Gerhard Treiber

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Summary

Over 25 years experience managing customer experience and employees in the hotel and restaurant industry. The last year has been focused on expanding upon previous web design experience as well as hotel and restaurant customer management experience to building and designing web projects.

Experience

Web Design and Development Experience

Teacher's Assistant NOVA Web Design Certificate Program   **09/2014 to Present**

Lead Teacher's Assistant for NOVA's Web Design Certificate Program. Providing technical hands-on support and education for up to 15 adult students learning web design classes twice a week.

Virginia Grand Military Band (VGMB) Site Re-design   **12/2014 to Present**

Web Designer for complete web site re-design for the VGMB. Responsible for gathering requirements as well as developing wireframes, documenting the design approach for sponsor approval while utilizing existing website as a guide. Performing an absolute design rei   write to enhance and better market the band's performances and performers. Technologies include CSS3, HTML5, Bootstrap, Adobe Photoshop, and Dreamweaver.

Reunion Project   **09/2014 to Present**

Lead Web Designer for 50th Year High School Reunion project. Tasked with building a website to capture up to 200 names, addresses, and special memories. Data capture and storage uses Google web docs to complete source data for a 50th Year High School Reunion Yearbook. Leveraging Adobe Photoshop to enhance photographs as well as isolate each student for before and after photos.

Yacht Charter Business, Croatia   **2002-2014**

Half-owner of a family run Yacht Carter business in Croatia serving licensed vacationing customers. Supported operations in summer. Designed, developed, and maintained flash-based website using Dreamweaver.

Hotel & Restaurant Management & Customer Service Experience

Landhotel Postgut, Tweng, Austria   **2013-2014**

Front Desk Manager responsible for checking in guests for a four star hotel, booking rooms, using hotel specific management/booking software, author and creator of daily activities for guests including an inspirational saying to welcome the day in German and English.

Hotel Tauernpasshoehe, Obertauern, Austria   **1995-2013**

Assistant Hotel Manager for a family run ski hotel with 25 rooms. Responsible for hotel operations, managing 6 employees, and keeping customers satisfied. Performed IT/Systems integration and technical engineering including website development, system support, WiFi/Internet configuration. Performed analysis, design, development and deployment of hotel website using Dreamweaver.

Various hotel and restaurant positions   **1991-1995**

Austria Military Service 1996 -1997

Education

Northern Virginia Community College Arlington, VA

Web Design Certificate 2014

Northern Virginia Community College Woodbridge, VA

Web Developer Certificate 2015

Hotel Restaurant Management Franchise License Salzburg, Austria   **3/2010 to 6/2010**

Holds a Hotel Restaurant Management Franchise License after completing an extensive exam and passing with the highest honors. This is a license to own and operate a hotel, bar or restaurant including proper health and safety requirements for food and drink storage, handling and processing. Proper financial management skills were required to complete the license to ensure the ability to run a profitable business with understanding of calculation for buying, renting, food purchase, room management, to personnel management.

Hotel & Restaurant Management School Villach, Austria   **9/1989 to 6/1995**

Completed an advanced degree in Hotel and Restaurant Management

Technical Skills

JavaScript, jQuery, Dreamweaver, Photoshop, WordPress, HTML, Cascading Style Sheets (CSS), Bootstrap, all devices using Windows to Apple.

NOVA Web Design Certificate classes 2014

Introduction to Web Page Design (HTML), Mobile Layout with CSS, Effective Web Design with Dreamweaver, Photoshop for the Web, Building Websites with Free Content Management Systems, HTML5 and CSS3 for Web Frontiers.

NOVA Web Developer Certificate classes 2015

Basic Web Management, JavaScript Basics, JavaScript Advanced, jQuery and JavaScript

Personal Traits

A great team player able to drive employees during high stress situations; personable, customer-focused; easily picks up new skills; eager to learn; great with calculations, and an excellent memory for customer requests.