#### Introduction of Software Engineering

Chapter 10:

# Software Maintenance & Reengineering

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- **Software Maintainance**
- **Business Process & a BPR Model**
- A Software Reengineing Model
- Reverse Engineering: Process & Role

#### Software Maintenance

- It begins almost immediately after software is released to end users, and
  - within days, bug reports filter back to the software engineering organization.
  - within weeks, one class of users indicates that the software must be changed so that it can accommodate the special needs of their environment.
  - within months, another corporate group that wanted nothing to do with the software when it was released now recognizes that it may provide unexpected benefit. They'll need a few enhancements to make it work in their world.
- The challenge of software maintenance has begun...
  - Why is so much maintenance required?
  - Why is so much effort expended?

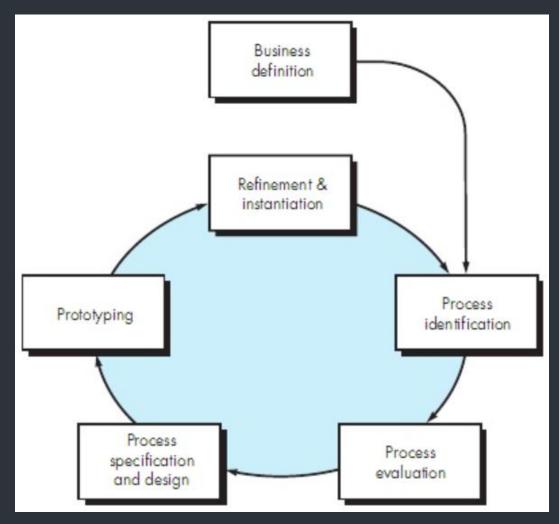
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### Business Process

The business → Business systems → Business processes → Business subprocesses

## A Business Process Reengineering (BPR) Model



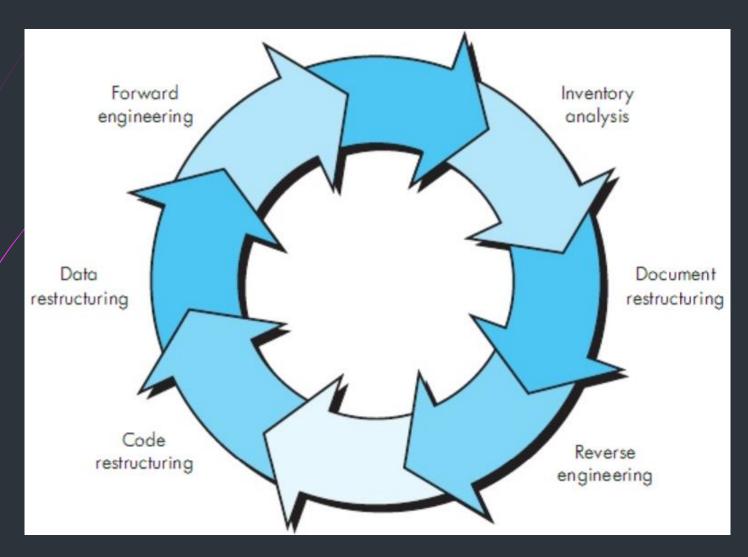
#### A BPR Model

- 1. Business identification
- 2. Process indentification
- 3. Process evaluation
- 4. Process specification and design
- 5. Prototyping
- 6. Refinement and instantiation

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### A Software Reengineing Model



# A Software Reengineing Activities

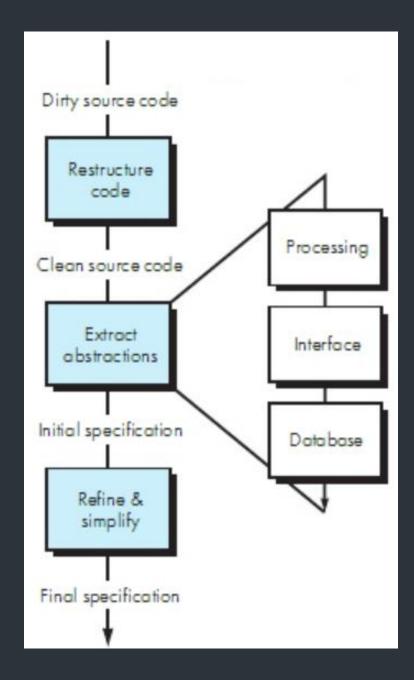
- 1. Inventory analysis
- 2. Document restructuring
- 3. Reverse engineering
- 4. Code restructuring
- 5. Data restructuring
- 6. Forward engineering

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# The Reverse Engineeing Process



# The Role of Reverse Engineering

- 1. RE to understanding data
- 2. RE to understanding processing
- 3. RE user interfaces