

Pham Minh Duc

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Profile

I'm currently researching the design of technologies and algorithms that address supply chain challenges in developing and emerging markets, especially informal markets, by combining methods from large-scale fieldwork, optimization, computer science, econometrics & data analytics, and action research in particular in the scenario of Industry 4.0.

Areas of Expertise

Data Analytics & Modelling - Machine Learning - Operation Research - Supply Chain Analytics - Supply Network Production Planning & Scheduling - Operation Management - Lean & 6 Sigma - Model Driven Decisions Making Support

Education

MSc of Data Science and Business Informatics [University of Pisa \(Italy\)](#) 09/2023 - 12/2025

Relevant Courses: Optimization for Data Science, Model Driven Decisions Making

Double Degree MSc of Production Engineering and Management [University of Trieste \(Italy\)](#) 09/2019 - 03/2022

Relevant Courses: Operation Management, Data Analytics

Double Degree MSc of Production Engineering and Management [TH-OWL \(Germany\)](#) 09/2020 - 02/2021

Activities: Erasmus Plus Exchange Program

Bachelor in Industrial Management [HCMC University of Technology and Education \(Vietnam\)](#) 09/2014 - 09/2018

Professional Experience

Business Analyst, ([Weave Services Limited](#)) **Hongkong (remote)** 06/2022 - 8/2023

- Developed strong analytical capabilities to support business and operational applications, including descriptive analytics, predictive analytics.
- Redefined the performance measurements for root cause analysis and built data analytics capability to support multi-perspective reporting and intelligent demand planning.
- Developed S&OP product packages, including sales materials and demo product. Led the deployment of demand planning and capacity planning within the product.
- Designed and built the algorithm to optimize required capacity, production shift and operator productivity in capacity planning project.
- Developed Business Intelligence product packages. Developed dashboards to track the performance and perform business/ data analysis tasks for Clients.
- Reviewed clients' businesses in the supply chain field, enhancing current factory diagnostic and operation excellence.

Production Data Analyst, ([Spartronics Vietnam](#)) **Binhduong, Vietnam** 02/2021 - 05/2022

- Collected, processed, analyzed the data to get insights and support top leaders making decisions, problem solving and improvements.
- Designed and built data systems to capture performance data for new products, developed dashboards to track the performance and perform business/ data analysis tasks when issues arise.
- Designed and built the SMT changeover process for two high-volume PCBA products, reduced setup time by 50% and increased OEE to 82%.
- Developed a project that increased the First Pass Yield of Box Build products (21 SKUs) on the Tele-radio line to 98.89%, increased 4.09 sigma level, saved \$35k in 2022 for the company.

Production Engineer, ([Coherent Corp.](#)) **Binhduong, Vietnam** 12/2017 - 09/2019

- Monitored, analyzed daily data regarding to business goals and took corrective/preventive actions to get them back on track.
- Made weekly/daily production schedules (200 SKUs) based on master production plans with the right time, quantity, conditions.
- Failure analysis by applying lean tools (5 whys, 5W1H, 5M1E, FMEA), mathematics techniques (6 Sigma, Reliability analysis, Pareto/SPC analysis, Cpk/Ppk, DOE) to define corrective/preventive actions regarding to quality excursions.
- Developed a productivity improvement process for a Core-Bedding product (single SKU), reducing average labor time from 0.38 to 0.23 hours per unit and saving \$9,229.29 for the company.

Teaching Assistant, (HCMUTE)

Hochiminh City , Vietnam 09/2016 - 12/2016

- Studied and solved exercises in Optimization Module, with topics as: Mathematical Programming, Constrained Optimization, Simplex Algorithm, Unconstrained (Linear) Optimization, Decision Analysis.

Online Courses & Certifications

- Certified in Planning and Inventory Management (CPIM) (Sep. 2023) - [APCIS](#)
- Specialization Certificate Six Sigma Green Belt (Jan. 2023) - [The University System of Georgia, Coursera](#)
- Specialization Certificate of Analytics for Decision Makings (Jan. 2022) - [University of Minnesota, Coursera](#)
- Specialization Certificate Supply Chain Management (Nov. 2020) - [Rutgers Business School, Coursera](#)
- Specialization Certificate Project Management Principles and Practices (Oct. 2020) - [University of California, Irvine](#)

Skills

- **Programming:** Python, AMPL
- **Databases:** SQL, SSIS, Mdx
- **Statistics:** R, Microsoft Excel, Minitab
- **Optimization:** CPLEX, Gurobi, HIGHS
- **Data Visualization:** Microsoft Power BI
- **Others:** Latex

Honors & Awards

- Intel Product Vietnam Scholarship (2017)
- AmCham Vietnam Scholarship (2017)

References

- **Associate Professor. Elio Padoano**
University of Trieste
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- **Hoang Quoc Huy**
(Ex.) Senior Manager at Weave Services Limited
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