

# Daniel Owusu Twum

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**BIODATA** - Date of Birth: 23rd July 1989, Marital Status: Single, Nationality: Ghanaian  
Interest: Singing, Listening to music, solving mathematical riddles and drawing.

**CAREER OBJECTIVES** - A dynamic gentleman looking for a position in an institution to utilise my creative and analytical skills to the overall achievement of the corporate goals.

**PROFILE** – I am a computer literate and have good interpersonal relationship skills. I have a great desire to be part of a dedicated team with challenging, rewarding and inspiring opportunities committed to excellence and growth, having a strong desire to improve client confidence and reach the highest grade of qualification and expertise in the field of Information Technology.

## EDUCATIONAL QUALIFICATION

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University of Ghana - BSc. Computer Science (Major) and Physics (Minor). - 2009 – 2013

Labone Sec. Sch. - Senior Secondary. School Certificate Exams (Gen. Science) - 2005 – 2008

## Certificates

MTCNA ( Mikrotik Certified Network Associate )

– March 2020

## ACADEMIC AWARDS

Best students level 400 (2013) – Physics department

**PROJECT** -***“THE QUICK2KLASS ANDROID APPLICATION”*** Submitted to the Department of Computer science, University of Ghana, Legon in May 2013.

## TRAINING PROGRAMMES ATTENDED

### Codex Training Program

**April 2022**

- Software development life cycle
- Water flow methodology
- Agile methodology
- Product development life cycle
- Software testing life cycle
- Sql

**Faculty of science job fair.**

**April 2013**

- Innovations and Technology.
- Excellence and the role of innovation.
- Development of skills and Resources.

## **University of Ghana Computer Proficiency Program.**

**December 2009**

- Microsoft Office Word, Excel, PowerPoint.
- Typing Skills

## **Career Development Seminar. (Foundation for Future Leaders International) May 2008**

- Entrepreneurship development skills.
- Career Choice.
- Career Adjustments.

## **KEY SKILLS**

- Web designing
- Programming in HTML, C, C++ And Java
- Application development
- Basic knowledge of Microsoft applications
- SQL
- Mikrotik certified Network Associate
- Adobe Premiere pro
- Graphic designing
- Mathematics
- Routing and switching
- Agile methodology
- Product management

## **WORK EXPERIENCE**

### **Enyata Ghana ( July 2022- Date)**

#### **Product Owner**

- Determine roadmaps for products in the ideation phase.
- Managing/Grooming the product backlog and prioritising them based on changing requirements.
- Owning the Daily Scrum and Sprint Planning meetings, ensuring that all developers understand the user stories, acceptance criteria and are clear on what needs to be built;
- Manage the product development team to create a strong-end product.
- Overseeing all stages of product creation including design and development.
- Monitoring and evaluating product progress at each stage of the process.

### **Bridge Technologies ltd (December 2019- Date)**

#### **RouterOS Engineer**

- Configuration of Mikrotik router
- Supporting clients with RouterOs issues
- Social media marketing
- Website designing
- Creating content for advertising

- Hotspot with captive portal customization
- Coordinating of Training programs
- Security cameras installation
- Security system integrations
- After sales technical support

**EdenVale Hotel & Executive Training Center  
(February 2018 – November 2019)**

IT & Front desk officer

- Website management
- Social media management
- Printer and computer maintenance
- Writing and distribution of proposals
- Check In Guest
- Event Coordination

**Airtel Ghana Ltd.  
(December 2014 – January 2018)**

TEAM MANAGER (corporate sales)

- Event Coordination
- Recruitment of business development managers
- Managing business development managers
- Training business development managers
- Providing telecommunication solution to companies
- Negotiating terms and closing down deals
- Producing daily itinerary reports
- Finding solution to customer Complaint.

**Economic policy management programme (University of Ghana Legon)  
(August 2013- February 2014)**

National service personnel

ASSISTANT IT OFFICER

- Event Coordination
- Server maintenance
- Router configuration
- Seminar coordinating
- Printer and computer maintenance

**GENKEY Africa  
(March – June 2014)**

IT CONSULTANT

- Event Coordination
- Maintenance of biometric verification kits.
- Testing of biometric kits
- Troubleshooting of the biometric software

**TRAVELBUREAU**

**(June 2012)**

**ASSISTANT IT OFFICER**

- Event Coordination
- Network administration
- Printer and computer maintenance.
- Router configuration

**P.B.C LTD  
(June 2011)**

**IT Officer**

- Network administration
- New installations
- Addressing printer and computer issues

**FRAGMY Ventures  
(June - July 2009)**

**ASSISTANCE FINANCE OFFICER**

- Organising staff files and relevant data
- Balancing of finance books
- Collection of monies from customers

**EXTRA CURRICULAR ACTIVITIES**

- General secretary of Physics Students Association of Ghana Legon (PHYSAG) - 2012/2013
- Organiser of Charity Fellowship (University of Ghana, Legon) – 2012/2013
- Welfare secretary, Charity Fellowship (University of Ghana, Legon) – 2009/2010

**STRENGTHS**

- Ability to work with little or no supervision and under pressure
- Good presentation Skills
- Good analytical and creative skill
- Committed to teamwork and a fast learner
- Ability to envision and plan
- Prepared to adjust to new developments.

## **REFEREES**

Kelvin Klufio  
Systems Administrator  
Vodafone Ghana  
Contact: 0202009286

Mr. Kenneth Acolatse  
SIC Insurance Company  
Senior Manager – Finance  
Contact: 0244630645

Mr. Kwame Okutu  
P.O. Box 8741  
Accra-north  
Field Engineer  
Bridge Technologies  
Contact: 0549454464

