Dwayne **Thomas**

SOFTWARE ENGINEER · WEB DEVELOPER

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Education

Illinois State University   *Normal, IL*

BACHELOR OF SCIENCE: COMPUTER SCIENCE   *Aug 2014 - Dec 2017*

Prairie State College   *Chicago Heights, IL*

GENERAL EDUCATION   *Aug 2011 - May 2014*

Skills

Languages   Java , PHP, SQL/MySql, HTML, CSS, XML, JSON C++, C#, C, JavaScript, ML, LaTeX

FrameWorks & Tools   Wamp, MVC, Spring MVC, JSF, Bootstrap , Ajax, HTTP/HTTPS, Crons, AWS, Git, Android , Unit Testing

Experience

Agilant Solutions Inc.   *Lisle, IL*

FULL STACK WEB DEVELOPER(PHP/WAMP)   *Nov. 2018 - Nov. 2019*

- Designed, wrote, and implemented web based report processing and summary output of various clientele invoices
- Created a weekly call center schedule forecaster using phone system's RESTful API to gather and average the most recent months call data, breaking down predicted number of analyst needed per day of the week, per hour
- Coordinated with Senior Developer and management to fix bugs and add features to numerous internal websites
- Primary Tools: Wamp, PhpStorm , SQL Maestro, GitHub Desktop

Agilant Solutions Inc.   *Mount Prospect, IL*

TECHNICAL SUPPORT ANALYST   *Oct. 2018 - Dec. 2018*

- Diagnose and solve hardware or software faults with clients over the phone while providing excellent customer service
- Use ticketing system to log and manage incoming queries

Projects

Website - LinkedU

JSF, APACHE DERBY, AJAX, HTML, BOOSTRAP   *Spring Semester 2017*

- A mock social media website for high school students and Colleges to connect, recruit, and share.

Starcraft 2 Bot

C++, JSON   *Fall Semester 2017*

- Documentation for the codebase our bot extends from, "Command-center" written by David Churchill, Assistant professor of Memorial University using the s2client API released by Blizzard Entertainment
- Added in-game-timer based attacks, dynamic postscript macroing, army composition based attacks, and added unit and building upgrades(Add-ons, transformations, etc.) to the bots configuration file parsing functionality