



DAVID TRIEU

PROJECT MANAGER
AGILE SCRUM MASTER

CONTACT



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Address

Hopkins, MN 55343

EDUCATION



Management Information Systems and Marketing (B.S.)

Iowa State University -
Ames, IA
2013 - 2017

CERTIFICATE



**Certified Advanced
Scrum Master (CSM) -
Issued in 2023**



**Certified Scrum Master
(CSM) - Issued in 2019**



PROFILE INFO

Team-oriented project manager in Agile promoting collaboration and risk oversight skills. Utilizing background in communicating effectively and leading high-performance teams.



WORK EXPERIENCE

Agile Scrum Master II

Medica- Healthcare IT Provider

August 2023 - Present

Minnetonka, MN

Agile Scrum Master

Optum Inc. - Healthcare IT Provider

March 2020 - April 2023

Minnetonka, MN

- Collaborated with product owners, team members, technologists, and other scrum masters to define solutions and drive progress.
- Experience working with geographically disperse teams (CST, EST, IST)
- Coached teams in Agile practices and provided necessary training to create positive mindset to Agile methodologies.
- Support compliance change ticket process and releases
- Support projects that help brokers enroll small business to variety of different UHC products
- Coached team members in better understanding drivers to IT and business metrics
- Focused on Agile methodologies primarily in Scrum

Associate Project Manager

Optum Inc. - Healthcare IT Provider

Jul 2018 - Feb 2020

Eden Prairie, MN

- Support collaboration/relationship building with IT and business stakeholders
- Provide analytics to key IT and business metrics for management and technical leads
- Focused on Agile methodologies in Scrum and Kanban
- Manage multiple products simultaneously and prioritize workload to meet project deadlines
- Partnered with operational teams to resolve production issues using technologies like ServiceNow

Enterprise Architect

Optum Inc. - Healthcare IT Provider

Jan 2018 - Jun 2018

Minnetonka, MN

- Cross-analyze the TCO initiative with M&R and UHG applications/assets
- Contribute in refreshing the Common Medicare Platform (CMP)
- Collaborated with 5 architects to help drive progress in Medicare & Retirement

Project Manager

Optum Inc. - Healthcare IT Provider

Jul 2017 - Dec 2017

Plymouth, MN

- Contributed in the execution of balancing several executive sponsored Splunk ITSI projects: CBAs & CTSs
- Collaborated with Splunk professional services and several Splunk related departments
- Partnered with infrastructure teams to drive cost-effective solutions for production/go-live initiatives