Quintin A. Dublin

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QUALIFICATIONS

- Solid foundational knowledge of Windows Server 2012 R2, Windows 10 and Linux operating systems. Cisco IOS and hardware.
- High level of aptitude for Windows Network Infrastructure basics and PowerShell scripting.
- **Held a Secret Security Clearance**

TECHNICAL AND SOFT SKILLS

PC and Server Hardware Configuration | Networking Fundamentals | TCP/IP | DHCP
DNS Windows Server 2016 | Active Directory | Group Policy Management | File Permissions
Windows 10 configuration | Hyper-V Virtualization | PowerShell 5.0 | Security Concepts
Basic Cisco Devices | Office 365 (emphasis on Word and Excel)
Team Player | Problem Solving | Quality Community and Customer Service
Dedicated Employee | Professionalism

PROFESSIONAL IT EXPERIENCE

Saint Luke's Hospital—Kansas City MO   June 2019-Present
Site Analyst

- Desktop and application support to the respective site.
- Maintained sufficient inventories of computer room supplies and spare hardware for computer operations.
- Maintained hard drive images for PC equipment assigned to the site.
- Provided advice and assistance to end users on the effective utilization of desktop applications.

United State Army – Various Locations   Jul. 2007 - Aug 2014
System Administrator

- Setup and maintained a network database for over 2,000 service members.
- Accountable for inventory, supplies, and communication equipment to include lab tops, desktops, satellite dish, Antenna's, and radios of a net worth of over $200,000.
- Troubleshot and repaired communications equipment.
- Managed Active Directory and File Servers.
- Configured TCP/IP.
- Proficient in supporting Microsoft Outlook, PC imaging, troubleshooting and basic installations.
- Performed signal support functions, including installing, operating, and maintaining select electronic devices. Devices included versions of the Blue Force Tracker (BFT), designated radios, and data distribution systems.
- Gained control of and secured over 62 user workstations throughout the company

ADDITIONAL PROFESSIONAL EXPERIENCE

U-Haul – Washington   Feb. 2015 –Oct 2016
Assistant General Manager

- Assisted the General Manager by directing and motivating center personnel in order to meet objectives.
- Continuously maintained good customer relations.

- Tracked maintenance for all vehicles, trailers, and storage units.

Securitas Security Service   Feb. 2018 – Oct. 2019

Armed Mobile Officer

- Enforced the entry and identification system, which included operating security screening equipment to detect weapons, contraband, and prohibited items.
- Performed customer service acts.
- Performed mobile security.

EDUCATION

Centriq Training – Kansas City, MO   Feb. 2019 – June 2019

Systems & Security Administrator Program

- A solid foundation in computer hardware, networking fundamentals, including network design, network security, and network management.
- The ability to create, configure, and trouble-shoot Microsoft Windows 10, Windows Server 2016, and Linux CentOS virtual machines using Microsoft Hyper-V.
- Manage and secure domains using Active Directory, Group Policy, and Permissions, and provide risk management solutions and disaster recovery and planning.
- Worked as a team to design, build, and implement a multi-domain mock company using physical Windows Server 2016 and Linux CentOS servers, and Cisco switches and routers for the infrastructure.

Signal Support System Specialist Certification – Augusta, GA   July 2007 – Mar 2008

CERTIFICATIONS

CompTIA- A+ Certified
CompTIA- Network + Certified
CompTIA- Security + Certified

AWARDS

- Two-time recipient of the Army Achievement Award
- Two-time recipient of the Army Good Conduct Medal
- Two-time recipient of the Army Accommodation Medal