

Duduzile Mgcina

Personal Details

Age: 30

Location: Tembisa, Gauteng

duduzilemgcina0@gmail.com

0838732650

Languages: English, Isizulu, IsiXhosa and Setswana

Driver's License:

Yes

Online Presence

- <https://www.linkedin.com/in/duduzile-mgcina-377b29211/>
- <https://github.com/Ducza-cloud/ChatFusion>

Technical Proficiencies

- Troubleshooting & Support
- Operating Systems
- Software & Tools
- Web Development & Coding (HTML, PYTHON, CSS & JAVASCRIPT)
- AI & Prompt Engineering

Soft Skills

- Communication
- Problem-Solving
- Time Management
- Teamwork

Interests

- Technology & Innovation
- Web Development
- Artificial Intelligence & Responsible Tech



CAPACITI

Resourceful and adaptable IT support specialist with hands-on experience in customer service, technical support, and digital skills development. Currently a Digital Associate Intern at Capaciti, gaining exposure to AI tools, coding (Python, HTML, CSS, JavaScript), and real-world digital transformation projects. Recognized for excellent communication, problem-solving, and continuous learning.

Education

- Technical Support (NQF Level 4) – Tsa-Foundation, July 2023 – July 2024
- Entrepreneurship Certificate – Radar Skills Academy, April 2022 – October 2022
- End User Computing Certificate – PC Training and Business College, Sept 2014 – Dec 2014
- Matric (Grade 12) – Bokamoso Secondary School, Completed 2013

Work Experience

- Digital Associate Intern-Capaciti Digital Skills Programme | April 2025 – Present
- Technical Support Specialist Intern
Bokamoso Secondary School | Jan 2024 – Jul 2024
- Supervisor
Yum International KFC, Kempton Park | Dec 2017 – Aug 2019

Achievements and Key Projects

- Team Project link: <https://github.com/SukoluhleNdlovu/Sentiment-Analysis-Dashboard>
- Team Project link: <https://github.com/MissOlifant/AI-RESUME-BUILDER>
- <https://www.linkedin.com/in/duduzile-mgcina-377b29211/>
- Individual Project link: me.codejika.org/rocket/C1/P2/T1

References

- Oarabile Mogase – Talent Development Coach, Capaciti
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- Ntokozo Radebe – Sr. IT Manager, Gauteng Dept. of Education
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