

Jigsaw Privacy Policy

The Jigsaw App ("Jigsaw", "we", "our", "us") recognizes that you may be concerned about our collection, use, and disclosure of your personal information. We respect your privacy and are committed to providing a transparent notice of our privacy practices. Please take a few moments to read over the Jigsaw Privacy Policy, which describes what information Jigsaw collects and uses, as well as how it collects and uses it. By using the Jigsaw App, you agree to the collection and use of information in accordance with this Privacy Policy.

The App is designed to be accessed from the United States. Users from outside the United States should not use this App.

Types of Data Collected

There are two types of data that may be collected on the App:

- Personal data
 - (a) Name
 - (b) Date of birth (month/year)
 - (c) Zip code
 - (d) Political orientation
 - (e) Religious affiliation
 - (f) Email address
- Usage data
 - (a) Product Interaction: app launches, taps, scrolling information, user's location (can be turned off)
 - (b) Information collected automatically may include domain address, IP addresses, your internet connection, unique device identifiers, the equipment you use to access our App, and information collected through cookies.
 - (c) Other Usage Data: interactions between players, including chat data (i.e., length of chat time and language used in chat)

Personal data is collected as part of the registration process. Usage data is collected throughout a user's interaction with the app.

WE DO NOT SELL THE NAMES, EMAIL ADDRESSES, OR OTHER PERSONAL INFORMATION YOU ENTER ON OUR SITES TO ANY THIRD PARTIES, INCLUDING ADVERTISERS, UNLESS WE HAVE YOUR PERMISSION TO DO SO.

Use of Your Data

Unless otherwise specified (and appropriate consent is given), data collected through the app will be used for the following two purposes.

- App functionality: Usage data will be used to improve the functionality and users' experience of the App.

- Blind bias surveys and research: We gather information through your voluntary completion of questionnaires, surveys and feedback programs. We ask you for your consent to use this information when you participate in these programs and events.

Disclosure of Your Data

We may disclose information (data) that we collect about you or that you provide us directly as described in this privacy notice:

- To Jigsaw staff and developers who are working on the development and maintenance of the App.
- To Jigsaw staff and developers who are conducting research regarding the efficacy of the App in promoting empathy and perspective-taking skills amongst users.
- In response to a request for information if we believe disclosure is in accordance with, or required by, any applicable law or legal process, including lawful requests by public authorities to meet national security or law enforcement requirements.
- For any other purposes disclosed by us when you provide the information with your consent.

All data we collect for research purposes is anonymized and cannot be traced back to you. Data collected from this app is not currently shared with or used by any third parties.

Accounts

By creating an account on the App, you agree to (a) provide accurate, current and complete information, (b) maintain the security of your account credentials, (c) immediately notify us if you discover or otherwise suspect any security breaches related to the App or your account.

Security

We have implemented reasonable measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure. The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to the App, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

Protecting Children's Privacy

The App is intended to be used by individuals over the age of 18 unless your authorized guardian agrees to these terms on your behalf. We do not knowingly collect personal data from children under 13 years of age. If we become aware that we have collected personal data from a child under 13 years of age, we will promptly remove such information. If You believe we have collected information from your child, please notify us through "Question and Comments" below.

Updating Your Information

If your information needs to be updated, corrected, or deleted, please notify us using the contact information provided below. Your personal data can only be deleted in accordance with our data retention policy, and as permitted by law. Further, personal data may remain in databases, access logs, backup media, and other records. While no information (data) is currently shared with third parties, we cannot update or remove information from records of third parties.

Opting Out

You will have the opportunity to review, update or delete the information you provided us at any time (except information we did not store in the first place), and to unsubscribe to any alerts or newsletters you have asked for (for example, by clicking on the "unsubscribe" link in an email). If you remove registration information you have provided, you probably will not be able to continue to use the service requiring that registration. If you wish to opt out of receiving notices, information or other contacts, or any other communication or service, please contact us

Changes to Privacy Notice

We have the discretion to update these terms at any time. When we do, we will revise the "Last Updated" date at the bottom of this page. We encourage you to frequently check this page for any changes to stay informed about how we collect and use your information. You acknowledge and agree that it is your responsibility to review these terms periodically and become aware of modifications.

Questions or Comments

If you have any questions or comments about these terms as they relate to the use of the Jigsaw App, please contact mobilecenter@duke.edu.

Last Updated: July 15th, 2021