



Bryan Duerk <bryan.duerk@gmail.com>

Travel Reservation Center Trip ID # 1005017403

1 message

Chase Travel <donotreply@chasetravel.com>
Reply-To: Donotreply <donotreply@rewardsengage.com>
To: bryan.duerk@gmail.com

Tue, Jul 29, 2025 at 2:55 PM



Trip ID: 1005017403

[See trip](#)

Hi BRYAN,

Thank you for choosing Chase Travel. Please carefully review your itinerary below to verify all information is correct.

Manage your trip online

Simply sign in and navigate to the "My Trips" page. From there, you can view your upcoming trips and make changes online.

Flight

\$591.20

Sun, Nov 30, 2025 - Wed, Dec 03, 2025

2 travelers

Airline confirmation: NGMDB9

Hanoi (HAN) → Luang Prabang (LPQ)

Luang Prabang (LPQ) → Chiang Mai (CNX)

Flight 1:

06:50 pm
HAN



08:00 pm
LPQ

1h 10m

Lao Airlines

QV 314 ATR 42-300/320
operated by LAO AIRLINES

Fare:
economy class

Flight 2:

01:10 pm
LPQ



02:15 pm
CNX

1h 5m

Lao Airlines

QV 635 ATR 42-300/320
operated by LAO AIRLINES

Fare:
economy class

Traveler 1: BRYAN DUERK

Traveler 2: Vicky Duerk

Important flight information

- To verify a seat request, or if seat assignments are not available, please contact the airline directly for assistance.
- Certain airlines permit free cancellation if your reservation was booked more than 7 days before your travel date.
- See Rules and Policies below.

Real ID Requirements

Approved, government issued photo identification is required at check in and must match the full name on the reservation for travel.

Due to the Real ID requirements, your driver's license or ID card may not be accepted for travel after certain dates.

For the most current information on the Real ID requirements, please visit: <https://www.dhs.gov/real-id>.

Payment summary

HAN → LPQ	\$591.20
LPQ → CNX	

Trip total	\$591.20
-------------------	-----------------

Billed to card	\$591.20
-----------------------	-----------------

Visa ending in 2961

Please note that you will see CL * Chase Travel on your card billing statement for any amount of your transaction that is charged to your credit card.

Add to your trip



Book a stay

Choose from thousands of hotels worldwide



Book a car

Compare options from major car rental companies



Book an activity





Find activities, attractions or tours to enhance your stay

Rules, policies, and cancellations

HAN → LPQ

Sun, Nov 30, 2025 - Sun, Nov 30, 2025

LPQ → CNX

Wed, Dec 03, 2025 - Wed, Dec 03, 2025

- Seat assignments not available until after check-in
- Refunds and ticket changes are not permitted
- Same-day confirmed and same-day standby travel changes are not permitted
- Priority Boarding not available for purchase
- **IMPORTANT - Limitation on Use of Flight Credits** If you use a flight credit to book a trip through Chase Travel, any unused portion of the credit will be forfeited, notwithstanding any provisions to the contrary in the airline contract of carriage. No such forfeiture will occur if the credit is used for flight of greater or equal value to the credit.
- Carry-on baggage restrictions will apply. The selected airline's baggage fees will apply. Click [here](#) for details.
- If this is an international flight, this reservation requires proof of citizenship. Please contact the consulate destination for current VISA/Passport [entry requirements](#).
- The Transportation Security Administration requires specific information for each passenger such as full name, date of birth and gender to be provided to the airline at least 72 hours prior to departure. If this information was not provided for each passenger at the time of booking, it is the passenger's responsibility to ensure this information is provided to the airline to prevent additional screening, travel delays or denied transport. For more information, refer to TSA's website at [TSA](#).
- Important Notice Regarding Airline Fees: Airlines may charge additional fees for miscellaneous services including baggage. Fees vary by airline so you must contact the airline directly or check their website for up-to-date information and pricing details.
- Your personal data will be processed in accordance with the applicable carrier's privacy policy and, if your booking is made via a reservation system provider ("GDS"), with its privacy policy. These are available at <https://www.iatatravelcentre.com/privacy.htm> or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred.
- Please refer to the [Terms and Conditions](#) for more information.
- Cancellations may incur a cancellation fee up to the full amount of the ticket.
- Changes may incur a change fee up to the full amount of the ticket plus any difference in the applicable fare.
- This ticket is non-refundable.
- Some non-refundable tickets can be applied (for a limited time) toward future travel, upon the collection of a change fee up to the full amount of the ticket plus any difference in the applicable fare.

- Changes to your itinerary are generally permitted upon the collection of a change fee up to the full amount of the ticket plus any difference in the applicable fare. Some tickets do not allow changes.



Questions?

If you need more immediate assistance, call a Chase Travel Specialist at 1-855-234-2542 or +1-504-324-2345 (international number, charges may apply) and have your **Trip ID 1005017403** ready.

Si tiene alguna pregunta o necesita ayuda para traducirla, comuníquese con nosotros llamando al 1-855-234-2542.

Email security information

Email intended for: BRYAN Duerk

If you have concerns about the authenticity of this message, please visit chase.com/CustomerService for options on how to contact us.

Terms & conditions

Third-party merchants: The listed merchant(s) are in no way affiliated with Chase, nor are the listed merchant(s) considered sponsors or co-sponsors of this program. All trademarks are the property of their respective owner(s).

Seller of travel

Loyalty Travel Agency LLC ("LTA") is an affiliate of cxLoyalty, Inc., acting only as agent for travel service suppliers, makes the travel arrangements for you on behalf of Chase Travel and complies with the laws in the states that require registration in order for an agency to sell Chase Travel.

These states and LTA's registration number in such states are:

- California* 2146860-50
- Florida ST38239
- Hawaii TAR-6750
- Iowa 987
- Washington 602 868 200

cxLoyalty
[77 N. Water Street](#)

Norwalk, CT 06853

Registration as a seller of travel does not constitute approval by the State of California. LTA is not a participant in the California Travel Consumer Restitution Fund.

For residents in Washington (state): Upon cancellation of the transportation through no fault of the passenger, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the passenger will be, unless the passenger otherwise advises the travel promoter in writing, promptly refunded by the seller of travel to the passenger or the party who contracted on behalf of the passenger. Cancellation and change penalties apply to these arrangements. Details will be provided upon request.

About this message

You received this email to give you updates and information about your Chase relationship.

This email was sent from an unmonitored mailbox. Go to chase.com/CustomerService for options about how to contact us.

Your privacy is important to us. See our online [Security Center](#) to learn how to protect your information.

Chase Privacy Operations, P.O. Box 734007, Dallas, TX 75373-4007.

JPMorgan Chase Bank, N.A. Member FDIC

© 2025 JPMorgan Chase & Co.