Paste Template Tool
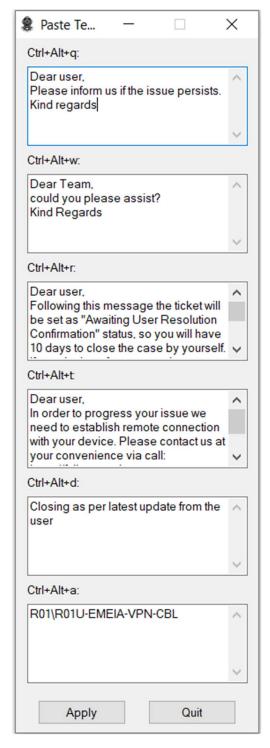
Instructions:

1. Open Paste Template Tool
2. Edit the messages (optional)
3. Click on Apply

You can re-edit the messages by clicking on the Edit button and then Apply

When you press key combinations listed on top of the text box it whites it for you.

Enjoy 😊

Duarte Faria

Paste Te... — □ ✕

Ctrl+Alt+q:

> Dear user,
> Please inform us if the issue persists.
> Kind regards

Ctrl+Alt+w:

> Dear Team,
> could you please assist?
> Kind Regards

Ctrl+Alt+r:

> Dear user,
> Following this message the ticket will be set as "Awaiting User Resolution Confirmation" status, so you will have 10 days to close the case by yourself.

Ctrl+Alt+t:

> Dear user,
> In order to progress your issue we need to establish remote connection with your device. Please contact us at your convenience via call:

Ctrl+Alt+d:

> Closing as per latest update from the user

Ctrl+Alt+a:

> R01\R01U-EMEIA-VPN-CBL

[Apply] [Quit]