Darius Taylor

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https://www.dtaythedev.dev

PROFESSIONAL PROFILE

Highly motivated and detail-oriented IT Engineer Professional with a strong foundation in ITIL principles and networking. Eager to leverage my academic coursework and technical skills to contribute effectively in tech support, system administration, and help desk to provide reliable IT solutions, while gaining valuable experience and insights in a dynamic team environment.

INFORMATION TECHNOLOGY COMPETENCIES

Systems: Windows PC, Mac and iOS, Android, Linux
Databases: Oracle, NoSQL, MongoDB, Postgres, Relational Databases
Languages: SQL, CSS, HTML, React, Python, Java, Bootstrap
Software: MS Word/Excel/PowerPoint/Outlook

CERTIFICATIONS

- CompTIA A+
- CompTIA Project+
- Coursera Google IT Help Desk Professional
- Axelos ITIL Foundations v4

PROFESSIONAL EXPERIENCE

Technical Support - *Gin Design Group* | Houston, TX   May 2024 - present
- Provide ongoing technical support and training to staff, ensuring effective use of technology and minimizing threats.
- Conduct regular system audits and optimizations to enhance performance and reliability of IT Systems.
- Provide IT hardware consultation and install required hardware to provide better IT solutions.
- Handle workstation access control and group policy assignments using Windows Active Directory

Mail Carrier - *United States Postal Service* **|** Houston, TX   September 2016 - present
- Provided attention to detail to provide appropriate routing of all mail and parcel to its designated place (to home or from home to post office).
- Prioritized confidential and vital personal documentation midst various climate conditions.
- Tended under hazardous conditions to guarantee customer satisfaction.
- Increased delivery efficiency by 50%.
- Displayed trust to work efficiently without supervision.

EDUCATION

Bachelor of Science, Software Development   Graduated: March 2024
Western Governors University | Salt Lake City, UT
- **Relevant coursework:** Data Structures and Algorithms, Web Development, Software (Java), Data Management, Network and Security, Software Engineering, Software Assurance, and Mobile Development
- Designed and developed software solutions, adhering to architectural standards and SDLC best practices.
- Analyzed business requirements and translated them into technical specifications and application modules.

- Troubleshooted application code-related issues and participated in code reviews to ensure adherence to architectural specifications.
- Learned experience of common business structure methodologies including Scrum, Waterfall, Agile, and PRINCE2.
- 3.23 GPA

Certificate of Software Development   Graduated: November 2021
California Institute of Arts and Technology | San Diego, CA
- **Honors and Awards:** President's List, Dean's List
- 3.93 GPA
- Learned multiple modern programming languages including C, C++, Python, HTML, CSS, JavaScript, PHP, and SQL.
- Learned to have a detail-oriented mindset with a focus on delivering high-quality, scalable solutions
- Developed excellent problem-solving skills and ability to troubleshoot and resolve issues efficiently through the development of full stack applications