



# Paste Template Tool – Version Alfa 1.0

- When you open the App, you can edit the text.
- When you click on Apply to save the text and the shortcuts work.
- When you press key combinations listed on top of the text box it whites it for you.

Disclaimer: sometimes is buggy and it pastes wherever you have on your clipboard. To fix this you just need to press a different key combination.

The screenshot shows the 'Paste Templ...' application window. It contains five text input fields, each with a key combination label above it and a scroll bar on the right. The labels are: 'Ctrl+Alt+q:', 'Ctrl+Alt+w:', 'Ctrl+Alt+r:', 'Ctrl+Alt+t:', and 'Ctrl+Alt+d:'. The text in the fields is: 'Dear user, Please inform us if the issue persists. Kind regards', 'Dear Team, could you please assist? Kind Regards', 'Dear user, Following this message the ticket will be set as "Awaiting User Resolution Confirmation" status, so you will have 10 days to close the case by yourself.', 'Dear user, In order to progress your issue we need to establish remote connection with your device. Please contact us at your convenience via call:', and 'german agent needed'. At the bottom of the window are two buttons: 'Apply' and 'Quit'.

Ctrl+Alt+q:  
Dear user,  
Please inform us if the issue persists.  
Kind regards

Ctrl+Alt+w:  
Dear Team,  
could you please assist?  
Kind Regards

Ctrl+Alt+r:  
Dear user,  
Following this message the ticket will  
be set as "Awaiting User Resolution  
Confirmation" status, so you will have  
10 days to close the case by yourself.

Ctrl+Alt+t:  
Dear user,  
In order to progress your issue we  
need to establish remote connection  
with your device. Please contact us at  
your convenience via call:

Ctrl+Alt+d:  
german agent needed

Apply Quit

Enjoy 😊

Duarte Faria