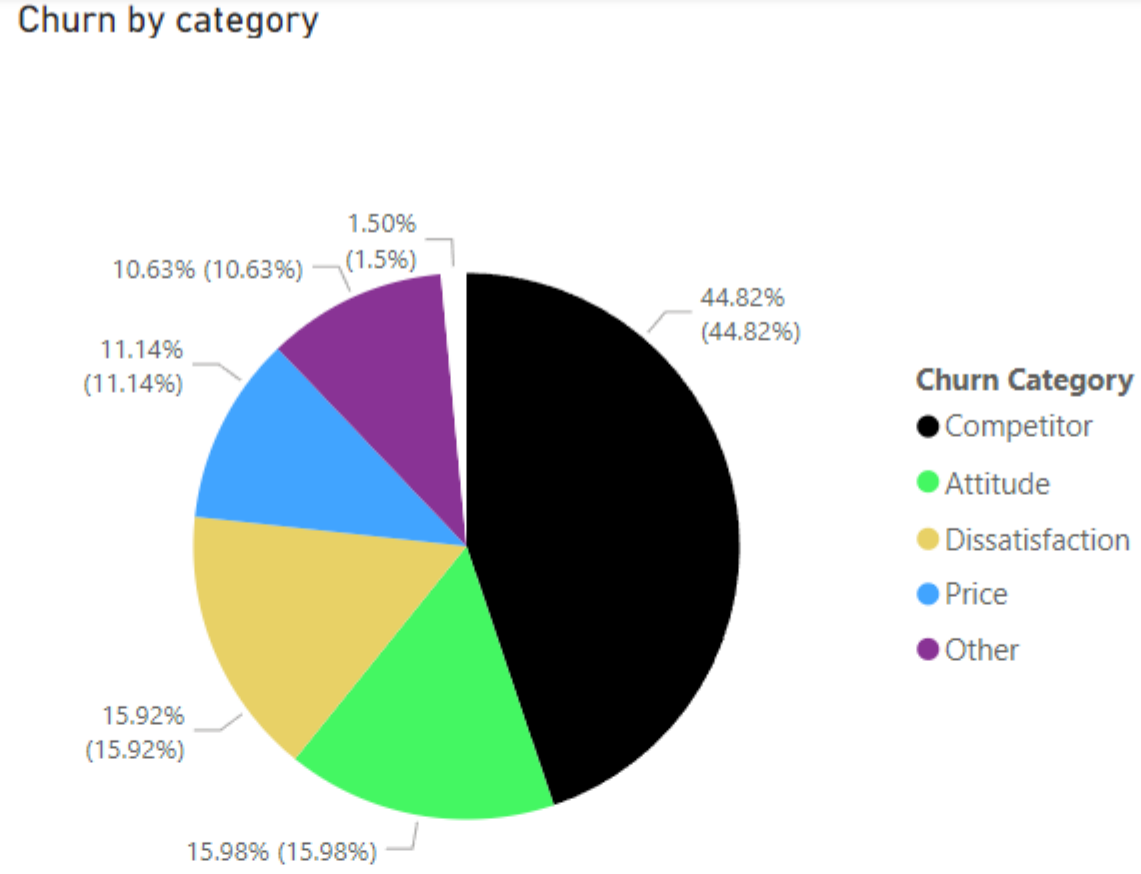
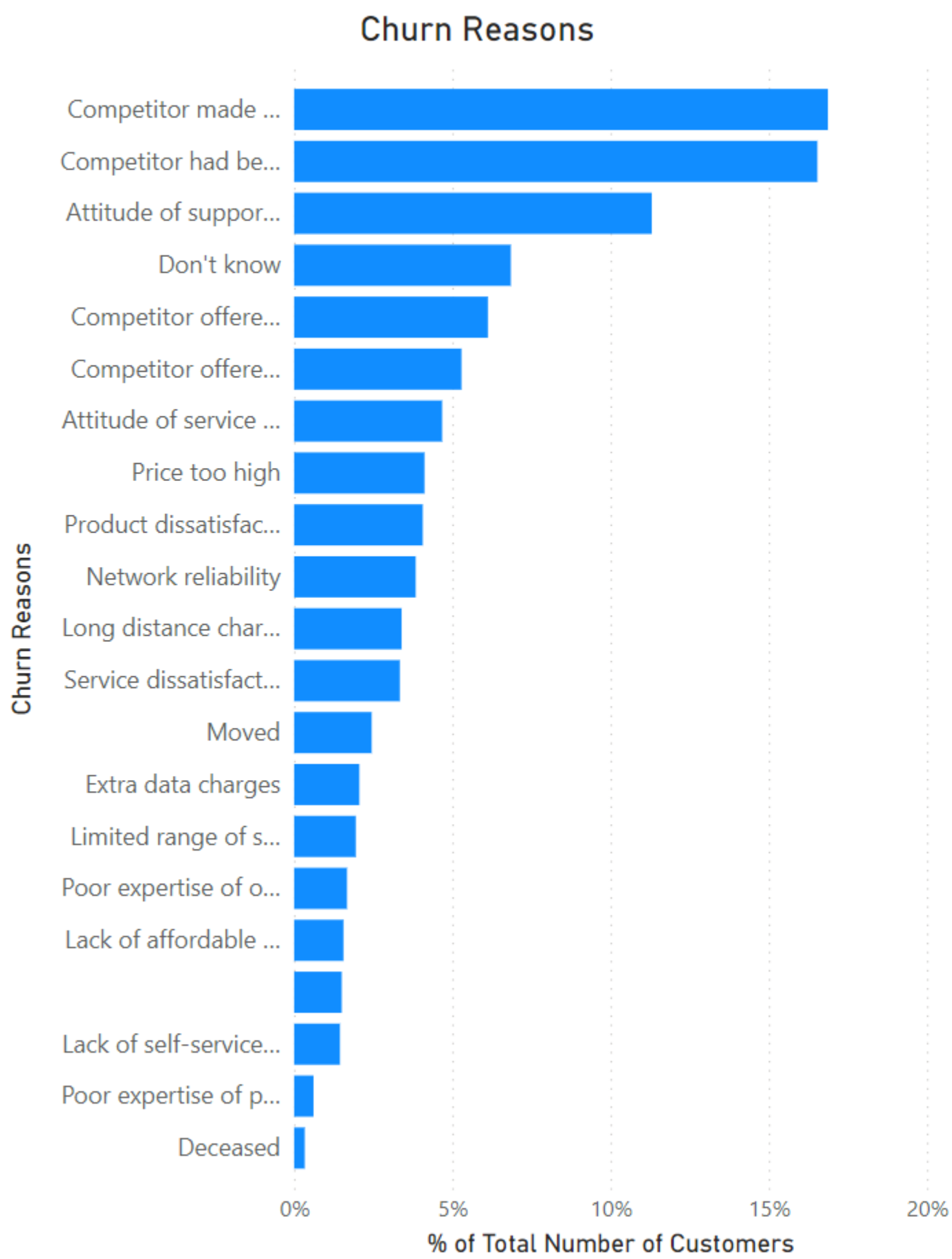
Churn Rate

1796

Churned

6687

Count of Customer ID



6123

Customer Service Calls

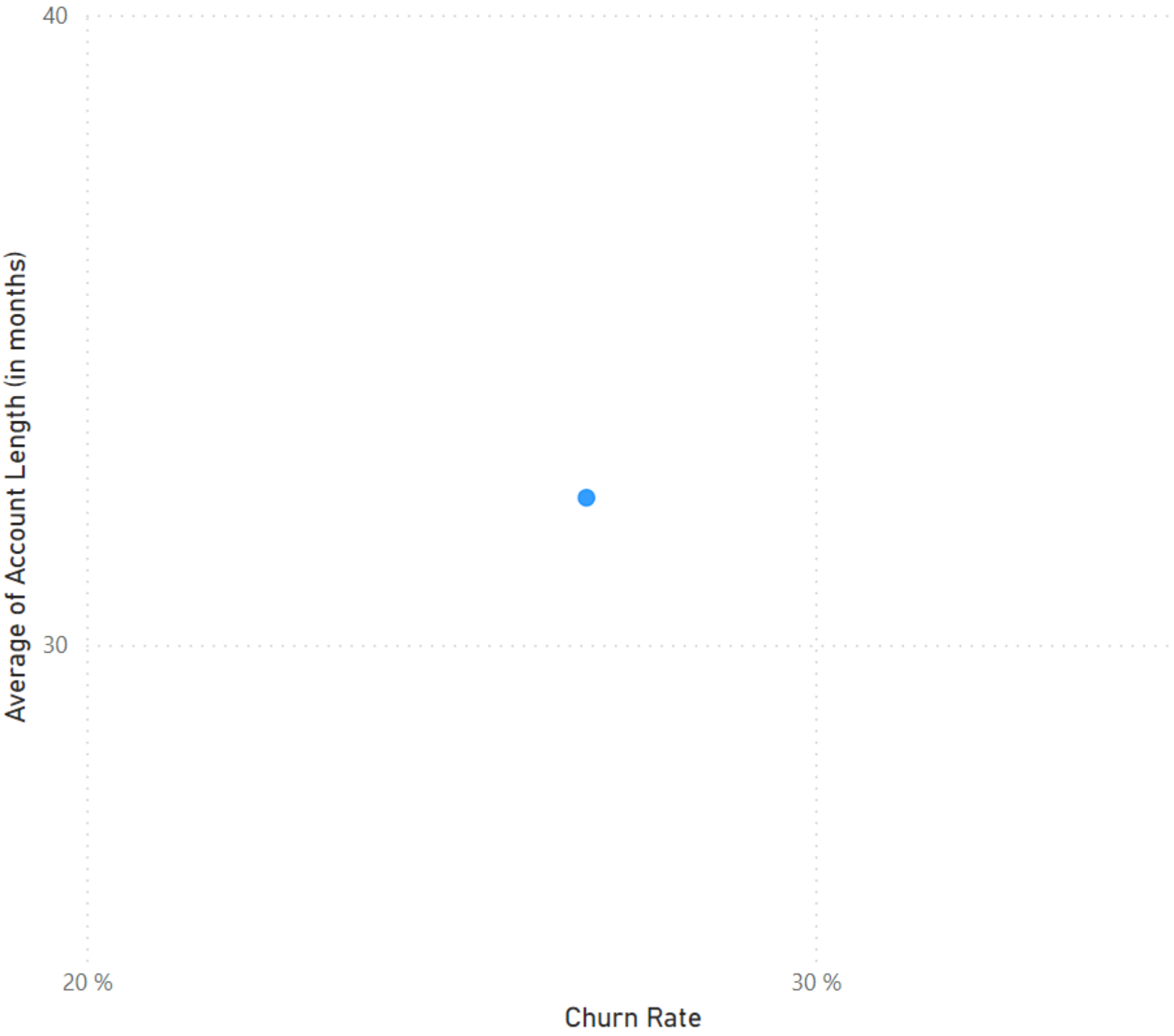
0.92

Avg Customer Service Calls

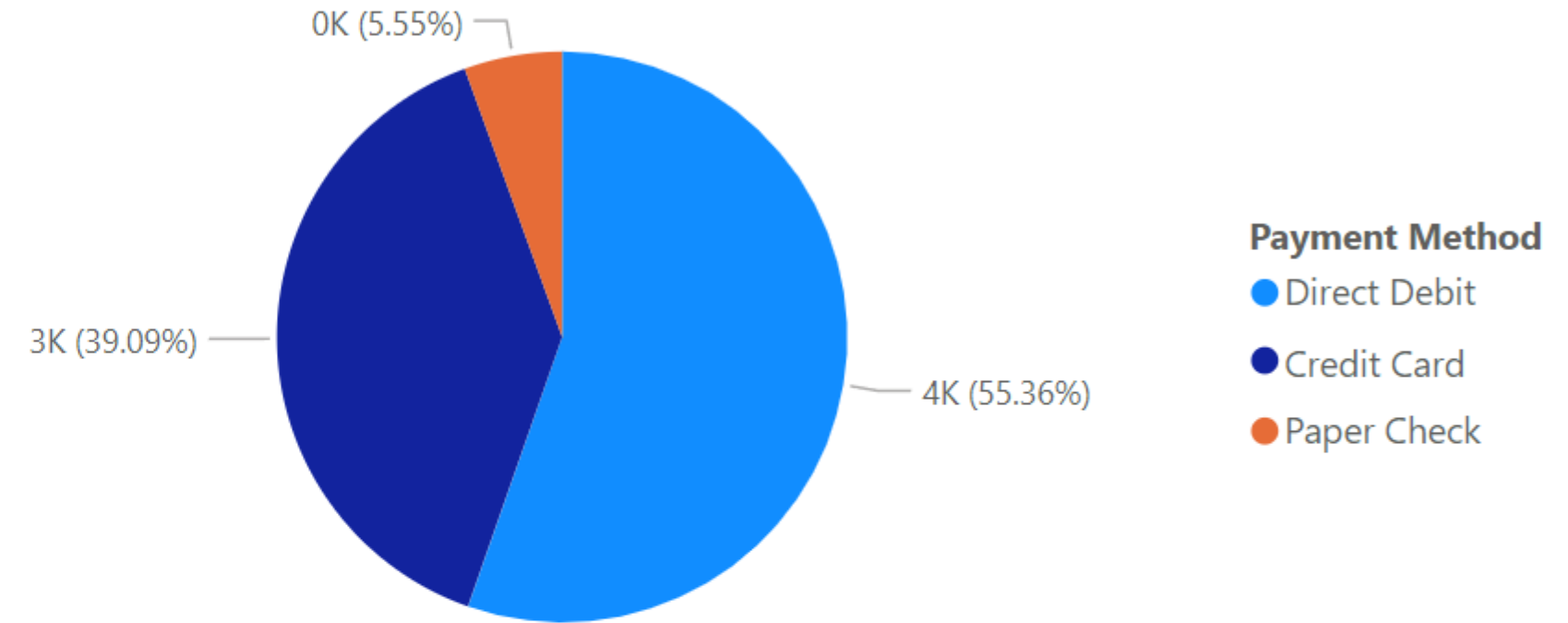
Contract Category, Payment Method

All

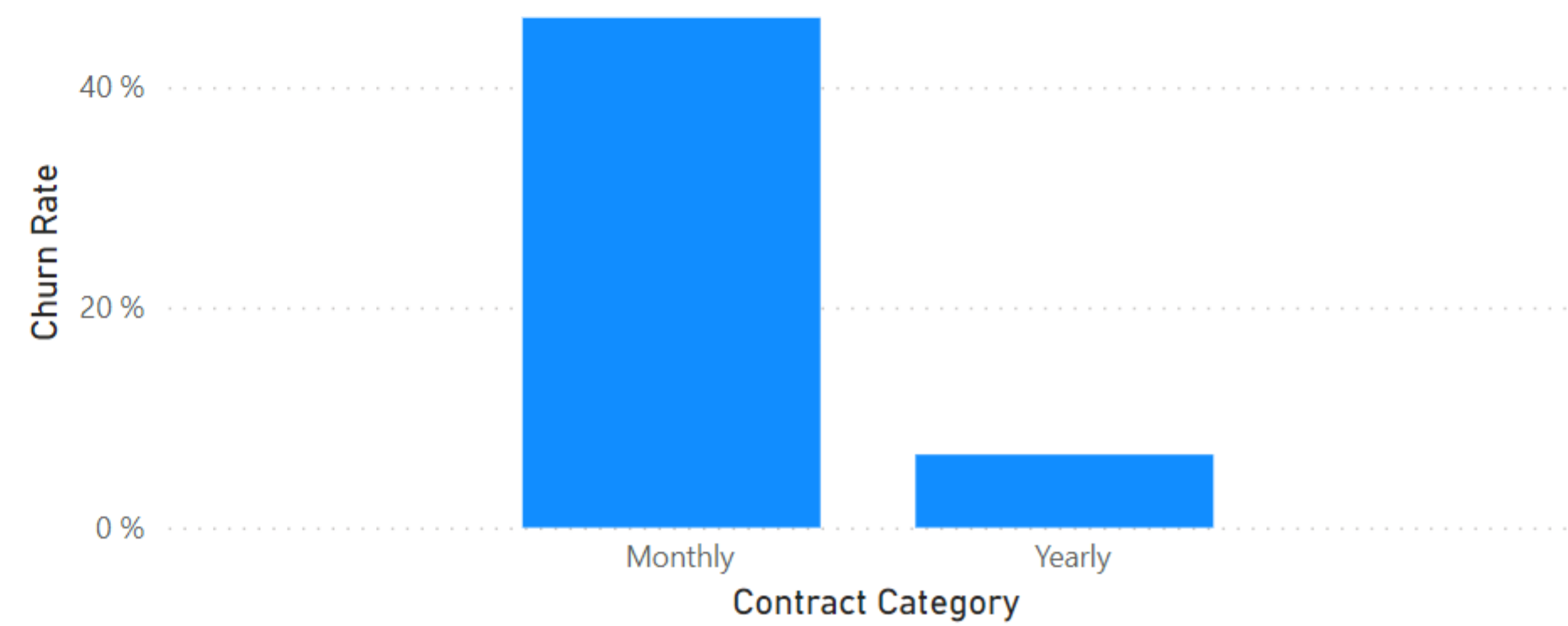
Churn Rate and Average of Account Length (in months)



Number of Customers and Churn Rate by Payment Method

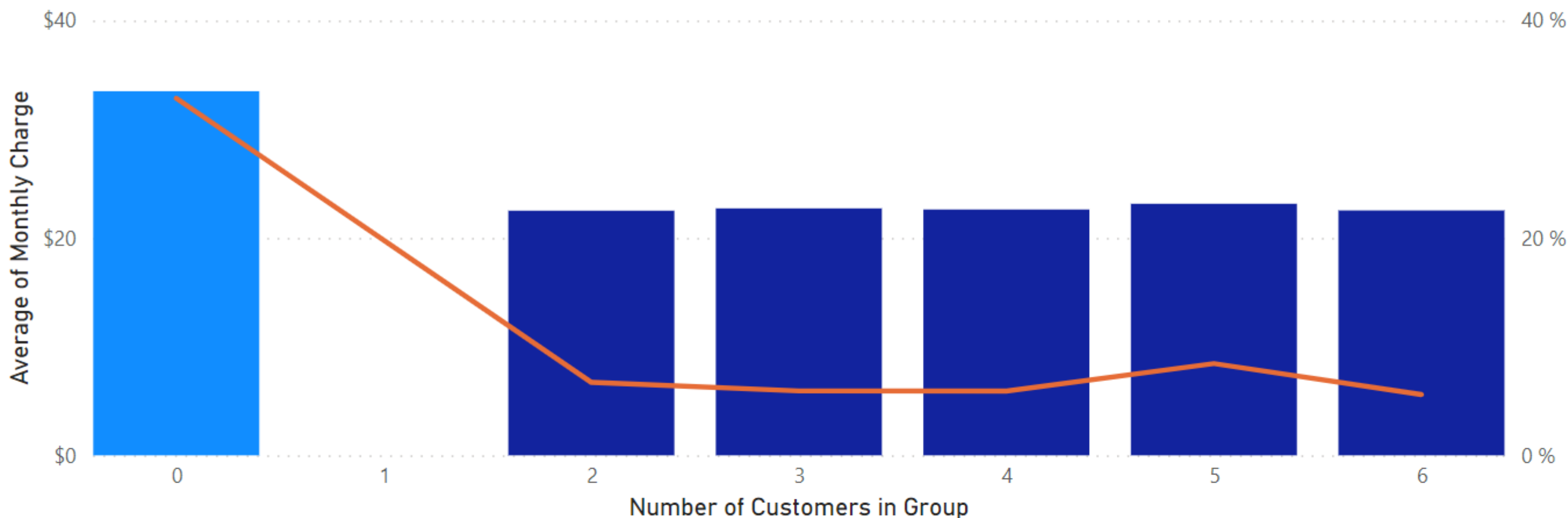


Churn Rate by Contract Category



Average Monthly Charge and Churn Rate of Individuals and Groups

Group ● No ● Yes ● Churn Rate



Account Length in Months

1

77

		Senior	Under 30	Churn Rate
	No	No	No	24.54 %
	No	Yes	No	23.00 %
	Yes	No	No	38.46 %
Total				26.86 %

Number of Customers and Churn Rate by Age (bins)

● Number of Customers ● Churn Rate

