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The Role of IT Governance Practices in Creating Business Value in SMEs

Autor: Wilkin, Carla L.

Informações da publicação:: Journal of Organizational and End User Computing 24. 2 (2012): 1.

[Link para o documento do ProQuest](#)

Resumo: Much has been written about information technology governance (ITG) in larger organizations, wherein control of information technology (IT) is addressed with attention to three core elements, namely structures, processes, and relational mechanisms. These elements focus on governing the size of IT investment, the ubiquity of IT functionality to business processes and the demonstrated value from IT investment. For Small-to-Medium Enterprises (SMEs) it is less apparent how IT is or should be governed, how these core elements may contribute to ITG, and how this all contributes to the creation of business value. Through a survey of small SMEs in the Australian tourist accommodation industry regarding their use of and planning for IT investment to deliver business value, this paper delivers new understanding about SME practices related to governing IT. Findings revealed evidence of some sound practices but the opportunity to achieve greater strategic business value beyond the largely operational value already acquired. The paper concludes by proposing a redefined framework of the core elements of structures, processes, and relational mechanisms that is tailored to an SME context. [PUBLICATION ABSTRACT]

Assunto: Information technology; Small&medium sized enterprises-SME; Studies; Technology adoption; Business process reengineering; Corporate governance;

Localização: Australia

Classificação: 5220: Information technology management, 9520: Small business, 9130: Experiment/theoretical treatment, 9179: Asia&the Pacific, 2110: Board of directors

Título: The Role of IT Governance Practices in Creating Business Value in SMEs

Autor: Wilkin, Carla L

Título da publicação: Journal of Organizational and End User Computing

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Local de publicação: Hershey

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Assunto do periódico: Computers--Microcomputers, Computers--Electronic Data Processing

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Idioma de publicação: English

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Base de dados: ABI/INFORM Complete

Documento 2 de 24

A Review of IT Governance: A Taxonomy to Inform Accounting Information Systems

Autor: Wilkin, Carla L; Chenhall, Robert H.

Informações da publicação:: Journal of Information Systems 24. 2 (Fall 2010): 107-146.

[Link para o documento do ProQuest](#)

Resumo: This paper reviews Information Systems (IS) literature that is relevant to Information Technology Governance (ITG) and examines how it informs Accounting Information Systems (AIS). We present a taxonomy of research encompassing the focus areas identified by the IT Governance Institute (ITGI), namely Strategic Alignment (SA), Risk Management (RM), Resource Management (RM), Value Delivery (VD) and Performance Measurement (PM). Based upon 496 papers in ten IS/AIS and two Management Accounting journals over the period 1998-2008, we discuss research perspectives and identify avenues for future research. Results revealed a lack of integration between focus areas, with little about ITG as a whole. [PUBLICATION ABSTRACT]

Assunto: Studies; Information systems; Information technology; Management accounting; Risk management; Corporate governance;

Classificação: 9130: Experiment/theoretical treatment, 4120: Accounting policies&procedures, 2110: Board of directors, 5240: Software&systems

Título: A Review of IT Governance: A Taxonomy to Inform Accounting Information Systems

Autor: Wilkin, Carla L; Chenhall, Robert H

Título da publicação: Journal of Information Systems

Volume: 24

Edição: 2

Páginas: 107-146

Número de páginas: 40

Ano de publicação: 2010

Data de publicação: Fall 2010

Ano: 2010

Editora: American Accounting Association

Local de publicação: Sarasota

País de publicação: United States

Assunto do periódico: Computers--Information Science And Information Theory, Business And Economics--Accounting

ISSN: 08887985

Tipo de fonte: Scholarly Journals

Idioma de publicação: English

Tipo de documento: Feature

Artigo principal do documento: Tables;Diagrams;References

ID do documento ProQuest: 767023238

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Copyright: Copyright American Accounting Association Fall 2010

Última atualização em: 2010-11-15

Base de dados: ABI/INFORM Complete

Documento 3 de 24

USER PARTICIPATION IN INFORMATION SYSTEMS SECURITY RISK MANAGEMENT

Autor: Spears, Janine L; Barki, Henri.

Informações da publicação:: MIS Quarterly 34. 3 (Sep 2010): 503.

[Link para o documento do ProQuest](#)

Resumo: This paper examines user participation in information systems security risk management and its influence in the context of regulatory compliance via a multi-method study at the organizational level. First, eleven informants across five organizations were interviewed to gain an understanding of the types of activities and security controls in which users participated as part of Sarbanes-Oxley compliance, along with associated outcomes. A research model was developed based on the findings of the qualitative study and extant user participation theories in the systems development literature. Analysis of the data collected in a questionnaire survey of 228 members of ISACA, a professional association specialized in information technology governance,

audit, and security, supported the research model. The findings of the two studies converged and indicated that user participation contributed to improved security control performance through greater awareness, greater alignment between IS security risk management and the business environment, and improved control development. While the IS security literature often portrays users as the weak link in security, the current study suggests that users may be an important resource to IS security by providing needed business knowledge that contributes to more effective security measures. User participation is also a means to engage users in protecting sensitive information in their business processes. [PUBLICATION ABSTRACT]

Assunto: Information systems; Computer security; Risk management; Public Company Accounting Reform&Investor Protection Act 2002-US; Compliance; User behavior; Studies;

Localização: United States--US

Classificação: 9190: United States, 5240: Software&systems, 5140: Security management, 4320: Legislation, 9130: Experiment/theoretical treatment

Título: USER PARTICIPATION IN INFORMATION SYSTEMS SECURITY RISK MANAGEMENT

Autor: Spears, Janine L; Barki, Henri

Título da publicação: MIS Quarterly

Volume: 34

Edição: 3

Primeira página: 503

Ano de publicação: 2010

Data de publicação: Sep 2010

Ano: 2010

Seção: SPECIAL ISSUE

Editora: University of Minnesota, MIS Research Center

Local de publicação: Minneapolis

País de publicação: United States

Assunto do periódico: Computers

ISSN: 02767783

CODEN: MISQDP

Tipo de fonte: Scholarly Journals

Idioma de publicação: English

Tipo de documento: Feature

Artigo principal do documento: Tables;Diagrams;References

ID do documento ProQuest: 749611797

URL do documento: <http://search.proquest.com/docview/749611797?accountid=14643>

Copyright: Copyright University of Minnesota, MIS Research Center Sep 2010

Última atualização em: 2010-09-07

Base de dados: ABI/INFORM Complete

Documento 4 de 24

Examining the Potential Benefits of Internal Control Monitoring Technology

Autor: Masli, Adi; Peters, Gary F; Richardson, Vernon J; Sanchez, Juan Manuel.

Informações da publicação:: The Accounting Review 85. 3 (May 2010): 1001-1034.

[Link para o documento do ProQuest](#)

Resumo: We analyze the potential benefits that firms can realize from implementing technology specifically aimed at monitoring the effectiveness of their internal control systems. The Committee of Sponsoring Organizations of the Treadway Commission asserts that effective internal control monitoring should enhance the efficiency of internal control processes, and, in turn, the assurance over such processes (COSO 2009a). We develop hypotheses to test the realization of these potential benefits. Specifically, we identify a sample of firms that implemented internal control monitoring technology in response to the internal control requirements of the Sarbanes-Oxley Act. Consistent with our hypotheses, we document that the implementation of internal control monitoring technology is associated with lower likelihood of material weaknesses, smaller increases in audit fees, and smaller increases in audit delays during the post-SOX time period. We discuss the potential implications of our findings for research related to continuous monitoring, client-provided assurance assistance, and information technology governance. [PUBLICATION ABSTRACT]

Assunto: Studies; Advantages; Internal controls; Technology adoption; Efficiency; Public Company Accounting Reform&Investor Protection Act 2002-US;

Classificação: 9130: Experiment/theoretical treatment, 4130: Auditing, 4320: Legislation

Título: Examining the Potential Benefits of Internal Control Monitoring Technology

Autor: Masli, Adi; Peters, Gary F; Richardson, Vernon J; Sanchez, Juan Manuel

Título da publicação: The Accounting Review

Volume: 85

Edição: 3

Páginas: 1001-1034

Número de páginas: 34

Ano de publicação: 2010

Data de publicação: May 2010

Ano: 2010

Editora: American Accounting Association

Local de publicação: Sarasota

País de publicação: United States

Assunto do periódico: Business And Economics--Accounting, Education

ISSN: 00014826

CODEN: ACRVAS

Tipo de fonte: Scholarly Journals

Idioma de publicação: English

Tipo de documento: Feature

Artigo principal do documento: Tables;Equations;References

ID do documento ProQuest: 347842509

URL do documento: <http://search.proquest.com/docview/347842509?accountid=14643>

Copyright: Copyright American Accounting Association May 2010

Última atualização em: 2011-11-02

Base de dados: 2 bases de dados; -ABI/INFORM Complete; -ProQuest Hospital Collection; ;

Documento 5 de 24

Army: OBT To Be Fully Operational, New Plan Complete By End Of FY-10

Autor: Censer, Marjorie.

Informações da publicação:: Inside the Pentagon's Inside the Army 22. 11 (Mar 22, 2010).

[Link para o documento do ProQuest](#)

Resumo: Additionally, the Army states that it plans to leverage commercial off-the-shelf enterprise solution architecture content, implement an information technology governance strategy that looks toward an enterprise view and develop a long-term roadmap for transitioning systems to a fully integrated digital platform.

Título: Army: OBT To Be Fully Operational, New Plan Complete By End Of FY-10

Autor: Censer, Marjorie

Título da publicação: Inside the Pentagon's Inside the Army

Volume: 22

Edição: 11

Ano de publicação: 2010

Data de publicação: Mar 22, 2010

Ano: 2010

Editora: Inside Washington Publishers

Local de publicação: Arlington

País de publicação: United States

Assunto do periódico: Military

Tipo de fonte: Trade Journals

Idioma de publicação: English

Tipo de documento: News

ID do documento ProQuest: 992875070

URL do documento: <http://search.proquest.com/docview/992875070?accountid=14643>

Copyright: Copyright Inside Washington Publishers Mar 22, 2010

Última atualização em: 2012-04-09

Base de dados: ABI/INFORM Complete

Documento 6 de 24

WHAT ITIL CAN TEACH IT-GRC

Autor: Schlarman, Steve.

Informações da publicação: EDPACS 40. 2 (Aug 2009): 7-17.

[Link para o documento do ProQuest](#)

Resumo: ITIL (Information Technology Infrastructure Library) and IT-GRCC (Information Technology Governance Risk and Compliance) may seem just as two more acronyms to add to the IT jargon soup. However, they both represent critical objectives for organizations faced with today's ever-changing and challenging world. Not all companies will need the thoroughness or scope of either an IT-GRC or ITIL infrastructure. Depending on the business model, applying the rigor of an IT-GRC approach to IT operations may be overkill and overwhelm a business with processes that are not proportional to the business risks or compliance requirements. Conversely, an IT-GRC approach using a complete ITIL approach may be excessive and actually create more complexity than necessary. However, those organizations that are embracing one or both of these approaches should learn, and leverage, as much as possible from their efforts. IT-GRC professionals should take a look at how ITIL-based services and processes can be leveraged as key control points within the controls environment.

Assunto: Information technology; Corporate governance; Risk exposure; Compliance;

Localização: United States--US

Título: WHAT ITIL CAN TEACH IT-GRC

Autor: Schlarman, Steve

Título da publicação: EDPACS

Volume: 40

Edição: 2

Páginas: 7-17

Ano de publicação: 2009

Data de publicação: Aug 2009

Ano: 2009

Editora: Taylor&Francis Ltd.

Local de publicação: Abingdon

País de publicação: United Kingdom

Assunto do periódico: Computers--Electronic Data Processing

ISSN: 07366981

CODEN: EDPCDF

Tipo de fonte: Trade Journals

Idioma de publicação: English

Tipo de documento: News

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URL do documento: <http://search.proquest.com/docview/234908008?accountid=14643>

Copyright: Copyright Auerbach Publications Aug 2009

Última atualização em: 2012-02-06

Base de dados: ABI/INFORM Complete

Documento 7 de 24

New IT Risk Framework

Autor: Harrast, Steven; Weirich, Thomas R.

Informações da publicação:: The Journal of Corporate Accounting & Finance 20. 5 (Jul/Aug 2009): 49.

[Link para o documento do ProQuest](#)

Resumo: The nonprofit, independent Information Technology Governance Institute recently issued an exposure draft of its new Risk IT Framework. The new framework is reported to be the missing link between enterprise resource management and IT risk management and control. However, the greatest challenge posed by the new framework may be to identify all that can go wrong. An overview of the new guidelines is provided.

Assunto: Risk management; Information technology; Enterprise resource planning;

Localização: United States--US

Título: New IT Risk Framework

Autor: Harrast, Steven; Weirich, Thomas R

Título da publicação: The Journal of Corporate Accounting&Finance

Volume: 20

Edição: 5

Páginas: 49

Ano de publicação: 2009

Data de publicação: Jul/Aug 2009

Ano: 2009

Editora: Wiley Periodicals Inc.

Local de publicação: Hoboken

País de publicação: United States

Assunto do periódico: Business And Economics, Business And Economics--Banking And Finance, Business And Economics--Accounting

ISSN: 10448136

Tipo de fonte: Trade Journals

Idioma de publicação: English

Tipo de documento: Feature

ID do documento ProQuest: 201584374

URL do documento: <http://search.proquest.com/docview/201584374?accountid=14643>

Copyright: Copyright Wiley Periodicals Inc. Jul/Aug 2009

Última atualização em: 2012-01-26

Base de dados: 2 bases de dados; -ABI/INFORM Complete; -ProQuest Hospital Collection; ;

Documento 8 de 24

An exploratory study of alignment ERP implementation and organizational development activities in a newly established firm

Autor: Chen, Jau-Rong.

Informações da publicação:: Journal of Enterprise Information Management 22. 3 (2009): 298-316.

[Link para o documento do ProQuest](#)

Resumo: Purpose - The importance of alignment of enterprise resource planning (ERP) implementation for organizational strategies has been widely recognized. However, ERP implementation in the context of new ventures has not yet been convincingly demonstrated. Furthermore, how to align ERP implementation with organizational development in new ventures deserves further examination as new ventures are in the emergency or early growth stage and thus have distinct concerns in adopting ERP. Against this background, the main purpose of this paper is to explore how ERP implementation can facilitate the organization development of new ventures. Design/methodology/approach - This study adopts an in-depth case study method for gathering and analyzing data. The case research strategy allows the exploration of unforeseen phenomena and offers insights into the inter-dependencies among the factors captured in the study. It is believed that case study research will be most appropriate in gaining in-depth knowledge of the practices of ERP implementation in new venture development. Findings - Drawing on an in-depth case study from a Taiwanese IC design house, this study shows that, to leverage the value of ERP system, the implementation should consider the firm's growth stages, the unique industrial characteristics, the influences from the business group, and the alignment of the internal control and audit function, corporate governance, and information technology governance. Practical implications - The findings of this study contribute to the literature on ERP implementation and organization development in new ventures. The implications and future research directions are also discussed. Originality/value - This single case study has provided valuable insights into the practice of ERP implementation. Furthermore, data analysis of this study provides a set of vocabularies that researchers and practitioners could employ in similar organizational processes as in new ventures. Accordingly, future ERP implementation processes can be compared and benchmarked. [PUBLICATION ABSTRACT]

Assunto: Studies; Enterprise resource planning; Organization development; Startups; Information systems;

Localização: Taiwan

Classificação: 9130: Experimental/theoretical, 2500: Organizational behavior, 5310: Production planning&control, 5240: Software&systems, 9179: Asia&the Pacific

Título: An exploratory study of alignment ERP implementation and organizational development activities in a newly established firm

Autor: Chen, Jau-Rong

Título da publicação: Journal of Enterprise Information Management

Volume: 22

Edição: 3

Páginas: 298-316

Ano de publicação: 2009

Data de publicação: 2009

Ano: 2009

Editora: Emerald Group Publishing, Limited

Local de publicação: Bradford

País de publicação: United Kingdom

Assunto do periódico: Library And Information Sciences

ISSN: 17410398

CODEN: LINMEC

Tipo de fonte: Scholarly Journals

Idioma de publicação: English

Tipo de documento: Case Study

Artigo principal do documento: References;Tables;Charts

DOI: 10.1108/17410390910949733

ID do documento ProQuest: 220041437

URL do documento: <http://search.proquest.com/docview/220041437?accountid=14643>

Copyright: Copyright Emerald Group Publishing Limited 2009

Última atualização em: 2010-06-09

Base de dados: ABI/INFORM Complete

Documento 9 de 24

Exploring the importance and implementation of COBIT processes in Saudi organizations. An empirical study

Autor: Abu-Musa, Ahmad.

Informações da publicação:: Information Management & Computer Security 17. 2 (2009): 73-95.

[Link para o documento do ProQuest](#)

Resumo: Purpose - The purpose of this paper is to explore the importance and implementation of the Control Objectives for Information and Related Technology (COBIT) processes in Saudi organizations. Design-methodology-approach - An empirical survey, using a self-administered questionnaire, was conducted to achieve this purpose. A total of 500 questionnaires were distributed to a selected sample of organizations in Saudi Arabia. Of these, 127 valid questionnaires - representing 25.4 percent response rate - were collected and analyzed using the Statistical Package for Social Sciences (SPSS) version 16. Findings - The results of this paper reveal that the majority of respondents perceive the importance of the COBIT processes and domains, but a lower percentage believe that such processes are adequately implemented in their organizations. It is observed that banks, financial institutions, and service organizations show more concern and application of COBIT processes compared with other organizations. The results also reveal that IT specialists, internal auditors, and executive managers perceive and appreciate the importance of COBIT processes more than the others. Practical implications - The results of this paper will enable Saudi organizations to better understand, implement, evaluate, and manage information technology governance (ITG) for their businesses success. The paper provides useful information for executive managers, IT managers, accountants, auditors, and academics

to understand the implementation phase and impact of COBIT on ITG in Saudi organizations. Originality-value - The paper provides useful information for executive managers, IT managers, accountants, auditors, and academics, to understand the implementation phase and impact of COBIT on ITG in Saudi organizations.

Termo de objeto :

Termo do assunto: Domains, Processes, Associations, Responses, Analysis, Performance, Managers, Internal, Total

Termo estatístico: questionnaire

Título: Exploring the importance and implementation of COBIT processes in Saudi organizations. An empirical study

Autor: Abu-Musa, Ahmad11Faculty of Commerce, Tanta University, Tanta, Egypt, ahmadabumusa@gmail.com

Autor da correspondência: Abu-Musa, Ahmad

Endereço de e-mail do autor: ahmadabumusa@gmail.com

Título da publicação: Information Management&Computer Security

Volume: 17

Edição: 2

Páginas: 73-95

Número de páginas: 23

Ano de publicação: 2009

Ano: 2009

Editora: Emerald Group Publishing Limited

País de publicação: United Kingdom

Assunto do periódico: Computers--Information Science And Information Theory

ISSN: 0968-5227

Tipo de fonte: Scholarly Journals

Revisado por especialistas: Sim

Idioma do sumário: English

Idioma de publicação: English

Tipo de documento: Journal Article

DOI: 10.1108/09685220910963974

Atualizar: 2010-02-01

Número de registro: 11597228

ID do documento ProQuest: 809611237

URL do documento: <http://search.proquest.com/docview/809611237?accountid=14643>

Última atualização em: 2011-10-25

Base de dados: 3 bases de dados; -Library and Information Science Abstracts (LISA); -Sociological Abstracts; -Technology Research Database; ;

Documento 10 de 24

Exploring the Importance and Implementation of Cobit Processes in Saudi Organizations: An Empirical Study

Autor: Abu-Musa, Ahmad A.

Informações da publicação:: Information Management and Computer Security 17. 2 (2009): 73-95.

[Link para o documento do ProQuest](#)

Resumo: Purpose -- The purpose of this paper is to explore the importance and implementation of the Control Objectives for Information and Related Technology (COBIT) processes in Saudi organizations. Design/methodology/approach -- An empirical survey, using a self-administered questionnaire, was conducted to achieve this purpose. A total of 500 questionnaires were distributed to a selected sample of organizations in Saudi Arabia. Of these, 127 valid questionnaires -- representing 25.4 percent response rate -- were collected and analyzed using the Statistical Package for Social Sciences (SPSS) version 16. Findings -- The results of this paper reveal that the majority of respondents perceive the importance of the COBIT processes and domains, but a lower percentage believe that such processes are adequately implemented in their organizations. It is observed that banks, financial institutions, and service organizations show more concern and application of COBIT processes compared with other organizations. The results also reveal that IT specialists, internal auditors, and executive managers perceive and appreciate the importance of COBIT processes more than the others. Practical implications -- The results of this paper will enable Saudi organizations to better understand, implement, evaluate, and manage information technology governance (ITG) for their businesses success. The paper provides useful information for executive managers, IT managers, accountants, auditors, and academics to understand the implementation phase and impact of COBIT on ITG in Saudi organizations. Originality/value -- The paper provides useful information for executive managers, IT managers, accountants, auditors, and academics, to understand the implementation phase and impact of COBIT on ITG in Saudi organizations. Adapted from the source document.

Assunto: Information technology; Implementation; Saudi Arabia;

Classificação: 14.0: COMMUNICATIONS AND INFORMATION TECHNOLOGY

Identificador / palavra-chave: article

URL: <http://www.emeraldinsight.com/info/journals/imcs/imcs.jsp>

Título: Exploring the Importance and Implementation of Cobit Processes in Saudi Organizations: An Empirical Study

Autor: Abu-Musa, Ahmad A

Autor da correspondência: Abu-Musa, Ahmad A

Título da publicação: Information Management and Computer Security

Volume: 17

Edição: 2

Páginas: 73-95

Número de páginas: 23

Ano de publicação: 2009

Ano: 2009

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ISSN: 0968-5227

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Revisado por especialistas: Sim

Idioma de publicação: English

Tipo de documento: Journal Article

Atualizar: 2009-07-06

Número de registro: 200906968

ID do documento ProQuest: 57722670

URL do documento: <http://search.proquest.com/docview/57722670?accountid=14643>

Última atualização em: 2011-12-16

Base de dados: Library and Information Science Abstracts (LISA)

Documento 11 de 24

Exploring COBIT Processes for ITG in Saudi Organizations: An empirical Study

Autor: Abu-Musa, Ahmad A.

Informações da publicação:: International Journal of Digital Accounting Research 9 (2009): 99-126.

[Link para o documento do ProQuest](#)

Resumo: Control Objectives for Information and Related Technology (COBIT) has become one of the most important guidelines for information technology governance (ITG), which provides organizations with a useful tool to start evaluating their own ITG systems. COBIT introduces an ITG framework and supporting toolset that allows IT managers to bridge the gap between control requirements, technical issues and business risks. The objective of this study is to investigate the formality, auditing, responsibility and accountability of implementing COBIT processes for ITG in Saudi organizations. An empirical survey, using a self-administered questionnaire, was conducted to achieve these objectives. Five hundred questionnaires were distributed to a sample of Saudi

organizations in a selected number of Saudi cities. One hundred and twenty seven valid questionnaires - representing a 25.4 percent response rate -were collected and analyzed using the Statistical Package for Social Sciences (SPSS) version 16. While the results of the study reveal that the majority of respondents reported that implementing ITG COBIT processes and domains is the responsibility of IT departments in Saudi organizations, most of the respondents reported that the COBIT processes and domains are neither audited nor formally conducted in their organizations. From a practical standpoint, managers and practitioners alike stand to gain from the findings of this study. The study provides useful information for senior management, IT managers, accountants, auditors, and academics to understand the implementation phase and the impact of COBIT on ITG in Saudi organizations. [PUBLICATION ABSTRACT]

Assunto: Studies; Standards; Information technology; Management; Accountability;

Localização: Saudi Arabia

Classificação: 9178: Middle East, 9130: Experiment/theoretical treatment, 5220: Information technology management

Título: Exploring COBIT Processes for ITG in Saudi Organizations: An empirical Study

Autor: Abu-Musa, Ahmad A

Título da publicação: International Journal of Digital Accounting Research

Volume: 9

Páginas: 99-126

Número de páginas: 28

Ano de publicação: 2009

Data de publicação: 2009

Ano: 2009

Editora: International Journal of Digital Accounting Research

Local de publicação: Huelva

País de publicação: Spain

Assunto do periódico: Business And Economics--Accounting

ISSN: 15778517

Tipo de fonte: Trade Journals

Idioma de publicação: English

Tipo de documento: Feature

Artigo principal do documento: Tables;Graphs;References

ID do documento ProQuest: 197412484

URL do documento: <http://search.proquest.com/docview/197412484?accountid=14643>

Copyright: Copyright International Journal of Digital Accounting Research 2009

Última atualização em: 2011-10-24

Base de dados: ABI/INFORM Complete

Documento 12 de 24

Building a Governance Foundation

Autor: Nelson, Adam.

Informações da publicação:: Baseline 91 (Dec. 2008): 34-35, 38.

[Link para o documento do ProQuest](#)

Resumo: INFORMATION TECHNOLOGY GOVERNANCE defines the overall structure, policies, processes and relationships necessary to provide the desired level of standardization and consistency across an IT organization. It encompasses systems, performance measures and risk management procedures, helping organizations make informed decisions about their operations and investments. While organizations have similar goals - such as controlling costs and achieving data consistency - IT departments across government, corporations and nonprofits operate differently. Even after a rigorous focus on compliance initiatives - and the widespread acknowledgment that large-scale, complex, strategic IT projects commonly progress beyond scope and budget without due attention - standardization around IT governance models is still being sought.

Termo do artigo :

Termo do assunto: Information technology, Organizations, Consistency, Standardization, Information systems, Governments, Foundations, Budgeting, Investments, Decisions, Risk management, Policies, Costs

Classificação: B9: World Industry News, Company Information, General Issues (MB), 90: Computing Milieux (General) (CI)

Identificador / palavra-chave: Article

Título: Building a Governance Foundation

Autor: Nelson, Adam

Autor da correspondência: Nelson, Adam

Título da publicação: Baseline

Abreviação de periódico: Baseline (New York)

Edição: 91

Páginas: 34-35, 38

Número de páginas: 3

Data de publicação: Dec. 2008

Ano de publicação: 2008

Ano: 2008

Editora: Ziff Davis Media Inc , 28 East 28th Street, New York, NY, 10016-7930, USA,
[mailto:info@ziffdavis.com], [URL:http://www.ziffdavis.com]

ISSN: 1541-3004

Tipo de fonte: Scholarly Journals

Idioma de publicação: English

Tipo de documento: Journal Article

Subarquivo: Materials Business File (MB); Computer&Information Systems (CI)

Atualizar: 2009-02-01

Número de registro: 200902-B9-0002674 (MB), 200902-90-0007055 (CI)

ID do documento ProQuest: 36284985

URL do documento: http://search.proquest.com/docview/36284985?accountid=14643

Última atualização em: 2011-11-14

Base de dados: Technology Research Database

Documento 13 de 24

Requisite Skills and Knowledge for Entry-level IT Auditors

Autor: Merhout, Jeffrey W; Buchman, Sarah E.

Informações da publicação:: Journal of Information Systems Education 18. 4 (Winter 2007): 469-477.

[Link para o documento do ProQuest](http://search.proquest.com/docview/36284985?accountid=14643)

Resumo: Information technology auditing has become a career in high demand in recent years due to factors such as increasing compliance requirements with regards to information technology governance. Nonetheless, many information technology, management information systems, and accounting information systems educators may not have paid significant attention to this phenomenon and can benefit from an overview of the skills and knowledge requirements for a successful career in this lucrative field. Students seeking a career in information systems auditing also need to know more about the skills required for success, and the highest ranked categories may surprise management information systems students who tend to focus on technology skills (and often at the expense of other, "softer" skills). In this research, we analyze online advertisements for information technology audit jobs to compile a list of key career skills and knowledge for which educators, students and currently practicing audit professionals can focus attention to ensure success in this particularly strong employment market. This paper will also discuss specific ways that information systems educators can facilitate their students' development of these key skills. [PUBLICATION ABSTRACT]

Assunto: Guidelines; Internal auditors; Skills; Students; Job descriptions; Interviews; Information systems; Financial statements; Expansion; Critical thinking; Careers; Campuses; Auditing profession; Audit engagements; Audit committees; Audit departments; Information technology;

Título: Requisite Skills and Knowledge for Entry-level IT Auditors

Autor: Merhout, Jeffrey W; Buchman, Sarah E

Título da publicação: Journal of Information Systems Education

Volume: 18

Edição: 4

Páginas: 469-477

Número de páginas: 9

Ano de publicação: 2007

Data de publicação: Winter 2007

Ano: 2007

Editora: EDSIG

Local de publicação: West Lafayette

País de publicação: United States

Assunto do periódico: Computers--Electronic Data Processing, Education--Computer Applications

ISSN: 10553096

Tipo de fonte: Scholarly Journals

Idioma de publicação: English

Tipo de documento: Feature

Artigo principal do documento: Charts;Tables;References

ID do documento ProQuest: 200102503

URL do documento: <http://search.proquest.com/docview/200102503?accountid=14643>

Copyright: Copyright EDSIG Winter 2007

Última atualização em: 2010-06-06

Base de dados: ABI/INFORM Complete

Documento 14 de 24

Embrace This Acronym: IT GRC. It Could Save Banks a Bundle

Autor: Conte, Patrick.

Informações da publicação:: American Banker Magazine 117. 11 (Nov 2007): 62,64.

[Link para o documento do ProQuest](#)

Resumo: Used to describe the interdependent disciplines of governance, risk and compliance (GRC), refers to the people, processes and technology banks invest in to comply with regulations and manage risk as part of effective corporate governance. In fact, GRC has already produced an "offspring" of sorts -- information-technology governance, risk and compliance (IT GRC). IT GRC augments and complements the overarching GRC landscape by addressing the unique role IT plays in GRC. Banks and other financial institutions are no strangers to regulations, and currently face three challenges that, together, are driving them to understand and invest in IT GRC to create and automate processes to manage compliance and security risk in a systematic, quantitative and comprehensive fashion.

Assunto: Financial services; Corporate governance; Information technology; Cost reduction;

Localização: United States--US

Classificação: 9190: United States, 8100: Financial services industry, 5220: Information technology management

Título: Embrace This Acronym: IT GRC. It Could Save Banks a Bundle

Autor: Conte, Patrick

Título da publicação: American Banker Magazine

Volume: 117

Edição: 11

Páginas: 62,64

Número de páginas: 2

Ano de publicação: 2007

Data de publicação: Nov 2007

Ano: 2007

Seção: OpEd

Editora: SourceMedia

Local de publicação: New York

País de publicação: United States

Assunto do periódico: Business And Economics--Investments, Business And Economics--Banking And Finance

ISSN: 21623198

CODEN: USBAEH

Tipo de fonte: Trade Journals

Idioma de publicação: English

Tipo de documento: Feature

ID do documento ProQuest: 200648543

URL do documento: <http://search.proquest.com/docview/200648543?accountid=14643>

Copyright: Copyright SourceMedia Nov 2007

Última atualização em: 2012-02-10

Base de dados: ABI/INFORM Complete

Documento 15 de 24

The Effects of Information Overload on Software Project Risk Assessment*

Autor: Pennington, Robin; Tuttle, Brad.

Informações da publicação:: Decision Sciences 38. 3 (Aug 2007): 489-526.

[Link para o documento do ProQuest](#)

Resumo: Managers are responsible for providing effective information technology governance of the software development process. Ineffective governance leads to serious resource misallocations and negative consequences concerning Sarbanes-Oxley compliance. In order for managers to make informed decisions about software development projects, they often need more information than is available through normal information channels, that is, they need an in-depth review of the at-risk project. Such in-depth reviews, however, are costly. Hence, accurate identification of at-risk projects for in-depth review is critical to management's ability to govern. This research considers how two factors, information load and time pressure, affect the quality of the project-selection process. We examine quality by observing the decision strategies involved and then relating these strategies to subsequent decision making. An experiment was conducted with experienced information systems auditors using a combination of policy-capturing and computerized process-tracing techniques. The participants in our study cope with information overload by accelerating their decision-making process and adopting noncompensatory decision processes. Contrary to prior research, our process-tracing analysis suggests that participants rarely filter information, thus implying that decision makers are unable to process all the information. Coping by resorting to noncompensatory strategies did not decrease decision quality unless combined with accelerated information processing. Participants also increase their weight on the software project risk factors that they repeatedly access and that they view for longer periods of time. The theoretical contributions and practical implications regarding what actions managers can take to reduce the negative impact of information overload are discussed. [PUBLICATION ABSTRACT]

Assunto: Impact analysis; Risk assessment; Project management; Studies; Information systems; Decision making models;

Classificação: 5240: Software&systems, 9130: Experiment/theoretical treatment, 2600: Management science/operations research

Título: The Effects of Information Overload on Software Project Risk Assessment*

Autor: Pennington, Robin; Tuttle, Brad

Título da publicação: Decision Sciences

Volume: 38

Edição: 3

Páginas: 489-526

Número de páginas: 38

Ano de publicação: 2007

Data de publicação: Aug 2007

Ano: 2007

Editora: American Institute for Decision Sciences

Local de publicação: Atlanta

País de publicação: United States

Assunto do periódico: Business And Economics--Management

ISSN: 00117315

CODEN: DESCDQ

Tipo de fonte: Scholarly Journals

Idioma de publicação: English

Tipo de documento: Feature

Artigo principal do documento: Tables;Diagrams;Equations;References;Illustrations

ID do documento ProQuest: 198084765

URL do documento: <http://search.proquest.com/docview/198084765?accountid=14643>

Copyright: Copyright American Institute for Decision Sciences Aug 2007

Última atualização em: 2011-10-25

Base de dados: ABI/INFORM Complete

Documento 16 de 24

Exploring Information Technology Governance (ITG) in Developing Countries: AN Empirical Study

Autor: Abu-Musa, Ahmad A.

Informações da publicação:: International Journal of Digital Accounting Research 7. 13 (2007): 69-83,85-105.

[Link para o documento do ProQuest](#)

Resumo: The objective of this study is to explore the current performance of information technology governance (ITG) in Saudi organizations using the balanced scorecard model introduced by the ITG Institute (ITGI, 2005). An empirical survey was carried out to achieve this purpose. Five hundred questionnaires were randomly distributed to a representative sample of Saudi organizations and the response rate was 29.5% The results of the study reveal that the vast majority of respondents reported the importance of ITG performance measures. A majority of them reported it had been measured, but a smaller number believe that such measures have

actually been used in evaluating the ITG performance in their organizations. The results of this study suggest that Saudi organizations should achieve better governance of their IT in order to ensure that an organization's IT strategy is aligned with and supports the overall organization's strategy-that IT supports the organization's ability o exploit opportunities and maximize benefits. The results also suggest that Saudi organizations should use their IT resources more responsibly and manage their IT-related risks appropriately in order to champion the IT development for the success of their businesses. [PUBLICATION ABSTRACT]

Assunto: Developing countries--LDCs; Information technology; Balanced Scorecard; Performance evaluation; Studies;

Localização: Saudi Arabia

Classificação: 9178: Middle East, 5220: Information technology management, 2310: Planning, 9130: Experiment/theoretical treatment

Título: Exploring Information Technology Governance (ITG) in Developing Countries: AN Empirical Study

Autor: Abu-Musa, Ahmad A

Título da publicação: International Journal of Digital Accounting Research

Volume: 7

Edição: 13

Páginas: 69-83,85-105

Número de páginas: 36

Ano de publicação: 2007

Data de publicação: 2007

Ano: 2007

Editora: International Journal of Digital Accounting Research

Local de publicação: Huelva

País de publicação: Spain

Assunto do periódico: Business And Economics--Accounting

ISSN: 15778517

Tipo de fonte: Trade Journals

Idioma de publicação: English

Tipo de documento: Feature

Artigo principal do documento: Diagrams;Tables;References

ID do documento ProQuest: 197423263

URL do documento: <http://search.proquest.com/docview/197423263?accountid=14643>

Copyright: Copyright International Journal of Digital Accounting Research 2007

Última atualização em: 2010-06-06

Base de dados: ABI/INFORM Complete

Documento 17 de 24

IN SECURITY, CONSTANT MONITORING COUNTS

Autor: Scholl, Frederick.

Informações da publicação:: CRN 1117 (Oct 18, 2004): 38.

[Link para o documento do ProQuest](#)

Resumo: Some businesses, like those in the media and entertainment industries, are especially vulnerable to the insider threats. A secure business process is one that is monitored on a regular basis. N-able Technologies is one company ahead of the pack in providing tools for solution providers that want to monitor the business processes of their customers. The company's N-central network monitoring offering enables service providers to remotely manage the client's security state, while N-vision is a software solution that the end client can install and use for security monitoring with respect to information technology governance policies.

Assunto: Software industry; Network security; Target markets; Monitoring systems;

Localização: United States--US

Empresa/organização: N-ABLE Technologies; NAICS: 511210, 541511; Duns:);

Classificação: 8302: Software&computer services industry, 9190: United States, 5240: Software&systems

Título: IN SECURITY, CONSTANT MONITORING COUNTS

Autor: Scholl, Frederick

Título da publicação: CRN

Edição: 1117

Páginas: 38

Número de páginas: 1

Ano de publicação: 2004

Data de publicação: Oct 18, 2004

Ano: 2004

Seção: op/ed

Editora: United Business Media LLC

Local de publicação: Jericho

País de publicação: United States

Assunto do periódico: Computers--Computer Sales

Tipo de fonte: Trade Journals

Idioma de publicação: English

Tipo de documento: Commentary

ID do documento ProQuest: 227590124

URL do documento: <http://search.proquest.com/docview/227590124?accountid=14643>

Copyright: Copyright CMP Media LLC Oct 18, 2004

Última atualização em: 2010-07-08

Base de dados: ABI/INFORM Complete

Documento 18 de 24

Getting Tactical

Autor: Hoque, Faisal.

Informações da publicação:: Best's Review 105. 3 (Jul 2004): 86.

[Link para o documento do ProQuest](#)

Resumo: Insurance companies are faced with myriad business-technology mandates to keep costs low, customer service up and regulatory requirements straight. It is no wonder, then, that insurers are joining the ranks of companies creating information-technology governance structures to institutionalize IT procedures and standards for quality and cost management. An emerging IT management approach, Business Technology Management (BTM), makes use of enterprise models as a tactical control mechanism for promoting quality assurance, enforcing corporate IT standards and highlighting redundancies. BTM plays an integral role in facilitating the institutionalization of standards. By following BTM's principle of reusability, project managers can make certain that even far-flung project teams remain on the same page. They do this by creating and providing access to a repository of models that should be used as governing templates for upcoming projects.

Assunto: Insurance companies; Information technology; Cost control; Models; Quality control;

Localização: United States, US

Classificação: 8200: Insurance industry, 5220: Information technology management, 5320: Quality control, 9190: United States

Título: Getting Tactical

Autor: Hoque, Faisal

Título da publicação: Best's Review

Volume: 105

Edição: 3

Páginas: 86

Número de páginas: 1

Ano de publicação: 2004

Data de publicação: Jul 2004

Ano: 2004

Seção: Technology Insight

Editora: A.M. Best Company

Local de publicação: Oldwick

País de publicação: United States

Assunto do periódico: Insurance, Statistics

ISSN: 15275914

Tipo de fonte: Trade Journals

Idioma de publicação: English

Tipo de documento: General Information

ID do documento ProQuest: 205505828

URL do documento: <http://search.proquest.com/docview/205505828?accountid=14643>

Copyright: Copyright A.M. Best Company Jul 2004

Última atualização em: 2011-09-26

Base de dados: 2 bases de dados; -ABI/INFORM Complete; -ProQuest Hospital Collection; ;

Documento 19 de 24

Strategies for Information Technology Governance

Autor: Anonymous.

Informações da publicação:: Information Technology Newsletter 15. 2 (July 2004): 30-31.

[Link para o documento do ProQuest](#)

Resumo: In an interview, Wim Van Grembergen discusses his book Strategies for Information Technology Governance. He defines IT Governance as the organizational capacity exercised by the Board, executive management and IT management to control the formulation and implementation of IT strategy and in this way ensure the fusion of business and IT. According to Grembergen, the book offers an overview of the theories and practices for information technology governance. It defines the concept of IT governance and its relationship with corporate governance, the Board, and IT management. It also records and interprets important theories, models and practices in the IT governance domain and aims to contribute to the understanding of IT governance and its structures, processes and relational mechanisms.

Termo do artigo :

Termo do assunto: Information technology, Information systems, Management, Strategy, Books, Mathematical models, Business, Newsletters

Classificação: 90: Computing Milieux (General) (CI)

Identificador / palavra-chave: Article

Título: Strategies for Information Technology Governance

Autor: Anonymous

Autor da correspondência: Anonymous

Título da publicação: Information Technology Newsletter

Abreviação de periódico: Inf. Technol. Newsl.

Volume: 15

Edição: 2

Páginas: 30-31

Número de páginas: 2

Data de publicação: July 2004

Ano de publicação: 2004

Ano: 2004

Editora: IGI Publishing, 1331 E. Chocolate Avenue Hershey PA 17033-1117 USA

ISSN: 1057-7939

Tipo de fonte: Scholarly Journals

Idioma de publicação: English

Tipo de documento: Journal Article

Subarquivo: Computer&Information Systems (CI)

Atualizar: 2010-01-01

Número de registro: 201001-90-0131858 (CI)

ID do documento ProQuest: 36265041

URL do documento: <http://search.proquest.com/docview/36265041?accountid=14643>

Última atualização em: 2011-11-14

Base de dados: Technology Research Database

Strategies for Information Technology Governance

Autor: Anonymous.

Informações da publicação:: Information Management 17. 1/2 (Spring 2004): 17-20.

[Link para o documento do ProQuest](#)

Resumo: Wim Van Grembergen, author of Strategies for Information Technology Governance, is interviewed. According to Van Grembergen, IT governance is the organizational capacity exercised by the Board, executive management and IT management to control the formulation and implementation of IT strategy and in this way ensure the fusion of business and IT. The pervasive use of technology has created a critical dependency on IT that calls for a specific focus on IT governance. Van Grembergen also discusses the most important Information Technology mechanisms and how the balanced scorecard is an IT governance mechanism. Van Grembergen says his book offers an overview of the theories and practices for information technology governance. It defines the concept of IT governance and its relationship with corporate governance, the Board and IT management.

Assunto: Information technology; Organization development; Corporate governance;

Pessoas: Van Grembergen, Wim

Classificação: 5220: Information technology management, 2110: Boards of directors, 2500: Organizational behavior

Título: Strategies for Information Technology Governance

Autor: Anonymous

Título da publicação: Information Management

Volume: 17

Edição: 1/2

Páginas: 17-20

Número de páginas: 2

Ano de publicação: 2004

Data de publicação: Spring 2004

Ano: 2004

Editora: IGI Global

Local de publicação: Hershey

País de publicação: United States

Assunto do periódico: Business And Economics--Management

ISSN: 1080286X

Tipo de fonte: Magazines

Idioma de publicação: English

Tipo de documento: Interview

ID do documento ProQuest: 205260138

URL do documento: <http://search.proquest.com/docview/205260138?accountid=14643>

Copyright: Copyright Idea Group Inc. Spring 2004

Última atualização em: 2010-06-07

Base de dados: ABI/INFORM Complete

Documento 21 de 24

Strategies for Information Technology Governance

Autor: Anonymous.

Informações da publicação:: Information Management 17. 1-2 (Mar. 2004): 17-20.

[Link para o documento do ProQuest](#)

Resumo: Wim Van Grembergen, author of Strategies for Information Technology Governance, is interviewed. According to Van Grembergen, IT governance is the organizational capacity exercised by the Board, executive management and IT management to control the formulation and implementation of IT strategy and in this way ensure the fusion of business and IT. The pervasive use of technology has created a critical dependency on IT that calls for a specific focus on IT governance. Van Grembergen also discusses the most important Information Technology mechanisms and how the balanced scorecard is an IT governance mechanism. Van Grembergen says his book offers an overview of the theories and practices for information technology governance. It defines the concept of IT governance and its relationship with corporate governance, the Board and IT management.

Termo do artigo :

Termo do assunto: Information technology, Information systems, Management, Strategy, Boards, Business, Springs, Books, Copyrights, Balancing, Formulations, Information management

Classificação: 94: Management of Computing and Information Systems (CI)

Identificador / palavra-chave: Article

Título: Strategies for Information Technology Governance

Autor: Anonymous

Autor da correspondência: Anonymous

Título da publicação: Information Management

Abreviação de periódico: Inf. Manage.

Volume: 17

Edição: 1-2

Páginas: 17-20

Número de páginas: 4

Data de publicação: Mar. 2004

Ano de publicação: 2004

Ano: 2004

Editora: IGI Publishing, 1331 E. Chocolate Avenue Hershey PA 17033-1117 USA

ISSN: 1080-286X

Tipo de fonte: Scholarly Journals

Idioma de publicação: English

Tipo de documento: Journal Article

Subarquivo: Computer&Information Systems (CI)

Atualizar: 2010-04-01

Número de registro: 201004-94-0305707 (CI)

ID do documento ProQuest: 743489529

URL do documento: <http://search.proquest.com/docview/743489529?accountid=14643>

Última atualização em: 2011-11-14

Base de dados: Technology Research Database

Documento 22 de 24

Mercury grabs Kintana, plots new deals

Autor: Meyer, Cheryl.

Informações da publicação: The Daily Deal (Jun 11, 2003): N.A.

[Link para o documento do ProQuest](#)

Resumo: [David Murphy], who joined Mercury in January to help the company assess deals, said Mercury initiated the deal with Kintana and that discussions evolved over the last several months. He said Mercury chose to acquire Kintana because of Kintana's expertise in information-technology governance. Some customers already use both companies' products, he said.

Assunto: Software industry; Acquisitions&mergers;

Localização: United States, US

Empresa/organização: Mercury Interactive Corp; NAICS: 511210; Duns:); Kintana Inc; NAICS: 511210; Duns:);

Classificação: 8302: Software&computer services industry, 9190: United States, 2330: Acquisitions&mergers

Título: Mercury grabs Kintana, plots new deals

Autor: Meyer, Cheryl

Título da publicação: The Daily Deal

Páginas: N.A

Número de páginas: 0

Ano de publicação: 2003

Data de publicação: Jun 11, 2003

Ano: 2003

Seção: M And A

Editora: The Deal LLC

Local de publicação: New York

País de publicação: United States

Assunto do periódico: Business And Economics

ISSN: 15275353

Tipo de fonte: Trade Journals

Idioma de publicação: English

Tipo de documento: Feature

ID do documento ProQuest: 200023733

URL do documento: <http://search.proquest.com/docview/200023733?accountid=14643>

Copyright: Copyright The Deal LLC Jun 11, 2003

Última atualização em: 2010-06-06

Base de dados: ABI/INFORM Complete

Documento 23 de 24

Measuring IT core capabilities for electronic commerce

Autor: van der Heijden, H.

Informações da publicação:: Journal of Information Technology 16. 1 (Mar 2001): 13-22.

[Link para o documento do ProQuest](#)

Resumo: Reports on the theoretical development and empirical validation of a measurement instrument for three information technology core capabilities (information systems governance, business system thinking and

relationship building), in an electronic commerce context. It was validated using a sample consisting of 179 respondents, all of whom were information technology managers or chief information officers. Results show that a respecification of a competing model in which information systems/information technology governance is split into business IT strategic thinking and IT management provides better measures of fit. The core capabilities of IT departments are useful constructs for incorporating into future research. (Original abstract - amended)

Assunto: Electronic commerce; Information technology; Evaluation;

Título: Measuring IT core capabilities for electronic commerce

Autor: van der Heijden, H

Autor da correspondência: van der Heijden, H

Título da publicação: Journal of Information Technology

Volume: 16

Edição: 1

Páginas: 13-22

Número de páginas: 10

Ano de publicação: 2001

Ano: 2001

ISSN: 0268-3962

Tipo de fonte: Scholarly Journals

Revisado por especialistas: Sim

Idioma de publicação: English

Tipo de documento: Journal Article

Artigo principal do documento: il. refs. tbls.

Atualizar: 2002-03-25

Número de registro: 115581

ID do documento ProQuest: 57454099

URL do documento: <http://search.proquest.com/docview/57454099?accountid=14643>

Última atualização em: 2011-12-16

Base de dados: Library and Information Science Abstracts (LISA)

Documento 24 de 24

Cheers (and fears) for governance

Autor: Alter, Allan E.

Informações da publicação:: Computerworld 31. 50 (15 Dec. 1997): 107-107.

[Link para o documento do ProQuest](#)

Resumo: Alter says he is convinced that information technology governance is necessary to manage information technology today. Information technology governance is discussed.

Termo do artigo :

Termo do assunto: Information systems, Fear

Classificação: B9: World Industry News, Company Information, General Issues (MB), 90: Computing Milieux (General) (CI)

Identificador / palavra-chave: Article

Título: Cheers (and fears) for governance

Autor: Alter, Allan E

Autor da correspondência: Alter, Allan E

Título da publicação: Computerworld

Volume: 31

Edição: 50

Páginas: 107-107

Número de páginas: 1

Data de publicação: 15 Dec. 1997

Ano de publicação: 1997

Ano: 1997

Editora: Computerworld, Inc.

ISSN: 0010-4841

Tipo de fonte: Scholarly Journals

Idioma de publicação: English

Tipo de documento: Journal Article

Subarquivo: Materials Business File (MB); Computer&Information Systems (CI)

Atualizar: 2010-06-01

Número de registro: 201006-B9-0462627 (MB), 201006-90-0338243 (CI)

ID do documento ProQuest: 743647987

URL do documento: <http://search.proquest.com/docview/743647987?accountid=14643>

Última atualização em: 2011-11-14

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