## Systems Management Disciplines

| POLICY                   |                          |                        |                           |                      |
|--------------------------|--------------------------|------------------------|---------------------------|----------------------|
| Control                  | Organise                 | Protect                | Optimise                  | Plan                 |
| Change<br>Management     | Facilities<br>Management | Data<br>Security       | Performance<br>Management | Capacity<br>Planning |
| Problem Management       | Network<br>Management    |                        |                           |                      |
| Production<br>Management | Server<br>Management     | Business               | Process                   | Technology           |
|                          | Software<br>Management   | Continuity<br>Planning | Automation                | Planning             |
| Asset<br>Management      | Data<br>Management       |                        |                           |                      |
| Service Management       |                          |                        |                           |                      |